



U.S. Department
of Transportation

National Highway
Traffic Safety
Administration

DOT Auto Safety Hotline

Vehicle Owner's Questionnaire
To Report Vehicle Safety Defects

1-888-237-3200
(1-888-327-4236)

INTERNET: www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY 100148

Date Received

20-JAN-2010

Repository ☐

Reference No.
10300398

OWNER INFORMATION (Type or Print)

Name

Address

City

BLUEBALL

State

PA

Zip Code

Daytime Telephone Number

E-mail Address

Evening Telephone Number

The information you provide will be used to identify potential safety-related defects. We may share your information with the applicable vehicle manufacturer during an investigation or recall in accordance with the routine uses described in the agency's Privacy Act notice. See 49 FR 53971 (Sep. 3, 2004).

VEHICLE INFORMATION

17-digit Vehicle Identification Number Located at bottom of windshield on driver's side
1FDXE45P47D

Make
FORD

Model
E450

Model Year
2007

Date Purchased

9-28-07

Dealer's Name and Telephone Number

WARNOK FORD 973-644-3200

Engine:

No: Cylinders

8

Fuel Type:

Diesel

Original Owner

☒

Dealer's City

MORRISTOWN

State

N.J.

Zip Code

07960

Transmission Type

Auto

☒ Antilock Brakes

☐ Cruise Control

Powertrain

Multiple Failure:

Brakes

Incident Date(s)

15-OCT-2009

FAILED COMPONENT(S)/PART(S) INFORMATION

Vehicle Component Code: 030000 SERVICE BRAKES, HYDRAULIC

Failure Mileage
40000

Failure Speed

Any

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE

Tire Make

Tire Model (Name or Number)

Tire Size (Example P215/65R15)

DOT No. (Example: DOTM49ABC036)

☐ Original Equipment
☐ Prior Repair

Failure Location:

Tire Component Code

Tire Failure Type:

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE

Make:

Date Manufactured:

Model No./Name:

Seat Type:

Installation System:

Child Seat Component Code:

Failed Part:

APPLICABLE INCIDENT INFORMATION

(Please describe in detail the incident(s), failure(s), crash(es), and injury(ies).)

Crash

☐ Yes ☒ No

Fire

☐ Yes ☒ No

Number of Persons Injured

Number of Deaths

Reported to Police

N

Narrative Description of Incident(S), Crash(es), and Injury(ies).

Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e., parts repaired or replaced (and if old part is available).

TL*THE CONTACT OWNS A 2007 FORD E-450. WHENEVER THE CONTACT DROVE THE VEHICLE AT ANY SPEED HE NOTICED THAT THE BRAKES BEGAN TO OVERHEAT AND LOCK. THE DEALER STATED THAT THE FAILURE COULD NOT BE SERVICED OR REPRODUCED. THERE WERE NO PRIOR WARNINGS. THE CURRENT AND FAILURE MILEAGES WERE 40000.

Ford Motor Co Rep would not examine truck
Local dealer unable to tow or deal w/ the
technical issue. I called Ford Rep, refused to
help unless towed to dealer. Owner unable to
tow.

Include, if available: Police/Fire Department Report, Photos, and Repair Invoice.

ATTACH ADDITIONAL SHEETS IF NECESSARY

The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a Manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.

Narrative Description of Incident(s), Failure(s), Crash(es), and Injury(ies)

Vehicle Brakes overheated and locked forcing truck
to STOP - AT least 7 Times - Towed 2
Times, taken to

We have spent at least 4000+ on these
brakes, replacing rotors, pads, fluids,
master cylinder and booster. Copy of Patent
Repair - Location enclosed

ATTACH ADDITIONAL SHEETS IF NECESSARY

LANCASTER PA 176

08 FEB 2010 PM 3

US Department
of Transportation

**National Highway
Traffic Safety
Administration**

1200 New Jersey Avenue SE.
Washington, D.C. 20077-9382

Official Business
Penalty for Private Use \$300

NO POSTAGE
NECESSARY
IF MAILED
IN THE
UNITED STATES

BUSINESS REPLY MAIL

FIRST-CLASS MAIL

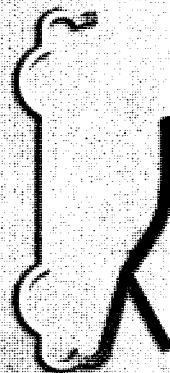
PERMIT NO. 1888

WASHINGTON, DC

POSTAGE WILL BE PAID BY ADDRESSEE

**US Department of Transportation
National Highway Traffic Safety Administration
Office of Defects Investigation, NVS-210
1200 New Jersey Avenue SE.
Washington, D.C. 20077-9382**

**Think your vehicle
has a safety defect?**



If so:

**Use the enclosed
form to file a report.**

or visit:

www.safercar.gov

or call:

Vehicle Safety Hotline

888-327-4236



U.S. DEPARTMENT OF TRANSPORTATION
NATIONAL HIGHWAY TRAFFIC SAFETY ADMINISTRATION
OFFICE OF DEFECTS INVESTIGATION

Hildebrand Motor Company, LLC.

P.O. Box 123
193 W. Main Street
Allensville, PA 17002

Date: 01-20-2010

(717) 483-6606, 483-6605 (Fax)

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"Your One-Stop Maintenance Shop"

Invoice

10022

Customer
Account: 32
BLUE BALL, PA

Total Due \$ 1,206.99

Reference
Vehicle Reference Number: 27
2007 FORD F450
License: [REDACTED]
VIN: 1FDXE45P47D [REDACTED]
Odometer: 42,070

Phones
MAIN BUSINESS
ALT BUSINESS
MOBILE / CELL

Bill To Account: 97 County Line Market, 8810 Big Valley Pike, Mill Creek, PA 17060

Service	Price
LABOR-- Replaced the master cylinder and hyrdaboost units. Bleed out the system, checked over and test drove. Found everything okay.	167.20

Parts				
Part Number	Description	Quantity	Price Each	Price Extd
6C2Z2140EA	Master Cylinder	1	408.58	408.58
6C2Z2005AB	Booster Asy.	1	549.80	549.80
BRAKE FLUID 12 OZ.	BRAKE FLUID FLUIDS CHEMICALS	2	3.50	7.00
ATF	Transmission Fluid.	1	2.50	2.50
2+2 BRAKE CLEAN	BRAKE CLEAN FLUIDS CHEMICALS	1	3.59	3.59

Totals	
Labor	167.20
Parts	971.47
Sub Total	1,138.67
Sales Tax	68.32

Thank you for your business.

Total Due \$ 1,206.99