



U.S. Department
of Transportation
National Highway
Traffic Safety
Administration

DOT Auto Safety Hotline

Vehicle Owner's Questionnaire

To Report Vehicle Safety Defects

1-888-DASH-2-DOT

(1-888-327-4236)

INTERNET: www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY 100148

Date Received

08-DEC-2009

Repository ☐

Reference No.
10294874

OWNER INFORMATION (Type or Print)

Name

Address

City

MANOR

State

TX

Zip Code

Daytime Telephone Number

Evening Telephone Number

E-mail Address

The information you provide will be used to identify potential safety-related defects. We may share your information with the applicable vehicle manufacturer during an investigation or recall in accordance with the routine uses described in the agency's Privacy Act notice. See 49 FR 53971 (Sep. 3, 2004).

VEHICLE INFORMATION

17 digit Vehicle Identification Number Located at bottom of windshield on driver's side

2D4GP44L26R

Make

DODGE

Model

GRAND CARAVAN

Model Year

2006

Date Purchased

JULY 06

Dealer's Name and Telephone Number

83 DODGE 973-838-9700

Engine:

No: Cylinders

Fuel Type:

8 GAS

Original Owner

☒

Dealer's City

BUTLER

State

NJ

Zip Code

07405

Transmission Type

AUTO

☒ Antilock Brakes

☒ Cruise Control

Powertrain

Multiple Failure:

Incident Date(s)

02-DEC-2009

FAILED COMPONENT(S)/PART(S) INFORMATION

Vehicle Component Code: 137000 VISIBILITY: REAR WINDOW WIPER/WASHER

FRONT

Failure Mileage

45000

Failure Speed

0

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE

Tire Make

Tire Model (Name or Number)

Tire Size (Example P215/65R15)

DOT No. (Example: DOTM9ABC036)

☐ Original Equipment

☐ Prior Repair

Failure Location:

Tire Component Code

Tire Failure Type:

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE

Make:

Date Manufactured:

Model No./Name:

Seat Type:

Installation System:

Child Seat Component Code:

Failed Part:

APPLICABLE INCIDENT INFORMATION

(Please describe in detail the incident(s), failure(s), crash(es), and injury(ies).)

Crash

☐ Yes

☒ No

Fire

☐ Yes

☒ No

Number of Persons Injured

Number of Deaths

Reported to Police

N

Narrative Description of Incident(s), Crash(es), and Injury(ies).

Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e., parts repaired or replaced (and if old part is available).

TL* THE CONTACT OWNS A 2006 DODGE GRAND CARAVAN. WHILE DRIVING IN SEVERE RAINY CONDITIONS, THE WINDSHIELD WIPERS WOULD OPERATE INTERMITTENTLY UNTIL FINALLY THEY FAILED COMPLETELY. THE DRIVER WAS ABLE TO REACH HIS DESTINATION WITHOUT A CRASH. SHE CONTACTED THE MANUFACTURER. SHE WAS ADVISED THAT HER VEHICLE IDENTIFICATION NUMBER WAS EXCLUDED FROM RECALL CAMPAIGN ID NUMBER 06V067000 (VISIBILITY: WINDSHIELD WIPER/WASHER: MOTOR). NO REPAIRS WERE MADE. THE CURRENT AND FAILURE MILEAGES WERE UNDER 45,000.

Include, if available: Police/Fire Department Report, Photos, and Repair Invoice.

ATTACH ADDITIONAL SHEETS IF NECESSARY

The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a Manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.