



DEC

7 2009

U.S. Department of Transportation

National Highway Traffic Safety Administration

DOT Auto Safety Hotline

Vehicle Owner's Questionnaire To Report Vehicle Safety Defects 1-888-DASH-2-DOT (1-888-327-4236) INTERNET:www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY 100148

Date Received

09-NOV-2009

Repository

Reference No. 10291450

OWNER INFORMATION (Type or Print)

Name

Address

City

OLD HICKORY

State

TN

Zip Code

Daytime Telephone Number

Evening Telephone Number

E-mail Address

The information you provide will be used to identify potential safety-related defects. We may share your information with the applicable vehicle manufacturer during an investigation or recall in accordance with the routine uses described in the agency's Privacy Act notice. See 49 FR 53971 (Sep. 3, 2004).

VEHICLE INFORMATION

17 digit Vehicle Identification Number Located at bottom of windshield on driver's side 1GND513S052

Make CHEVROLET

Model TRAILBLAZER

Model Year 2005

Date Purchased MARCH 2005

Dealer's Name and Telephone Number Tom BARNEN - 615-851-8000

Engine: No. Cylinders 6

Fuel Type: GAS

Original Owner

Dealer's City 2340 GALLATIN RD MADISON, TN 37115

State

Zip Code

Transmission Type Auto

Antilock Brakes Cruise Control

Powertrain

Multiple Failure: YES

Incident Date(s) 22-NOV-2006

FAILED COMPONENT(S)/PART(S) INFORMATION

Vehicle Component Code: 070000 FUEL SYSTEM, GASOLINE

Failure Mileage 33000

Failure Speed

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE

Tire Make

Tire Model (Name or Number)

Tire Size (Example P215/65R15)

DOT No. (Example: DOTM49ABC036)

Original Equipment Prior Repair

Failure Location:

Tire Component Code

Tire Failure Type:

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE

Make:

Date Manufactured:

Model No./Name:

Seat Type:

Installation System:

Child Seat Component Code:

Failed Part:

APPLICABLE INCIDENT INFORMATION

(Please describe in detail the incident(s), failure(s), crash(es), and injury(ies).)

Crash

Fire

Number of Persons Injured

Number of Deaths

Reported to Police

Yes No

Yes No

Narrative Description of Incident(S), Crash(es), and Injury(ies).

Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e. parts repaired or replaced (and if old part is available):

TL* THE CONTACT OWNS A 2005 CHEVROLET TRAILBLAZER. THE FUEL GAUGE ON THE INSTRUMENT CONTROL PANEL INACCURATELY DISPLAYS THE VEHICLES FUEL LEVEL. THE VEHICLE WAS TAKEN TO THE DEALERSHIP AND THE FUEL TANK LEVEL SYSTEM WAS REPAIRED. THE REPAIR DID NOT REMEDY THE FAILURE. THE CURRENT MILEAGE WAS 80000. THE FAILURE MILEAGE WAS 33000.

Include, if available: Police/Fire Department Report, Photos, and Repair Invoice.

ATTACH ADDITIONAL SHEETS IF NECESSARY

The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a Manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.

[REDACTED]
Old Hickory, TN
[REDACTED]

November 19, 2009

Mr. Randy Reid, Research Division
Office of Defects Investigation Enforcement
US Department of Transportation, NHTSA
1200 New Jersey Avenue SE.
Washington, DC 20077-9382

Dear Mr. Reid

Thank you for your prompt response to my complaint / reference number 10291450 about the defect of the fuel tank level sensor, 2005 Trailblazer. Mr. Reid, the GMAC / Chevrolet Trailblazer have a serious problem with the fuel tank level sensor. This problem did not start with the 2005; it goes back to 2004 and perhaps 2003. As of today GMAC has failed to acknowledge that the fuel tank level sensor has a defect and the part should be replaced and those that have spent money to have the part replaced should be reimbursed. I have contacted Mr. Mr. Troy Clarke, President of Chevrolet Motor Division and most recently Mr. Frederick A. Henderson, President, CEO, General Motors, to bring this to their attention, as of today I have not heard from Mr. Henderson.

