

From: Wells, Cynthia CTR (NHTSA)
Sent: Tuesday, January 19, 2010 11:48 AM
To: Fogle, Brenda CTR (NHTSA)
Subject: FW: ODI# 10298324

Attachments: BRI-FAX001_1001132231143636.PDF

-----Original Message-----

From: DataQuality, DataQuality (NHTSA)
Sent: Tuesday, January 19, 2010 9:36 AM
To: Wells, Cynthia CTR (NHTSA)
Subject: FW: ODI# 10298324

-----Original Message-----

From: [REDACTED]
Sent: Monday, January 18, 2010 12:39 PM
To: DataQuality, DataQuality (NHTSA); Long, Larry (NHTSA); 'mailmaster@mbusa.com'
Subject: ODI# 10298324

Dear Sir or Madame,

Attached is the service history of the vehicle in question.

Sincerely,

[REDACTED]
Loan Officer
Webster Bank
WP Mortgage, LLC

[REDACTED]
Cheshire, CT
[REDACTED]
[REDACTED]

-----Original Message-----

From: [REDACTED]
Sent: Wednesday, January 13, 2010 5:31 PM
To: [REDACTED]
Subject: Incoming Fax Message

This message was received via FAXCOM, a product from Biscom Inc. <http://www.biscom.com/>

-----Fax Reception Report-----

Received Time: 01/13/2010 17:13
Result: OK
Description: All pages received OK
Result Code: 0000
Pages Received: 43
Remote TSI: MB OF NORTH HAVEN
Connect Time: 17 minutes, 29 seconds
Routing ID: 6952
Caller ID:
Unique ID: BRI-FAX001_1001132231143636
Fax Line: 1
Fax Server: 127.0.0.1

The fax is included as a PDF image attachment

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To opt-out of receiving email advertisements
please call [REDACTED]
Webster Corporate Headquarters
[REDACTED] Waterbury, CT [REDACTED]



From: [Redacted]
Sent: Wednesday, January 13, 2010 4:14 PM
To: [Redacted]
Cc: [Redacted]
Subject: RE: STATUS ON THE E-CLASS

Lionel,

Please can you forward to me the service history of my car? Please fax to my below facsimile.

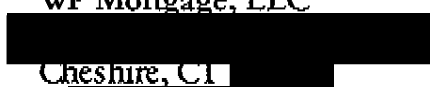
Please call or email me if you have any questions.

Many thanks.

With best regards,



Loan Officer
Webster Bank
WP Mortgage, LLC



Cheshire, CT





Mercedes-Benz

MERCEDES-BENZ of NORTH HAVEN

620 WASHINGTON AVENUE
NORTH HAVEN, CT 06473

Service (203) 239-1717
Fax (203) 234-2790

INTERNET www.mauromotors.com
E-MAIL mmauro@iconn.net



CELL: [REDACTED]

CLIENT NO. 2297369	ADVISOR LIONEL REID	TAG NO. 70400	INVOICE DATE 01/06/10	INVOICE NO. MBCS284436
[REDACTED]	LABOR RATE	LICENSE NO.	MILEAGE 130,840	COLOR OBSIDIAN BL
NEW BRITAIN, CT	YEAR / MAKE / MODEL 00/MERCEDES-BENZ/E320/WGN AUTO CERT	DELIVERY DATE 04/21/03	DELIVERY MILES 40,875	STOCK NO.
[REDACTED]	VEHICLE I.D. NO. WDBJH65J1YA	RETAILER NO.	PRODUCTION DATE	
[REDACTED]	F.T.E. NO.	P.O. NO.	R.O. DATE 12/28/09	REPRINT# 1
RESIDENCE PHONE	BUSINESS PHONE	COMMENTS		

JOB# 1 CHARGES

LABOR
1 45MBZ STEERING/SUSPENSION UNITS TECH(S) 215

C/S THE RIGHT FRONT SUSPENSION NOW SITS LOW
RECENT SUSPENSION REPAIRS WERE PERFORMED.
TECH NOTED THE RIGHT FRONT SPRING PERCH IS TORN
SUBLET TO TOWN AND COUNTY FOR SPRING PERCH REPAIR.

SUBLET	PO#	VEND	INV#	INV.DATE	DESCRIPTION	
	284436A	12570		01/05/10	SPRING PERCH REPAIR	706.00
						TOTAL - SUBLET
						706.00

JOB# 1 TOTALS

JOB# 1 JOURNAL PREFIX MBCS JOB# 1 TOTAL 706.00

THE FACTORY WARRANTY CONSTITUTES ALL OF THE WARRANTIES WITH RESPECT TO THE SALE OF THIS ITEM/ITEMS. THE SELLER HEREBY EXPRESSLY DISCLAIMS ALL WARRANTIES, EITHER EXPRESS OR IMPLIED, INCLUDING ANY IMPLIED WARRANTY OF MERCHANTABILITY OR FITNESS FOR A PARTICULAR PURPOSE, AND THE SELLER NEITHER ASSUMES NOR AUTHORIZES ANY OTHER PERSON TO ASSUME FOR IT ANY LIABILITY IN CONNECTION WITH THE SALE OF THIS ITEM/ITEMS.

SHOP SALES
CLAIMS FOR WORK PERFORMED MUST BE MADE WITHIN 90 DAYS OR 4000 MILES WHICHEVER COMES FIRST FROM DATE OF WORK.

JOB# 2 CHARGES

LABOR
2 98MBZ BODY MECHANICAL UNITS TECH(S) 25330 WARRANTY

GOODWILL 50% OF COST OF SPRING PERCH REPAIR. ONE TIME GESTURE TO CUSTOMER.
SPRING PERCH REPAIR
GOODWILL REPAIR 50% PER NANCY

SUBLET	PO#	VEND	INV#	INV.DATE	DESCRIPTION	
	284436	12570		01/05/10	SPRING PERCH REPAIR	WARRANTY 0.00
						TOTAL - SUBLET
						0.00

JOB# 2 TOTALS

JOB# 2 JOURNAL PREFIX MBCS JOB# 2 TOTAL 0.00

THE CLIENT AGREES THAT SHOULD IT BECOME NECESSARY TO COMMENCE COLLECTION PROCEEDINGS TO OBTAIN PAYMENT OF THE AMOUNT DUE THAT HE WILL PAY ALL COSTS OF SUCH PROCEEDINGS INCLUDING REASONABLE ATTORNEY'S FEES. CLIENT HEREBY ACKNOWLEDGES ALL WORK PERFORMED AS DESCRIBED IN THIS INVOICE.

JOB# 3 CHARGES

LABOR
3 45MBZ03 SUSPENSION CONCERN UNITS 1.00 TECH(S) 25330 INTERNAL

INTERNAL 1 HOUR INSPECTION TO DETERMINE SUSPENSION CONCERN.
BROKEN RIGHT FRONT SPRING PERCH
INSPECTION COMPLETED

JOB# 3 TOTALS

JOB# 3 JOURNAL PREFIX MBCS JOB# 3 TOTAL 0.00

DEAR VALUED CLIENT

You may receive a client service survey from Mercedes in the next 2 weeks. If for any reason you cannot grade us "100% Satisfied," please contact any member of our service team today.

COMMENTS
NIGHT DROP

Reprints and Keywords: EPHALZHUVE 02281410 (05/03)



Mercedes-Benz

MERCEDES-BENZ of NORTH HAVEN

620 WASHINGTON AVENUE
NORTH HAVEN, CT 06473
Service (203) 239-1717
Fax (203) 234-2790

INTERNET www.mauromotors.com
E-MAIL mmauro@icconn.net



CELL: [REDACTED]

CLIENT NO. 2297369
ADVISOR LIONEL REID 70400 TAG NO. D358 INVOICE DATE 01/06/10 INVOICE NO. MBCS284436
LABOR RATE LICENSE NO. MILEAGE 130,840 COLOR OBSIDIAN BL STOCK NO.
YEAR / MAKE / MODEL 00/MERCEDES-BENZ/E320/WGN AUTO CERT DELIVERY DATE 04/21/03 DELIVERY MILES 40,875
VEHICLE I.D. NO. W D B J H 6 5 J 1 Y A RETAILER NO. PRODUCTION DATE
F.T.E. NO. P.O. NO. R.O. DATE 12/28/09 REPRINT# 1

TOTALS

* [] CASH [] CHECK CK NO. [] *
* [] VISA [] MASTERCARD [] DISCOVER *
* () OTHER *
TOTAL LABOR.... 0.00
TOTAL PARTS.... 0.00
TOTAL SUBLET... 706.00
TOTAL G.O.G.... 0.00
TOTAL MISC CHG. 0.00
TOTAL MISC DISC 0.00
TOTAL TAX..... 42.36
TOTAL INVOICE \$ 748.36

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THANK YOU FOR YOUR BUSINESS!!

SHOP SALES
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CLIENT SIGNATURE ***** DUPLICATE INVOICE *****

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Reynolds and Reynolds EPOLZ/INHE CC220410 C (05/05)



Mercedes-Benz

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NORTH HAVEN, CT 06473
Service (203) 239-1717
Fax (203) 234-2790

INTERNET www.mauromotors.com
E-MAIL mmauro@icomm.net



CELL: [REDACTED]

CLIENT NO. 2297369	ADVISOR JERRY GIL	TAG NO. 71071	INVOICE DATE 12/11/09	INV. NO. MBCS283482
[REDACTED]	LABOR RATE	LICENSE NO.	MILEAGE 130,201	COLOR OBSDIAN BL
NEW BRITAIN, CT [REDACTED]	YEAR / MAKE / MODEL 00/MERCEDES-BENZ/E320/WGN AUTO CERT		DELIVERY DATE 04/21/03	DELIVERY MILES 40,875
[REDACTED]	VEHICLE I.D. NO. WDBJH65J1YA [REDACTED]		RETAILER NO.	PRODUCTION DATE
[REDACTED]	F.T.E. NO.	F.O. NO.	R.O. DATE 12/08/09	REPRINT# 2
RESIDENCE PHONE [REDACTED]	BUSINESS PHONE	COMMENTS		

JOB# 1 CHARGES

LABOR

# 1	10MBZ08	CHECK ENGINE LIGHT	UNITS: 1.50	TECH(S): 31935	177.00
CHECK ENGINE LIGHT ON FAULTY MASS AIR FLOW SENSOR INTERNAL FAILURE REPLACED MASS AIR FLOW SENSOR. RESET ALL SETTINGS ROAD TESTED LIGHT DID NOT COME BACK					

PARTS

QTY	FP-NUMBER	DESCRIPTION	LIST PRICE	UNIT PRICE	PRICE
1	112-094-00-48	AIR MASS SEN	404.35	404.35	404.35
TOTAL - PARTS					404.35

MISC

CODE	DESCRIPTION	CONTROL NO	PRICE
CLMB	COUPON LABOR MB		-17.70
CPMB	COUPON PARTS MB		-40.44
TOTAL - MISC			-58.14

JOB# 1 TOTALS

LABOR	177.00
PARTS	404.35
MISC	-58.14
JOB# 1 JOURNAL PREFIX MBCS	
JOB# 1 TOTAL	523.21

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JOB# 2 CHARGES

LABOR

# 2	25MBLOANER	LOANER	UNITS:	TECH(S): 31935	0.00
COMPLIMENTARY LOANER VEHICLE (\$50 PER DAY VALUE) COMPLETE					

JOB# 2 TOTALS

JOB# 2 JOURNAL PREFIX MBCS	
JOB# 2 TOTAL	0.00

JOB# 3 CHARGES

LABOR

# 3	46MBZ05	ROTATE AND BALANCE	UNITS:	TECH(S): 31935	59.00
CUSTOMER REQUESTS TIRES ROTATED AND BALANCED BALANCED TIRES ONLY DUE TO FLAT SPOT ON REAR TIRES LEFT TIRES IN SAME LOCATION TO PREVENT VIBRATION IN FRONT WHEELS OR STEERING					

MISC

CODE	DESCRIPTION	CONTROL NO	PRICE
CLMB	COUPON LABOR MB		-5.90
TOTAL - MISC			-5.90

JOB# 3 TOTALS

LABOR	59.00
MISC	-5.90
JOB# 3 JOURNAL PREFIX MBCS	
JOB# 3 TOTAL	53.10



Reynolds and Reynolds EVALUATIVE C0284110 (REV03)



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NORTH HAVEN, CT 06473
Service (203) 239-1717
Fax (203) 234-2790

INTERNET www.mauromotors.com
E-MAIL mmauro@icomm.net



CELL: [REDACTED]

CLIENT NO. 2297369	ADVISOR JERRY GIL	71071	TAG NO. L202	INVOICE DATE 12/11/09	INVOICE NO. MBCS283482
[REDACTED]	LABOR RATE	LICENSE NO.	MILEAGE 130,201	COLOR OBSIDIAN BL	STOCK NO.
[REDACTED]	YEAR / MAKE / MODEL 00/MERCEDES-BENZ/E320/WGN AUTO CERT			DELIVERY DATE 04/21/03	DELIVERY MILES 40,875
NEW BRITAIN, CT	VEHICLE I.D. NO. WDBJH65J1YA [REDACTED]			RETAILER NO.	PRODUCTION DATE
[REDACTED]	F.T.E. NO.		F.O. NO.	R.O. DATE 12/08/09	REPRINT# 2
RESIDENCE PHONE	BUSINESS PHONE	COMMENTS			

JOB# 4 CHARGES-----
LABOR-----
4 90MBZ05 WASH AND VACUUM UNITS: TECH(S): 31935 0.00
COMPLIMENTARY WASH & VACUUM COMPLETE

JOB# 4 TOTALS-----
JOB# 4 JOURNAL PREFIX MBCS JOB# 4 TOTAL 0.00

JOB# 5 CHARGES-----
LABOR-----
5 01MBZ RECOMMENDED MAINT UNITS: TECH(S): 31935 30.00
CHANGE OIL AND FILTER PERFORMED OIL AND FILTER CHANGE

PARTS	QTY	FP NUMBER	DESCRIPTION	LIST PRICE	UNIT PRICE	PRICE
	1	000-180-26-09	TS FILTER IN	17.25	17.25	17.25
	1	2652	WASHER SOLVE	2.99	2.99	2.99
	8	Q-1-09-0144	MOBIL 1 FORM	7.83	7.83	62.64
TOTAL - PARTS						82.88

MISC	CODE	DESCRIPTION	CONTROL NO	PRICE
	CLMB	COUPON LABOR MB		-3.00
	CPMB	COUPON PARTS MB		-8.29
TOTAL - MISC				-11.29

JOB# 5 TOTALS-----
LABOR 30.00
PARTS 82.88
MISC -11.29
JOB# 5 JOURNAL PREFIX MBCS JOB# 5 TOTAL 101.59

JOB# 6 CHARGES-----
LABOR-----
6 01MBZ1 DECLINED/REPAIRS UNITS: TECH(S): 31935 0.00
REPAIRS NEEDED. CUSTOMER DECLINED REPAIRS AT THIS TIME..
DECLINED REPAIRS
LIST OF REPAIRS NEEDED.
VALVE COVER GASKETS 650.00

JOB# 6 TOTALS-----
JOB# 6 JOURNAL PREFIX MBCS JOB# 6 TOTAL 0.00

JOB# 7 CHARGES-----
LABOR-----
7 11MBZ ENGINE MINOR UNITS: 3.50 TECH(S): 31935 413.00
REPLACED WORN ENGINE MOUNTS AND TRANSMISSION MOUNT WORN
REPLACED ENGINE MOUNTS AND TRANSMISSION MOUNT

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DEAR VALUED CLIENT

You may receive a client service survey from Mercedes in the next 2 weeks. If for any reason you cannot grade us "100% Satisfied," please contact any member of our service team today.

