



U.S. Department
of Transportation

National Highway
Traffic Safety
Administration

DOT Auto Safety Hotline

Vehicle Owner's Questionnaire To Report Vehicle Safety Defects

1-888-DASH-2-DOT
(1-888-327-4236)
INTERNET: www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY 100148

Date Received

22-JAN-2010

Repository ☐

Reference No.
10301915

OWNER INFORMATION (Type or Print)

Name

Address

City

PINEBUSH

State

NY

Zip Code

Daytime Telephone Number

E-mail Address

Evening Telephone Number

The information you provide will be used to identify potential safety-related defects. We may share your information with the applicable vehicle manufacturer during an investigation or recall in accordance with the routine uses described in the agency's Privacy Act notice. See 49 FR 53971 (Sep. 3, 2004).

VEHICLE INFORMATION

17 digit Vehicle Identification Number Located at bottom of windshield on driver's side

1NPCDR9X21N

Make

PETERBILT

Model

377

Model Year

2001

Date Purchased

6-29-01

Dealer's Name and Telephone Number

Engine:

No: Cylinders

Fuel Type:

Dis

Original Owner

☒

Dealer's City

State

Zip Code

Transmission Type

10 Speed

☒ Antilock Brakes

☒ Cruise Control

Powertrain

Multiple Failure:

Incident Date(s)

19-JAN-2010

FAILED COMPONENT(S)/PART(S) INFORMATION

Vehicle Component Code: 010000 STEERING

Drag Link Replaced - 11-23-03 Mileage 139750
3-8-05 MLNA

Failure Mileage
481000

Failure Speed
0

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE

Tire Make

Tire Model (Name or Number)

Tire Size (Example P215/65R15)

DOT No. (Example: DOTM9ABC036)

☐ Original Equipment
☐ Prior Repair

Failure Location:

Tire Component Code

Tire Failure Type:

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE

Make:

Date Manufactured:

Model No./Name:

Seat Type:

Installation System:

Child Seat Component Code:

Failed Part:

APPLICABLE INCIDENT INFORMATION

(Please describe in detail the incident(s), failure(s), crash(es), and injury(ies).)

Crash

☐ Yes ☒ No

Fire

☐ Yes ☒ No

Number of Persons Injured

Number of Deaths

Reported to Police

N

Narrative Description of Incident(s), Crash(es), and Injury(ies).

Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e., parts repaired or replaced (and if old part is available).

TL*THE CONTACT OWNS A 2001 PETERBILT 377 TRUCK. THE CONTACT STATED THAT THE DRAG LINKS HAVE PREMATURELY WORN OUT WHICH ARE THE STEERING LINKS THAT TURN THE STEERING WHEEL FROM THE LEFT AND RIGHT. THE CONTACT PURCHASED THE REPAIR PARTS AND REPAIRED THE VEHICLE; HOWEVER, THE REPAIR DIDN'T CORRECT THE FAILURE. THE MANUFACTURER WAS NOTIFIED; HOWEVER, NO ONE RETURNED HIS CALL. THERE WERE NO RECALLS OR WARRANTIES. THE FAILURE MILEAGE WAS 481,000.

ALL Replaced By OEM Parts

TRW

Include, if available: Police/Fire Department Report, Photos, and Repair Invoice.

ATTACH ADDITIONAL SHEETS IF NECESSARY

The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a Manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.

REGIONAL TRUCK SERVICE

Route 17M North

P.O. Box 847

MIDDLETOWN, NY 10940

(845) 343-8228 (800) 338-4270

NYS Reg. #R2360254

JOB INVOICE

19450

CUSTOMERS ORDER NO.		DATE ORDERED 11/19/10	
ORDER TAKEN BY		DATE PROMISED ☐ A.M. ☐ P.M.	
BILL TO G & G Auto Transport		PHONE	
ADDRESS		MECHANIC	
CITY		HELPER	
JOB NAME AND LOCATION 2001 peterson lt		☐ DAY WORK	
DESCRIPTION OF WORK C-1 32952-PA NY		☐ CONTRACT	
miles 481,361		☐ EXTRA	

QUANT.	DESCRIPTION OF MATERIAL USED	PRICE	AMOUNT
1	10-02727 Drag Link	305.78	
Def #	10301915		
	NY State Inspection		
	# 15091817	20.00	
	Paid Cash		

HOURS	LABOR	AMOUNT	TOTAL MATERIALS	TOTAL LABOR
1/2	MECHANICS @ 90	45.00	305.78	45.00
	HELPERS @			
I hereby acknowledge the satisfactory completion of the above described work.		TOTAL LABOR	TAX	Exempt
SIGNATURE		DATE COMPLETED	TOTAL	370.78

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Route 17M North

P.O. Box 847

MIDDLETOWN, NY 10940

(845) 343-8228 (800) 338-4270

NYS Reg. #R2360254

JOB INVOICE

19419

CUSTOMERS ORDER NO.		DATE ORDERED 11/19/10	
ORDER TAKEN BY		DATE PROMISED ☐ A.M. ☐ P.M.	
BILL TO G & G Auto Transport		PHONE	
ADDRESS		MECHANIC	
CITY		HELPER	
JOB NAME AND LOCATION		☐ DAY WORK	
DESCRIPTION OF WORK		☐ CONTRACT	
		☐ EXTRA	

QUANT.	DESCRIPTION OF MATERIAL USED	PRICE	AMOUNT
2000	Car Tire		
	Liut AD - 36346		
	miles 481,361		
1	N.Y. State Inspection		
	# 15091817		12.00
	382.78		
	Paid Cash		

HOURS	LABOR	AMOUNT	TOTAL MATERIALS	TOTAL LABOR
	MECHANICS @			
	HELPERS @			
I hereby acknowledge the satisfactory completion of the above described work.		TOTAL LABOR	TAX	
SIGNATURE		DATE COMPLETED	TOTAL	

DERRER AND SONS REPAIR SERVICE INC.

