



U.S. Department
of Transportation
**National Highway
Traffic Safety
Administration**

1200 New Jersey Avenue SE.
Washington, DC 20590

February 25, 2010

[REDACTED]

NVS-216 mec
Ref. # 10293587

Dear [REDACTED]

Thank you for your email correspondence concerning your model year (MY) 2000 Toyota Tundra truck. Your correspondence was received by the National Highway Traffic Safety Administration's (NHTSA) Office of Defects Investigation on January 14, 2010.

NHTSA is the Federal agency responsible for improving safety on our Nation's highways. We are authorized to order manufacturers to recall and repair vehicles or items of motor vehicle equipment when our investigations indicate that they contain safety defects in their design, construction, or performance. However, we cannot act on isolated problems or resolve disputes between individual owners, dealers, or manufacturers.

We appreciate the report you provided. Reports from motorists are a very important source of information for us. Please forward all pictures you have relating to the rusted frame on your MY 2000 Toyota Tundra to Randy.Reid@dot.gov. Additionally, our database has revealed that there is a safety-related defect recall (NHTSA Safety Campaign No. 09V-444, summary attached) on certain 2000 Toyota Tundra trucks relating to the corrosion of the rear cross member assembly that may be of interest to you. Please contact your local Toyota dealership or Toyota's Customer Service at 1-800-331-4331 for further details and have your make, model, model year, and vehicle identification number available for their information.

Should you encounter a safety-related problem with a motor vehicle or item of motor vehicle equipment in the future, you can complete an electronic Vehicle Owner's Questionnaire online at



<http://www.nhtsa.dot.gov/ivoq>. Also, a summary listing of vehicle owners' complaints, safety recalls, manufacturers' service bulletins, etc. can be obtained at <http://www.nhtsa.dot.gov/cars/problems>.

Sincerely,

A handwritten signature in cursive script that reads "Randy Reid".

Randy Reid, Chief
Correspondence Research Division
Office of Defects Investigation
Enforcement

Recall Detail

24-FEB-2010

Recall Num: 09 V 444 000	573 Date: 16-NOV-2009	573 Date Rcvd: 18-NOV-2009	Potentially Affected: 110,000	Potentially Defective: 110,000
Mfr Recall Num: SSC90	Subject: REAR CROSS MEMBER ASSEMBLY CORROSION	Remedy Type: Inspect and Replace	RP Num:	FMVSS Num:
Recall Type: Defect	Recall Effect: Crash Avoidance	NHTSA Inv Num: PE09-049	Influenced by: ODI	
Problem Exp: Complaints		Manufacturer: TOYOTA MOTOR NORTH AMERICA, INC.	Recall Status: CONDUCTING RECALL	
Problem Descr: TOYOTA IS RECALLING MODEL YEAR 2000-2003 TUNDRA VEHICLES ORIGINALLY SOLD IN OR CURRENTLY REGISTERED IN THE FOLLOWING STATES: CONNECTICUT, DELAWARE, ILLINOIS, INDIANA, KENTUCKY, MAINE, MARYLAND, MASSACHUSETTS, MICHIGAN, MINNESOTA, NEW HAMPSHIRE, NEW JERSEY, NEW YORK, OHIO, PENNSYLVANIA, RHODE ISLAND, VERMONT, VIRGINIA, WEST VIRGINIA, WISCONSIN AND THE DISTRICT OF COLUMBIA. EXCESSIVE CORROSION OF THE REAR CROSS MEMBER MAY CAUSE THE SEPARATION OF THE SPARE TIRE STOWED UNDER THE TRUCK BED WHICH WOULD PRESENT A ROAD HAZARD THAT COULD CAUSE A CRASH. ALSO, CORROSION OF THE REAR CROSS MEMBER COULD AFFECT THE REAR BRAKE LINES AND THE PROPORTIONING VALVE RESULTING IN DIMINISHED BRAKING CAPABILITY.				
Consequence: SEPARATION OF THE SPARE TIRE AND DIMINISHED BRAKE CAPACITY COULD INCREASE THE RISK OF A CRASH.				
Remedy Type: TOYOTA IS ASKING OWNERS OF THE AFFECTED VEHICLES TO REMOVE THE SPARE TIRE FROM UNDER THE VEHICLE UNTIL A REMEDY CAN BE OBTAINED. DEALERS WILL INSPECT THE REAR CROSS MEMBER AND RELATED COMPONENTS, INCLUDING THE BRAKE LINES, AND REPLACE THEM IF NECESSARY. IF THE CROSS MEMBER DOES NOT NEED TO BE REPLACED, IT WILL BE SPRAYED WITH A CORROSION PROTECTION COMPOUND. THESE SERVICES WILL BE PERFORMED FREE OF CHARGE, HOWEVER MULTIPLE VISITS TO THE DEALER MAY BE REQUIRED. THE SAFETY RECALL IS EXPECTED TO BEGIN ON OR BEFORE DECEMBER 15, 2009. OWNER MAY CONTACT TOYOTA AT 1-800-331-4331.				
Notes: TOYOTA SAFETY RECALL NO. SSC90. OWNERS MAY ALSO CONTACT THE NATIONAL HIGHWAY TRAFFIC SAFETY ADMINISTRATION'S VEHICLE SAFETY HOTLINE AT 1-888-327-4236 (TTY 1-800-424-9153), OR GO TO HTTP://WWW.SAFERCAR.GOV .				
MFR Knowl Dt: 15-NOV-2008	Prod Change Dt:	Mfr Press Release Dt:	NHTSA Press Release Dt:	
Stop Sales:	Regional:			
Supplier: DANA	Mfr Toll Free Num: 800-331-4331	Country of Origin: United States of America		