In my correspondence to Mr. Clarke, I highlighted a number of problems with the vehicle, however, I found out later that the letter was sent to GMC and was eventually placed in a complaint file. I was contacted by Mr. Michel Carr, and his response was "GMC does not see this as a safety issue or a defect with the part and will not replace the part, send out some type of warning notice." Why, because no one had lost their life, that we know of.

I have had previous conversation with Mr. Carr, GMC Customer Service Center, his attitude was beyond belief. In fact he stated on one occasion "If you think GMC will give you another vehicle, think again. All I am going to do is send you a Customer Loyalty Discount Certificate go and get another vehicle" (What a way to represent GMC). The most disgusting part is, this particular part with defects is installed on millions of GM Vehicles and they do not visualize this as a safety issue or owners of the vehicles can lose their lives as well as their families. Its apparent GMC is only concerned about making a profit and not the safety of its products.

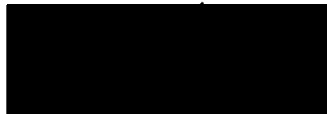
As part of the Highway Safety Act was to reduce the death toll on the nation's roads and to address defect related to motor vehicle safety Clearly this particular part is defected, based on the number of complaints just on the TrailBlazer. In reference to, **Section. 30118. Notification of defects and noncompliance, points out the manufactures has to act** "in good faith that the defect is related to motor vehicle safety;" as you read the attachments, is obvious the defect of the fuel tank level sensor, is not only a defected part, but is also a safety issue with the vehicle it also jeopardizes the life of the vehicle owners. And the President of Chevrolet, Mr. Mr. Clarke or GMC President cannot say they were unaware of the problem, because I have personally communicated with them about the defected sensor. They should have at a minimum sent out a **Notification of defects concerning the part. However, this has not happened.**

The question remains, what is it going to take for GMC to recall the vehicles / replace the parts? Will it take the death of an entire family, the death of a little league team, soccer team? Will it take a parent returning from a PTA Meeting, looking at her / his fuel gauge, which is reading full or one half tanks or a one fourth tank? As the vehicle accelerate on an interstate, the engine stops "but the fuel gauge is registering full) the vehicle is rear ended by a commercial vehicle. Perhaps with the same scenario, the driver decides to pull over and the vehicle does not clear the lane of traffic, the driver gets out and is his by another motorist. Will it take the death of a celebrity, federal official or a state or local official before GMC as well as the National Highway Traffic Safety Administration; recognize there is a problem with the fuel tank level sensor on the TrailBlazer.

The most troubling aspect of this is GMAC has accepted \$12.5 billion of tax payer's money on one occasion and billions more on another occasion. And they have awarded their top managers with bonuses in the millions. However, they do not have the decency to recall a defected product. This is nothing more than greed pure and simple and a lack of concern for public safety and the welfare of its consumers. And they act as if they are confused as to why the American Citizens are purchasing foreign made vehicles. Eventually an individual or an entire family will lose their life because of a defected fuel tank level sensor. What is the price of a life; can a life of an individual or a family be replaced?

Additionally, I have taken the liberty copy and paste a few of the comments concerning the fuel tank level sensor. This information was taken from safercars.gov, a web site operated by the NHTSA. In addition, you will notice, that a number of the TrailBlazer owners are experiencing problems with the speed odometer; again GMC does not see this as a safety issue. If you would have someone from your staff to read the number of complaints about the sensor and how many times individuals came close to losing their lives because of a defected part, that gave a false reading. Finally, does anyone from the NHTSA read the complaints, if so why haven't someone contacted GMC concerning this issue?

Sincerely,



CC: Lamar Alexander, Senator TN
Bob Corker, Senator, TN
Jim Cooper, Congressman, TN

TrailBlazer 2008

- FOR THREE WEEKS MY FUEL LIGHT DENOTES THAT I AM ON EMPTY. I THOUGHT THAT I HAD FORGOTTEN TO GET SOME GAS. BUT WHEN I STARTED TO PAY ATTENTION TO THE GAS LIGHT, I NOTICED THAT, EVEN WHEN I FILLED UP THE GAS TANK, I WAS STILL GETTING THAT RINGING SOUND THAT DENOTES 'EMPTY'. I TOOK MY CAR TO THE DEALERSHIP AND THEY SAID THAT THEY WOULD CHARGE ME ABOUT \$460 TO FIX THE PROBLEM, THAT AN AWFUL LOT OF MONEY FOR A FUEL LIGHT. WHAT'S UP WITH THIS? *TR

