



U.S. Department of Transportation  
National Highway Traffic Safety Administration

DOT Auto Safety Hotline

**Vehicle Owner's Questionnaire**  
To Report Vehicle Safety Defects  
1-888-DASH-2-DOT  
(1-888-327-4236)  
INTERNET:www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY 100148

Date Received

13-JAN-2010

Repository

Reference No.  
10299596

**OWNER INFORMATION (Type or Print)**

Name: [REDACTED]  
Address: [REDACTED]  
City: SATELLITE BEACH State: FL Zip Code: [REDACTED]

Daytime Telephone Number

Evening Telephone Number

E-mail Address

The information you provide will be used to identify potential safety-related defects. We may share your information with the applicable vehicle manufacturer during an investigation or recall in accordance with the routine uses described in the agency's Privacy Act notice. See 49 FR 53971 (Sep. 3, 2004).

**VEHICLE INFORMATION**

17 digit Vehicle Identification Number Located at bottom of windshield on driver's side: KMHFU45D01A [REDACTED]  
Make: HYUNDAI Model: XG300 Model Year: 2001  
Date Purchased: 09/01/2001 Dealer's Name and Telephone Number: Cocoa Hyundai 321-638-1226  
Original Owner:  Dealer's City: Cocoa State: FL Zip Code: 32927 Engine: No: Cylinders: 6 (Six) Fuel Type: unleaded  
Transmission Type: AUTOMATIC Antilock Brakes:  Powertrain: AUTOMATIC Multiple Failure: Incident Date(s): 20-OCT-2003  
Cruise Control:

**FAILED COMPONENT(S)/PART(S) INFORMATION**

Vehicle Component Codes: 161000 STRUCTURE: FRAME AND MEMBERS, 140000 AIR BAGS, 070000 FUEL SYSTEM, GASOLINE Failure Mileage: 24000 Failure Speed: 35

**ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE**

Tire Make: MICHELIN Tire Model (Name or Number): N/A Tire Size (Example P215/65R15): N/A  
DOT No. (Example: DOTM19ABC036): [REDACTED]  Original Equipment  Prior Repair Failure Location:  
Tire Component Code: Tire Failure Type:

**ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE**

Make: N/A Date Manufactured: Model No./Name:  
Seat Type: Installation System:  
Child Seat Component Code: Failed Part:

**APPLICABLE INCIDENT INFORMATION**

(Please describe in detail the incident(s), Failure(s), Crash(es), and injury(ies).)

Crash:  Yes  No Fire:  Yes  No Number of Persons Injured: Number of Deaths: Reported to Police: N

**Narrative Description of Incident(S), Crash(es), and Injury(ies).**

Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e. parts repaired or replaced (and if old part is available).

TL\*THE CONTACT OWNS A 2001 HYUNDAI XG300. THE CONTACT STATED THAT THE VEHICLE WOULD PULL TO THE RIGHT WHEN SHE DROVE VARIOUS SPEEDS INCLUDING APPROXIMATELY 35 MPH. SHE NOTICED THE FAILURE IN OCTOBER 2003. THE TIRES WERE CHECKED AND ALIGNED; HOWEVER, THE FAILURE CONTINUED TO OCCUR. A LOCAL MECHANIC STATED THAT THE FRONT SUBFRAME WAS CORRODED. SHE LATER INQUIRED ABOUT RECALL 09V124000, SUSPENSION AND WAS TOLD THAT HER VEHICLE WAS NOT INCLUDED. SHE ALSO STATED THAT IN AUGUST 2007 SHE NOTICED THAT THE SRS LIGHT WAS ILLUMINATED. THE VEHICLE WAS INSPECTED AND IT WAS CITED THAT THE SRS LIGHT WAS ON BECAUSE OF A FAULTY WIRE WHICH WAS CONNECTED TO THE FRONT SEAT AND COULD NOT BE ADJUSTED. THE VEHICLE WOULD HAVE TO BE TAKEN APART TO CONFIRM THAT THE WIRE WAS FAULTY. SHE ALSO WAS INFORMED THAT RECALL 02V105000, AIR BAGS, SIDE/WINDOW WAS RELATED TO HER FAILURE BUT DID NOT INCLUDE HER VIN. IN JULY 2009, SHE NOTICED THAT THE FUEL TANK WOULD NOT TAKE GASOLINE. SHE FELT AS IF IT WAS BECAUSE OF THE FUEL TANK ASSEMBLY VALVE BUT IT WAS NOT CONFIRMED BY AN INSPECTOR. THE VEHICLE REJECTED [REDACTED] ADVISED THAT THEY COULD NOT ASSIST HER. THE CURR [REDACTED]

Include, if available: Po

ADDITIONAL SHEETS IF NECESSARY

The Privacy Act of 1974-Public Law 93-502 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond this questionnaire. Your response may be used to assist the NHTSA in determining whether a Manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.

