

From: Wells, Cynthia CTR (NHTSA)
Sent: Wednesday, January 06, 2010 11:06 AM
To: Fogle, Brenda CTR (NHTSA)
Subject: FW: 10294008 updated

Attachments: 10294008 ver 2.pdf

From: DataQuality, DataQuality (NHTSA)
Sent: Wednesday, January 06, 2010 11:01 AM
To: Wells, Cynthia CTR (NHTSA)
Subject: FW: 10294008 updated

Mrs. Gina J. Rious
Contractor on assignment with NHTSA, DOT
gina.rious@dot.gov
202-366-6287, W48-209

From: [REDACTED]
Sent: Wednesday, January 06, 2010 10:58 AM
To: DataQuality, DataQuality (NHTSA)
Subject: 10294008 updated

Thank you for considering this request.

Updated vehicle safety defects form

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U.S. Department
of TransportationNational Highway
Traffic Safety
Administration

DOT Auto Safety Hotline

Vehicle Owner's Questionnaire

To Report Vehicle Safety Defects

1-888-DASH-2-DOT

(1-888-327-4236)

INTERNET:www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY 100148

Date Received

30-NOV-2009

Repository ☐Reference No.
10294008

OWNER INFORMATION (Type or Print)

Name

Address

City

WILMINGTON

State

DE

Zip Code

Daytime Telephone Number

E-mail Address

Evening Telephone Number

The information you provide will be used to identify potential safety-related defects. We may share your information with the applicable vehicle manufacturer during an investigation or recall in accordance with the routine uses described in the agency's Privacy Act notice. See 49 FR 53971 (Sep. 3, 2004).

VEHICLE INFORMATION

17 digit Vehicle Identification Number Located at bottom of windshield on driver's side
1J8GW68J02C

Make

JEEP

Model

GRAND CHEROKEE

Model Year

2002

Date Purchased

Dealer's Name and Telephone Number

Engine:

No: Cylinders

Fuel Type:

Original Owner

☐

Dealer's City

State

Zip Code

Transmission Type:

☐ Antilock Brakes

Powertrain

Multiple Failure:

Incident Date(s)

12-FEB-2009

☐ Cruise Control

FAILED COMPONENT(S)/PART(S) INFORMATION

Vehicle Component Codes: 220000 SEATS, 221700 SEATS: FRONT ASSEMBLY: SEAT HEATER/COOLER

Failure Mileage

-60000
52000

Failure Speed

40 MPH

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE

Tire Make

Tire Model (Name or Number)

Tire Size (Example P215/65R15)

DOT No. (Example: DOTM9ABC036)

☐ Original Equipment
☐ Prior Repair

Failure Location:

Tire Component Code

Tire Failure Type:

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE

Make:

Date Manufactured:

Model No./Name:

Seat Type:

Installation System:

Child Seat Component Code:

Failed Part:

APPLICABLE INCIDENT INFORMATION

(Please describe in detail the incident(s), failure(s), crash(es), and injury(ies).)

Crash

☐ Yes ☒ No

Fire

☒ Yes ☐ No

Number of Persons Injured

1

Number of Deaths

Reported to Police

N

Narrative Description of Incident(s), Crash(es), and Injury(ies).

Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e., parts repaired or replaced (and if old part is available).

TL* THE CONTACT OWNS A 2002 JEEP CHEROKEE. THE DRIVER-SIDE HEATED SEATS BURNT HIS LEGS. HE TOOK HIS VEHICLE TO THE DEALER AND WAS ADVISED THAT HIS VEHICLE WAS EXCLUDED FROM RECALL # 09V117000 (SEATS:FRONT ASSEMBLY:SEAT HEATER/COOLER). HE THEN CALLED THE JEEP MANUFACTURER, BUT WAS NOT PROVIDED WITH ANY ASSISTANCE. THE FAILURE MILEAGE WAS 60,000.

Jeep stated that the recall did not get applied to seat that were 10 way powered. The seating interior group is the same as the one in the recall except for the power option. Driver momentarily lost control of the vehicle.

Include, if available: Police/Fire Department Report, Photos, and Repair Invoice.

ATTACH ADDITIONAL SHEETS IF NECESSARY

The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a Manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.