2007

- I HAVE ONLY OWNED MY "07" TRAILBLAZER FOR ONE YEAR. PURCHASED IT FROM A DEALER IN AUGUSTA MAINE. TWO THINGS ARE A PROBLEM WITH THIS VEHICLE ALREADY AND ONE OF WHICH SEVERAL HAVE COMPLAINED ON YOUR SITE ABOUT. THE FUEL GAUGE IS NOW DROPPING EVEN WHEN FULL, NOT ALLOWING ME TO KNOW WHEN I HAVE ENOUGH GAS OR POSSIBLY SOMEONE HAS TAPPED INTO MY TANK OVERNIGHT AND HELPED THEMSELVES & THE SECOND IS MY PASSENGER SIDE TIRES ARE WEARING QUITE RAPIDLY. I HAVE TAKEN THE VEHICLE INTO BE LOOKED AT AND DISCOVERED MY BALL JOINTS NEED TO BE REPLACED! I WAS QUITE SHOCKED AS AGAIN, I HAVE ONLY HAD THIS VEHICLE 1 YEAR. I AM IN HOPES THAT WHAT IS WRITTEN HERE IS ENOUGH TO DRIVE CHEVY TO A RECALL. I FOUND THIS SITE THROUGH MY INSR. COMPANY AND WILL ALERT MANY TO CHECK IT BEFORE PURCHASING WHAT THEY THINK MAY BE A GREAT VEHICLE. IF I HAD KNOWN, I WOULD HAVE DONE SO MYSELF. *TR
- FUEL GAUGE STARTS TO DROP RAPIDLY AFTER DRIVING 100 MILES AFTER A FILL UP THEN THE LOW LEVEL INDICATOR TURNS ON. IF I SHUT THE VEHICLE OFF AND RESTART, THE TANK WILL GO BACK UP TO HALF FULL AND THEN DROP BACK DOWN TO THE LOW LEVEL INDICATOR AFTER 5-10 MINUTES. WHEN FILLING UP THE TANK IT ONLY ALLOWS ME TO PUT IN NO MORE THAN 13 GALLONS. GAUGE IS OBVIOUSLY BROKEN. MY COMPANY HAS A FLEET OF 20 TRAILBLAZERS AND I AM THE 8TH PERSON TO HAVE THIS PROBLEM. *TR
- I HAVE A 2007 CHEVY TRAILBLAZER WHICH I JUST PURCHASED IN SEPTEMBER OF 2008. FOR THE PAST COUPLE OF DAYS HERE, I AM HAVING PROBLEMS WITH THE FUEL GAGE FLUCTUATING ON ME. I JUST PUT A FULL TANK IN 2 DAYS AGO AND IT IS STILL READING PAST FULL. ON OCCASION IT WILL GO ALL THE WAY DOWN TO EMPTY, AND THEN BACK UP TO FULL AND THEN BACK DOWN AGAIN. THIS IS ALL WHEN EITHER RUNNING OR DRIVING WHEN THIS ALL HAPPENS. THIS IS VERY IRRITATING TO ME, CONSIDERING THIS IS OUR ONLY VEHICLE RIGHT NOW. IT SEEMS TO ME THAT THIS PROBLEM IS VERY POPULAR IN THE 05-06, BUT NOW I AM HAVING PROBLEMS IN MY 07 AND I HAVE 47,000 MILES ON MINE. I THINK CHEVY SHOULD RECALL THIS. IT'S RIDICULOUS! *TR
- I HAVE A 2007 CHEVY TRAIL BLAZER. I FILLED UP WITH GAS AND A FEW DAYS LATER THINKING I HAD GAS WENT ON MY WAY. NOT 20 MINUTES LATER MY WHOLE TRUCK SHUT DOWN ON THE TOLL ROAD, WITH MY 8 AND 5 YEAR OLD CHILDREN. DUE TO THE FACT MY GAS GAGE IS NOW NO LONGER WORKING? I HAD TO CALL MY HUSBAND TO GO GET GAS AND PUT SOME IN. I ALMOST CRASHED INTO A STONE CINDER BLOCK DUE TO THIS. *TR
- TL*THE CONTACT OWNS A 2007 CHEVROLET TRAILBLAZER. THE CONTACT STATED THAT THE FUEL GAUGE INDICATOR REMAINS ILLUMINATED NO MATTER HOW MUCH FUEL IS IN THE VEHICLE. THE GAUGE STATED THAT THERE WAS A "LOW GASOLINE LEVEL". AS A RESULT, THE CONTACT IS NEVER FULLY AWARE OF THE AMOUNT OF GASOLINE IN HER FUEL TANK. SHE CALLED THE DEALER, BUT THEY REFUSED RESPONSIBILITY FOR ANY REPAIRS. THE VEHICLE IS STILL EXPERIENCING THE FAILURE AND THE CONTACT BELIEVES THAT IT WAS CAUSED BY A MANUFACTURER DEFECT. THE FAILURE MILEAGE WAS 49,000 AND CURRENT MILEAGE WAS 62,337.

