



U.S. Department
of Transportation
**National Highway
Traffic Safety
Administration**

1200 New Jersey Avenue SE.
Washington, DC 20590

December 18, 2009

[REDACTED]
San Diego, CA [REDACTED]

NVS-216 mec
Ref. # 10291750

Dear [REDACTED]

Thank you for your correspondence dated November 2, 2009, concerning the Workhorse Custom Chassis recall of the defective brake calipers on your model year (MY) 2007 Fleetwood Bounder vehicle. The National Highway Traffic Safety Administration's (NHTSA) Office of Defects Investigation received your correspondence on November 9, 2009.

The National Highway Traffic Safety Administration (NHTSA) is the Federal agency responsible for improving safety on our Nation's highways. We are authorized to order manufacturers to recall and repair vehicles or items of motor vehicle equipment when our investigations indicate that they contain safety defects in their design, construction, or performance. In order for the agency to initiate an investigation, we look carefully at the body of consumer complaints and other available data to determine whether a defect may exist.

We appreciate the report you provided. Reports from motorists are a very important source of information for us. In your letter you indicate that you encountered brake failure in your Workhorse chassis, which is the safety defect identified in NHTSA Recall Campaign No. 09V-110. You also indicate that you received a recall notification from Workhorse Custom Chassis for this recall in May 2009. When necessary, Workhorse will provide temporary repair including caliper replacement which you stated was performed on your vehicle. Workhorse will provide further instructions with an updated interim notice which is scheduled to be mailed out in December 2009. This update advises that the final remedy has been determined through extensive testing and development. Workhorse is now starting the production phase, includes tooling for the final remedy. You will be notified again when the remedy parts are available.

★★★★★
NHTSA
www.nhtsa.gov

Should you encounter a safety-related problem with a motor vehicle or item of motor vehicle equipment in the future, you can complete an electronic Vehicle Owner's Questionnaire online at <http://www.nhtsa.dot.gov/ivoq>. Also, a summary listing of vehicle owners' complaints, safety recalls, manufacturers' service bulletins, etc. can be obtained at <http://www.nhtsa.dot.gov/cars/problems>.

Sincerely,

A handwritten signature in cursive script that reads "Randy Reid".

Randy Reid, Chief
Correspondence Research Division
Office of Defects Investigation
Enforcement