Reynolds and Reynolds ERP/2TIME 02/28/10 0 (REV.03)



Mercedes-Benz

MERCEDES-BENZ of NORTH HAVEN

620 WASHINGTON AVENUE
NORTH HAVEN, CT 06473
Service (203) 239-1717
Fax (203) 234-2790

INTERNET www.mauromotors.com
E-MAIL mmauro@iconn.net



CELL: [REDACTED]

CLIENT NO. 2297369	ADVISOR JERRY GIL	TAG NO. 71071	L202	INVOICE DATE 12/11/09	INVOICE NO. MBCS283482
[REDACTED]	LABOR RATE	LICENSE NO.	MILEAGE 130,201	COLOR OBSIDIAN BL	STOCK NO.
NEW BRITAIN, CT [REDACTED]	YEAR / MAKE / MODEL 00/MERCEDES-BENZ/E320/WGN AUTO CERT	DELIVERY DATE 04/21/03		DELIVERY MILES 40,875	
[REDACTED]	VEHICLE I.D. NO. WDBJH65J1YA [REDACTED]	RETAILER NO.		PRODUCTION DATE	
[REDACTED]	F.T.E. NO.	P.O. NO.	R.O. DATE 12/08/09	REPRINT# 2	
RESIDENCE PHONE	BUSINESS PHONE	COMMENTS			

PARTS	QTY	FP-NUMBER	DESCRIPTION	LIST PRICE	UNIT PRICE	PRICE
	2	202-240-49-17	RUBBER MOUNT	154.57	154.57	309.14
	1	212-240-04-18	ENGINE MOUNT	47.68	47.68	47.68
	1	202-492-02-81	SEAL RING	9.21	9.21	9.21
TOTAL - PARTS						366.03

MISC	CODE	DESCRIPTION	CONTROL NO	PRICE
	CLMB	COUPON LABOR MB		-41.30
	CPMB	COUPON PARTS MB		-36.60
TOTAL - MISC				-77.90

JOB# 7 TOTALS	LABOR	413.00
	PARTS	366.03
	MISC	-77.90
JOB# 7 JOURNAL PREFIX MBCS	JOB# 7 TOTAL	701.13

JOB# 8 CHARGES

LABOR	277.00
# 8-45MBZ STEERING/SUSPENSION UNITS TECH(S) 31935 REPLACE WORN LEFT OUTER TIE ROD AND ALIGN CAR WORN REPLACED WORN OUTER TIE ROD AND ALIGNED CAR	

PARTS	QTY	FP-NUMBER	DESCRIPTION	LIST PRICE	UNIT PRICE	PRICE
	1	210-338-05-15	TIE ROD	110.68	110.68	110.68
	1	308673-014001	NUT	4.27	3.98	3.98
	1	202-990-08-51	HEXAGON NUT	2.10	2.10	2.10
TOTAL - PARTS						116.76

MISC	CODE	DESCRIPTION	CONTROL NO	PRICE
	CLMB	COUPON LABOR MB		-27.70
	CPMB	COUPON PARTS MB		-11.68
TOTAL - MISC				-39.38

JOB# 8 TOTALS	LABOR	277.00
	PARTS	116.76
	MISC	-39.38
JOB# 8 JOURNAL PREFIX MBCS	JOB# 8 TOTAL	354.38

JOB# 9 CHARGES

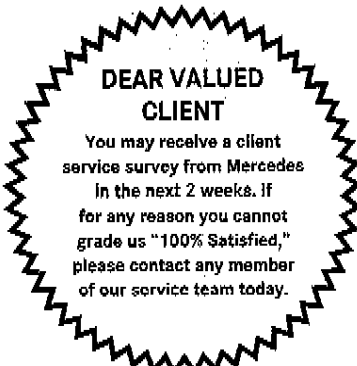
LABOR	295.00
# 9-45MBZ03 SUSPENSION CONCERN UNITS 2.50 TECH(S) 31935 REPLACE WORN LOWER BALL JOINTS WORN REPLACED LOWER BALL JOINTS	

PARTS	QTY	FP-NUMBER	DESCRIPTION	LIST PRICE	UNIT PRICE	PRICE
	2	211-330-03-35	SUPPORTING J	69.18	69.18	138.36
	2	000000-003281-05	NUT	2.55	2.25	4.50
	2	910113-014000	NUT	3.19	3.19	6.38

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Reynolds and Reynolds EPLZPINK 0228410 0 (04/09)



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NORTH HAVEN, CT 06473
Service (203) 239-1717
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INTERNET www.mauromotors.com
E-MAIL mmauro@lconn.net



CELL: [REDACTED]

CLIENT NO. 2297369
ADVISOR JERRY GIL TAG NO. 71071 L202 INVOICE DATE 12/11/09 INVOICE NO. MBCS283482
LABOR RATE LICENSE NO. MILEAGE 130,201 COLOR OBSIDIAN BL STOCK NO.
YEAR / MAKE / MODEL 00/MERCEDES-BENZ/E320/WGN AUTO CERT DELIVERY DATE 04/21/03 DELIVERY MILES 40,875
VEHICLE I.D. NO. W D B J H 6 5 J 1 Y A [REDACTED] 9 RETAILER NO. PRODUCTION DATE
F.T.E. NO. F.O. NO. R. O. DATE 12/08/09 REPRINT# 2

Table with columns: MISC, CODE, DESCRIPTION, CONTROL NO., TOTAL - PARTS, TOTAL - MISC, LABOR, PARTS, MISC. Includes entries for CLMB COUPON LABOR MB and CPMB COUPON PARTS MB.

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JOB# 9 TOTALS
LABOR 295.00
PARTS 149.24
MISC -44.42
JOB# 9 JOURNAL PREFIX MBCS JOB# 9 TOTAL 399.82

SHOP SALES CLAIMS FOR WORK PERFORMED MUST BE MADE WITHIN 90 DAYS OR 4000 MILES WHICHEVER COMES FIRST FROM DATE OF WORK.

Summary table with columns: TOTAL LABOR, TOTAL PARTS, TOTAL SUBLET, TOTAL G.O.G., TOTAL MISC CHG., TOTAL MISC DISC, TOTAL TAX, TOTAL INVOICE \$ 2261.22

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THANK YOU FOR YOUR BUSINESS!!

CLIENT SIGNATURE
***** DUPLICATE INVOICE *****



Reynolds and Reynolds, ERMALZBPWIE CC283482.D (6/2003)



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NORTH HAVEN, CT 06473
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CELL: [REDACTED]

CLIENT NO. 2297369	ADVISOR MIKE DATRE	TAG NO. 45003	INVOICE DATE 10/26/06	INVOICE NO. MBCS207166
[REDACTED]	LABOR RATE	LICENSE NO.	MILEAGE 87,616	COLOR OBSIDIAN BL
NEW BRITAIN, CT [REDACTED]	YEAR / MAKE / MODEL 00/MERCEDES-BENZ/E320/WGN AUTO CERT	DELIVERY DATE 04/21/03	STOCK NO.	DELIVERY MILES 40,875
[REDACTED]	VEHICLE I.D. NO. WDBJH65J1YA [REDACTED]	RETAILER NO.	PRODUCTION DATE	
[REDACTED]	R.T.E. NO.	P.O. NO.	R.O. DATE 10/25/06	REPRINT# 1
RESIDENCE PHONE	BUSINESS PHONE	COMMENTS		

JOB# 1 CHARGES

LABOR

#	DESCRIPTION	DRIVEABILITY/FUEL	UNITS	TECH(S)	124	186.60
	CHECK AND ADVISE AT TIMES ENGINE CRANKS BUT WONT START RESISTANCE IN CRANK SENSOR IN EXCESS OF 150OHMS AND VARIES WHEN WIGGLED. CRANK SENSOR IS BAD REPLACED CRANK SENSOR PERFORMED SHORT TEST AND CHECKED M.E. CODES-NO CODES FOUND FUEL CONDITION IS CLEAN AND CLEAR. FUEL PRESSURE AT 4.0 BARS DROPS ONLY SLIGHTLY. NO MOISTURE FOUND IN CRANK SENSOR.					

PARTS	QTY	FP NUMBER	DESCRIPTION	LIST PRICE	UNIT PRICE	115.71
	1	003-153-27-28	SENDER UNIT	143.38	115.71	115.71
					TOTAL - PARTS	115.71

JOB# 1 TOTALS

LABOR 186.60
PARTS 115.71

JOB# 1 JOURNAL PREFIX MBCS JOB# 1 TOTAL 302.31

COMMENTS

LOANER

TOTALS

*****	TOTAL LABOR...	186.60
*	TOTAL PARTS...	115.71
* [] CASH [] CHECK CK NO. []	TOTAL SUBLET...	0.00
*	TOTAL G.O.G....	0.00
* [] VISA [] MASTERCARD [] DISCOVER	TOTAL MISC CHG.	0.00
*	TOTAL MISC DISC	0.00
* () OTHER	TOTAL TAX.....	18.14
*****	TOTAL INVOICE \$	320.45

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THANK YOU FOR YOUR BUSINESS!!

CLIENT SIGNATURE

DUPLICATE INVOICE

Reprints and Reproducible ERMALZFRNVE DC228140 Q (04/01)



Mercedes-Benz

MERCEDES-BENZ of NORTH HAVEN

620 WASHINGTON AVENUE
NORTH HAVEN, CT 06473
Service (203) 239-1717
Fax (203) 234-2790

INTERNET www.mauromotors.com
E-MAIL mmauro@iconn.net



CELL: [REDACTED]

CLIENT NO. 2297369	ADVISOR JAMES TRACY	11879	TAG NO. 3728	INVOICE DATE 06/26/06	INVOICE NO. MBCS196833
[REDACTED]	LABOR RATE	LICENSE NO.	MILEAGE 82,382	COLOR OBSIDIAN BL	STOCK NO.
NEW BRITAIN, CT [REDACTED]	YEAR / MAKE / MODEL 00/MERCEDES-BENZ/E320/WGN AUTO CERT			DELIVERY DATE 04/21/03	DELIVERY MILES 40,875
[REDACTED]	VEHICLE I.D. NO. WDBJH65J1YA [REDACTED]			RETAILER NO.	PRODUCTION DATE
[REDACTED]	R.T.E. NO.	F.O. NO.	R.O. DATE 06/19/06		
RES [REDACTED]	BUSINESS PHONE	COMMENTS			

JOB# 1 CHARGES-----

LABOR-----

JOB# 1 12MB2 ENGINE MAJOR UNITS: 37.48 TECH(S): 41935 WARRANTY

CUSTOMER STATES HIGH OIL CONSUMPTION-FAILED OIL TEST, SEE PREVIOUS RO
TECH 1935 BILLED .8 TO BE BILLED UPON RETURN
CHECK OUT FOUND ENGINE USING OIL FOUND TO NEED RINGS AND VALVE SEAL ENGINE DECARBONIZED
R/R ENG DISS/ASSEMBLE MEASURE AND INSPECT ALL PARTS CLEAN
PARTS REPLACED RINGS CLEAN VALVE AND HEADS RESET VALVES
REPLACED ROD BRGS

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SHOP SALES
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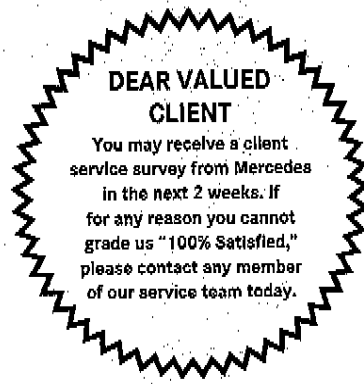
PARTS	QTY	FP-NUMBER	DESCRIPTION	LIST PRICE	UNIT PRICE
	6	112-030-01-24	PISTON RING		
	6	112-030-00-60	CONNECTING R		
	5	612-050-00-58	SEAL		
	1	112-018-00-80	GASKET		
	1	112-016-03-20	PIN BUSHING		
	1	112-016-04-20	CYLINDER HEA		
	2	002-990-97-22	SCREW		
	28	112-990-10-22	SCREW		
	1	112-016-03-21	GASKET		
	1	112-016-02-21	GASKET		
	6	112-142-01-80	GASKET		
	1	112-142-00-72	NUT		
	1	003-989-98-20-10	SEALANT		
	2	910143-012002	SCREW		
	1	112-997-00-44	SEAL RING		
	2	112-141-20-80	GASKET		
	8	Q-1-09-0135	MOBIL 1		
	2	001-989-20-03-10	HYDRAULIC FL		
	1	Q-1-03-0002	ANTI-FREEZE		
TOTAL - PARTS					0.00

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JOB# 1 TOTALS-----
JOB# 1 JOURNAL PREFIX MBCS JOB# 1 TOTAL 0.00

COMMENTS-----
LOANER



Reynolds and Reynolds ERM/ERH/RYE CC26540.0 (REV.03)



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CELL: [REDACTED]

CLIENT NO. 2297369	ADVISOR JAMES TRACY	11879	TAG NO. 3728	INVOICE DATE 06/26/06	INVOICE NO. MBCS196833
[REDACTED]	LABOR RATE	LICENSE NO.	MILEAGE 82,382	COLOR OBSDIAN BL	STOCK NO.
NEW BRITAIN, CT [REDACTED]	YEAR / MAKE / MODEL 00/MERCEDES-BENZ/E320/WGN AUTO CERT			DELIVERY DATE 04/21/03	DELIVERY MILES 40,875
[REDACTED]	VEHICLE I.D. NO. WDBJH65J1YA [REDACTED]			RETAILER NO.	PRODUCTION DATE
[REDACTED]	F.T.E. NO.	P.O. NO.	R.O. DATE 06/19/06		
RE [REDACTED]	BUSINESS PHONE	COMMENTS			

TOTALS

 * [] CASH [] CHECK CK NO. [] *
 * [] VISA [] MASTERCARD [] DISCOVER *
 * () OTHER *

TOTAL LABOR.... 0.00
 TOTAL PARTS.... 0.00
 TOTAL SUBLET... 0.00
 TOTAL G.O.G.... 0.00
 TOTAL MISC CHG. 0.00
 TOTAL MISC DISC 0.00
 TOTAL TAX..... 0.00
TOTAL INVOICE \$ 0.00

THANK YOU FOR YOUR BUSINESS!!

