



U.S. Department of Transportation
National Highway Traffic Safety Administration

DOT Auto Safety Hotline
Vehicle Owner's Questionnaire
To Report Vehicle Safety Defects
1-888-DASH-2-DOT (1-888-327-4236)
INTERNET: www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY 100148

Date Received

Repository

22-JAN-2010

Reference No.
10301916

OWNER INFORMATION (Type or Print)

Name [REDACTED]
Address [REDACTED]
City GLEN BURNIE State MD Zip Code [REDACTED]

Daytime Telephone Number [REDACTED]

E-mail Address [REDACTED]

Evening Telephone Number [REDACTED]

The information you provide will be used to identify potential safety-related defects. We may share your information with the applicable vehicle manufacturer during an investigation or recall in accordance with the routine uses described in the agency's Privacy Act notice. See 49 FR 53971 (Sep. 3, 2004).

VEHICLE INFORMATION

17 digit Vehicle Identification Number Located at bottom of windshield on driver's side: 1HGEJ8648XL [REDACTED]
Make HONDA Model CIVIC Model Year 1999
Date Purchased Dec. 1998 Dealer's Name and Telephone Number Brown's Honda City
Original Owner Dealer's City Glen Burnie State MD Zip Code 21061
Engine: No: Cylinders [REDACTED] Fuel Type: [REDACTED]
Transmission Type Antilock Brakes Cruise Control Powertrain Multiple Failure: Incident Date(s) 15-JUL-2009

FAILED COMPONENT(S)/PART(S) INFORMATION

Vehicle Component Code: 110000 ELECTRICAL SYSTEM Failure Mileage 162000 Failure Speed 40

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE

Tire Make [REDACTED] Tire Model (Name or Number) [REDACTED] Tire Size (Example P215/65R15) [REDACTED]
DOT No. (Example: DOTMAL9ABC036) Original Equipment Prior Repair Failure Location: [REDACTED]
Tire Component Code [REDACTED] Tire Failure Type: [REDACTED]

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE

Make: [REDACTED] Date Manufactured: [REDACTED] Model No./Name: [REDACTED]
Seat Type: [REDACTED] Installation System: [REDACTED]
Child Seat Component Code: [REDACTED] Failed Part: [REDACTED]

APPLICABLE INCIDENT INFORMATION

(Please describe in detail the incident(s), failure(s), crash(es), and injury(ies).)

Crash Yes No Fire Yes No Number of Persons Injured [REDACTED] Number of Deaths [REDACTED] Reported to Police N

Narrative Description of Incident(S), Crash(es), and Injury(ies).

Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e. parts repaired or replaced (and if old part is available).

TL*THE CONTACT OWNS A 1999 HONDA CIVIC. WHILE DRIVING APPROXIMATELY 40 MPH ON NORMAL ROAD CONDITIONS THE ENGINE STALLED WITHOUT WARNING. THE DRIVER COASTED ONTO THE EMERGENCY LANE THE VEHICLE RESTARTED AND RESUMED NORMAL OPERATION. THE FAILURES OCCURRED TWELVE DIFFERENT TIMES. THE VEHICLE WAS TAKEN TO AN AUTHORIZED DEALER ON TWO SEPARATE OCCASIONS FOR THE IDENTICAL FAILURES. THERE WAS A RECALL UNDER NHTSA CAMPAIGN ID NUMBER 02V120000 (ELECTRICAL SYSTEM:IGNITION:SWITCH; HOWEVER, THE VIN WAS EXCLUDED FROM THE RECALL DEFECT. THE VEHICLE HAS NOT BEEN REPAIRED FOR THE MALFUNCTION. THE FAILURE MILEAGE WAS 162,000.

~~LAST INCIDENT OF VEHICLE STALLING WAS JANUARY 2010. ON THIS OCCASION VEHICLE WAS DIFFICULT TO RESTART AFTER STOPPED. AFTERWARDS VEHICLE WAS TAKEN TO HONDA SVC CENTER WHERE TECH FOUND ELECTRICAL PORTION OF IGNITION SWITCH~~

Include, if available: Police/Fire Department Report, Photos, and Repair Invoice.

ATTACH ADDITIONAL SHEETS IF NECESSARY

The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond this questionnaire. Your response may be used to assist the NHTSA in determining whether a Manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.

* See attached sheet. was bad.

mileage was 173,900

Last time engine stalled [^] was in Jan. 2010. I was on I-95 traveling excess ~~on~~ ~~at~~ ~~speed~~ of 65 mph when the engine cut out. When I pulled over the engine ~~was~~ restarted fine as usual. Then after reaching 65-70 mph and within 5 miles the engine stalled again. This time the engine had trouble restarting. I would turn ~~the~~ the key to START and I saw the RPM's reach ~~about~~ 1000 then the engine immediately stopped. After waiting a few minutes the engine finally turned over and started.

I had Brown's Honda Svc. dept inspect the vehicle (second time for same issue). This time the tech stated that the car "needs electrical portion of ignition switch replaced." ~~They~~ They would not cover \$300 repair under the outstanding ignition switch recall. So I called Honda USA directly and explained my situation. They denied my request for coverage under the recall.