2006

- HAVE 06 CHEVROLET TRAILBLAZER IN WHICH THE FUEL SENDING UNIT/FUEL LEVEL SENSOR IS BAD WHICH CAUSE THE FUEL GAUGE TO READ EMPTY ALL THE TIME. ALSO THE CHECK ENGINE LIGHT TO STAY ON, WHICH HAS CAUSED ME TO FAIL EMISSIONS SO NOW I HAVE TO GET IT REPAIRED WHICH IS GOING TO COST ABOUT \$600.00 AND SINCE MY CAR IS OUT OF WARRANTY THIS WILL HAVE TO COME OUT OF MY POCKET. THIS IS MONEY THAT I DON'T HAVE. IF YOU'LL READ ALL THE BLOGS ONLINE YOU'LL FIND HUNDREDS IF NOT THOUSANDS OF THE SAME THING HAPPENING. CHEVY SHOULD BE MADE TO FIX THIS PROBLEM!!!! MY CAR ONLY HAS 50,000 MILES ON IT THERE SHOULD BE NO MAJOR PROBLEMS WITH IT OR SO YOU WOULD THINK. I THINK NEXT TIME I'LL BUY A FOREIGN CAR!!!
- TL*THE CONTACT OWNS A 2006 CHEVROLET TRAIL BLAZER. WHENEVER FUEL WAS ADDED TO THE FUEL TANK; THE FUEL GAUGE DISPLAYED AN INACCURATE READING. THE FAILURE OCCURRED AT VARIOUS FUEL LEVELS. THE TECHNICIAN STATED THE FAILURE WAS CONTRIBUTED TO THE FUEL SENSOR WHICH REQUIRED REPLACEMENT. THE VEHICLE HAS NOT BEEN REPAIRED. THE CONTACT HAD CONCERNS OF THE SAFETY RISK INVOLVED. THE FAILURE MILEAGE WAS 25,000. THE CURRENT MILEAGE WAS 27,000.