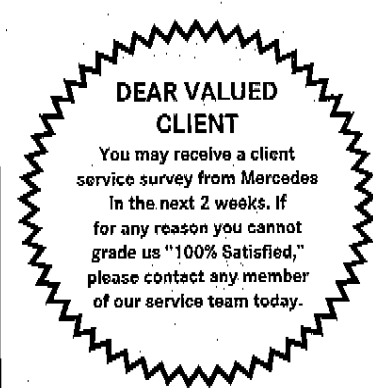
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CELL: [REDACTED]

CLIENT NO. 2297369	ADVISOR GENERAL ADVISOR	TAG NO. 156 3409	INVOICE DATE 06/07/06	INVOICE NO. MBCS195933
[REDACTED]	LABOR RATE	LICENSE NO.	MILEAGE 81,716	COLOR OBSDIAN BL
NEW BRITAIN, CT [REDACTED]	YEAR / MAKE / MODEL 00/MERCEDES-BENZ/E320/WGN AUTO CERT	DELIVERY DATE 04/21/03	DELIVERY MILES 40,875	STOCK NO.
[REDACTED]	VEHICLE I.D. NO. WDBJH65J1YA988279	RETAILER NO.	PRODUCTION DATE	
[REDACTED]	F.T.E. NO.	P.O. NO.	R. O. DATE 06/07/06	
RESIDENCE PHONE	BUSINESS PHONE	COMMENTS		

JOB# 1 CHARGES-----

LABOR-----

1 LMBZ ENGINE MINOR UNITS: 0.00 TECH(S): 31935 INTERNAL

RECHECK OIL LEVEL AFTER 600 MILES
CUSTOMER HAS GONE 2729 MILES,CK AND REPORT
OIL CONSUMPTION
TECHNICIAN NOTED DURING INSPECTION CAR IS USING 1.46 LITERS
PER 1000 KM.CUSTOMER TO RESCHEDULE WITH LOANER

JOB# 1 TOTALS-----

JOB# 1 JOURNAL PREFIX MBCS JOB# 1 TOTAL 0.00

COMMENTS-----
WAIT

TOTALS-----

* [] CASH [] CHECK CK NO. [] *	TOTAL LABOR....	0.00
* [] VISA [] MASTERCARD [] DISCOVER *	TOTAL PARTS....	0.00
* () OTHER *	TOTAL SUBLET....	0.00
	TOTAL G.O.G....	0.00
	TOTAL MISC CHG.	0.00
	TOTAL MISC DISC	0.00
	TOTAL TAX.....	0.00
	TOTAL INVOICE \$	0.00

THANK YOU FOR YOUR BUSINESS!!

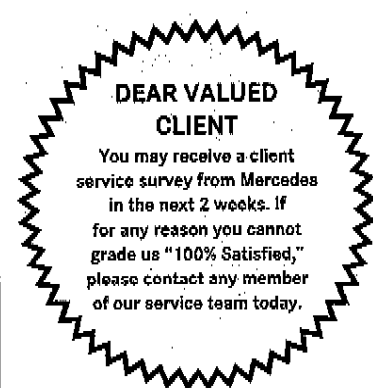
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CLIENT SIGNATURE _____

***** DUPLICATE INVOICE *****



Reynolds and Reynolds ENR273386 C1226410 0 (05/03)



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 NORTH HAVEN, CT 06473
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 Fax (203) 234-2790

INTERNET www.mauromotors.com
 E-MAIL mmauro@icconn.net



CELL: [REDACTED]

CLIENT NO. 2297369	ADVISOR ROBERT GEFFERT	TAG NO. 34226	3964	INVOICE DATE 03/22/06	INVOICE NO. MBCS189714
[REDACTED]	LABOR RATE	LICENSE NO.	MILEAGE 78,987	COLOR OBSDIAN BL	STOCK NO.
NEW BRITAIN, CT [REDACTED]	YEAR / MAKE / MODEL 00/MERCEDES-BENZ/E320/WGN AUTO CERT			DELIVERY DATE 04/21/03	DELIVERY MILES 40,875
VCELENTANO@WEBSTERBANK.COM	VEHICLE I.D. NO. WDBJH65J1YA [REDACTED]			RETAILER NO.	PRODUCTION DATE
[REDACTED]	F.T.E. NO.	P.O. NO.	R.O. DATE 03/21/06		
[REDACTED]	COMMENTS				

JOB# 1 CHARGES-----
 LABOR-----
 # 1 12MBZ01 ENGINE CONCERN UNITS: TECH(S) 214 0.00
 CHECK OIL LEVEL LIGHT IS FLASHING (VISIT WORKSHOP)
 NOTE-SERVICE A BEING DONE AND OIL CONSUMPTION TEST
 BEING STARTED ON LINE 3.
 TECH NOTED OIL LEVEL WAS A LITTLE LOW (CHECKED PRIOR TO
 SERVICING)

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JOB# 1 TOTALS-----
 JOB# 1 JOURNAL PREFIX MBCS JOB# 1 TOTAL 0.00
 JOB# 2 CHARGES-----
 LABOR-----
 # 2 00MBZASERVICE A SERVICE UNITS: TECH(S) 314 95.14
 PERFORM SCHEDULED SERVICE A-
 DUE TO MILEAGE
 COMPLETED SCHEDULED SERVICE

SHOP SALES
 CLAIMS FOR WORK PERFORMED MUST BE MADE WITHIN 90 DAYS OR 4000 MILES WHICHEVER COMES FIRST FROM DATE OF WORK.

PARTS	QTY	FP-NUMBER	DESCRIPTION	LIST PRICE	UNIT PRICE	PRICE
	1	000-130-26-09	OIL FILTER F	21.18	21.18	21.18
	1	2662	WASHER SOLVE	2.99	2.34	2.34
	8	0-1-09-0010	MOBIL 1	7.71	6.38	51.04
	1	210-830-10-18	CHARCOAL FIL	38.99	30.25	30.25
TOTAL - PARTS						104.81

JOB# 2 TOTALS-----
 LABOR 95.14
 PARTS 104.81
 JOB# 2 JOURNAL PREFIX MBCS JOB# 2 TOTAL 199.95

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JOB# 3 CHARGES-----
 LABOR-----
 # 3 12MBZ ENGINE MAJOR UNITS: TECH(S) 314 0.00
 BEGIN OIL CONSUMPTION TEST-CUSTOMER NOTING CAR USING A LOT
 OF OIL-MEASURE LEVEL-SERVICE A BEING DONE AT THIS TIME.
 TECH STARTED CONSUMPTION TEST-RESET I.C.
 PLEASE RETURN IN 600 MILE FOR LEVEL RECHECK

JOB# 3 TOTALS-----
 JOB# 3 JOURNAL PREFIX MBCS JOB# 3 TOTAL 0.00

DEAR VALUED CLIENT
 You may receive a client service survey from Mercedes in the next 2 weeks. If for any reason you cannot grade us "100% Satisfied," please contact any member of our service team today.

JOB# 4 CHARGES-----
 LABOR-----
 # 4 09MBZ05 FUEL FILTER UNITS: TECH(S) 314 48.60
 REPLACE FUEL FILTER
 REPLACED FUEL FILTER

PARTS	QTY	FP-NUMBER	DESCRIPTION	LIST PRICE	UNIT PRICE	PRICE
	1	002-477-30-01	FUEL FILTER	127.60	127.60	127.60
	2	8-12	CLAMP	2.25	1.82	3.64

Reynolds and Reynolds, EPALZARINE, CC268410, 0, 16803



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NORTH HAVEN, CT 06473
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INTERNET www.mauromotors.com
E-MAIL mmauro@iconn.net



CELL: [REDACTED]

CLIENT NO. 2297369	ADVISOR ROBERT GEFFERT	TAG NO. 34226	3964	INVOICE DATE 03/22/06	INVOICE NO. MBCS189714
[REDACTED]	LABOR RATE	LICENSE NO.	MILEAGE 78,987	COLOR OBSDIAN BL	STOCK NO.
NEW BRITAIN, CT [REDACTED]	YEAR / MAKE / MODEL 00/MERCEDES-BENZ/E320/WGN AUTO CERT			DELIVERY DATE 04/21/03	DELIVERY MILES 40,875
[REDACTED]	VEHICLE I.D. NO. W D B J H 6 5 J 1 Y A [REDACTED]			RETAILER NO.	PRODUCTION DATE
[REDACTED]	F.T.E. NO.	P.O. NO.	R.O. DATE 03/21/06		
RESIDENCE PHONE [REDACTED]	BUSINESS PHONE [REDACTED]	COMMENTS			

PARTS	QTY	FP-NUMBER	DESCRIPTION	LIST PRICE	UNIT PRICE	PRICE	
	2	8-16	CLAMP	1.25	1.25	2.50	
				TOTAL - PARTS		133.74	
JOB# 4 TOTALS						LABOR	40.66
					PARTS	133.74	
JOB# 5 CHARGES	JOB# 4 JOURNAL PREFIX MBCS					JOB# 4 TOTAL	174.40

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PARTS	QTY	FP-NUMBER	DESCRIPTION	LIST PRICE	UNIT PRICE	PRICE	
LABOR							
# 5 12MBZ02 ENGINE CONCERN UNITS: TECH(S): 414 17.25							
REPLACE AIR FILTER							
REPLACED AIR FILTER							
PARTS	1	112-094-01-04	FILTER ELEME	36.95	36.95	36.95	
				TOTAL - PARTS		36.95	
JOB# 5 TOTALS						LABOR	17.25
					PARTS	36.95	
JOB# 6 CHARGES	JOB# 5 JOURNAL PREFIX MBCS					JOB# 5 TOTAL	54.20

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PARTS	QTY	FP-NUMBER	DESCRIPTION	LIST PRICE	UNIT PRICE	PRICE	
LABOR							
# 6 40MBZ015 BRAKE FLUSH UNITS: TECH(S): 414 78.77							
CARRY OUT BRAKE FLUSH							
FLUSHED BRAKE SYSTEM							
PARTS	1	000-989-08-07	BRK FLUID	21.18	21.18	21.18	
				TOTAL - PARTS		21.18	
JOB# 6 TOTALS						LABOR	78.77
					PARTS	21.18	
JOB# 7 CHARGES	JOB# 6 JOURNAL PREFIX MBCS					JOB# 6 TOTAL	99.95

DEAR VALUED CLIENT

You may receive a client service survey from Mercedes in the next 2 weeks. If for any reason you cannot grade us "100% Satisfied," please contact any member of our service team today.

PARTS	QTY	FP-NUMBER	DESCRIPTION	LIST PRICE	UNIT PRICE	PRICE
LABOR						
# 7 21MBZ015 COOLANT FLUSH UNITS: TECH(S): 414 74.83						
CARRY OUT COOLANT FLUSH						
FLUSHED OUT COOLING SYSTEM						
PARTS	1	Q-1-03-0002	ANTI-FREEZE	25.08	25.08	25.08
				TOTAL - PARTS		25.08

Reynolds and Reynolds BRAKES/FLUSH COOLANT (REV05)



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CELL: [REDACTED]

CLIENT NO. 2297369
ADVISOR ROBERT GEFFERT 34226 TAG NO. 3964 INVOICE DATE 03/22/06 INVOICE NO. MBCS189714
LABOR RATE LICENSE NO. MILEAGE 78,987 COLOR OBSIDIAN BL STOCK NO.
YEAR / MAKE / MODEL 00/MERCEDES-BENZ/E320/WGN AUTO CERT DELIVERY DATE 04/21/03 DELIVERY MILES 40,875
VEHICLE I.D. NO. W D B J H 6 5 J 1 Y A RETAILER NO. PRODUCTION DATE
R.T.E. NO. P.O. NO. R.O. DATE 03/21/06
BUSINESS PHONE COMMENTS

Table with 2 columns: Description, Amount.
JOB# 7 TOTALS
LABOR 74.87
PARTS 25.08
JOB# 7 JOURNAL PREFIX MBCS JOB# 7 TOTAL 99.95

COMMENTS: LOANER

TOTALS:

* [] CASH [] CHECK CK NO. []
* [] VISA [] MASTERCARD [] DISCOVER
* () OTHER

Table with 2 columns: Description, Amount.
TOTAL LABOR.... 306.69
TOTAL PARTS.... 321.76
TOTAL SUBLET... 0.00
TOTAL G.O.G.... 0.00
TOTAL MISC CHG. 0.00
TOTAL MISC DISC 0.00
TOTAL TAX..... 37.71
TOTAL INVOICE \$ 666.16

THANK YOU FOR YOUR BUSINESS!!

