



U.S. Department of Transportation
National Highway Traffic Safety Administration

DOT Auto Safety Hotline

Vehicle Owner's Questionnaire

To Report Vehicle Safety Defects

1-888-DASH-2-DOT

(1-888-327-4236)

INTERNET: www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY 100148

Date Received

15-DEC-2009

Repository

Reference No.

10295851

OWNER INFORMATION (Type or Print)

Name

Address

City SHELburnE

State MA

Zip Code

Daytime Telephone Number

Evening Telephone Number

SAME

E-mail Address

The information you provide will be used to identify potential safety-related defects. We may share your information with the applicable vehicle manufacturer during an investigation or recall in accordance with the routine uses described in the agency's Privacy Act notice. See 49 FR 53971 (Sep. 3, 2004).

VEHICLE INFORMATION

17 digit Vehicle Identification Number Located at bottom of windshield on driver's side

JF1SFG35XK6

Make

SUBARU

Model

FORESTER

Model Year

2000

Date Purchased

12/1999

Dealer's Name and Telephone Number

BEATERA

Engine:

No: Cylinders

4

Fuel Type:

GAS

Original Owner

Dealer's City

No SPRINGFIELD

State

MA

Zip Code

Transmission Type

STANDARD

Antilock Brakes

Cruise Control

Powertrain

LIVRAGE ON TRANSMISSION

Multiple Failure:

RANDOM

Incident Date(s)

20-DEC-2008

FAILED COMPONENT(S)/PART(S) INFORMATION

Vehicle Component Code: 102000 POWER TRAIN: MANUAL TRANSMISSION

LIVRAGE ?

Failure Mileage

95000

Failure Speed

35

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE

Tire Make

Tire Model (Name or Number)

Tire Size (Example P215/65R15)

DOT No. (Example: DOTM19ABC036)

Original Equipment
 Prior Repair

Failure Location:

Tire Component Code

Tire Failure Type:

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE

Make:

Date Manufactured:

Model No./Name:

Seat Type:

Installation System:

Child Seat Component Code:

Failed Part:

APPLICABLE INCIDENT INFORMATION

(Please describe in detail the incident(s), Failure(s), Crash(es), and injury(ies).)

Crash

Yes No

Fire

Yes No

Number of Persons Injured

Number of Deaths

Reported to Police

N

Narrative Description of Incident(S), Crash(es), and Injury(ies).

Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e. parts repaired or replaced (and if old part is available).

TL* THE CONTACT OWNS A 2000 SUBARU FORESTER. WHILE DRIVING BETWEEN 35-55 MPH THE MANUAL TRANSMISSION SLIPPED OUT OF GEAR. HE WAS ABLE TO CONTINUE VEHICLE OPERATION. THE FAILURE OCCURRED INTERMITTENTLY. THE VEHICLE HAS NOT BEEN INSPECTED AT THIS TIME. THE FAILURE MILEAGE WAS 95,000. THE CURRENT MILEAGE WAS 101,000. THE VEHICLE IDENTIFICATION NUMBER WAS UNAVAILABLE.

AS OF THIS DATE THE TRANSMISSION STILL POPS OUT OF 5TH GEAR AT ANY TIME. Steve Lewis SUBARU in Northampton MA. wanted to change me \$40 just to look at it. IM A DISABLED VET + AM limited on my income. I HAD MY LOCAL MECHANIC LOOK AT IT + IT WAS BOYCOTTED HIM

Include, if available: Police/Fire Department Report, Photos, and Repair Invoice.

ATTACH ADDITIONAL SHEETS IF NECESSARY

The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a Manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.

Narrative Description of Incident(s), Failure(s), Crash(es), and Injury(ies)

When driving the transmission goes into neutral
at various times. It does not have to be pulling or
coasting + cannot be predicted - when the car is on
cruise control the engine revs very much + the loss
of control scares me. I believe this is a safety
problem + should be a recall if needed. I expect
to have similar or else to last more than 100k.

Thank you

ATTACH ADDITIONAL SHEETS IF NECESSARY

U.S. Department
of Transportation

**National Highway
Traffic Safety
Administration**

1200 New Jersey Avenue SE.
Washington, D.C. 20077-9382

Official Business
Penalty for Private Use \$300



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UNITED STATES**

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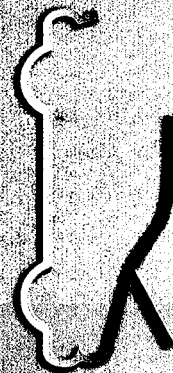
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POSTAGE WILL BE PAID BY ADDRESSEE

**US Department of Transportation
National Highway Traffic Safety Administration
Office of Defects Investigation, NVS-210
1200 New Jersey Avenue SE.
Washington, D.C. 20077-9382**



**Think your vehicle
has a safety defect?**



If so:

**Use the enclosed
form to file a report.**

or visit:

www.safercar.gov

or call:

**Vehicle Safety Hotline
888-327-4236**



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