01/12/10

[REDACTED]  
Satellite Beach, Florida [REDACTED] Vin #: KMHFU45D01A [REDACTED] Miles: 78,225 Hyundai 2001 XG300

[REDACTED] or [REDACTED]

Consumer Advocate

Examiners and Readers:

I am the owner of the vehicle mentioned above. I currently and previously have experienced problems with my vehicle that are obvious manufacture and or design that impair the proper safety and quality of said vehicle.

It was suggested to me by an area mechanic that I should check to see if there may be recalls concerning some problems that I have experienced with my vehicle for many years.

The problems are listed as:

1. Corrosion of the front sub-frame. 2001 XG300's. I have experienced a noticeable misalignment and steering pull since nearly the date the vehicle was bought. Consequences are : "The vehicle may lose drive power to the wheels, and the front wheel may make contact with the fender or wheel well, thereby increasing the risk of a crash. I have documentation solidifying this very dangerous and hazardous condition. I was informed that the front sub-frame has acute corrosion damage. This vehicle is and has been a garage kept vehicle in both residences I have lived. A pulling to the right has been a big problem with my vehicle even with regular alignments and tire checks. Little did I know that there was a sub-frame problem. Recall date April 16, 2009, Recall ID #: 70098.
2. Supplemental restraint system (SRS) Air Bag warning light illumination could result from motion of side impact air bag wiring harness and side impact air bag wiring harness connector which mount to the adjustable seat cushion assembly. This condition only relates to the side impact air bags and could prevent air bag deployment during a crash where such deployment should occur. My Air Bag warning light has illuminated and the front passenger seat refuses to move. I can not allow passengers to sit in this front passenger seat. This problem has existed since 2007. Recall date April 09, 2002, Recall ID#: 145355.
3. Engine Illumination Light. Fuel tank assembly valve does not close properly.

Fuel tank assembly valve does not close properly. A rollover, fuel spillage occurs. It takes me 20 minutes to get fuel in my vehicle and as I fuel the vehicle fuel spillage occurs. I am able to get as much as (9) gallons of fuel in 20 minutes with spillage occurring. There are times when trying to fuel where fueling is impossible. This is also a problem that has been reported by NHTSA and manufacturers for 2001-2005 Hyundai XG300's. This is not just an inconvenience. I live on a barrier island. When

hurricanes come to our area I must be able to fuel my tank and fuel quickly to escape impending danger and quickly. This malfunction is the most current connected with my vehicle which has been going on for (5) five months.

In 2004 Hyundai replaced my vehicles transmission I was told. The shifting from park to drive and into reverse was so terrible that the car would jerk forward and back dramatically. The vehicle didn't want to go into drive at times. I am still observing the same problems with the vehicle's transmission. I recently found this is a common problem with my vehicle, year, model and make. I understand through my research that there may be a need for a revised transmission control module.

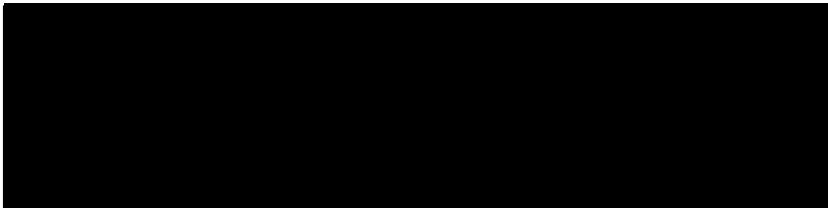
I have not received notification of these recalls. I would hope that my vehicle should receive the same corrective work needed to make it safe and without malfunctions.

Please contact me at the phone numbers above if not in writing. Appropriate action is needed to secure the safety issues and malfunctions of this vehicle as soon as possible.

I will continue to do what research and actions might be necessary to attain proper and needed satisfaction regarding my investment.

I will be happy to help provide any documents you may require.

Respectfully,



P.S. I contacted Hyundai Manufact  
& spoke to Rep: JACK #54344.  
Representative told me there were  
never any recalls for my vehicle  
at any time. He assigned a  
case # 3767706 (re: my complaint  
on 11-19-2009).

Sent Today: 1-29-2010