CLIENT SIGNATURE

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Reynolds and Reynolds EPULZIME C020410 C (05/03)



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CELL: [REDACTED]

2297369

JAMES TRACY

11879

6030

12/06/05

MBCS182018

Customer information form including fields for name, address, phone, license, and vehicle details.

Job charges and business phone fields.

LABOR - JOB# 1 96MBZ BODY REPAIR UNITS 6.78 TECH(S) 4269 INTERNAL
REPAIR DAMAGED SIDE PER STEVE Z.
REPAIR LEFT REAR DOOR PANEL
REPAIRED BODY DAMAGE
REPAIRED REAR DOOR PANEL

SUBLET - PO# 182018 VEND INV# 5994 INV DATE 12/06/05 TOWN & COUNTY AUTOBODY
TOTAL - SUBLET INTERNAL 0.00

JOB# 1 TOTALS - JOB# 1 JOURNAL PREFIX MBCS JOB# 1 TOTAL 0.00

COMMENTS - DROP

TOTALS - *****
TOTAL LABOR 0.00
TOTAL PARTS 0.00
TOTAL SUBLET 0.00
TOTAL G.O.G. 0.00
TOTAL MISC CHG. 0.00
TOTAL MISC DISC 0.00
TOTAL TAX 0.00
TOTAL INVOICE \$ 0.00

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Reprints and Reproduction: EQALZRHIVE C2286410 Q (10/03)



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CLIENT NO.		ADVISOR		TAG NO.	INVOICE DATE	INVOICE NO.
		LABOR RATE	LICENSE NO.	MILEAGE	COLOR	STOCK NO.
		YEAR / MAKE / MODEL			DELIVERY DATE	DELIVERY MILES
		VEHICLE I.D. NO.		RETAILER NO.	PRODUCTION DATE	
		F. T. E. NO.		P. O. NO.	R. O. DATE	
RESIDENCE PHONE	BUSINESS PHONE	COMMENTS				

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DEAR VALUED CLIENT

You may receive a client service survey from Mercedes in the next 2 weeks. If for any reason you cannot grade us "100% Satisfied," please contact any member of our service team today.

Reynolds and Reynolds ER042RINNE C0226410 Q (06/03)



Mercedes-Benz

MERCEDES-BENZ of NORTH HAVEN

620 WASHINGTON AVENUE
NORTH HAVEN, CT 06473
Service (203) 239-1717
Fax (203) 234-2790

INTERNET www.mauromotors.com
E-MAIL mmauro@lconn.net



CELL: [REDACTED]

CLIENT NO. 2297369
ADVISOR JAMES TRACY 11879 TAG NO. 6030 INVOICE DATE 12/13/05 INVOICE NO. MBCS179961
LABOR RATE LICENSE NO. MILEAGE 75,631 COLOR OBSIDIAN BL STOCK NO.
YEAR / MAKE / MODEL 00/MERCEDES-BENZ/E320/WGN AUTO CERT DELIVERY DATE 04/21/03 DELIVERY MILES 40,875
VEHICLE I.D. NO. W D B J H 6 5 J 1 Y A RETAILER NO. PRODUCTION DATE
F.T.E. NO. R.O. NO. R.O. DATE 11/10/05 REPRINT# 1
RESIDENCE PHONE BUSINESS PHONE COMMENTS

JOB# 1 CHARGES
LABOR
1 51MBZ BODY ELECTRICAL UNITS: 0.50 TECH(S): 446 INTERNAL
CHECK AND ADVISE CLIMATE CONTROL LIGHT INOP
R&R CLIMATE CONTROL DISPLAY & REPLACED BULB
PER TOM N.
PARTS
QTY---FP-NUMBER-----DESCRIPTION-----LIST PRICE-UNIT PRICE-
1 002-544-02-94 BULB INTERNAL
1 140-991-00-55 LOCK PIN INTERNAL
1 000000-000977 BULB INTERNAL
TOTAL - PARTS 0.00

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SHOP SALES
CLAIMS FOR WORK PERFORMED MUST BE MADE WITHIN 90 DAYS OR 4000 MILES WHICHEVER COMES FIRST FROM DATE OF WORK.

JOB# 1 TOTALS
JOB# 2 CHARGES
LABOR
2 51MBZ01 BODY ELECT CONCERN UNITS: 1.20 TECH(S): 446 INTERNAL
CUSTOMER STATES DRIVERS FOGLIGHT INOP.
REPLACED FOGLIGHT BULB
PER TOM N.
PARTS
QTY---FP-NUMBER-----DESCRIPTION-----LIST PRICE-UNIT PRICE-
1 000000-000375 BULB INTERNAL
TOTAL - PARTS 0.00

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JOB# 2 TOTALS
JOB# 3 CHARGES
LABOR
3 30MBZ AUTO TRANSMISSION UNITS: 15.60 TECH(S): 146,214 WARRANTY
CUSTOMER STATES CHECK TRANSMISSION SLIPS WHEN COLD SOMETIMES WHEN UPSHIFTING
CHECK OUT FOUND TRANS TO HAVE INTERNAL FAULT WITH CLUTCHS
CHECK OUT TRANS R/R TRANS DISS/ASSEM AND MAKE ALL NESSASARY REPAIRS AND RESET ADAPTATIONS

DEAR VALUED CLIENT
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PARTS
QTY---FP-NUMBER-----DESCRIPTION-----LIST PRICE-UNIT PRICE-
1 140-270-65-00 GASKET SET,T WARRANTY
4 210-272-00-25 INNER DISC WARRANTY
1 140-994-94-40 SNAP RING WARRANTY
1 140-994-32-35 SNAP RING WARRANTY
1 210-272-08-07 SUN GEAR WARRANTY
1 210-270-11-44 SUN GEAR WARRANTY
1 210-981-03-25 BALL BEARING WARRANTY
1 210-272-00-52 SPACER WASHE WARRANTY
1 210-270-10-43 PLANETARY CA WARRANTY
1 210-981-09-10 NEEDLE BEARI WARRANTY
1 210-981-10-10 NEEDLE BEARI WARRANTY
5 140-272-07-25 TRANS DISC WARRANTY

Reprints and Repro. MB, ERN/LZ/HR/WE CC228110 0 1/05/01



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CELL: [REDACTED]

CLIENT NO. 2297369
ADVISOR JAMES TRACY 11879 TAG NO. 6030
INVOICE DATE 12/13/05 INVOICE NO. MBCS179961
LABOR RATE LICENSE NO. MILEAGE 75,631 COLOR OBSIDIAN BL STOCK NO.
YEAR / MAKE / MODEL 00/MERCEDES-BENZ/E320/WGN AUTO CERT DELIVERY DATE 04/21/03 DELIVERY MILES 40,875
VEHICLE I.D. NO. W D B J H 6 5 J 1 Y A RETAILER NO. PRODUCTION DATE
F.T.E. NO. P.O. NO. R.O. DATE 11/10/05 REPRINT# 1
RESIDENCE PHONE BUSINESS PHONE COMMENTS

Table with columns: PARTS, QTY, FP, NUMBER, DESCRIPTION, LIST PRICE, UNIT PRICE. Includes items like SNAP RING, OUTER DISC, SPACER, TRANS OIL FI, SEAL RING, VL, RING, GENERAL, FREEWHEEL, TRANS FLUID.

JOB# 3 TOTALS
JOB# 4 CHARGES
JOB# 3 JOURNAL PREFIX MBCS JOB# 3 TOTAL 0.00
JOB# 4 JOURNAL PREFIX MBCS JOB# 4 TOTAL 0.00

LABOR
460MBZ INTERIOR TRIM UNITS TECH(S) 246 0.00
CUSTOMER STATES LEFT REAR DOOR PANEL NOT FITTING FLUSH
AT TOP / WINDOW REGULATOR REPLACED IN MAY
REPOSITIONED DOOR AFTER WINDOW REGULATOR REPAIR IN MAY 2005
JOB# 4 TOTALS
JOB# 4 JOURNAL PREFIX MBCS JOB# 4 TOTAL 0.00

COMMENTS
RENTAL
TOTALS

* [] CASH [] CHECK CK NO. [] *
* [] VISA [] MASTERCARD [] DISCOVER *
* () OTHER *

TOTAL LABOR . . . 0.00
TOTAL PARTS . . . 0.00
TOTAL SUBLET . . . 0.00
TOTAL G.O.G. . . . 0.00
TOTAL MISC CHG. . . 0.00
TOTAL MISC DISC . . 0.00
TOTAL TAX 0.00
TOTAL INVOICE \$ 0.00

THANK YOU FOR YOUR BUSINESS!!
CLIENT SIGNATURE
***** DUPLICATE INVOICE *****

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Remold and Reynolds EPA/DPHME DC2264100 (06/03)



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INTERNET www.mauromotors.com
E-MAIL mmauro@iconn.net



CELL: [REDACTED]

CLIENT NO. 2297369	ADVISOR JAMES TRACY	11879	TAG NO. 809	INVOICE DATE 10/19/05	INVOICE NO. MBCS178015
[REDACTED]	LABOR RATE	LICENSE NO.	MILEAGE 74,976	COLOR OBSIDIAN BL	STOCK NO.
NEW BRITAIN, CT [REDACTED]	YEAR / MAKE / MODEL 00/MERCEDES-BENZ/E320/WGN AUTO CERT			DELIVERY DATE 04/21/03	DELIVERY MILES 40,875
[REDACTED]	VEHICLE I.D. NO. WDBJH65J1YA [REDACTED]			RETAILER NO.	PRODUCTION DATE
[REDACTED]	F.T.E. NO.	F.O. NO.	R.O. DATE 10/18/05		
[REDACTED]	BUSINESS PHONE	COMMENTS			

JOB# 1 CHARGES-----
 LABOR-----
 # 1 11MBZ ENGINE MINOR UNITS: 1.00 TECH(S): 246 INTERNAL
 CHECK AND ADVISE HIGH OIL CONSUMPTION
 RED OIL LIGHT COMES UP ON DASH
 FOUND OIL CONSUMPTION IN SPEC

JOB# 1 TOTALS-----
 JOB# 1 JOURNAL PREFIX MBCS JOB# 1 TOTAL 0.00

JOB# 2 CHARGES-----
 LABOR-----
 # 2 45MBZ03 SUSPENSION CONCERN UNITS: 1.00 TECH(S): 246 WARRANTY
 CUSTOMER STATES CHECK VIBRATION FROM FRONT-END OVER BUMPS
 & CORNERING
 CHECK OUT FOUND BOTH FRT SWAY BAR LINKS WORN
 REPLACED BOTH FRT SWAY BAR LINKS

PARTS	QTY	FP NUMBER	DESCRIPTION	LIST PRICE	UNIT PRICE	WARRANTY
	2	210-323-05-71	SCREW			
	1	210-320-37-89	ROD			
	1	210-320-36-89	ROD.TORSION			
TOTAL - PARTS						0.00

JOB# 2 TOTALS-----
 JOB# 2 JOURNAL PREFIX MBCS JOB# 2 TOTAL 0.00

COMMENTS-----
 LOANER

TOTALS-----

 * TOTAL LABOR.... 0.00
 * TOTAL PARTS.... 0.00
 * TOTAL SUBLET... 0.00
 * TOTAL G.O.G.... 0.00
 * TOTAL MISC CHG. 0.00
 * TOTAL MISC DISC 0.00
 * TOTAL TAX..... 0.00
 * TOTAL INVOICE \$ 0.00

THANK YOU FOR YOUR BUSINESS!!

CLIENT SIGNATURE _____
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INTERNET www.mauromotors.com
E-MAIL mmauro@icconn.net



CELL: [REDACTED]

CLIENT NO. 2297369	ADVISOR JAMES TRACY	TAG NO. 11879	INVOICE DATE 07/26/05	INVOICE NO. MBCS171262
[REDACTED]	LABOR RATE	LICENSE NO.	MILEAGE 71,893	COLOR OBSIDIAN BL
[REDACTED]	YEAR / MAKE / MODEL 00/MERCEDES-BENZ/E320/WGN AUTO CERT		DELIVERY DATE 04/21/03	DELIVERY MILES 40,875
NEW BRITAIN, CT	VEHICLE I.D. NO. WDBJH65J1YA		RETAILER NO.	PRODUCTION DATE
[REDACTED]	F.T.E. NO.	P.O. NO.	R.O. DATE 07/25/05	
RESIDENCE PHONE	BUSINESS PHONE	COMMENTS		

JOB# 1 CHARGES-----

LABOR-----

1 30MBZ AUTO TRANSMISSION UNITS 2.70 TECH(S) 36487 4648 WARRANTY

CHECK AND ADVISE GEARSHIFTER HAS EXCESSIVE PLAY
TIPTRONIC NOT OPERATING PROPERLY
CODE SET 65 FOUND SHIFTER FAILED
CLEAR CODE AND REPLACED SHIFTER

PARTS-----	QTY	FP-NUMBER	DESCRIPTION	LIST PRICE	UNIT PRICE	WARRANTY
	1	210-267-05-24	FLOOR SHIFT			
	1	000-994-41-60	CLIP			
TOTAL - PARTS						0.00

JOB# 1 TOTALS-----

JOB# 1 JOURNAL PREFIX MBCS JOB# 1 TOTAL 0.00

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SHOP SALES

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JOB# 2 CHARGES-----

LABOR-----

2 25MBRNTL RENTAL UNITS 0.00 TECH(S) 4238 INTERNAL

ENTERPRISE RENTAL

SUBLET-----	PO#	VEND	INV#	INV DATE	DESCRIPTION	INTERNAL
	171262	D373764		07/26/05	RENTAL	
TOTAL - SUBLET						0.00

JOB# 2 TOTALS-----

JOB# 2 JOURNAL PREFIX MBCS JOB# 2 TOTAL 0.00

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JOB# 3 CHARGES-----

LABOR-----

3 25MBZ25 RECALL UNITS 0.30 TECH(S) 46487 WARRANTY

2005030005 203/210 DOOR PRESERV RECALL
DC72900377
PERFORMED RECALL

PARTS-----	QTY	FP-NUMBER	DESCRIPTION	LIST PRICE	UNIT PRICE	WARRANTY
	1	000985727005X	PRESERVATIVE			
TOTAL - PARTS						0.00

