



U.S. Department
of Transportation
2010 FEB 17 AM 11:53
National Highway
Traffic Safety
Administration

DOT Auto Safety Hotline
Vehicle Owner's Questionnaire
To Report Vehicle Safety Defects
1-888-DASH-2-DOT
(1-888-327-4236)
INTERNET: www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY 100148

Date Received

11-JAN-2010

Repository ☐Reference No.
10299027**OWNER INFORMATION (Type or Print)**

Name

Address

City

ELLICOTT CITY

State

MD

Zip Code

Daytime Telephone Number

E-mail Address

Evening Telephone Number

The information you provide will be used to identify potential safety-related defects. We may share your information with the applicable vehicle manufacturer during an investigation or recall in accordance with the routine uses described in the agency's Privacy Act notice. See 49 FR 53971 (Sep. 3, 2004).

VEHICLE INFORMATION

17 digit Vehicle Identification Number Located at bottom of windshield on driver's side

JN8AZ08W54W

Make

NISSAN

Model

MURANO

Model Year

2004

Date Purchased

Dealer's Name and Telephone Number

ANTWERPEN NISSAN

410-531-5703

Engine:

No: Cylinders

Fuel Type:

Original Owner

☒

Dealer's City

CLARKSVILLE, MARYLAND

State

MD

Zip Code

Transmission Type

☒ Antilock Brakes

Powertrain

Multiple Failure:

Incident Date(s)

08-OCT-2004

☒ Cruise Control**FAILED COMPONENT(S)/PART(S) INFORMATION**

Vehicle Component Code: 130000 VISIBILITY

Failure Mileage

65000

Failure Speed

0

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE

Tire Make

Tire Model (Name or Number)

Tire Size (Example P215/65R15)

DOT No. (Example: DOTM9ABC036)

☐ Original Equipment
☐ Prior Repair

Failure Location:

Tire Component Code

Tire Failure Type:

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE

Make:

Date Manufactured:

Model No./Name:

Seat Type:

Installation System:

Child Seat Component Code:

Failed Part:

APPLICABLE INCIDENT INFORMATION

(Please describe in detail the incident(s), failure(s), crash(es), and injury(ies).)

Crash

☐ Yes ☒ No

Fire

☐ Yes ☒ No

Number of Persons Injured

Number of Deaths

Reported to Police

N

Narrative Description of Incident(S), Crash(es), and Injury(ies).

Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e., parts repaired or replaced (and if old part is available).

TL*THE CONTACT OWNS A 2004 NISSAN MURANO. THE SUN VISOR CONTINUOUSLY FALLS DOWN WHICH DISTRACTS AND BLOCKS THE CONTACT'S VIEW WHILE DRIVING VARIOUS SPEEDS. THE PROBLEM BEGAN 3 MONTHS AGO. THE CONTACT IS CONCERNED SINCE THE FAILURE COULD RESULT IN A CRASH. THE FAILURE MILEAGE AND VIN WERE UNKNOWN.

VIN PROVIDED ABOVE.

WE RESPECTFULLY REQUEST ASSISTANCE TO HAVE THIS REPAIRED/REPLACED AT NO COST
DUE TO SAFETY CONCERNS. THANK YOU.

Include, if available: Police/Fire Department Report, Photos, and Repair Invoice.

ATTACH ADDITIONAL SHEETS IF NECESSARY

The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond this questionnaire. Your response may be used to assist the NHTSA in determining whether a Manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.