



U.S. Department
of Transportation

National Highway
Traffic Safety
Administration

DOT Auto Safety Hotline
Vehicle Owner's Questionnaire
To Report Vehicle Safety Defects
1-888-DASH-2-DOT
(1-888-327-4236)
INTERNET: www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY 100148

Date Received

2010 FEB 26 PM 2:00
22-JAN-2010

Repository ☐

Reference No.
10301957

OWNER INFORMATION (Type or Print)

Name

Address

City FAIRFIELD

State FL

Zip Code

Daytime Telephone Number

Evening Telephone Number

E-mail Address

The information you provide will be used to identify potential safety-related defects. We may share your information with the applicable vehicle manufacturer during an investigation or recall in accordance with the routine uses described in the agency's Privacy Act notice. See 49 FR 53971 (Sep. 3, 2004).

VEHICLE INFORMATION

17 digit Vehicle Identification Number Located at bottom of windshield on driver's side
5N1AA08A05N

Make
NISSAN

Model
ARMADA

Model Year
2005

Date Purchased
OCT. 2004

Dealer's Name and Telephone Number
NISSAN OF FAIRFIELD (707)-402-3200

Engine:
No. Cylinders 8

Fuel Type:

GAS

Original Owner
☒

Dealer's City
FAIRFIELD

State
CA

Zip Code
94534

Transmission Type

☒ Antilock Brakes

Powertrain

Multiple Failure:

2

Incident Date(s) NOV. 26, 2009
21-JAN-2010

AUTO

☒ Cruise Control

FAILED COMPONENT(S)/PART(S) INFORMATION

Vehicle Component Code: 030000 SERVICE BRAKES, HYDRAULIC

Failure Mileage
45860

Failure Speed
10

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE

Tire Make

CONTINENTAL

Tire Model (Name or Number)

Tire Size (Example P215/65R15)

DOT No. (Example: DOTM19ABC036)

☐ Original Equipment
☐ Prior Repair

Failure Location:

Tire Component Code

Tire Failure Type:

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE

Make:

Date Manufactured:

Model No./Name:

Seat Type:

Installation System:

Child Seat Component Code:

Failed Part:

APPLICABLE INCIDENT INFORMATION

(Please describe in detail the incident(s), failure(s), crash(es), and injury(ies).)

Crash

Fire

Number of Persons Injured

Number of Deaths

Reported to Police

☐ Yes ☒ No

☐ Yes ☒ No

Narrative Description of Incident(S), Crash(es), and Injury(ies).
Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure;
i.e., parts repaired or replaced (and if old part is available).

TL*THE CONTACT OWNS A 2005 NISSAN ARMADA. WHILE DRIVING 10 MPH AND ENGAGING THE BRAKE PEDAL, IT FAILED TO RESPOND. PRIOR TO THE FAILURE, HE HEARD A GRINDING AND KNOCKING NOISE. HE WAS FORCED TO USE THE EMERGENCY BRAKE TO SLOW THE VEHICLE DOWN. HE WAS ABLE TO SAFELY DRIVE ONTO THE EMERGENCY LANE AND SHUT THE ENGINE OFF. WITHIN A FEW MINUTES HE TURNED THE VEHICLE ON AND THE BRAKE SYSTEM BEGAN FUNCTIONING NORMALLY. THE DEALER WAS CONTACTED AND STATED THAT THERE WERE NO RECALLS. THE FAILURE HAS OCCURRED TWICE. NISSAN CORPORATION GAVE HIM A CLAIM NUMBER AND ADVISED HIM TO HAVE THE VEHICLE DIAGNOSED AND REPAIRED AT HIS OWN EXPENSE. THE VEHICLE HAS NOT BEEN REPAIRED. THE CONTACT IS FAMILIAR WITH OTHER RELATED YEAR, MAKE AND MODEL VEHICLES WITH THE IDENTICAL FAILURE. THE FAILURE AND CURRENT MILEAGE WAS 45860.

Include, if available: Police/Fire Department Report, Photos, and Repair Invoice.

ATTACH ADDITIONAL SHEETS IF NECESSARY

The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond this questionnaire. Your response may be used to assist the NHTSA in determining whether a Manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.