JOB# 3 TOTALS-----

JOB# 3 JOURNAL PREFIX MBCS JOB# 3 TOTAL 0.00

DEAR VALUED CLIENT

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JOB# 4 CHARGES-----

LABOR-----

4 12MBZ01 ENGINE CONCERN UNITS TECH(S) 65487 0.00

CUSTOMER STATES CHECK OIL LEVEL / CUSTOMER LOSING OIL
CHECKED & ADVISED CUSTOMER

JOB# 4 TOTALS-----

JOB# 4 JOURNAL PREFIX MBCS JOB# 4 TOTAL 0.00

Reprints and Reprofile: EPA/FRMIVE C0220410 0 06/05



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INTERNET www.mauromotors.com
E-MAIL mmauro@iconn.net



CELL: [REDACTED]

CLIENT NO. 2297369
ADVISOR JAMES TRACY 11879 TAG NO. 7029 INVOICE DATE 07/26/05 INVOICE NO. MBCS171262
LABOR RATE LICENSE NO. MILEAGE 71,893 COLOR OBSIDIAN BL STOCK NO.
YEAR / MAKE / MODEL 00/MERCEDES-BENZ/E320/WGN AUTO CERT DELIVERY DATE 04/21/03 DELIVERY MILES 40,875
VEHICLE I.D. NO. W D B J H 6 5 J 1 Y A RETAILER NO. PRODUCTION DATE
R.T.E. NO. P.O. NO. R.O. DATE 07/25/05

COMMENTS
RENTAL

TOTALS

* [] CASH [] CHECK CK NO. [] *
* [] VISA [] MASTERCARD [] DISCOVER *
* () OTHER *

TOTAL LABOR.... 0.00
TOTAL PARTS.... 0.00
TOTAL SUBLET... 0.00
TOTAL G.O.G.... 0.00
TOTAL MISC CHG. 0.00
TOTAL MISC DISC 0.00
TOTAL TAX..... 0.00
TOTAL INVOICE \$ 0.00

THANK YOU FOR YOUR BUSINESS!!

CLIENT SIGNATURE

DUPLICATE INVOICE *****

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Reynolds and Reynolds, INC. 01280410 0 (X401)



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Fax (203) 234-2790

INTERNET www.mauromotors.com
E-MAIL mmauro@icomm.net



CELL: [REDACTED]

CLIENT NO. 2297369	ADVISOR JAMES TRACY	11879	TAG NO. 4917	INVOICE DATE 06/27/05	INVOICE NO. MBCS169022
[REDACTED]	LABOR RATE	LICENSE NO.	MILEAGE 70,873	COLOR OBSDIAN BL	STOCK NO.
NEW BRITAIN, CT [REDACTED]	YEAR / MAKE / MODEL 00/MERCEDES-BENZ/E320/WGN AUTO CERT			DELIVERY DATE 04/21/03	DELIVERY MILES 40,875
[REDACTED]	VEHICLE I.D. NO. WDBJH65J1YA [REDACTED]			RETAILER NO.	PRODUCTION DATE
[REDACTED]	F.T.E. NO.	P.O. NO.	R.O. DATE 06/27/05		
RESIDENCE PHONE	BUSINESS PHONE	COMMENTS			

JOB# 1 CHARGES

LABOR	UNITS	TECH(S)	PRICE
# 1 40MBZ020 P/N LITE	2.00	36165	180.00

CUSTOMER REPORTS BRAKE LINING LITE IS ON.
REPLACED FRONT BRAKE PADS & ROTORS

PARTS	QTY	FP-NUMBER	DESCRIPTION	LIST PRICE	UNIT PRICE	PRICE
	1	003-420-29-20	BRAKE SHOE	115.80	83.98	83.98
	2	126-540-20-17	SENSOR, BRAKE	6.96	3.51	7.02
	2	210-421-25-12	BRAKE DISC	111.84	88.40	176.80
	2	201-421-01-71	LOCKING SCRE	2.57	1.76	3.52
	4	124-421-05-71	SCREW	4.54	3.96	15.84
TOTAL - PARTS						287.16

JOB# 1 TOTALS

LABOR	180.00
PARTS	287.16

JOB# 1 JOURNAL PREFIX MBCS JOB# 1 TOTAL 467.16

JOB# 2 CHARGES

LABOR	UNITS	TECH(S)	PRICE
# 2 11MBZ ENGINE MINOR	0.00	26165	0.00

CUSTOMER STATES LOW OIL LIGHT COMES UP ON DASH
OIL CONSUMPTION ALREADY STARTED
ADVISED CUSTOMER ON .63L / 1000KM

JOB# 2 TOTALS

JOB# 2 JOURNAL PREFIX MBCS JOB# 2 TOTAL 0.00

JOB# 3 CHARGES

LABOR	UNITS	TECH(S)	PRICE
# 3 25MBRENTAL RENTAL	0.00	4256	INTERNAL

SUPPLY RENTAL

SUBLET	PO#	VEND	INV#	INV. DATE	DESCRIPTION	INTERNAL
	169022	D373316	06/27/05		RENTAL	
TOTAL - SUBLET						0.00

JOB# 3 TOTALS

JOB# 3 JOURNAL PREFIX MBCS JOB# 3 TOTAL 0.00

COMMENTS
RENTAL

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Reynolds and Reynolds ETWALZRNVE CC258410 0 00000



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CELL: [REDACTED]

CLIENT NO. 2297369
ADVISOR JAMES TRACY 11879 TAG NO. 4917 INVOICE DATE 06/27/05 INVOICE NO. MBCS169022
LABOR RATE LICENSE NO. MILEAGE 70,873 COLOR OBSIDIAN BL STOCK NO.
YEAR / MAKE / MODEL 00/MERCEDES-BENZ/E320/WGN AUTO CERT DELIVERY DATE 04/21/03 DELIVERY MILES 40,875
VEHICLE I.D. NO. WDBJH65J1YA RETAILER NO. PRODUCTION DATE
F.T.E. NO. P.O. NO. R.O. DATE 06/27/05
BUSINESS PHONE COMMENTS

TOTALS-----

TOTAL LABOR.... 180.00
TOTAL PARTS.... 287.16
TOTAL SUBLET... 0.00
TOTAL G.O.G.... 0.00
TOTAL MISC CHG. 0.00
TOTAL MISC DISC 0.00
TOTAL TAX..... 28.03
TOTAL INVOICE \$ 495.19

THANK YOU FOR YOUR BUSINESS!!

CLIENT SIGNATURE ***** DUPLICATE INVOICE *****

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Keyboldt and Reynolds ERP&JRWAVE 0228410.Q (05/20)



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E-MAIL mmauro@iconn.net



CELL: [REDACTED]

CLIENT NO. 2297369	ADVISOR JAMES TRACY	TAG NO. 11879	2835	INVOICE DATE 06/01/05	INVOICE NO. MBCS166655
[REDACTED]	LABOR RATE	LICENSE NO.	MILEAGE 69,844	COLOR OBSIDIAN BL	STOCK NO.
NEW BRITAIN, CT [REDACTED]	YEAR / MAKE / MODEL 00/MERCEDES-BENZ/E320/WGN AUTO CERT			DELIVERY DATE 04/21/03	DELIVERY MILES 40,875
[REDACTED]	VEHICLE I.D. NO. WDBJH65J1YA		[REDACTED]	RETAILER NO.	PRODUCTION DATE
[REDACTED]	F.T.E. NO.	F.O. NO.	[REDACTED]	R.O. DATE 05/31/05	
[REDACTED]	BUSINESS PHONE	COMMENTS			

JOB# 1 CHARGES-----

#	TIMEZ	ENGINE	MEMOR	UNITS	TECH(S)	26/65	0.00
			RECHECK OIL LEVEL AFTER 600 MILES ADVISED CUSTOMER ON .53 OIL LOSS				

JOB# 1 TOTALS-----

JOB# 1 JOURNAL PREFIX MBCS JOB# 1 TOTAL 0.00

COMMENTS-----
WAIT

TOTALS-----

*****		TOTAL LABOR....	0.00
* [] CASH [] CHECK CK NO. [] *		TOTAL PARTS....	0.00
* [] VISA [] MASTERCARD [] DISCOVER *		TOTAL SUBLET...	0.00
* () OTHER *		TOTAL G.O.G....	0.00
*****		TOTAL MISC CHG.	0.00
		TOTAL MISC DISC	0.00
		TOTAL TAX.....	0.00
		TOTAL INVOICE \$	0.00

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CLIENT SIGNATURE _____
***** DUPLICATE INVOICE *****



Reynolds and Reynolds REALSERVICE 002281100 (REV05)



Mercedes-Benz

MERCEDES-BENZ of NORTH HAVEN

620 WASHINGTON AVENUE
NORTH HAVEN, CT 06473
Service (203) 239-1717
Fax (203) 234-2790

INTERNET www.mauromotors.com
E-MAIL mmauro@icconn.net



CELL: [REDACTED]

CLIENT NO. 2297369	ADVISOR ROBERT GEFFERT	34226	TAG NO. 9086	INVOICE DATE 05/04/05	INVOICE NO. MBCS164511
[REDACTED]	LABOR RATE	LICENSE NO.	MILEAGE 68,775	COLOR OBSIDIAN BL	STOCK NO.
NEW BRITAIN, CT [REDACTED]	YEAR / MAKE / MODEL 00/MERCEDES-BENZ/E320/WGN AUTO CERT			DELIVERY DATE 04/21/03	DELIVERY MILES 40,875
[REDACTED]	VEHICLE ID. NO. WDBJH6531YA [REDACTED]			TRAILER NO.	PRODUCTION DATE
[REDACTED]	P.T.E. NO.	P.O. NO.	R.O. DATE 05/03/05		
RE [REDACTED]	BUSINESS PHONE	COMMENTS			

JOB# 1 CHARGES-----

LABOR-----

QTY	FP-NUMBER	DESCRIPTION	LIST PRICE	UNIT PRICE	PRICE
1	000-180-26-09	OIL FILTER F	21.18	21.18	21.18
8	Q-1-09-0010	MOBIL 1	7.71	6.38	51.04
TOTAL - PARTS					72.22

JOB# 1 TOTALS-----

JOB# 1 JOURNAL PREFIX MBCS JOB# 1 TOTAL 77.22

JOB# 2 CHARGES-----

LABOR-----

QTY	FP-NUMBER	DESCRIPTION	LIST PRICE	UNIT PRICE	PRICE
1	210-730-15-46	WINDOW REGUL			
TOTAL - PARTS					0.00

JOB# 2 TOTALS-----

JOB# 2 JOURNAL PREFIX MBCS JOB# 2 TOTAL 0.00

JOB# 3 CHARGES-----

LABOR-----

QTY	FP-NUMBER	DESCRIPTION	LIST PRICE	UNIT PRICE	PRICE
3	003-990-24-97	RIVET	1.00	0.64	1.92
1	000000-000172	BULB	8.12	2.93	2.93
TOTAL - PARTS					4.85

JOB# 3 TOTALS-----

JOB# 3 JOURNAL PREFIX MBCS JOB# 3 TOTAL 24.85

JOB# 4 CHARGES-----

LABOR-----

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SHOP SALES
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Reynolds and Reynolds EPAULENINE DC296410 Q (09/08)



Mercedes-Benz

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NORTH HAVEN, CT 06473
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E-MAIL mmauro@iconn.net



CELL: [REDACTED]

CLIENT NO. 2297369	ADVISOR ROBERT GEFFERT	34226	TAG NO. 9086	INVOICE DATE 05/04/05	INVOICE NO. MBCS164511
[REDACTED]	LABOR RATE	LICENSE NO.	MILEAGE 68,775	COLOR OBSIDIAN BL	STOCK NO.
NEW BRITAIN, CT [REDACTED]	YEAR / MAKE / MODEL 00/MERCEDES-BENZ/E320/WGN AUTO CERT			DELIVERY DATE 04/21/03	DELIVERY MILES 40,875
[REDACTED]	VEHICLE I.D. NO. WDBJH65J1YA [REDACTED]			RETAILER NO.	PRODUCTION DATE
[REDACTED]	F.T.E. NO.	P.O. NO.	R.C. DATE 05/03/05		
RESERVED PHONE	BUSINESS PHONE	COMMENTS			

LABOR # 4 451MBZ BODY ELECTRICAL UNITS: 0.40 TECH(S): 26165 WARRANTY

TECH FOUND LEFT REAR DOOR LOCK INOP
FOUND DOOR LATCH FAILED
REPLACED DOOR LATCH

PARTS	QTY	FP-NUMBER	DESCRIPTION	LIST PRICE	UNIT PRICE	WARRANTY
	1	202-730-07-35	DOOR LOCK			
TOTAL - PARTS						0.00

JOB# 4 TOTALS -----

JOB# 4 JOURNAL PREFIX MBCS JOB# 4 TOTAL 0.00

JOB# 5 CHARGES -----

LABOR # 5 45MBZ03 SUSPENSION CONCERN UNITS: 1.60 TECH(S): 26165 WARRANTY

TECH FOUND BOTH FRONT SPRINGS BROKEN
FOUND FRT SPRING BROKEN
REPLACED BOTH FRT SPRINGS

PARTS	QTY	FP-NUMBER	DESCRIPTION	LIST PRICE	UNIT PRICE	WARRANTY
	2	210-321-29-04	FRONT SPRING			
TOTAL - PARTS						0.00

JOB# 5 TOTALS -----

JOB# 5 JOURNAL PREFIX MBCS JOB# 5 TOTAL 0.00

JOB# 6 CHARGES -----

LABOR # 6 451MBZ06 BULB MALFUNCTION UNITS: 0.30 TECH(S): 26165 WARRANTY

FOUND L/TAIL LAMP SHORTED SOCKET
FOUND TAIL LAMP SHORTED
REPLACED TAIL LIGHT UNIT

PARTS	QTY	FP-NUMBER	DESCRIPTION	LIST PRICE	UNIT PRICE	WARRANTY
	1	210-320-55-64	TAIL LAMP			
TOTAL - PARTS						0.00

JOB# 6 TOTALS -----

JOB# 6 JOURNAL PREFIX MBCS JOB# 6 TOTAL 0.00

COMMENTS
RIDE TO TOWN AND COUNTY

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Reprints and Reproduction: C2266410.0 (REV0)



