



U.S. Department
of Transportation
National Highway
Traffic Safety
Administration

DOT Auto Safety Hotline
Vehicle Owner's Questionnaire
To Report Vehicle Safety Defects
1-888-DASH-2-DOT
(1-888-327-4236)
INTERNET:www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY 100148

Date Received

22-JAN-2010

Repository ☐

Reference No.
10301872

OWNER INFORMATION (Type or Print)

Name

Address

City

PROCTOR

State

WV

Zip Code

Daytime Telephone Number

E-mail Address

Evening Telephone Number

The information you provide will be used to identify potential safety-related defects. We may share your information with the applicable vehicle manufacturer during an investigation or recall in accordance with the routine uses described in the agency's Privacy Act notice. See 49 FR 53971 (Sep. 3, 2004).

VEHICLE INFORMATION

17 digit Vehicle Identification Number Located at bottom of windshield on driver's side

1GKEK63U36

Make

GMC

Model

YUKON DENALI

Model Year

2006

Date Purchased

Dealer's Name and Telephone Number

GENERAL MOTORS, 800-551-4123

Engine:

No: Cylinders

Fuel Type:

Original Owner

☐

Dealer's City

DETROIT,

State

MI

Zip Code

48205

8

GAS

Transmission Type

☒ Antilock Brakes

Powertrain

Multiple Failure:

Incident Date(s)

26-OCT-2009

☒ Cruise Control

AUTO

FAILED COMPONENT(S)/PART(S) INFORMATION

Vehicle Component Code: 160000 STRUCTURE

Failure Mileage

77000

Failure Speed

35

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE

Tire Make

Tire Model (Name or Number)

Tire Size (Example P215/65R15)

DOT No. (Example: DOTM19ABC036)

☐ Original Equipment
☐ Prior Repair

Failure Location:

Tire Component Code

Tire Failure Type:

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE

Make:

Date Manufactured:

Model No./Name:

Seat Type:

Installation System:

Child Seat Component Code:

Failed Part:

APPLICABLE INCIDENT INFORMATION

(Please describe in detail the incident(s), failure(s), crash(es), and injury(ies).)

Crash

☒ Yes ☐ No

Fire

☐ Yes ☒ No

Number of Persons Injured

Number of Deaths

Reported to Police

Y

Narrative Description of Incident(S), Crash(es), and Injury(ies).

Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e., parts repaired or replaced (and if old part is available).

TL*THE CONTACT OWNS A 2006 GMC YUKON DENALI. WHILE DRIVING APPROXIMATELY 35 MPH, THE CONTACT CRASHED INTO A TELEPHONE POLE, IT BROKE AND FELL ON THE ROOF OF THE VEHICLE. THE DEALER IS TRYING TO ORDER PARTS AND THE ROOF SKIN; HOWEVER, THE GM MANUFACTURER DOES NOT HAVE IT IN STOCK AND DOESN'T KNOW WHEN THE PARTS WILL BE AVAILABLE. THE CONTACT HAS BEEN WAITING FOR THE PARTS SINCE OCTOBER 26, 2009. THE FAILURE MILEAGE WAS 77,000.

Include, if available: Police/Fire Department Report, Photos, and Repair Invoice.

ATTACH ADDITIONAL SHEETS IF NECESSARY

The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond this questionnaire. Your response may be used to assist the NHTSA in determining whether a Manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.

Date: 10/29/2009 12:43 PM
Estimate ID: 48-5579-60801
Estimate Version: 0
Committed
Profile ID: Mitchell

State Farm Insurance Companies

PLEASE FAX SUPPLEMENTS TO 1-888-698-7717

Damage Assessed By:
JOHN COOK

Appraised For:
Processor Team 10
(888) 613-3966

Type of Loss: Collision
Date of Loss: 10/28/2009
Deductible: 1,000.00
Claim Number: 48-5579-60801

Insured: [REDACTED]
Owner: [REDACTED]
Address: [REDACTED] PROCTOR, WV [REDACTED]
Telephone: Work Phone: [REDACTED]
Home Phone: [REDACTED]

Mitchell Service: 913498

Description: 2006 GMC Yukon Denali
Body Style: 4D Ut
VIN: 1GKEK63U36J [REDACTED]
Mileage: 78,015
OEM/ALT: A

Drive Train: 6.0L Inj 8 Cyl AWD
License: [REDACTED]

Search Code: NEWARK

Options: ALARM, CD PLAYER (MULTI), PASSENGER-FRONT AIR BAG, DRIVER-SIDE AIR BAG, HEATED SEATS, POWER DOOR LOCKS, POWER WINDOWS, POWER STEERING, ELECTRIC DEFOGGER, CRUISE CONTROL, TILT STEERING WHEEL, HEATED MIRROR, DUAL A/C, LEATHER SEATS, ANTI-LOCK BRAKE SYS. (ABS), TRACTION CONTROL/ELECTRONIC, RUNNING BOARDS, FOG LIGHTS, ALUM/ALLOY WHEELS, POWER-ADJUSTABLE PEDALS, TIRE PRESSURE MONITORING SYSTEM, MEMORY SEATS, LEATHER STEERING WHEEL, SATELLITE RADIO, TRAILER HITCH, POWER REMOTE MIRROR, 4WD OR AWD, PRIVACY GLASS, FRONT AIR DAM, AUTO AIR CONDITION, FIRST ROW BUCKET SEAT, SECOND ROW SPLIT BENCH SEAT, KEYLESS ENTRY, REAR SEAT HVAC CONTROLS, UNIVERSAL GARAGE DOOR OPENER, SECOND ROW FOLDING SEAT, SECOND ROW HEATED SEAT, THIRD ROW SEAT, REAR HEATING, VENTILATION & AIR CONDITIONING, OUTSIDE TEMPERATURE GAUGE, AUTOMATIC LOAD-LEVELING, TACHOMETER, SIDE AIRBAGS, AUTOMATIC HEADLIGHTS, PASSENGER AIRBAG CUTOFF SWITCH/SENSOR, VEHICLE THEFT TRACKING/NOTIFICATION, ONSTAR, DAYTIME RUNNING LIGHTS, ADAPTIVE VARIABLE SUSPENSION, VEHICLE LOCATION SYSTEM

