

Jackson, Norris CTR (NHTSA)

Subject: FW: No RECALLS YET?

From: [REDACTED]
Sent: Saturday, January 16, 2010 7:06 PM
To: Test, Crash (NHTSA)
Subject: No RECALLS YET?

I've placed a complaint via your website on SAFERCAR.gov and haven't heard back--of course. I would like to know what exactly does the agency do besides record keeping complaints. Does anything actually happen with these complaints??

I'm not being irate, just inquisitive. I would seriously like to know as your website does not indicate what this agency actually does besides list complaints, recalls, defects, etc ad nauseum. I ask because the very same problem I've had w/ my vehicle is listed a million times as complaints in your database. (Odd, isn't it) Yet, I doubt those people were contacted either. Why aren't there any recalls for this car or equipment? How many people actually need to die or burn in their car due to a fire for the government to get involved. Never mind the thousands of dollars wasted on these vehicles but the lives that have been harmed or impacted greatly. I have already contacted attorney general, class action lawyers and have gotten nowhere. Yet every time I look online I see another victim experiencing the same problems w/ this car. Look on Edmunds.com, look on any forum relating to this car... Please respond in kind what your agency does and who(m) I can contact in addition to what I've already done. This is why people do not buy American b/c of companies like Chrysler.

Cordially,

[REDACTED]