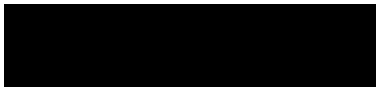




U.S. Department
of Transportation
**National Highway
Traffic Safety
Administration**

1200 New Jersey Avenue SE.
Washington, DC 20590

December 3, 2009



NVS-216 et
Ref. No. 10293052

Dear [REDACTED]:

Thank you for your correspondence dated November 18, 2009, concerning your request to obtain recall parts and information to remedy your model year (MY) 1994 F250 and MY 1994 Lincoln Mark III vehicles. The National Highway Traffic Safety Administration's (NHTSA) Office of Defects Investigation received your correspondence on November 23, 2009.

NHTSA is the Federal agency responsible for improving safety on our Nation's highways. We are authorized to order manufacturers to recall and repair vehicles or items of motor vehicle equipment when our investigations indicate that they contain safety defects in their design, construction, or performance. In order for the agency to initiate an investigation, we look carefully at the body of consumer complaints and other available data to determine whether a defect may exist. We cannot act on isolated problems or resolve disputes between individual owners, dealers, or manufacturers.

Due to your proximity to the nearest Ford dealership, you are requesting Ford send you recall parts at no cost, and you will complete the recalls on your vehicles. NHTSA requires all recalls be completed by a manufacturers' authorized dealership. Since we cannot authorize a manufacturer or dealership to allow vehicle owners to remedy their own vehicles, you may consider contacting the Ford directly for an alternative resolution to your request at the following address:

Ford Motor Company
Customer Relationship Center
16800 Executive Plaza Drive
PO box 6248
Dearborn, MI 48121
800-392-3673



Should you encounter a safety-related problem with a motor vehicle or item of motor vehicle equipment in the future, we would appreciate it if you would complete an electronic Vehicle Owner's Questionnaire online at <http://www.nhtsa.dot.gov/ivoq> or call the Auto Safety Hotline at 1-888-327-4236. Also, a summary listing of vehicle owners' complaints, safety recalls, manufacturers' service bulletins, etc. can be obtained at <http://www.nhtsa.dot.gov/cars/problems>.

Sincerely,

A handwritten signature in cursive script that reads "Randy Reid".

Randy Reid, Chief
Correspondence Research Division
Office of Defects Investigation
Enforcement