



U.S. Department
of Transportation

National Highway
Traffic Safety
Administration

DOT Auto Safety Hotline

Vehicle Owner's Questionnaire

To Report Vehicle Safety Defects

2010 FEB - PM - 43809 SH-2-DOT
(1-888-327-4236)

INTERNET:www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY 100148

Date Received

13-JAN-2010

Repository ☐

Reference No.
10299607

OWNER INFORMATION (Type or Print)

Name

Address

City

CLEVES

State

OH

Zip Code

Daytime Telephone Number

E-mail Address

Evening Telephone Number

The information you provide will be used to identify potential safety-related defects. We may share your information with the applicable vehicle manufacturer during an investigation or recall in accordance with the routine uses described in the agency's Privacy Act notice. See 49 FR 53971 (Sep. 3, 2004).

VEHICLE INFORMATION

17 digit Vehicle Identification Number Located at bottom of windshield on driver's side

4S2CM58V9V4

Make
ISUZU

Model
RODEO

Model Year
1997

Date Purchased

Dealer's Name and Telephone Number

MIKE CASTRUCCI & GECC

Engine:

No: Cylinders

Fuel Type:

GAS

Original Owner

Dealer's City

State

Zip Code

Transmission Type

AUTO

☒ Antilock Brakes

☒ Cruise Control

Powertrain

4WD

Multiple Failure:

Incident Date(s)

11-JAN-2010

FAILED COMPONENT(S)/PART(S) INFORMATION

Vehicle Component Code: 020000 SUSPENSION

Failure Mileage
150000

Failure Speed
0

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE

Tire Make

Tire Model (Name or Number)

Tire Size (Example P215/65R15)

DOT No. (Example: DOTM19ABC036)

☐ Original Equipment
☐ Prior Repair

Failure Location:

Tire Component Code

Tire Failure Type:

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE

Make:

Date Manufactured:

Model No./Name:

Seat Type:

Installation System:

Child Seat Component Code:

Failed Part:

APPLICABLE INCIDENT INFORMATION

(Please describe in detail the incident(s), failure(s), crash(es), and injury(ies).)

Crash

☐ Yes ☒ No

Fire

☐ Yes ☒ No

Number of Persons Injured

Number of Deaths

Reported to Police

N

Narrative Description of Incident(s), Crash(es), and Injury(ies).

Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e., parts repaired or replaced (and if old part is available).

TL*THE CONTACT OWNS A 1997 ISUZU RODEO. THE VEHICLE WAS TAKEN TO AN INDEPENDENT MECHANIC FOR ROUTINE MAINTENANCE WHEN THE TECHNICIAN DETECTED THAT THE MAIN FRAME EXHIBITED SEVERE RUST CORROSION. THE TECHNICIAN RECOMMENDED THAT THE VEHICLE NOT BE DRIVEN DUE TO A SAFETY HAZARD. THERE WERE CONCERNS OF THE SAFETY RISKS INVOLVED. THE VEHICLE HAS NOT BEEN REPAIRED FOR THE MALFUNCTION AT THIS TIME. THE FAILURE MILEAGE WAS 150,000. THE VIN WAS UNAVAILABLE.

Include, if available: Police/Fire Department Report, Photos, and Repair Invoice.

ATTACH ADDITIONAL SHEETS IF NECESSARY

The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond this questionnaire. Your response may be used to assist the NHTSA in determining whether a Manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.

Dear Mr. Rinehardt,

I found your name associated with the problem plagued by many Isuzu Rodeo owners who have discovered their vehicles are no longer drivable. Unfortunately, I too had my car in for service to replace the fuel pump on our 1997 Isuzu Rodeo. I was told by them my car is unsafe to drive because the frame was so rusted and could fail at any moment. This seemed odd to me since the car had been garaged, very well maintained, and we are the original owner. This car was mainly driven by my wife to and from work. It had been a very dependable car and we expected to get a lot more use from it. If you would be so kind as to let me know what I need to do to file a complaint or be added to the list of names you already have I would appreciate it.

Thank you for your time and consideration with this matter,

[REDACTED]
Sales Associate
[REDACTED]

Biblical Ethics. Modern Technology. Old World Craftmanship.

Simply A Much Better Way.



UNDER-COATING
STILL ON OUTSIDE
OF METAL.
RUSTING FROM
INSIDE OUT.







MADE HOLE
WITH MY →
FINGER

