



U.S. Department
of Transportation
National Highway
Traffic Safety
Administration

DOT Auto Safety Hotline

Vehicle Owner's Questionnaire

To Report Vehicle Safety Defects

1-888-DASH-2-DOT

(1-888-327-4236)

INTERNET: www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY 100148

Date Received:

04-JAN-2010

Repository ☐

Reference No.
10298176

OWNER INFORMATION (Type or Print)

Name

Address

City

GREENVILLE

State

PA

Zip Code

Daytime Telephone Number

E-mail Address

Evening Telephone Number

The information you provide will be used to identify potential safety-related defects. We may share your information with the applicable vehicle manufacturer during an investigation or recall in accordance with the routine uses described in the agency's Privacy Act notice. See 49 FR 53971 (Sep. 3, 2004).

VEHICLE INFORMATION

17 digit Vehicle Identification Number Local

5B4MP67G433

Shield on driver's side

Make

WORKHORSE

Model

W22

Model Year

2003

Date Purchased

8-22-03

Dealer's Name and Telephone Number

CAVALIER Coach RV Center

Out of business

Engine:

No: Cylinders

8

Fuel Type:

GAS

Original Owner

☒

Dealer's City

Belle Vernon

State

PA

Zip Code

Transmission Type

Auto

☒ Antilock Brakes

☒ Cruise Control

Powertrain

Workhorse/GM

Multiple Failure:

Hot brakes

Incident Date(s)

25 MAY 2009
4 April 2009

FAILED COMPONENT(S)/PART(S) INFORMATION

Vehicle Component Code: 030000 SERVICE BRAKES, HYDRAULIC

Failure Mileage

16800

Failure Speed

55

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE

Tire Make

Tire Model (Name or Number)

Tire Size (Example P215/65R15)

DOT No. (Example: DOTM19ABC036)

☐ Original Equipment
☐ Prior Repair

Failure Location:

Tire Component Code

Tire Failure Type:

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE

Make:

Date Manufactured:

Model No./Name:

Seat Type:

Installation System:

Child Seat Component Code:

Failed Part:

APPLICABLE INCIDENT INFORMATION

(Please describe in detail the incident(s), failure(s), crash(es), and injury(ies).)

Crash

☐ Yes ☒ No

Fire Smoke

☒ Yes ☐ No

Number of Persons Injured

None

Number of Deaths

None

Reported to Police

N

Narrative Description of Incident(s), Crash(es), and Injury(ies).

Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e. parts repaired or replaced (and if old part is available).

TL*THE CONTACT OWNS A 2003 FOREST RIVER WINDSONG RV. THE VEHICLE WAS EQUIPPED WITH THE WORKHORSE W22. THE CONTACT WAS DRIVING APPROXIMATELY 55 MPH ON NORMAL ROAD CONDITIONS AND SUDDENLY, THE BRAKES BEGAN TO DRAG AND THERE WAS A STRONG BURNING ODOR. THE DRIVER PULLED OVER TO THE SIDE OF THE ROAD, INSPECTED THE VEHICLE AND OBSERVED THAT THE FRONT DRIVER SIDE TIRE WHEEL AREA EXHIBITED EXCESSIVE HEAT. A RECALL NOTIFICATION LETTER WAS RECEIVED ON MAY 23, 2009 UNDER NHTSA CAMPAIGN ID NUMBER 09V110000 (SERVICE BRAKES, HYDRAULIC). THERE WERE CONCERNS OF THE SAFETY RISKS INVOLVED AND THE UNCERTAINTY OF THE AVAILABILITY OF THE RECALL PART. THE VIN WAS UNAVAILABLE. THE FAILURE MILEAGE WAS 16,800. THE CURRENT MILEAGE WAS 17,449.

Include, if available: Police/Fire Department Report, Photos, and Repair Invoice.

ATTACH ADDITIONAL SHEETS IF NECESSARY

The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a Manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.

Narrative Description of Incident(s), Failure(s), Crash(es), and Injury(ies)

Brake drag resulting in hot brakes occurred on April 4, 2009 in S.C. I pulled off the road and inspected the wheel areas. Left front wheel area was hotter than normal. The ABS Light was not on at that time. After letting it cool we completed the trip home with no more trouble. The motor home has sat all summer and fall waiting for word from Workhorse Custom Chassis on when to take the unit in for repairs. Now when the coach is started the ABS Light comes on. I have called Workhorse several times with no answer as to when they will have parts to fix the problem. I think 8 to 10 months to fix a safety problem with brakes on a 22,000 lb. vehicle is a bit to long.

ATTACH ADDITIONAL SHEETS IF NECESSARY

U.S. Department
of Transportation

**National Highway
Traffic Safety
Administration**

1200 New Jersey Avenue SE.
Washington, D.C. 20077-9382

Official Business
Penalty for Private Use \$300



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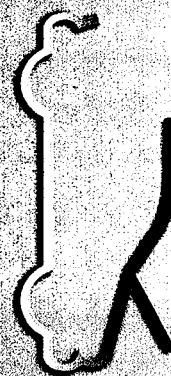
WASHINGTON, DC

POSTAGE WILL BE PAID BY ADDRESSEE

**US Department of Transportation
National Highway Traffic Safety Administration
Office of Defects Investigation, NVS-210
1200 New Jersey Avenue SE.
Washington, D.C. 20077-9382**



**Think your vehicle
has a safety defect?**



If so:

**Use the enclosed
form to file a report.**

or visit:

www.safercar.gov

or call:

**Vehicle Safety Hotline
888-327-4236**



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