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JUL 19 2010



## OFFICE OF DEFECTS INVESTIGATION (ODI)

### Complaints - Search Results

5 Record(s) Displayed.

Report Date : June 10, 2010 at 12:53 AM

Search Type : VEHICLE

Year : 2006

Make : HONDA

Model : ACCORD

Make : HONDA

Model : ACCORD

Year : 2006

Manufacturer : HONDA (AMERICAN HONDA MOTOR CO.)

Crash : No

Fire : No

Number of Injuries: 0

ODI ID Number : 10293978

Number of Deaths: 0

Date of Failure: June 16, 2009

VIN : 1HGCM56436A...

Component: EQUIPMENT:ELECTRICAL:AIR CONDITIONER

**Summary:**

TL\* THE CONTACT OWNS A 2006 HONDA ACCORD. SHE TOOK THE VEHICLE TO THE DEALER FOR MAINTENANCE AND A LEAK IN THE AIR CONDITIONER UNIT WAS FOUND. SHE ARRANGED AN APPOINTMENT TO HAVE THE VEHICLE REPAIRED. THE TECHNICIAN STATED THAT A PEBBLE COULD HAVE CAUSED THE HOLE IN THE COMPRESSOR. THE VEHICLE WAS REPAIRED AT HER EXPENSE. SHE CALLED THE MANUFACTURER, BUT WAS NOT PROVIDED WITH ANY ASSISTANCE. THE CURRENT MILEAGE WAS APPROXIMATELY 35,000. THE FAILURE MILEAGE WAS APPROXIMATELY 29,000.

Make : HONDA

Model : ACCORD

Year : 2006

Manufacturer : HONDA (AMERICAN HONDA MOTOR CO.)

Crash : No

Fire : No

Number of Injuries: 0

ODI ID Number : 10237667

Number of Deaths: 0

Date of Failure: August 8, 2008

VIN : Not Available

Component: EQUIPMENT:ELECTRICAL:AIR CONDITIONER

**Summary:**

A/C STOPPED WORKING. WAS TOLD THAT ROAD DEBRIS DAMAGED THE CONDENSER UNIT, THOUGH THERE WAS NO INCIDENT OF ME HITTING ROAD DEBRIS THAT WAS VISIBLE. THUS A "ROAD HAZARD" NOT COVERED BY WARRANTY, ACCORDING TO DEALER. COST TO REPAIR: \$550. UNIT IS LOW TO THE GROUND, VULNERABLE TO DAMAGE. NUMEROUS WEBSITES NOTE PEOPLE EXPERIENCING SIMILAR DAMAGE WITH OTHER ACCORD YEARS AND MODELS, NOT COVERED, COSTING APPROX. SAME AMOUNT. SOMETIMES DAMAGE RECURS. HONDA SHOULD PROVIDE A SHIELD TO PROTECT THIS VULNERABLE PART. THE SAME PART ALSO ACTIVATES INTERIOR DEFROSTER, WHICH WILL NOT WORK IF CONDENSER IS DAMAGED. THAT IS A SAFETY ISSUE, AS VISIBILITY IS REDUCED. MY DEPENDENTS HAVE ASTHMA AND ALLERGIES, AND THIS IS A SAFETY ISSUE FOR THEM DRIVING IN A VERY HOT AND HUMID CLIMATE OF THE HOUSTON AREA. THERE IS NO SHIELD OR OTHER DEVICE OFFERED BY HONDA TO KEEP THE SAME DAMAGE FROM HAPPENING AGAIN. I DRIVE CAREFULLY AND KEEP MY CAR WELL-MAINTAINED. IT SEEMS AS THOUGH ANY OBJECT ON THE ROAD SURFACE IS A POTENTIAL HAZARD TO THIS CONDENSER UNIT EVEN NON-VISIBLE SMALL ROCKS OR



