

 U.S. Department of Transportation National Highway Traffic Safety Administration		DOT Auto Safety Hotline		FOR AGENCY USE ONLY 100148	
		Vehicle Owner's Questionnaire To Report Vehicle Safety Defects 1-888-DASH-2-DOT (1-888-327-4236) INTERNET:www.nhtsa.dot.gov/hotline		Date Received APR 28 2010 22-JAN-2010	
OWNER INFORMATION (Type or Print)				Repository ☐	
				Reference No. 10301896	
Name		Daytime Telephone Number		E-mail Address	
Address		Evening Telephone Number			
City BUCKHANNON		State WV	Zip Code		
<i>The information you provide will be used to identify potential safety-related defects. We may share your information with the applicable vehicle manufacturer during an investigation or recall in accordance with the routine uses described in the agency's Privacy Act notice. See 49 FR 53971 (Sep. 3, 2004).</i>					
VEHICLE INFORMATION					
17 digit Vehicle Identification Number Located at bottom of windshield on driver's side 1FTSF31F52E		Make FORD	Model F-350 SD	Model Year 2002	
Date Purchased <i>Aug 2001</i>	Dealer's Name and Telephone Number <i>Town & Country Ford 502 955-6224</i>		Engine: No: Cylinders <i>8</i>	Fuel Type: <i>Diesel</i>	
Original Owner ☒	Dealer's City <i>Louisville</i>	State <i>KY</i>	Zip Code <i>40219</i>		
Transmission Type <i>Automatic</i>	☒ Antilock Brakes ☒ Cruise Control	Powertrain	Multiple Failure:	Incident Date(s) 01-JAN-2010	
FAILED COMPONENT(S)/PART(S) INFORMATION					
Vehicle Component Code: 030000 SERVICE BRAKES, HYDRAULIC			Failure Mileage 64000	Failure Speed 0	
ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE					
Tire Make		Tire Model (Name or Number)		Tire Size (Example P215/65R15)	
DOT No. (Example: DOTM9ABC036)		☐ Original Equipment ☐ Prior Repair	Failure Location:		
Tire Component Code			Tire Failure Type:		
ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE					
Make:		Date Manufactured:		Model No./Name:	
Seat Type:		Installation System:			
Child Seat Component Code:		Failed Part:			
APPLICABLE INCIDENT INFORMATION (Please describe in detail the incident(s), failure(s), crash(es), and injury(ies).)					
Crash ☐ Yes ☒ No	Fire ☐ Yes ☒ No	Number of Persons Injured	Number of Deaths	Reported to Police N	
Narrative Description of Incident(S), Crash(es), and Injury(ies). Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e. parts repaired or replaced (and if old part is available).					
TL*THE CONTACT OWNS A 2002 FORD F350 DIESEL ENGINE VEHICLE. HE STATED THAT THE REAR BRAKES WOULD NOT LOCK BUT WOULD STICK WHILE BRAKING AT 40 MPH. HE ALSO STATED THAT THE VEHICLE WOULD FEEL AS IF IT WERE PULLING FROM SIDE TO SIDE. THE DEALER REPLACED THE REAR AND FRONTAL DISC BRAKES. THE CONTACT MADE REPAIRS TO THE REAR CALIPER. HE ALSO FELT THAT THE BRAKE LINE MAY HAVE BEEN THE CAUSE OF THE FAILURE. TO DATE, THE FAILURE PERSISTS. THE FAILURE AND CURRENT MILEAGES WERE UNDER 64,000.					
Include, if available: Police/Fire Department Report, Photos, and Repair Invoice.			ATTACH ADDITIONAL SHEETS IF NECESSARY		
The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a Manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.					