Invoice

208 MONTGOMERY RD.
MONTGOMERY, NY 12549
845-457-5834 FAX 845-457-3504
N.Y. REG #2360500 TAX ID # 141593935

Date Invoice #

11/25/2003 10077

Bill To

G & G AUTO TRANSPORT
204 BRUYN AVE.
PINE BUSH, N.Y. 12566

CHECK # PAYMENT

Check

UNIT #

2001

UNIT #	VIN #	MAKE	YEAR	MODEL	LICENSE #	MILEAGE
		PETERBILT	2001			139734
Description		Qty	Rate	Amount		
INSTALL NEW DRAG LINK IN FRONT END.REMOVE FRONT WHEELS,INSTALL NEW SHOE KITS AND DRUMS.AJUST ALL BRAKES.INSPECT TRUCK. HEAVY DUTY INSPECTION CERTIFICATE #15227200 SHOE KIT @167.70		2	60.00	120.00		
		1	20.00	20.00		
		2	87.50	175.00		
3721AX	BRAKE DRUM @237.47	2	110.00	220.00		
346-370	DRAG LINK @201.34	1	142.50	142.50		

Subtotal \$677.50

Sales Tax (7.5%) \$0.00

Total \$677.50

Payments/Credits

Balance Due

NOT RESPONSIBLE FOR LOSS OR DAMAGE TO VEHICLES LEFT FOR STORAGE OR REPAIRS.
WARRENTY THAT OF MANUFACTURE UNLESS OTHERWISE STATED.
TERMS:2% SERVICE CHARGE ON ALL ACCOUNTS OVER 30 DAYS. 20.00 PER DAY STORAGE AFTER COMPLETION OF WORK.
SIGNATURE _____



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2001 Peterbilt 377

[Ford](#)

Component

[GMC](#)

Latches/Locks/Linkages:Doors:Latch

[Harley](#)[Davidson](#)

Consequence of Defect

[Jeep](#)

vehicle description: heavy duty trucks. a change in the internal linkage of certain cab doors has created a possible binding condition.

[Hummer](#)[Lincoln](#)

Corrective Action

[Mercury](#)

if the linkage binds, full engagement of the door latch may not occur, allowing the door to open inadvertently.

[Oldsmobile](#)

Recall Notes

[Pontiac](#)

dealers will modify the door linkage to correct the potential of binding. owner notification began june 22, 2001. owners who take their vehicles to an authorized dealer on an agreed upon service date and do not receive the free remedy within a reasonable time should contact peterbilt at 1-940-591-4000.

[Saturn](#)

Europe

[Alfa Romeo](#)

2000 Peterbilt 377

[Audi](#)

Component

[Bentley](#)

Steering:Linkages:Tie Rod Assembly

[BMW](#)

Consequence of Defect

[Citroen](#)

heavy duty trucks equipped with trw tie rod ends on certain arvinmeritor and dana axles. peterbilt will recall 1,434 vehicles equipped with arvinmeritor axles manufactured from december 11, 1999, to may 14, 2000, and from july 22 to september 30, 2000. kenworth will recall 859 vehicles equipped with arvinmeritor vehicles manufactured from december 11, 1999, to may 23, 2000, and from july 27, 2000, to september 30, 2000 and kennworth will recall an additional 4,151 vehicles equipped with dana axles and manufactured from june 23 to

[Ferrari](#)[Fiat](#)[Jaguar](#)

Lancia december 6, 1999, and from may 23 to september 30, 2000. the tie rod and drag link ball stud ends contain bearings that are below the specified case depth and/or hardness.

Lamborghini **Corrective Action**

Land Rover this can lead to premature wear with possible separation of the ball stud from the socket, increasing the risk of loss of control of the vehicle.

Maserati

Mercedes **Recall Notes**

Benz

Peugeot

Porsche

dealers will remove and replace all affected tie rods and drag links with different designed ends. owner notification began july 15, 2002. owners who take their vehicles to an authorized dealer on an agreed upon service date and do not receive the free remedy within a reasonable time should contact peterbilt at 1-940-591-4201 or kenworth at 1-425-828-5440.

Rolls Royce

Saab **2000 Peterbilt 377**

Volkswagen **Component**

Volvo

Steering:Linkages:Tie Rod Assembly

Japan

Consequence of Defect

Acura

Daihatsu

vehicle description: heavy duty trucks equipped with trw tie rod ends on certain meritor axles. the tie rod and drag link ball stud ends contain bearings that are below the specified case depth and/or hardness.

Honda

Corrective Action

Infiniti

this can lead to premature wear with possible separation of the ball stud from the socket, increasing the risk of loss of control of the vehicle.

Isuzu

Kawasaki

Recall Notes

Lexus

Mazda

dealers will remove and replace all affected tie rods and drag links with different designed ends. owner notification began october 24, 2001. owners who take their vehicles to an authorized dealer on an agreed upon service date and do not receive the free remedy within a reasonable time should contact peterbilt at 1-940-591-4000 or kenworth at 1-425-828-5000.

Mitsubishi

Nissan

2000 Peterbilt 377

Subaru

Component

Suzuki

Toyota

Latches/Locks/Linkages:Doors:Latch

Korea

Consequence of Defect

Daewoo

vehicle description: heavy duty trucks. a change in the internal linkage of certain cab doors has created a possible binding condition.

Hyundai

Corrective Action

Kia

if the linkage binds, full engagement of the door latch may not occur, allowing the door to open inadvertently.

RV

Airstream

Fleetwood