Additional Equipment: ,

Line Entry	Labor		Line Item	Part Type/		Dollar	Labor
Item Number	Type	Operation	Description	Part Number		Amount	Units
Front Bumper							
1	BDY	OVERHAUL	Frt Bumper Assy				2.0 #
2	301654	BDY REMOVE/REPLACE	Frt Bumper Cover	12479754	GM PART	419.83	INC #
3	REF	REFINISH	Frt Bumper Cover				C 2.6
4	301657	BDY REMOVE/REPLACE	Frt Bumper Insert	15153490	GM PART	133.76	INC

ESTIMATE RECALL NUMBER: 10/29/2009 12:43:37 48-5579-60801

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Date: 10/29/2009 12:43 PM
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5	301658	BDY	REMOVE/REPLACE	Frt Bumper Filler	15060470	GM PART	440.03	INC
6	301663	BDY	REMOVE/REPLACE	Frt Bumper License Bracket	15059859	GM PART	71.97	INC
7	301664	BDY	REMOVE/REPLACE	Grille	19130789	GM PART	495.47	0.1
8	300092	BDY	REMOVE/REPLACE	Front Lamps	16524543	GM PART	59.55	0.4
9		BDY	CHECK/ADJUST	L H/Lamp Mounting Bracket				0.4
				Headlamps				
				MANUAL ENTRIES				
10	900500	BDY*	REMOVE/REPLACE	VENT SHADES	New		59.00 *	0.0 *
11	900500	BDY*	ALIGN	THRUST ANGLE ALIGNMENT	Sublet		59.95 *	0.0 *
				Hood				
12	700018	BDY	REMOVE/REPLACE	Replace Hood	Qual Recycled Part		250.00 *	0.6
13	AUTO	REF	REFINISH	Hood Outside			C	3.1
14	AUTO	REF	REFINISH	Add For Hood Underside			C	1.6
15		BDY	REMOVE/INSTALL	Insulator				0.3
16		BDY	REMOVE/INSTALL	Lamp Assy				0.2
17				LKQ 250 HARRISVILLE OH 800-334-9811				
18				ATTN:TOM QT#3515376				
				Front Fender				
19	300270	BDY	REMOVE/REPLACE	L Fender Panel	19168845	GM PART	260.74	1.9 #
20		REF	REFINISH	L Fender Outside			C	1.6
21		REF	REFINISH	L Add To Edge Fender			C	1.2
				Windshield				
22	302211	GLS	REMOVE/REPLACE	W/Shield Glass	15199034	GM PART	283.32	INC #
				Front Door				
23	300895	REF	BLEND	L Frt Door Outside			C	1.1
24	300908	BDY	REPAIR	R Frt Door Shell	Existing			1.5 **
25		REF	REFINISH/REPAIR	R Frt Door Shell			C	2.3 *
26				MODIFIED REFINISH WITH FULL CLEAR COAT				
27	302573	BDY	REMOVE/INSTALL	R Frt Otr Belt Moulding				0.2
28	302574	BDY	REMOVE/INSTALL	L Frt Otr Belt Moulding				0.2
29	300916	BDY	REMOVE/INSTALL	R Frt Rear View Mirror				0.2
30	300917	BDY	REMOVE/INSTALL	L Frt Rear View Mirror				0.2
31	301974	BDY	REMOVE/INSTALL	L Frt Lwr Door Adhesive Moulding	Existing			0.2 r
32	301976	BDY	REMOVE/REPLACE	L Frt Door Adhesive Nameplate	15070426	GM PART	81.95	0.2
33	301593	BDY	REMOVE/INSTALL	R Frt Door Handle				0.6 #
34	301594	BDY	REMOVE/INSTALL	L Frt Door Handle				0.6 #
				Rear Door				
35	301030	BDY	REPAIR	R Rear Door Shell	Existing			2.5 **
36		REF	REFINISH/REPAIR	R Rear Door Shell			C	1.8 *
37				MODIFIED REFINISH WITH FULL CLEAR COAT				
38	302686	BDY	REMOVE/INSTALL	R Rear Otr Belt Moulding				0.2
39	302006	BDY	REMOVE/INSTALL	R Rear Lwr Door Adhesive Moulding	Existing			0.2 r
40	301595	BDY	REMOVE/INSTALL	R Rear Door Handle				0.7 #
				Roof				
41	301120	BDY	REMOVE/REPLACE	Roof Panel	15750556	GM PART	954.46	23.0
42		REF	REFINISH	Roof Panel			C	4.5
43	301123	BDY	REMOVE/REPLACE	Frt Roof Header Panel	15189428	GM PART	113.78	1.5
44	302811	BDY	REMOVE/REPLACE	R Roof Rack Side Rail	15224020	GM PART	149.17	INC
45	301179	BDY	REMOVE/REPLACE	Roof Rack Cross Rail	15748100	GM PART	114.36	INC
				Sunroof				
46		BDY	OVERHAUL	Sunroof Assembly				2.0 #

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