



U.S. Department
of Transportation
National Highway
Traffic Safety
Administration

DOT Auto Safety Hotline

Vehicle Owner's Questionnaire
To Report Vehicle Safety Defects
1-888-DASH-2-DOT
(1-888-327-4236)
INTERNET: www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY 100148

Date Received

24-DEC-2009

Repository ☐

Reference No.
10296908

OWNER INFORMATION (Type or Print)

Name

Address

City

HENDERSON

State NV

Zip Code

Daytime Telephone Number

E-mail Address

Evening Telephone Number

The information you provide will be used to identify potential safety-related defects. We may share your information with the applicable vehicle manufacturer during an investigation or recall in accordance with the routine uses described in the agency's Privacy Act notice. See 49 FR 53971 (Sep. 3, 2004).

VEHICLE INFORMATION

17 digit Vehicle Identification Number Located at bottom of windshield on driver's side

JTDKB20U977

Make

TOYOTA

Model

PRIUS

Model Year

2007

Date Purchased

Dealer's Name and Telephone Number

Finlay Toyota

702-566-2000

Engine:

No: Cylinders

Fuel Type:

Original Owner

☐

Dealer's City

Henderson

State

NV

Zip Code

89001

Transmission Type

☐ Antilock Brakes

Powertrain

☐ Cruise Control

Multiple Failure:

Incident Date(s)

17-DEC-2009

FAILED COMPONENT(S)/PART(S) INFORMATION

Vehicle Component Code: 120000 EXTERIOR LIGHTING

Failure Mileage

28000

Failure Speed

65

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE

Tire Make

Tire Model (Name or Number)

Tire Size (Example P215/65R15)

DOT No. (Example: DOTM9ABC036)

☐ Original Equipment
☐ Prior Repair

Failure Location:

Tire Component Code

Tire Failure Type:

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE

Make:

Date Manufactured:

Model No./Name:

Seat Type:

Installation System:

Child Seat Component Code:

Failed Part:

APPLICABLE INCIDENT INFORMATION

(Please describe in detail the incident(s), Failure(s), Crash(es), and injury(ies).)

Crash

☐ Yes ☒ No

Fire

☐ Yes ☒ No

Number of Persons Injured

Number of Deaths

Reported to Police

N

Narrative Description of Incident(S), Crash(es), and Injury(ies).

Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e. parts repaired or replaced (and if old part is available).

TL* THE CONTACT OWNS A 2007 TOYOTA PRIUS. WHILE DRIVING 65 MPH THE HEADLIGHTS FAILED. A TECHNICIAN FROM THE DEALER ADVISED HIM THAT THEY WOULD INVESTIGATE THE FAILURE. NO REPAIRS WERE MADE. IDENTICAL FAILURES HAVE OCCURRED APPROXIMATELY 6 TIMES. THE FAILURE MILEAGE WAS 28000. THE CURRENT MILEAGE WAS 28500.

headlight would intermittently turn on & off.

On 12/29/09 repairs were made; invoice attached

Include, if available: Police/Fire Department Report, Photos, and Repair Invoice.

ATTACH ADDITIONAL SHEETS IF NECESSARY

The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a Manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.

Set your next appointment
ONLINE
www.MyToyotaService.com

FINDLAY TOYOTA

VALLEY AUTO MALL
7733 Eastgate Rd., Henderson, NV 89011
(702) 555-2100

SERVICE
INVOICE

Co.# 1

Sold To:

HENDERSON NV

Business Phone:

Home Phone:

Service Order Number		Service Advisor		VIN	
754411		DAVID PEDERSEN		JTDKB20U977	
Color	Year	Make/Model	License	Engine	Stk #
SILVER	2007	TOYOTA PRIUS		1.8L	101119A
Mileage In/Out	Tag	Delivery Date	Rate	Doc. Count	Plan
29437/	6682	10/08/2006		1	7100
Tax Exempt		Date/Time In		Date/Time Out	
		12/29/2009 8:15		12/29/2009 9:44	

email:

LINE 1 LEFT HEADLIGHT INOP
TECH COMM: 91-0 REPLACED LEFT HEADLAMP BULB

REPAIR 1 TRIM AND BODY
OPCODE: 8
PRIMARY TECH: VICTOR CAMPERI

PARTS
TY90981-20029

DESC FP QTY
BULB, HID N 1

SALE TYPE: CP \$103.00

PRICE SALE TYPE
180.000 CP \$180.00

LINE TOTAL \$283.00

LINE 2 Campaign # FM

FLOOR MAT INSPECTION

REPAIR 1 CHECK DRIVERS FLOOR MAT FOR PROPER INSTALLATION
OPCODE: FM SALE TYPE: W WTY

PRIMARY TECH: VICTOR CAMPERI

ESTIMATES GOOD FOR 30 DAYS FROM DATE OF INVOICE. THANK YOU!

CUSTOMER SIGNATURE

LABOR \$103.00
PARTS \$180.00
MISC MATERIALS \$8.24
TAX (NEVADA STATE SA) \$15.25
CUSTOMER TOTAL \$306.49
PAYMENT (CASH) \$306.49

Disclaimer of Warranties

The seller, hereby expressly disclaims all warranties, either expressed or implied, including any implied warranty of merchantability or fitness for a particular purpose, and neither assumes nor authorizes any other person to assume for it any liability in connection with the sale of said products.



RECEIVED

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