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620 WASHINGTON AVENUE
NORTH HAVEN, CT 06473
Service (203) 239-1717
Fax (203) 234-2790

INTERNET www.mauromotors.com
E-MAIL mmauro@iconn.net



CELL: [REDACTED]

CLIENT NO. 2297369	ADVISOR ROBERT GEFFERT 34226	TAG NO. 9086	INVOICE DATE 05/04/05	INVOICE NO. MBCS164511
[REDACTED]	LABOR RATE	LICENSE NO.	MILEAGE 68,775	COLOR OBSIDIAN BL
NEW BRITAIN, CT [REDACTED]	YEAR / MAKE / MODEL 00/MERCEDES-BENZ/E320/WGN AUTO CERT		DELIVERY DATE 04/21/03	DELIVERY MILES 40,875
[REDACTED]	VEHICLE I.D. NO. WDBJH65J1YA [REDACTED]		RETAILER NO.	PRODUCTION DATE
[REDACTED]	F.T.E. NO.	P.O. NO.	R.O. DATE 05/03/05	
RES. PHONE [REDACTED]	BUSINESS PHONE	COMMENTS		

TOTALS

 * [] CASH [] CHECK CK NO. [] *
 * [] VISA [] MASTERCARD [] DISCOVER *
 * () OTHER *

TOTAL LABOR.... 25.00
 TOTAL PARTS.... 77.07
 TOTAL SUBLET... 0.00
 TOTAL G.O.G.... 0.00
 TOTAL MISC CHG. 0.00
 TOTAL MISC DISC 0.00
 TOTAL TAX..... 6.12

TOTAL INVOICE \$ 108.19

THANK YOU FOR YOUR BUSINESS!!

CLIENT SIGNATURE

DUPLICATE INVOICE

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Reynolds and Reynolds ERMAL21RWVE 002084100 (04/03)



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NORTH HAVEN, CT 06473
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INTERNET www.mauromotors.com
E-MAIL mmauro@icconn.net



CELL: [REDACTED]

CLIENT NO. 2297369	ADVISOR GENERAL ADVISOR	156	TAG NO. 4220	INVOICE DATE 02/03/05	INVOICE NO. MBCS157623
[REDACTED]	LABOR RATE	LICENSE NO.	MILEAGE 66,051	COLOR OBSIDIAN BL	STOCK NO.
NEW BRITAIN, CT [REDACTED]	YEAR / MAKE / MODEL 00/MERCEDES-BENZ/E320/WGN AUTO CERT			DELIVERY DATE 04/21/03	DELIVERY MILES 40,875
[REDACTED]	VEHICLE I.D. NO. W D B J H 6 5 J 1 Y A [REDACTED]			RETAILER NO.	PRODUCTION DATE
[REDACTED]	F.T.E. NO.	P.O. NO.	R.O. DATE 02/03/05		
RESIDENCE PHONE	BUSINESS PHONE	COMMENTS			

JOB# 1 CHARGES-----

LABOR-----

QTY	FP-NUMBER	DESCRIPTION	LIST PRICE	UNIT PRICE	PRICE
1	000-180-26-09	OIL FILTER F	21.18	21.18	21.18
8	Q-1-09-0010	MOBIL 1	7.71	6.38	51.04
1	2662	WASHER SOLVE	2.99	2.34	2.34
1	210-830-10-18	CHARCOAL FIL	38.99	30.08	30.08
TOTAL - PARTS					104.64

JOB# 1 TOTALS-----

LABOR	95.35
PARTS	104.64
JOB# 1 JOURNAL PREFIX MBCS JOB# 1 TOTAL	199.99

JOB# 2 CHARGES-----

LABOR-----

QTY	FP-NUMBER	DESCRIPTION	LIST PRICE	UNIT PRICE	PRICE
1		CUSTOMER STATES BALANCE TIRES COMPLETED SERVICE			29.99

JOB# 2 TOTALS-----

LABOR	29.99
JOB# 2 JOURNAL PREFIX MBCS JOB# 2 TOTAL	29.99

JOB# 3 CHARGES-----

LABOR-----

QTY	FP-NUMBER	DESCRIPTION	LIST PRICE	UNIT PRICE	PRICE
1		CUSTOMER REQUESTS 4 WHEEL ALIGNMENT COMPLETED SERVICE			119.00

JOB# 3 TOTALS-----

LABOR	119.00
JOB# 3 JOURNAL PREFIX MBCS JOB# 3 TOTAL	119.00

COMMENTS-----
LOANER

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Reynolds and Reynolds, ENLZLNK6 02090110 0 (05/04)



Mercedes-Benz

MERCEDES-BENZ of NORTH HAVEN

620 WASHINGTON AVENUE
NORTH HAVEN, CT 06473
Service (203) 239-1717
Fax (203) 234-2790

INTERNET www.mauromotors.com
E-MAIL mmauro@iconn.net



CELL: [REDACTED]

CLIENT NO. 2297369
ADVISOR GENERAL ADVISOR 156 TAG NO. 4220 INVOICE DATE 02/03/05 INVT NO. MBCS157623
LABOR RATE LICENSE NO. MILEAGE 66,051 COLOR OBSIDIAN BL STOCK NO.
YEAR / MAKE / MODEL 00/MERCEDES-BENZ/E320/WGN AUTO CERT DELIVERY DATE 04/21/03 DELIVERY MILES 40,875
VEHICLE I.D. NO. W D B J H 6 5 J 1 Y A RETAILER NO. PRODUCTION DATE
F.T.E. NO. P.C. NO. R.O. DATE 02/03/05
BUSINESS PHONE COMMENTS

TOTALS

* [] CASH [] CHECK CK NO. [] *
* [] VISA [] MASTERCARD [] DISCOVER *
* () OTHER *

TOTAL LABOR.... 244.34
TOTAL PARTS.... 104.64
TOTAL SUBLET... 0.00
TOTAL G.O.G.... 0.00
TOTAL MISC CHG. 0.00
TOTAL MISC DISC 0.00
TOTAL TAX..... 20.94
TOTAL INVOICE \$ 369.92

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THANK YOU FOR YOUR BUSINESS!!

CLIENT SIGNATURE

DUPLICATE INVOICE

SHOP SALES
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Reynolds and Reynolds EMV2789NE 0226410 0 (05/00)



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620 WASHINGTON AVENUE
NORTH HAVEN, CT 06473
Service (203) 239-1717
Fax (203) 234-2790

INTERNET www.mauromotors.com
E-MAIL mmauro@icomm.net



CELL: [REDACTED]
MBCS123704

CLIENT NO. 2297369
ADVISOR JAMES TRACY 11879 TAG NO. 2665 INVOICE DATE 12/04/03
LABOR RATE LICENSE NO. MILEAGE 50,300 COLOR OBSIDIAN BL STOCK NO.
YEAR / MAKE / MODEL 00/MERCEDES-BENZ/E320/WGN AUTO CERT DELIVERY DATE 04/21/03 DELIVERY MILES 40,875
VEHICLE I.D. NO. W D B J H 6 5 J 1 Y A RETAILER NO. PRODUCTION DATE
P.T.E. NO. P.O. NO. R.O. DATE 12/03/03
RESIDENCE PHONE BUSINESS PHONE COMMENTS

JOB# 1 CHARGES
LABOR
1 00MBZSERVICE B SERVICE UNITS: TECH(S) 48100 262.37
CUSTOMER STATES PERFORM "B" SERVICE
DUE TO MILEAGE
PERFORMED "B" SERVICE
REPLACED GLOVE BOX SPRING
PARTS
QTY FP-NUMBER DESCRIPTION LIST PRICE UNIT PRICE
1 210-820-01-45 WIPER BLADE 15.65 13.20 13.20
8 Q-1-09-0010 MOBIL 1 7.71 6.05 48.40
1 000-180-22-09 OIL FILTER 18.53 9.90 9.90
1 2662 WASHER SOLVE 2.99 2.29 2.29
1 210-830-10-18 GRILLE 38.99 25.30 25.30
1 000-824-55-27 WIPER BLADE 11.31 7.54 7.54
1 210-980-01-64 SPRING 8.53 8.53 8.53
TOTAL - PARTS 115.16
JOB# 1 TOTALS LABOR 262.37 PARTS 115.16
JOB# 1 JOURNAL PREFIX MBCS JOB# 1 TOTAL 377.53

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SHOP SALES CLAIMS FOR WORK PERFORMED MUST BE MADE WITHIN 90 DAYS OR 4000 MILES WHICHEVER COMES FIRST FROM DATE OF WORK.
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JOB# 2 CHARGES
LABOR
2 51MBZ10 POWER WINDOWS UNITS: 1.36 TECH(S) 38100 WARRANTY
CHECK AND ADVISE RR WINDOW INOP
FOUND WINDOW REGULATOR FAILED
REPLACED WINDOW REGULATOR
PARTS
QTY FP-NUMBER DESCRIPTION LIST PRICE UNIT PRICE
1 210-730-16-46 WINDOW REGUL WARRANTY
4 003-990-24-97 RIVET WARRANTY
TOTAL - PARTS 0.00
JOB# 2 TOTALS LABOR 0.00 PARTS 0.00
JOB# 2 JOURNAL PREFIX MBCS JOB# 2 TOTAL 0.00

JOB# 3 CHARGES
LABOR
3 51MBZ BODY ELECTRICAL UNITS: TECH(S) 58100 10.00
CUSTOMER STATES LAMP FAILURE LIGHT COMES UP ON DASH
CHECKED & REPLACED LEFT FRONT MARKER BULB
PARTS
QTY FP-NUMBER DESCRIPTION LIST PRICE UNIT PRICE
1 000000-000853 BULB 3.04 2.76 2.76
TOTAL - PARTS 2.76



Reynolds and Reynolds, ENROLLED SERVICE CENTER (RSC) (RSC01)



Mercedes-Benz

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NORTH HAVEN, CT 06473
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E-MAIL mmauro@iconn.net



CLIENT NO., ADVISOR, TAG NO., INVOICE DATE, INVOICE NO., LABOR RATE, LICENSE NO., MILEAGE, COLOR, STOCK NO., YEAR / MAKE / MODEL, DELIVERY DATE, DELIVERY MILES, VEHICLE I.D. NO., RETAILER NO., PRODUCTION DATE, F.T.E. NO., P.O. NO., R.D. DATE, RESIDENCE PHONE, BUSINESS PHONE, COMMENTS

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***** DUPLICATE INVOICE *****

SHOP SALES
CLAIMS FOR WORK PERFORMED
MUST BE MADE WITHIN 90 DAYS OR 4000 MILES WHICHEVER COMES FIRST FROM DATE OF WORK

TOTAL INVOICE \$ 413.71
TOTAL LABOR 272.37
TOTAL PARTS 117.92
TOTAL SUBLET 0.00
TOTAL G.O.G. 0.00
TOTAL MISC CHG. 0.00
TOTAL MISC DISC 0.00
TOTAL TAX 23.42

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TOTALS
860-229-7369
VCELENTANO@WEBSTERBANK.COM

NEW BRITAIN, CT 06052-1222
140 ADRIAN BLVD
DEAR VALERIO

VINCENT MENTENANO
You may receive a client satisfaction survey from Mercedes in the next 2 weeks. If for any reason you cannot grade us "100% Satisfied," please contact any member of our service team today.

JAMES TRACY 11879 2665 12/04/03 MBCS123704
50,300 OBSIDIAN BL
00/MERCEDES-BENZ/E320/WGN AUTO CERT 04/21/03
W D B J H 6 5 J 1 Y A
40,875 12/03/03

Reynolds and Reynolds SERIAL/PHONE D228410 C

MBCS120362

MBCS120362

CELL: [REDACTED]

2297369

GENERAL ADVISOR 156 1514 10/23/03 MBCS120362

48,779 OBSIDIAN BL

NEW BRITAIN, CT [REDACTED]

00/MERCEDES-BENZ/E320/WGN AUTO CERT 04/21/03 40,875

W D B J H 6 5 J 1 Y A [REDACTED]

10/22/03

JOB# 1 CHARGES-----

LABOR-----
1 51MBZ BODY ELECTRICAL UNITS: 2.00 TECH(S): 214 10.00
CUSTOMER STATES BULB FAILURE LIGHT ON
REPLACE LAMP BULB

PARTS-----QTY---FP-NUMBER-----DESCRIPTION-----LIST PRICE-UNIT PRICE-
1 000-825-01-94 BULB 6.53 3.34 3.34
TOTAL - PARTS 3.34

JOB# 1 TOTALS-----
LABOR 10.00
PARTS 3.34

JOB# 1 JOURNAL PREFIX MBCS JOB# 1 TOTAL 13.34

JOB# 2 CHARGES-----

LABOR-----
2 51MBZ01 BODY ELECT CONCERN UNITS: 0.60 TECH(S): 214 56.40
CUSTOMER STATES RING AROUND IGNITION SWITCH LOOSE
INSTALL AND SECURE IGNITION LOCK COLLAR

JOB# 2 TOTALS-----
LABOR 56.40

JOB# 2 JOURNAL PREFIX MBCS JOB# 2 TOTAL 56.40

JOB# 3 CHARGES-----

LABOR-----
3 60MBZ INTERIOR TRIM UNITS: 1.00 TECH(S): 314 86.00
CUSTOMER STATES LUGGAGE BLIND COMES LOOSE FROM MOUNTS WHEN
OPERATING
TECH RECOMMENDS NEW LOCKING GUIDES \$136.90 INSTALLED

