



U.S. Department of Transportation

National Highway Traffic Safety Administration

**DOT Auto Safety Hotline**  
**Vehicle Owner's Questionnaire**  
**To Report Vehicle Safety Defects**  
**1-888-DASH-2-DOT**  
**(1-888-327-4236)**  
**INTERNET: www.nhtsa.dot.gov/hotline**

FOR AGENCY USE ONLY 100148

Date Received

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**OWNER INFORMATION (Type or Print)**

Name: [REDACTED]  
 Address: [REDACTED]  
 City: SARASOTA State: FL Zip Code: [REDACTED]

Daytime Telephone Number: [REDACTED] E-mail Address:  
 Evening Telephone Number:

The information you provide will be used to identify potential safety-related defects. We may share your information with the applicable vehicle manufacturer during an investigation or recall in accordance with the routine uses described in the agency's Privacy Act notice. See 49 FR 53971 (Sep. 3, 2004).

**VEHICLE INFORMATION**

17 digit Vehicle Identification Number Located at bottom of windshield on driver's side: 3C4FY58B35T [REDACTED]  
 Make: CHRYSLER Model: PT CRUISER Model Year: 2005  
 Date Purchased: 7-24-2005 Dealer's Name and Telephone Number: CARMAX CHRYSLER 407-541-6200 Engine: No: Cylinders: 4  
 Original Owner:  Dealer's City: ORLANDO State: FL Zip Code: 32822  
 Transmission Type:  Antilock Brakes  Cruise Control Powertrain: Multiple Failure: Incident Date(s): 17-AUG-2009

**FAILED COMPONENT(S)/PART(S) INFORMATION**

Vehicle Component Code: 120000 EXTERIOR LIGHTING Failure Mileage: 14 Failure Speed: 35

**ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE**

Tire Make: Tire Model (Name or Number): Tire Size (Example P215/65R15):  
 DOT No. (Example: DOTM9ABC036):  Original Equipment  Prior Repair Failure Location:  
 Tire Component Code: Tire Failure Type:

**ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE**

Make: Date Manufactured: Model No./Name:  
 Seat Type: Installation System:  
 Child Seat Component Code: Failed Part:

**APPLICABLE INCIDENT INFORMATION**

(Please describe in detail the incident(s), Failure(s), Crash(es), and injury(ies).)

Crash:  Yes  No Fire:  Yes  No  
 Number of Persons Injured: Number of Deaths: Reported to Police: N

**Narrative Description of Incident(S), Crash(es), and Injury(ies).**

Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e. parts repaired or replaced (and if old part is available).

TL\*THE CONTACT OWNS A 2005 CHRYSLER PT CRUISER. HE STATED THAT WHENEVER THE VEHICLE WAS DRIVEN VARIOUS SPEEDS INCLUDING APPROXIMATELY 35 MPH DURING THE DAY OR NIGHT, THE HEADLIGHTS WERE VERY CLOUDY WHICH MADE IT DIFFICULT TO SEE AT NIGHT. THE CONTACT IS CONCERNED ABOUT THE SAFETY RISK WHILE DRIVING AT NIGHT. THE DEALER WAS CONTACTED AND THEY STATED THAT THERE WERE NO RELATED RECALLS. THE DEALER CONFIRMED THAT THE HEADLIGHTS APPEAR TO BE CLOUDY DURING THE DAY SINCE THE SUN REFLECTS ON THE LENS AND THAT THE PLASTIC ON THE LIGHTS HAS DETERIORATED. THE HEADLIGHTS HAVE NOT BEEN REPLACED. THE FAILURE MILEAGE WAS 14 AND THE CURRENT MILEAGE WAS 47000. DEALER STATED TO OWNER THAT PROBLEM HAS BEEN SEEN ON OTHER CARS BROUGHT TO SERVICE CENTER. PROBLEM IS CAUSED BY SUN OXIDIZING PLASTIC LENS COVERING. THIS CAUSES GREAT DETERIORATION OF HEADLIGHT VIZABILITY. THE PROBLEM RESULTS IN A STRONG POSSIBILITY OF A CRASH BECAUSE ONCOMING VEHICLES CANNOT SEE SHINE OF HEADLIGHTS. HEADLIGHTS SHOULD BE REPLACED AND FOR SAFTY ISSUE AGAINST FUTURE PROBLEMS MIGHT NEED TO STOP PLASTIC COVER LENS AND USE DIFFERENT MATERIAL!

Include, if available: Police/Fire Department Report, Photos, and Repair Invoice. ATTACH ADDITIONAL SHEETS IF NECESSARY

The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a Manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.