



U.S. Department
of Transportation
**National Highway
Traffic Safety
Administration**

1200 New Jersey Avenue SE.
Washington, DC 20590

January 4, 2010

[REDACTED]
Guilford, CT [REDACTED]

NVS-216 et
Ref. No. 10298068

Dear [REDACTED]:

Thank you for your correspondence dated December 28, 2009, concerning your model year (MY) 2005 Chrysler Pacifica vehicle. The National Highway Traffic Safety Administration's (NHTSA) Office of Defects Investigation received your correspondence on December 30, 2009.

NHTSA is the Federal agency responsible for improving safety on our Nation's highways. We are authorized to order manufacturers to recall and repair vehicles or items of motor vehicle equipment when our investigations indicate that they contain safety defects in their design, construction, or performance. In order for the agency to initiate an investigation, we look carefully at the body of consumer complaints and other available data to determine whether a defect may exist. We cannot act on isolated problems or resolve disputes between individual owners, dealers, or manufacturers.

In your letter you mention the engine in your MY 2005 Chrysler Pacifica stalls randomly and your research has revealed that it is a common problem. Our database has revealed that there is a safety-related defect recall (NHTSA Campaign No. 06V-432) or Daimler Chrysler recall F44 on the MY 2005 Chrysler Pacifica concerning random engine stalling that may be of interest to you. We have enclosed a copy of the recall summary for your information. Please contact your local Chrysler dealership or manufacturer for further details and have your make, model, model year, and vehicle identification number available for their information.



Should you encounter a safety-related problem with a motor vehicle or item of motor vehicle equipment in the future, we would appreciate it if you would complete an electronic Vehicle Owner's Questionnaire online at <http://www.nhtsa.dot.gov/ivoq> or call the Auto Safety Hotline at 1-888-327-4236. Also, a summary listing of vehicle owners' complaints, safety recalls, manufacturers' service bulletins, etc. can be obtained at <http://www.nhtsa.dot.gov/cars/problems>.

Sincerely,

A handwritten signature in cursive script, appearing to read "Randy Reid".

Randy Reid, Chief
Correspondence Research Division
Office of Defects Investigation
Enforcement

Enclosure