PARTS-----QTY---FP-NUMBER-----DESCRIPTION-----LIST PRICE-UNIT PRICE-
1 210-860-03-22-7043 GUIDE 21.45 21.45 21.45
1 210-850-04-22-7043 GUIDE 21.45 21.45 21.45
TOTAL - PARTS 42.90

JOB# 3 TOTALS-----
LABOR 86.00
PARTS 42.90

JOB# 3 JOURNAL PREFIX MBCS JOB# 3 TOTAL 128.90

JOB# 4 CHARGES-----

LABOR-----
4 25MBLOANER LOANER UNITS: 0.00 TECH(S): 4236 INTERNAL
RENTAL

SUBLET-----PO#-----INV#-INV.DATE-DESCRIPTION-----
120362 000000 10/23/03 RENTAL INTERNAL
TOTAL - SUBLET 0.00

MBCS120362

MB00120302

CELL: [REDACTED]

2297349

GENERAL ADVISOR 156 1514 10/23/03 MBCS120362

48,779 OBSIDIAN BL

00/MERCEDES-BENZ/E320/WGN AUTO CERT 04/21/03 40,875

W D B J H 6 5 J I Y A [REDACTED]

10/22/03

JOB# 4 TOTALS-----

JOB# 4 JOURNAL PREFIX MBCS JOB# 4 TOTAL 0.00

JOB# 5 CHARGES-----

LABOR-----
JOB# 5 96MBZ BODY REPAIR UNITS: TECH(S) 156 0.00
DENT WIZARD TO REPAIR L/REAR DOOR

SUBLET-----PO#-----VEND INV#-INV.DATE-DESCRIPTION-----
120362A 604890703 10/22/03 DENT WIZARD 129.99
TOTAL - SUBLET 129.99

JOB# 5 TOTALS-----
SUBLET 129.99

JOB# 5 JOURNAL PREFIX MBCS JOB# 5 TOTAL 129.99

JOB# 6 CHARGES-----

LABOR-----
JOB# 6 47MBZ 4.0L DIFFERENTIAL UNITS: 4.20 TECH(S) 214 WARRANTY
TECH NOTED REAR DIFF FLUID LEAK
FOUND BOTH REAR DIFF SIDE SEALS LEAKING
R/R DIFF AND REPLACED BOTH SIDE SEALS REFILL AND RECHECK LEA
K

PARTS-----QTY---FP-NUMBLR-----DESCRIPTION-----LIST PRICE-UNIT PRICE-
2 025-997-26-47 SEAL RING WARRANTY
3 GEAR GEAR LUBE WARRANTY
12 001-990-71-12 SCREW WARRANTY
1 003-989-98-20-10 SEALANT WARRANTY
TOTAL - PARTS 0.00

JOB# 6 TOTALS-----
JOB# 6 JOURNAL PREFIX MBCS JOB# 6 TOTAL 0.00

COMMENTS-----
RENTAL
DELETED OPERATION(S)-----
60MEZ01 INT TRIM CONCERN

MBCS120362

INDUCCI 120362

2297359

CELL: [REDACTED]

GENERAL ADVISOR 156 1514 10/23/03 MBCS120362

48,779 OBSIDIAN BL

00/MERCEDES-BENZ/E320/WGN AUTO CERT 04/21/03 40,875

W D B J H 6 5 J I Y A [REDACTED]

10/22/03

TOTALS-----

 * [] CASH [] CHECK OK NO. [] *
 * [] VISA [] MASTERCARD [] DISCOVER *
 * () OTHER *

TOTAL LABOR.... 152.40
 TOTAL PARTS.... 46.24
 TOTAL SUBLET... 129.99
 TOTAL G.O.G.... 0.00
 TOTAL MISC CHG. 0.00
 TOTAL MISC DISC 0.00
 TOTAL TAX..... 19.72

TOTAL INVOICE \$ 348.35

THANK YOU FOR YOUR BUSINESS!!

CLIENT SIGNATURE

DUPLICATE INVOICE

MBCS114653

MB0011700

2297369

CHARLES DORTENZIO 26218 6005 08/14/03 MBCS114653

CELL: [REDACTED]

45,971 OBSIDIAN BL

NEW BRITAIN, CT [REDACTED]

00/MERCEDES-BENZ/E320/WGN AUTO CERT 04/21/03 40,875

W D B J H 6 5 J 1 Y A [REDACTED]

08/14/03

JOB# 1 CHARGES-----

LABOR-----

1 10MBZ06 CHECK ENGINE LIGHT UNITS: 1.40 TECH(S): 15316 25316 WARRANTY
CUSTOMER STATES CHECK ENGINE LIGHT ON
CODE SET P0173 TESTING FOUND MASS AIR SENSOR FAULTY
CHECK CLEAR CODE AND REPLACE MASS AIR SENSOR

PARTS-----	QTY----	FP-NUMBER-----	DESCRIPTION-----	LIST PRICE-UNIT PRICE-	WARRANTY
	1	112-034-00-48	AIR MASS SEN		WARRANTY
	1	210-492-71-41	BRACKET		WARRANTY
	1	210-492-72-41	BRACKET		WARRANTY
	1	170-990-00-20	SCREW		WARRANTY
			TOTAL - PARTS		0.00

JOB# 1 TOTALS-----

JOB# 1 JOURNAL PREFIX MBCS JOB# 1 TOTAL 0.00

JOB# 2 CHARGES-----

LABOR-----

2 25MBLOANE EQUIPMENT UNITS: 0.00 TECH(S): 4236 INTERNAL
RENTAL

SUBLET-----	PO#-----	VEN#	INV#	INV. DATE	DESCRIPTION-----	INTERNAL
	114653	0301424		08/14/03	RENTAL	INTERNAL
					TOTAL - SUBLET	0.00

JOB# 2 TOTALS-----

JOB# 2 JOURNAL PREFIX MBCS JOB# 2 TOTAL 0.00

JOB# 3 CHARGES-----

LABOR-----

3 51AMBZ7 REPAIR UNITS: 2.10 TECH(S): 25316 WARRANTY
CUSTOMER STATES RATTLE FROM UNDER VEHICLE/ENGINE COMPARTMEN
CHECK OUT REAR CAT/CONV CAUSE OF NOISE
REPLACED CAT/CONV NOISE GONE

PARTS-----	QTY----	FP-NUMBER-----	DESCRIPTION-----	LIST PRICE-UNIT PRICE-	WARRANTY
	1	210-430-00-19	CATALYTIC CO		WARRANTY
	1	202-432-02-81	SEAL RING.VL		WARRANTY
			TOTAL - PARTS		0.00

JOB# 3 TOTALS-----

JOB# 3 JOURNAL PREFIX MBCS JOB# 3 TOTAL 0.00

JOB# 4 CHARGES-----

LABOR-----

4 60MBZAL REPAIR UNITS: 0.30 TECH(S): 25316 WARRANTY
CUSTOMER STATES VISOR VANITY MIRROR ON DRIVER'S SIDE
LOOSE.
DOOR HINGE OILED
REPLACED VISOR

MBCS114653

MBCS114653

2297389

CELL: [REDACTED]

CHARLES DORTENZIO 26218 6005 08/14/03 MBCS114653

45,971 OBSIDIAN BL

00/MERCEDES-BENZ/E320/WGN AUTO CERT 04/21/03 40,875

W D B J H 6 5 J I Y A [REDACTED]

08/14/03

[REDACTED]
NEW BRITAIN, CT [REDACTED]

[REDACTED]
[REDACTED]

PARTS	QTY	FP	NUMBER	DESCRIPTION	LIST PRICE	UNIT PRICE	
	1		210 010-23-10-7D84	SUN VISOR			WARRANTY
	1		201 010-02-20	WARNING LABE			WARRANTY
	1		204 010-03-20	WARNING LABE			WARRANTY
						TOTAL - PARTS	0.00

JOB# 4 TOTALS-----
JOB# 4 JOURNAL PREFIX MBCS JOB# 4 TOTAL 0.00

COMMENTS-----
RENTAL

TOTALS		
*****	TOTAL LABOR	0.00
*	TOTAL PARTS	0.00
* [] CASH [] CHECK CK NO. []	TOTAL SUBLET	0.00
*	TOTAL G.O.G.	0.00
* [] VISA [] M/C [] DISCOVER	TOTAL MISC CHG.	0.00
*	TOTAL MISC DISC.	0.00
* () OTHER	TOTAL TAX	0.00
*****	TOTAL INVOICE \$	0.00

THANK YOU FOR YOUR BUSINESS!!

CLIENT SIGNATURE _____
***** DUPLICATE INVOICE *****



Mercedes-Benz

MERCEDES-BENZ of NORTH HAVEN

620 WASHINGTON AVENUE
NORTH HAVEN, CT 06473
Service (203) 239-1717
Fax (203) 234-2790

INTERNET www.mauromotors.com
E-MAIL mmauro@iconn.net



CLIENT NO. 75	ADVISOR MICHAEL JORDAN	TAG NO. 4236 2235	INVOICE DATE 01/29/03	INVOICE NO. MBCS97690
BMW OF NORTH HAVEN 610 WASHINGTON AVE NORTH HAVEN, CT 06473	LABOR RATE	LICENSE NO.	MILEAGE 40,681	COLOR OBSIDIAN BL
	YEAR / MAKE / MODEL 00/MERCEDES-BENZ/E320/WGN AUTO CERT	DELIVERY DATE 04/21/03		DELIVERY MILES 40,875
	VEHICLE I.D. NO. WDBJH65J1YA	RETAILER NO.		PRODUCTION DATE
	P.T.E. NO. 0	P.O. NO.	R.O. DATE 01/16/03	
RESIDENCE PHONE 203-239-7272	BUSINESS PHONE 203-239-7272	COMMENTS		

JOB# 1 CHARGES-----
LABOR-----
1 00MBZERT CERTIFICATION UNITS: 2.50 TECH(S): 35316 INTERNAL
STARMARK CERTIFICATION
REQUESTED
PERFORMED
JOB# 1 TOTALS-----
JOB# 1 JOURNAL PREFIX MBCS JOB# 1 TOTAL 0.00

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JOB# 2 CHARGES-----
LABOR-----
2 25MBZ MISCELLANEOUS UNITS: TECH(S): 35316 INTERNAL
FRONT AND REAR PLATE/KEY FOB AND BADGE PERFORMED
PARTS-----QTY---FP-NUMBER-----DESCRIPTION-----LIST PRICE-UNIT PRICE-
1 PKMB POI PARTS INTERNAL
2 22 PLATE INTERNAL
2 LIC FRAME INTERNAL
1 TAG KEY FOB INTERNAL
1 MED MEDALLION INTERNAL
TOTAL - PARTS 0.00
JOB# 2 TOTALS-----
JOB# 2 JOURNAL PREFIX MBCS JOB# 2 TOTAL 0.00

SHOP SALES CLAIMS FOR WORK PERFORMED MUST BE MADE WITHIN 90 DAYS OR 4000 MILES WHICHEVER COMES FIRST FROM DATE OF WORK.

THE CLIENT AGREES THAT SHOULD IT BECOME NECESSARY TO COMMENCE COLLECTION PROCEEDINGS TO OBTAIN PAYMENT OF THE AMOUNT DUE THAT HE WILL PAY ALL COSTS OF SUCH PROCEEDINGS INCLUDING REASONABLE ATTORNEY'S FEES. CLIENT HEREBY ACKNOWLEDGES ALL WORK PERFORMED AS DESCRIBED IN THIS INVOICE.

JOB# 3 CHARGES-----
LABOR-----
3 51MBZ01 BODY/ELECT CONCERN UNITS: 0.50 TECH(S): 35316 INTERNAL
CUSTOMER REQUESTS NEW BATTERY REPLACED
PARTS-----QTY---FP-NUMBER-----DESCRIPTION-----LIST PRICE-UNIT PRICE-
1 034-541-45-01 BATTERY 100 INTERNAL
TOTAL - PARTS 0.00
JOB# 3 TOTALS-----
JOB# 3 JOURNAL PREFIX MBCS JOB# 3 TOTAL 0.00

JOB# 4 CHARGES-----
LABOR-----
4 11MBZ01 ENGINE CONCERN UNITS: 0.30 TECH(S): 35316 INTERNAL
CUSTOMER REQUESTS NEW AIR FILTER REPLACED
PARTS-----QTY---FP-NUMBER-----DESCRIPTION-----LIST PRICE-UNIT PRICE-
1 112-094-01-04 FILTER ELEME INTERNAL
TOTAL - PARTS 0.00



Reynolds and Reynolds ERAZIR/RAVE CC2581010 (05/03)



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Service (203) 239-1717
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INTERNET www.mauromotors.com
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BMW OF NORTH HAVEN 610 WASHINGTON AVE NORTH HAVEN, CT 06473	LABOR RATE	LICENSE NO.	MILEAGE 40,681	COLOR OBSIDIAN BL	STOCK NO.
	YEAR / MAKE / MODEL 00/MERCEDES-BENZ/E320/WGN AUTO CERT	DELIVERY DATE 04/21/03		DELIVERY MILES 40,875	
	VEHICLE I.D. NO. WDBJH65J1YA	RETAILER NO.		PRODUCTION DATE	
	F.T.E. NO. 0	P.O. NO.	R.O. DATE 01/16/03		
RESIDENCE PHONE 203-239-7272	BUSINESS PHONE 203-239-7272	COMMENTS			

JOB# 4 TOTALS-----
 JOB# 4 JOURNAL PREFIX MBCS JOB# 4 TOTAL 0.00

JOB# 5 CHARGES-----
 JOB# 5 JOURNAL PREFIX MBCS JOB# 5 TOTAL 0.00

LABOR-----
 # 21MB7015 COOLANT FLUSH UNITS: 45316 INTERNAL
 CARRY OUT COOLANT FLUSH
 TIME MILEAGE
 PERFORMED

PARTS	QTY	FP-NUMBER	DESCRIPTION	LIST PRICE	UNIT PRICE	INTERNAL
	1	Q-1-03-0002	ANTI-FREEZE			
				TOTAL - PARTS		0.00

JOB# 5 TOTALS-----
 JOB# 5 JOURNAL PREFIX MBCS JOB# 5 TOTAL 0.00

JOB# 6 CHARGES-----
 JOB# 6 JOURNAL PREFIX MBCS JOB# 6 TOTAL 0.00

LABOR-----
 # 60MB701 INT. TRIM CONCERN UNITS: 25316 INTERNAL
 SUPPLY FIRSTAID KIT
 SUPPLIED

PARTS	QTY	FP-NUMBER	DESCRIPTION	LIST PRICE	UNIT PRICE	INTERNAL
	1	Q-4-86-0030	WAGON - FIRS			
	1	124-918-22-30-8412	PLUG			
				TOTAL - PARTS		0.00

