



U.S. Department of Transportation  
National Highway Traffic Safety Administration

**DOT Auto Safety Hotline**  
**Vehicle Owner's Questionnaire**  
To Report Vehicle Safety Defects  
1-888-DASH-2-DOT  
(1-888-327-4236)  
INTERNET: www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY 100148

Date Received

MAR -4 11:20

Repository

10-NOV-2009

Reference No.  
10291690

**OWNER INFORMATION (Type or Print)**

Name

Address

City GRAYSON

State GA

Zip Code

Daytime Telephone Number

E-mail Address

Evening Telephone Number

The information you provide will be used to identify potential safety-related defects. We may share your information with the applicable vehicle manufacturer during an investigation or recall in accordance with the routine uses described in the agency's Privacy Act notice. See 49 FR 53971 (Sep. 3, 2004).

**VEHICLE INFORMATION**

17 digit Vehicle Identification Number Located at bottom of windshield on driver's side

SASKY174INC

Make

JAGUAR

Model

XJ6

Model Year

1992

Date Purchased

1992

Dealer's Name and Telephone Number

HERITAGE HENNESSY JAGUAR # 516-771-6600

Engine:

No: Cylinders

6

Fuel Type:

GAS

Original Owner

Dealer's City

Hempstead, Long Island NY

State

Zip Code

Transmission Type

Automatic

Antilock Brakes

Cruise Control

Powertrain

Multiple Failure:

Drivers side  
Passenger Side

Incident Date(s)

24-APR-2008

**FAILED COMPONENT(S)/PART(S) INFORMATION**

Vehicle Component Codes: 150000 SEAT BELTS, 151300 SEAT BELTS: FRONT: RETRACTOR

Fuel FEED hose PART # EBC 9811

Failure Mileage

130000

Failure Speed

0

**ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE**

Tire Make

Tire Model (Name or Number)

Tire Size (Example P215/65R15)

DOT No. (Example: DOTM9ABC036)

Original Equipment  
 Prior Repair

Failure Location:

Tire Component Code

Tire Failure Type:

**ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE**

Make:

Date Manufactured:

Model No./Name:

Seat Type:

Installation System:

Child Seat Component Code:

Failed Part:

**APPLICABLE INCIDENT INFORMATION**

(Please describe in detail the incident(s), failure(s), crash(es), and injury(ies).)

Crash

Yes  No

Fire

Yes  No

Number of Persons Injured

Number of Deaths

Reported to Police

N

**Narrative Description of Incident(S), Crash(es), and Injury(ies).**

Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e. parts repaired or replaced (and if old part is available).

TL\* THE CONTACT OWNS A 1992 JAGUAR XJ6. THE DRIVER AND PASSENGER FRONT AUTOMATIC SHOULDER BELT RETRACTORS WERE INOPERATIVE. CONSEQUENTLY THE SEAT BELT CAN NOT BE EXTRACTED FROM THE RETRACTOR. THE VEHICLE WAS TAKEN TO AN INDEPENDENT MECHANIC FOR INSPECTION. THE TECHNICIAN STATED THE SEAT BELT RETRACTOR SYSTEM REQUIRED REPLACEMENT. NO REPAIRS WERE MADE. THE FAILURE MILEAGE WAS 130,000. THE CURRENT MILEAGE WAS 135,000. THE VEHICLE IDENTIFICATION NUMBER WAS UNAVAILABLE. #SASKY174INC - VIN

Also the Fuel Feed Hose [PART # EBC 9811] is defective and Allows for gas to leak on to the Engine Block, A Fire hazard. (I have contacted Andrea 800 452-4827 ext. 2887)

Include, if available: Police/Fire Department Report, Photos, and Repair Invoice.

ATTACH ADDITIONAL SHEETS IF NECESSARY

The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond this questionnaire. Your response may be used to assist the NHTSA in determining whether a Manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.

Narrative Description of Incident(s), Failure(s), Crash(es), and Injury(ies)

I have Repeatedly contacted Customer CARE Dept. for JAGUAR CARS ANDREA since April 2008; once before 2006-2007 seat belts was repaired by Heritage JAG for same problems. Now the Seat Belt Retractors are no longer available to replace broken ones.

STATE LAW requires all drivers must use safety seat belts, which I am unable to do. [see: G.A. Law § 42-4-51] The Fuel Feed Hose connection has a safety related defect which allows gasoline to leak and vent on to the engine block. PARTS# EBC 9811. ATTACH ADDITIONAL SHEETS IF NECESSARY

GRAYSON GA

U.S. Department of Transportation

National Highway Traffic Safety Administration

1200 New Jersey Avenue SE. Washington, D.C. 20077-9382

Official Business Penalty for Private Use \$300



NO POSTAGE NECESSARY IF MAILED IN THE UNITED STATES

**BUSINESS REPLY MAIL**  
FIRST-CLASS MAIL PERMIT NO. 1888 WASHINGTON, DC  
POSTAGE WILL BE PAID BY ADDRESSEE

US Department of Transportation  
National Highway Traffic Safety Administration  
Office of Defects Investigation, NVS-210  
1200 New Jersey Avenue SE.  
Washington, D.C. 20077-9382

Office of:  
Ray LaHood



Think your vehicle has a safety defect?



If so:  
Use the enclosed form to file a report.

or visit:  
[www.safercar.gov](http://www.safercar.gov)

or call:  
Vehicle Safety Hotline  
888-327-4236



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