



U.S. Department of Transportation

National Highway Traffic Safety Administration

DOT Auto Safety Hotline
Vehicle Owner's Questionnaire
To Report Vehicle Safety Defects
1-888-DASH-2-DOT (1-888-327-4236)
INTERNET:www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY 100148

Date Received

20-NOV-2009

Repository [ ]

Reference No. 10293064

OWNER INFORMATION (Type or Print)

Name [REDACTED]

Address [REDACTED]

City GREEN BAY

State WI

Zip Code [REDACTED]

Daytime Telephone Number [REDACTED]

E-mail Address

Evening Telephone Number [REDACTED]

The information you provide will be used to identify potential safety-related defects. We may share your information with the applicable vehicle manufacturer during an investigation or recall in accordance with the routine uses described in the agency's Privacy Act notice. See 49 FR 53971 (Sep. 3, 2004).

VEHICLE INFORMATION

17 digit Vehicle Identification Number Located at bottom of windshield on driver's side

1FAHP33N38W [REDACTED]

Make

FORD

Model

FOCUS

Model Year

2008

Date Purchased

July 08

Dealer's Name and Telephone Number

Dorsch Ford 920 469 3000

Engine:

No: Cylinders

4

Fuel Type:

Regular unleaded

Original Owner

[X]

Dealer's City

Green Bay

State

WI

Zip Code

54311

Transmission Type

Auto

[X] Antilock Brakes

Powertrain

[X] Cruise Control

Front wheel drive

Multiple Failure:

Incident Date(s)

15-FEB-2009

FAILED COMPONENT(S)/PART(S) INFORMATION

Vehicle Component Code: 010000 STEERING

Failure Mileage 8800

Failure Speed

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE

Tire Make

Tire Model (Name or Number)

Tire Size (Example P215/65R15)

DOT No. (Example: DOTM19ABC036)

[X] Original Equipment [ ] Prior Repair

Failure Location:

Green Bay

Tire Component Code

Tire Failure Type:

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE

Make:

Date Manufactured:

Model No./Name:

Seat Type:

Installation System:

Child Seat Component Code:

Failed Part:

APPLICABLE INCIDENT INFORMATION

(Please describe in detail the incident(s), Failure(s), Crash(es), and injury(ies).)

Crash

[ ] Yes [X] No

Fire

[ ] Yes [X] No

Number of Persons Injured

Number of Deaths

Reported to Police

N

Narrative Description of Incident(S), Crash(es), and Injury(ies).

Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e, parts repaired or replaced (and if old part is available).

TL\* THE CONTACT OWNS A 2008 FORD FOCUS. WHEN DRIVING OVER ICE OR SNOW THE VEHICLE WILL BEGIN TO SHIMMY. THIS CONDITION REDUCES HIS ABILITY TO CONTROL THE VEHICLE. THE VEHICLE WAS TAKEN TO THE DEALERSHIP FOR INSPECTION. SINCE THE TECHNICIAN COULD NOT DUPLICATE THE FAILURE, A REMEDY COULD NOT BE PROVIDED. THE CURRENT AND FAILURE MILEAGES WERE 8800.

Include, if available: Police/Fire Department Report, Photos, and Repair Invoice.

ATTACH ADDITIONAL SHEETS IF NECESSARY

The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond this questionnaire. Your response may be used to assist the NHTSA in determining whether a Manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.