JOB# 6 TOTALS-----
 JOB# 6 JOURNAL PREFIX MBCS JOB# 6 TOTAL 0.00

JOB# 7 CHARGES-----
 JOB# 7 JOURNAL PREFIX MBCS JOB# 7 TOTAL 0.00

LABOR-----
 # 740MB7040 REAR BRAKES UNITS: 240 TECH(S): 35316 INTERNAL
 R/R REAR PADS AND ROTORS
 WORN
 REPLACED

PARTS	QTY	FP-NUMBER	DESCRIPTION	LIST PRICE	UNIT PRICE	INTERNAL
	1	003-420-49-20	BRAKE SHOE			
	2	210-423-05-12	BRAKE DISC			
	1	45	STOP SQUEAL			
				TOTAL - PARTS		0.00

JOB# 7 TOTALS-----
 JOB# 7 JOURNAL PREFIX MBCS JOB# 7 TOTAL 0.00

JOB# 8 CHARGES-----
 JOB# 8 JOURNAL PREFIX MBCS JOB# 8 TOTAL 0.00

LABOR-----
 # 51MB712 WIPER WASHER UNITS: 620 TECH(S): 45316 INTERNAL
 CUSTOMER REQUESTS NEW WIPERS

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Reynolds and Reynolds, INC. 002214110 0 00563



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BMW OF NORTH HAVEN 610 WASHINGTON AVE NORTH HAVEN, CT 06473	LABOR RATE	LICENSE NO.	MILEAGE 40,681	COLOR OBSDIAN BL	STOCK NO.
	YEAR / MAKE / MODEL 00/MERCEDES-BENZ/E320/WGN AUTO CERT			DELIVERY DATE 04/21/03	DELIVERY MILES 40,875
	VEHICLE I.D. NO. WDBJH65J1YA			RETAILER NO.	PRODUCTION DATE
	R.T.E. NO. 0		R.O. NO.	R.O. DATE 01/16/03	
RESIDENCE PHONE 203-239-7272	BUSINESS PHONE 203-239-7272	COMMENTS			

REPLACED

PARTS	QTY	FP-NUMBER	DESCRIPTION	LIST PRICE	UNIT PRICE	INTERNAL
	1	210-820-01-45	WIPER BLADE			INTERNAL
	1	000-824-55-27	WIPER BLADE			INTERNAL
TOTAL - PARTS						0.00
JOB# 8 TOTALS						
JOB# 9 CHARGES						
JOB# 8 JOURNAL PREFIX MBCS JOB# 8 TOTAL						0.00

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LABOR

~~INT TRIM CONCERN UNITS: 0.10 TECH(S): 45316 INTERNAL~~

CUSTOMER REQUESTS NEW SEAT TRIM REPLACED

PARTS	QTY	FP-NUMBER	DESCRIPTION	LIST PRICE	UNIT PRICE	INTERNAL
	1	210-919-05-20	COVER, SEAT R			INTERNAL
	1	210-919-06-20	COVER, SEAT R			INTERNAL
	1	211-820-16-01	INTERIOR LAM			INTERNAL
TOTAL - PARTS						0.00
JOB# 9 TOTALS						
JOB# 10 CHARGES						
JOB# 9 JOURNAL PREFIX MBCS JOB# 9 TOTAL						0.00

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LABOR

~~INTERIOR TRIM UNITS: TECH(S): 45316 INTERNAL~~

SUPPLY SUNROOF WRENCH SUPPLIED

PARTS	QTY	FP-NUMBER	DESCRIPTION	LIST PRICE	UNIT PRICE	INTERNAL
	1	202-099-01-80	KEY			INTERNAL
TOTAL - PARTS						0.00
JOB# 10 TOTALS						
JOB# 11 CHARGES						
JOB# 10 JOURNAL PREFIX MBCS JOB# 10 TOTAL						0.00

DEAR VALUED CLIENT

You may receive a client service survey from Mercedes in the next 2 weeks. If for any reason you cannot grade us "100% Satisfied," please contact any member of our service team today.

LABOR

~~WHEEL/TIRE CONCERN UNITS: TECH(S): 45316 INTERNAL~~

CUSTOMER REQUEST 4 NEW TIRES MOUNT AND BAL 4 TIRES

PARTS	QTY	FP-NUMBER	DESCRIPTION	LIST PRICE	UNIT PRICE	INTERNAL
	4	62293	215/55-16MXV			INTERNAL
TOTAL - PARTS						0.00
JOB# 11 TOTALS						
JOB# 11 JOURNAL PREFIX MBCS JOB# 11 TOTAL						0.00

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CLIENT NO. 75
ADVISOR MICHAEL JORDAN 4236 TAG NO. 2235 INVOICE DATE 01/29/03 INVOICE NO. MBCS97690
LABOR RATE LICENSE NO. MILEAGE 40,681 COLOR OBSIDIAN BL STOCK NO.
YEAR / MAKE / MODEL 00/MERCEDES-BENZ/E320/WGN AUTO CERT DELIVERY DATE 04/21/03 DELIVERY MILES 40,875
VEHICLE I.D. NO. WDBJH65J1YA RETAILER NO. PRODUCTION DATE
R.T.E. NO. 0 R.O. NO. R.O. DATE 01/16/03
RESIDENCE PHONE 203-239-7272 BUSINESS PHONE 203-239-7272 COMMENTS

JOB# 12 CHARGES
LABOR
#12-00MBZASERVICE A SERVICE UNITS: 0.90 TECH(S): 25316 WARRANTY
CUSTOMER REQUESTS A SERVICE
+
TIME MILEAGE
PERFORMED A SERVICE PER FSS
PARTS
QTY FP-NUMBER DESCRIPTION LIST PRICE UNIT PRICE WARRANTY
8 0W40 MOBIL 1 WARRANTY
1 000-180-22-09 FILTER ELEME WARRANTY
1 2662 WASHER SOLVE WARRANTY
1 001-989-20-03-10 P/S FLUID WARRANTY
TOTAL - PARTS 0.00
JOB# 12 TOTALS
JOB# 12 JOURNAL PREFIX MBCS JOB# 12 TOTAL 0.00

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SHOP SALES
CLAIMS FOR WORK PERFORMED MUST BE MADE WITHIN 90 DAYS OR 4000 MILES WHICHEVER COMES FIRST FROM DATE OF WORK.

JOB# 13 CHARGES
LABOR
#13-47MBZ03 DIFFERENTIAL CONCERN UNITS: 0.70 TECH(S): 25316 WARRANTY
TECH NOTED DIFF COVER LEAKING
DIFF COVER LEAKING
R/R DIFF AND REPLACE COVER
PARTS
QTY FP-NUMBER DESCRIPTION LIST PRICE UNIT PRICE WARRANTY
3 002-989-73-20-10 SEALING COMP WARRANTY
3 GEAR GEAR LUBE WARRANTY
1 220-350-01-36 END COVER WARRANTY
1 126-350-00-90 BREATHER,AXL WARRANTY
12 001-990-71-12 SCREW WARRANTY
TOTAL - PARTS 0.00
JOB# 13 TOTALS
JOB# 13 JOURNAL PREFIX MBCS JOB# 13 TOTAL 0.00

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JOB# 14 CHARGES
LABOR
#14-45MBZ03 SUSPENSION CONCERN UNITS: 2.90 TECH(S): 25316 WARRANTY
TECH NOTED CONTROL ARM BUSHINGS LEAKING CRACKED
CONTROL ARM BUSHINGS WORN
R/R BOTH LOWER CONTROL ARMS AND REPLACE BUSHINGS
PARTS
QTY FP-NUMBER DESCRIPTION LIST PRICE UNIT PRICE WARRANTY
2 213-320-04-75 RUBBER MOUNT WARRANTY
TOTAL - PARTS 0.00
JOB# 14 TOTALS
JOB# 14 JOURNAL PREFIX MBCS JOB# 14 TOTAL 0.00



Raymond and Reynolds ERM/2/RRME C0262410 0 (08/08)



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CLIENT NO. 75	ADVISOR MICHAEL JORDAN	TAG NO. 4236	2235	INVOICE DATE 01/29/03	INVOICE NO. MBCS97690
BMW OF NORTH HAVEN 620 WASHINGTON AVE NORTH HAVEN, CT 06473	LABOR RATE	LICENSE NO.	MILEAGE 40,681	COLOR OBSDIAN BL	STOCK NO.
	YEAR / MAKE / MODEL 00/MERCEDES-BENZ/E320/WGN AUTO CERT			DELIVERY DATE 04/21/03	DELIVERY MILES 40,875
	VEHICLE I.D. NO. WDBJH65J1YA			RETAILER NO.	PRODUCTION DATE
	F.T.E. NO. 0	P.O. NO.	R.O. DATE 01/16/03		
RESIDENCE PHONE 203-239-7272	BUSINESS PHONE 203-239-7272	COMMENTS			

JOB# 15 CHARGES-----

LABOR-----
 JOB# 15 MBZ04 SUSPENSION CONCERN UNITS: 0.40 TECH(S): 25316 WARRANTY
 TECH NOTED PLAY IN BALL JOINTS
 BOTH SIDE BALL JOINTS HAVE PLAY
 REPLACED BOTH SIDE BALL JOINTS

PARTS-----	QTY-----	FP-NUMBER-----	DESCRIPTION-----	LIST PRICE-----	UNIT PRICE-----	WARRANTY
	2	210-530-00-35	TIE ROD JOIN			
	4	202-990-08-51	NUT			
TOTAL - PARTS						0.00

JOB# 15 TOTALS-----
 JOB# 15 JOURNAL PREFIX MBCS JOB# 15 TOTAL 0.00

JOB# 16 CHARGES-----

LABOR-----
 JOB# 16 MBZ05 HEADLIGHTS UNITS: 0.25 TECH(S): 25316 INTERNAL
 TECH NOTED HEADLIGHT RANGE ADJUSTERS INOP
 NO PROBLEM FOUND

JOB# 16 TOTALS-----
 JOB# 16 JOURNAL PREFIX MBCS JOB# 16 TOTAL 0.00

JOB# 17 CHARGES-----

LABOR-----
 JOB# 17 MBZ06 4 WHEEL ALIGNMENT UNITS: 0.50 TECH(S): 45316 INTERNAL
 CUSTOMER REQUESTS 4 WHEEL ALIGNMENT
 PERFORMED

JOB# 17 TOTALS-----
 JOB# 17 JOURNAL PREFIX MBCS JOB# 17 TOTAL 0.00

JOB# 18 CHARGES-----

LABOR-----
 JOB# 18 MBZ02 WHEEL TIRE CONCERN UNITS: 0.20 TECH(S): 25316 WARRANTY
 TECH NOTED LUGS RUSTED
 ALL LUGS RUSTED
 REPLACE LUGS

PARTS-----	QTY-----	FP-NUMBER-----	DESCRIPTION-----	LIST PRICE-----	UNIT PRICE-----	WARRANTY
	20	203-101-02-70	SCREW			
TOTAL - PARTS						0.00

JOB# 18 TOTALS-----
 JOB# 18 JOURNAL PREFIX MBCS JOB# 18 TOTAL 0.00

JOB# 19 CHARGES-----

LABOR-----

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SHOP SALES
 CLAIMS FOR WORK PERFORMED
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 4000 MILES WHICHEVER COMES
 FIRST FROM DATE OF WORK.

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 COLLECTION PROCEEDINGS TO OBTAIN
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Reynolds and Reynolds, ERA/LZR/WE 0328410 0 06/03



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ADVISOR MICHAEL JORDAN 4236 TAG NO. 2235 INVOICE DATE 01/29/03 INVOICE NO. MBCS97690
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YEAR / MAKE / MODEL 00/MERCEDES-BENZ/E320/WGN AUTO CERT DELIVERY DATE 04/21/03 DELIVERY MILES 40,875
VEHICLE I.D. NO. W D B J H 6 5 J 1 Y A RETAILER NO. PRODUCTION DATE
F.T.E. NO. 0 P.O. NO. R.O. DATE 01/16/03
RESIDENCE PHONE 203-239-7272 BUSINESS PHONE 203-239-7272 COMMENTS

LABOR #19-11MBZ02 ENGINE CONCERN UNITS 2.30 TECH(S) 25316 WARRANTY
TECH NOTED OIL LIGHT ON
OIL LEVEL SENSOR GIVING INCORRECT READING
REPLACE SENSOR R/R PAN RETEST SENSOR NOW CORRECT READING
PARTS-----QTY---FP-NUMBER-----DESCRIPTION-----LIST PRICE-UNIT PRICE-
1 004-153-53-28 SENDER UNIT
TOTAL PARTS 0.00
JOB# 19 TOTALS-----
JOB# 19 JOURNAL PREFIX MBCS JOB# 19 TOTAL 0.00
TOTALS-----

* TOTAL LABOR.... 0.00
* TOTAL PARTS.... 0.00
* [] CASH [] CHECK CK NO. [] * TOTAL SUBLET... 0.00
* [] VISA [] MASTERCARD [] DISCOVER * TOTAL G.O.G.... 0.00
* () OTHER * TOTAL MISC CHG. 0.00
* * TOTAL MISC DISC 0.00
* * TOTAL TAX..... 0.00

TOTAL INVOICE \$ 0.00

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THANK YOU FOR YOUR BUSINESS!!

CLIENT SIGNATURE *****
DUPLICATE INVOICE *****



Reynolds and Reynolds, ERA1231910E C02020410 C (09/09)