



U.S. Department of Transportation  
National Highway Traffic Safety Administration

**DOT Auto Safety Hotline**  
**Vehicle Owner's Questionnaire**  
To Report Vehicle Safety Defects  
1-888-DASH-2-DOT  
(1-888-327-4236)  
INTERNET: www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY 100148

Date Received

Repository

2010 FEB 26 PM 2:00  
27-JAN-2010

Reference No.  
10302587

**OWNER INFORMATION (Type or Print)**

Name: [Redacted]  
Address: [Redacted]  
City: EAST GRAND FORKS State: MN Zip Code: [Redacted]

Daytime Telephone Number

E-mail Address

Evening Telephone Number

The information you provide will be used to identify potential safety-related defects. We may share your information with the applicable vehicle manufacturer during an investigation or recall in accordance with the routine uses described in the agency's Privacy Act notice. See 49 FR 53971 (Sep. 3, 2004).

**VEHICLE INFORMATION**

17 digit Vehicle Identification Number Located at bottom of windshield on driver's side: 5NPEU46F96H091049  
5NPEU46C46H [Redacted]  
Make: HYUNDAI / Hyundai  
Model: SONATA (6 cyl) / SONATA (4 Cyl.)  
Model Year: 2006 / 2006  
Date Purchased: June 2006 / Jan 2007  
Dealer's Name and Telephone Number: Both no longer sell Hyundai's  
Engine: No. Cylinders: #1 = 6 cyl / #2 = 4 cyl  
Fuel Type: Gasoline  
Original Owner:  Yes  
Dealer's City: Grand Forks, State: N.D., Zip Code: 58201  
Transmission Type: Automatic  
 Antilock Brakes  
 Cruise Control  
Powertrain: ?  
Multiple Failure: Yes  
Incident Date(s): Several 15-DEC-2006  
always during snow

**FAILED COMPONENT(S)/PART(S) INFORMATION**

Vehicle Component Code: 030000 SERVICE BRAKES, HYDRAULIC  
Failure Mileage: 5000  
Failure Speed: 10

**ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE**

Tire Make: ~~Goodyear~~  
Tire Model (Name or Number):  
Tire Size (Example P215/65R15):  
DOT No. (Example: DOTM19ABC036)  
 Original Equipment  
 Prior Repair  
Failure Location:  
Tire Component Code:  
Tire Failure Type:

**ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE**

Make:  
Date Manufactured:  
Model No./Name:  
Seat Type:  
Installation System:  
Child Seat Component Code:  
Failed Part:

**APPLICABLE INCIDENT INFORMATION**

(Please describe in detail the incident(s), failure(s), crash(es), and injury(ies).)

Crash:  Yes  No  
Fire:  Yes  No  
Number of Persons Injured:  
Number of Deaths:  
Reported to Police: N

**Narrative Description of Incident(S), Crash(es), and Injury(ies).**

Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e. parts repaired or replaced (and if old part is available).

TL \*THE CONTACT OWNS A 2006 HYUNDAI SONATA. THE CONTACT STATED THAT HE OWNS TWO OF THESE VEHICLES AND WHILE DRIVING AT VARIOUS SPEEDS BETWEEN 10 TO 30 MPH WHEN APPLYING THE BRAKES, THE BRAKES BARELY WORKED. THE CONTACT STATED THAT THE FAILURE MAINLY OCCURS IN COLD SNOWY WEATHER. THE DEALER WAS CONTACTED AND THEY STATED THAT THEY WERE UNAWARE OF THIS TYPE OF FAILURE. THERE HAVE BEEN NO REPAIRS TO THE VEHICLE. THE FAILURE MILEAGE WAS 5000 AND CURRENT MILEAGE WAS 59000.  
Both of my 2006 Hyundai Sonatas behave in a similar manner: whenever we have snowy weather - it does not have to be bad weather - the brakes seem to freeze shut after being parked in sub-freezing temperatures for more than 1/2 hr; and if the snow is significant the brakes also do NOT work properly when driving - they have difficulty slowing the car or stopping the car.

Include, if available: Police/Fire Department Report, Photos, and Repair Invoice.

ATTACH ADDITIONAL SHEETS IF NECESSARY

The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond this questionnaire. Your response may be used to assist the NHTSA in determining whether a Manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.

Narrative Description of Incident(s), Failure(s), Crash(es), and Injury(ies)

I have had no accidents, but last Dec. 25, 2009 I could barely get the brakes on my 6 cyl. Hyundai Sonata to work. Even if the car was only going 10 mph, the brakes had difficulty stopping the car. It was scary. This was the worst incident I have had with the brakes of my two 2006 Sonatas, but I have had several brake issues always during snowy weather.

ATTACH ADDITIONAL SHEETS IF NECESSARY

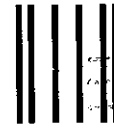
You have my permission to contact the manufacturer [redacted] 2-6-10

U.S. Department of Transportation

National Highway Traffic Safety Administration

1200 New Jersey Avenue SE, Washington, D.C. 20077-9382

Official Business Penalty for Private Use \$300



NO POSTAGE NECESSARY IF MAILED IN THE UNITED STATES

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POSTAGE WILL BE PAID BY ADDRESSEE

US Department of Transportation  
National Highway Traffic Safety Administration  
Office of Defects Investigation, NVS-210  
1200 New Jersey Avenue SE.  
Washington, D.C. 20077-9382



Think your vehicle has a safety defect?



If so:  
Use the enclosed form to file a report.

or visit:  
[www.safercar.gov](http://www.safercar.gov)

or call:  
Vehicle Safety Hotline  
888-327-4236



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