

CL-10297507-2759

Jackson, Norris CTR (NHTSA)

2010 JAN -7 PM 3: 56

From: NHTSAHotline@telesishq.com [mailto:NHTSAHotline@telesishq.com]
Sent: Wed 12/30/2009 1:45 PM
To: hotline-inquiries, NHTSA (NHTSA)
Subject: Case Escalation

Notification of Case Escalation (All times are GMT-0500)

Project: NHTSA Hotline Center
Case: Complaint # 10297507
Case Number: 216864

Escalation: NHTSA **Status:** Closed
Date: 2009-12-30 **Time:** 13:45:39
Creation Date: 2009-12-30 **Creation Time:** 12:20:11

Description:

Entered on 12/30/2009 at 13:45:38 EST (GMT-0500) by BOL:

Thank you for contacting the U.S. Department of Transportation's Vehicle Safety Hotline Information Center.

We appreciate the time you have taken to contact us and value your opinion. Your comments have been forwarded to the appropriate NHTSA personnel.

However, if you need additional information on our services please feel free to contact us at 1-888-327-4236.

Thank you,

NHTSA.dot.gov Response Team

Disclaimer: "This response is for information purposes only and does not constitute an official communication of the U.S. Department of Transportation. For an official response, please write U.S. Department of

1/6/2010

Transportation, National Highway Traffic Safety Administration, 1200 New Jersey Ave, SE, West Building,
Washington, DC 20590.

Entered on 12/30/2009 at 12:20:10 EST (GMT-0500) by odiwebuser@www-odi.nhtsa.dot.gov:

FULL NAME: [REDACTED]
EMAIL: [REDACTED]
SUBJECT : Complaint # 10297507

WEB USER COMMENTS:

Additional info:

I went to carcomplaints.com and found 400 people had similar defect complaints.

This mail was sent using the Contact form from <http://WWW-ODI.NHTSA.DOT.GOV> web site.

Contact Information:

Last Name: [REDACTED] First Name: [REDACTED]
Email Address: [REDACTED] NHTSA ID: 179694
ODI #: 10297507

1/6/2010

MC
1/7/10
3:52
NW