Products	Vehicle Usage	Beginning Mfg Date	Ending Mfg Date
Product Type :VEHICLE Product Category :LIGHT VEHICLES Manufacturer :TOYOTA MOTOR NORTH AMERICA, INC. Make :TOYOTA Model :TUNDRA Model Year :2001 Type :PASSENGER CAR	Passenger	13-JAN-1999	13-SEP-2003
Product Type :VEHICLE Product Category :LIGHT VEHICLES Manufacturer :TOYOTA MOTOR NORTH AMERICA, INC. Make :TOYOTA Model :TUNDRA Model Year :2000 Type :PASSENGER CAR	Passenger	13-JAN-1999	13-SEP-2003
Product Type :VEHICLE Product Category :LIGHT VEHICLES Manufacturer :TOYOTA MOTOR NORTH AMERICA, INC. Make :TOYOTA Model :TUNDRA Model Year :2002 Type :TRUCK	Passenger	13-JAN-1999	13-SEP-2003
Product Type :VEHICLE Product Category :LIGHT VEHICLES Manufacturer :TOYOTA MOTOR NORTH AMERICA, INC. Make :TOYOTA Model :TUNDRA Model Year :2003 Type :TRUCK	Passenger	13-JAN-1999	13-SEP-2003

Component Name
 STRUCTURE: FRAME AND MEMBERS:UNDERBODY SHIELDS

Recall Detail

24-FEB-2010

Influencing Investigation(s)

Investigation Num	Subject	Investigator	Relationship
PE 09 049	FRAME CORROSION	JOHN ABBOTT	Influencing

Related Recalls

Yr	Type	Major Sub	Relationship
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Recall Characteristics

Unique Recall	Unique Descr
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Recall Communications

Fax Ack: 25-NOV-2009	Letter Ack: 25-NOV-2009
Draft 577 Received: 25-NOV-2009	Draft 577 Approved: 25-NOV-2009
Final 577 Received:	Owner Notification: 10-DEC-2009
Phased: N	577 End:
Renotification:	Envelope Approved:
Dealer Notification Received:	Dealer Notification: 16-NOV-2009