**Date of Failure:** January 6, 2007

**VIN :** 1HGCM66526A...

**Component:** EQUIPMENT:ELECTRICAL:AIR CONDITIONER

**Summary:**

I BOUGHT MY 2006 HONDA ACCORD IN APRIL LAST YEAR. ON JUNE 2006, MY A/C CONDENSER HAD A LEAK DUE TO "ROAD DEBRIS". HONDA DEALER WOULDN'T COVER THIS BECAUSE "ROAD DAMAGE" IS NOT UNDER WARRANTY. THEY CHARGED ME \$700 TO REPLACE A NEW A/C CONDENSER. LAST WEEK, I TRIED TO TURN ON MY A/C AND FOUND OUT THE AIR WAS NOT COLD AT ALL. I TOOK MY ACCORD BACK TO THE DEALER AND LEARNED THAT I WAS HAVING THE SAME PROBLEM. THE DEALER TOLD ME A SMALL PEBBLE MIGHT DAMAGE THE CONDENSER CAUSING ALL THE FREON TO LEAK. I REPLACED TWO A/C CONDENSERS WITHIN A YEAR. I HAD DRIVEN MANY OTHER CARS IN THE PAST AND NEVER HAD MY A/C CONDENSER BREAK DOWN BECAUSE OF A SMALL PEBBLE. HONDA ACCORD HAS A DESIGN FLAW ON THE VENTING SYSTEM AND SHOULD TAKE ACTION TO FIX THE PROBLEM. THE MAIN PROBLEM OF THE VENTING SYSTEM IS IT DOES NOT PROTECT THE A/C CONDENSER FROM THE SMALL OF PEBBLES OR DEBRIS. THE LOCATION OF THE A/C CONDENSER ALLOWS THE TUBING EXPOSED IN FRONT OF THE FINS WHERE IT IS LIKELY TO BE HIT. ANOTHER IMPROVEMENT ON THE A/C CONDENSER IS USING A STRONGER MATERIAL ON THIS PRODUCT SO IT IS NOT THAT FRAGILE. THE HONDA MANUFACTURER SHOULD REPLACE MY A/C CONDENSERS AND IMPROVE THE DESIGN OF THE VENTING SYSTEM. \*NM

---

ICO

[REDACTED]

Temecula, CA [REDACTED]

C: [REDACTED]

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## 2006 Honda Accord

### A/C CONDENSER PRONE TO DAMAGE BY ROAD DEBRIS



Be notified about new defects, investigations, recalls & lawsuits for the 2006 Honda Accord: YOUR EMAIL ADDRESS

ZIP CODE

**TYPICAL REPAIR COST:**  
**\$694.00**  
**AVERAGE MILEAGE:**  
**18,411 MILES**  
**TOTAL COMPLAINTS:**  
**9 COMPLAINTS**

**MOST COMMON SOLUTIONS:**  
 1. honda needs a better design to protect the condenser (6 reports)  
 2. replace condenser (2 reports)  
 3. not sure (1 reports)  
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8.4  
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#9

2009  
 JAN 24 **Accord VP 4 cyl**  
 AUTOMATIC TRANSMISSION 35,000 MILES

The A/C in the car stopped working after about 2 years on my 2006 Honda accord, so I took it to the dealer. It cost me \$100+ to find out that there was a dent in the condenser possibly due to a stone/debris. Now I see it is a common problem after looking online. I wonder why my dealer couldn't just check the front of the condenser before checking anything else. Probably that's what they did and still charged me over \$100, not to mention the remaining cost of over \$700 I still have to spend to fix the condenser. Didn't see this coming this early in a Honda.

mpat  
 Winter Springs, FL, USA  
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#8

2008  
 SEP 01 **Accord 2.4L Dohc 4 cyl.**  
 AUTOMATIC TRANSMISSION 21,000 MILES

Winter Honda in Pittsburg, CA wanted \$1000 to fix this. The car is only 2 years old with 21000 miles. My Toyota truck which is 12 years old and 150,000 miles runs better than this piece of \*\*\*\*.

Wayne R.  
 Pittsburg, CA, USA  
 SEND A COMMENT »

#7

2006  
 JUN 01 **Accord EX**  
 AUTOMATIC TRANSMISSION 30,000 MILES

This problem has occurred twice with this vehicle. Once last summer and again this summer - a \$700 fix each time for one of Honda's top of the line Accords - Honda says it is not covered under warranty and that the problem is a rare occurrence - however I have read several other complaints from other people with the same problem. Honda needs to recall this item and stop ripping off their customers, a totally ridiculous and absurd problem that they should be embarrassed by. Unless Honda steps up to the plate and takes responsibility for their faulty design, I will NEVER buy another Accord or Honda for that matter.

Kim C.  
 Waterbury, VT, USA  
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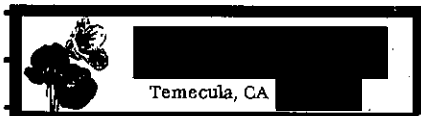
2007  
 OCT 06 **Accord EX-L 4**  
 AUTOMATIC TRANSMISSION 10,000 MILES  
 (REPORTED ON)

Yes, everyone should report this issue to the NHTSA. Honda reimbursed me after I paid for the repair at the Honda dealership. It cost about \$600. I had to call their customer service department. It is a poor design!! They need to put a grill in the front to protect the condenser from flying road debris. And we cannot buy any grills ourself because it would void the warranty!!

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