- TL* THE CONTACT OWNS A 2006 CHEVROLET TRAILBLAZER. THE FUEL GAUGE ON THE INSTRUMENT CONTROL PANEL DISPLAYS INACCURATE READINGS. THE VEHICLE WAS TAKEN TO THE DEALER FOR INSPECTION. HE WAS ADVISED THAT THE REPAIR COST \$900.00, SINCE THE WARRANTY EXPIRED. THE FAILURE MILEAGE WAS 47,000
- 2006 CHEVY TRAILBLAZER WAS REPORTING AN EMPTY GAS TANK AFTER FILLING UP AND WHEN I DROVE A FEW MILES IT WOULD GO UP TO FULL THEN BACK DOWN TO EMPTY. GAS LIGHT AND ENGINE LIGHT KEEPS GOING ON. NOW THE GAS LIGHT IS ALWAYS ON AND ENGINE LIGHT HAS ALSO BEEN ON FOR A DAY OR TWO. CHEVY TOLD ME IT IS NOT COVERED UNDER MY BUMPER TO BUMPER WARRANTY THEY SOLD ME. *TR
- 2006 CHEVROLET TRAILBLAZER. THE GAS GAUGE SHOWS THE TANK IS EMPTY EVEN AFTER FILL UP. THE GAUGE WILL THEN GO UP AND DOWN FROM FULL TO EMPTY AND BACK AGAIN. HAVE ALREADY RAN OUT OF GAS WHEN IT FIRST HAPPENED, THE GAUGE SHOWED LESS THAN HALF A TANK AND THEN SHOWED NO GAS, BUT I WAS EMPTY AND DEAD ON THE ROAD WITH THE BABY IN THE CAR IN THE MIDDLE OF THE NIGHT, ALONE. *TR
- MY GAS GAUGE QUIT WORKING AROUND 48,000 MILES. IT GOES UP AND DOWN. I RAN OUT OF GAS THIS MORNING. DID RESEARCH ON LINE AND IT LOOKS LIKE HUNDREDS OF PEOPLE ARE HAVING THE SAME ISSUES. WAS WONDERING IF THERE HAS BEEN A RECALL? I KNOW THERE WAS ONE FOR THE 04/05 MODELS. EVERYONE THAT I READ SAID IT COST THEM ABOUT \$800. I CAN NOT AFFORD THAT ESPECIALLY FOR SOMETHING THAT CHEVY ALREADY KNEW ABOUT. SHOULDN'T THAT HAVE FIXED BEFORE THE 2006 MODELS CAME OUT IF THEY KNEW THERE WAS A PROBLEM WITH THE 04/05?? *TR
- FUEL GAUGE MALFUNCTIONS. NEEDLE DOES NOT MOVE FROM THE EMPTY POSITION ON A 2006 TRAILBLAZER OCCURRING AT APPROX 52000 MILE READING ON THE ODOMETER. *TR
- AT ABOUT 45K MILES MY 2006 CHEVY TRAILBLAZER GAS GAUGE HAS STARTED TO MALFUNCTION. I HAVE READ UP ON THIS ISSUE AND IT SEEMS TO BE A VERY COMMON PROBLEM WITH GM SUVs AND TRUCKS. THE COST OF FIXING THIS IS USUALLY BETWEEN \$600-\$1200 DOLLARS. HOW CAN GM SIT AROUND AND LET THOUSANDS OF CUSTOMERS GO THROUGH THIS (ALL HAPPENING AROUND 50K MILES) WITHOUT DOING A RECALL? *TR
- I AM THE UN-PROUD OWNER OF A 2006 CHEVY TRAILBLAZER. THE GAS GAUGE QUIT WORKING AFTER GETTING GAS ONE DAY. THE GAS LIGHT AND MY SERVICE ENGINE LIGHT NOW STAY ON CONSISTANTLY. I WAS TOLD IT WILL COST ME AROUND \$800 TO REPAIR - \$600 FOR LABOR AND \$200 FOR PARTS. I LIVE IN A RURAL AREA AND A SNOWY PART OF THE STATES AND HAVE A SMALL CHILD - THIS NEEDS TO BE A RECALL ISSUE. IT IS NOT SAFE TO "GUESS" HOW MANY MILES YOU CAN GO ON A TANK OF GAS. *TR

2005

- CHECK ENGINE LIGHT HAS BEEN ON FOR A YEAR. NOV. 5, 2009, SPEEDOMETER MALFUNCTIONED. WHEN ALL THE PAST THE 110 SPEED. WHEN SITTING STILL IT READS 110. SOMETIMES IT WILL MOVE UP TO 80 WHEN SITTING STILL BUT ALWAYS GOES PAST 110 WHEN DRIVING. *TR
- SPEEDOMETER GAUGE DOES NOT WORK PROPERLY. WHEN YOU DRIVE IT NEVER DISPLAYS THE CORRECT SPEED YOU ARE GOING AND CAN READ MANY DIFFERENT SPEEDS AS YOU DRIVE. IT CAN ALSO REMAIN AT 0. THIS IS HAPPENING ON MANY CHEVROLET MODELS AND CAN CAUSE YOU TO GET MULTIPLE TICKETS FOR NOT GOING THE CORRECT SPEED LIMIT. THIS SHOULD NOT BE LEFT TO THE CONSUMER TO REPAIR FOR \$700 AS THIS A GM/CHEVROLET PROBLEM. LOOK ON SEVERAL WEBSITES AND PUT IN A CHEVY MODEL AND YOU WILL SEE THAT THIS IS AN ONGOING PROBLEM AND SHOULD BE RECALLED. *TR
- PLEASE LOOK INTO THE FUEL GAUGE PROBLEM WITH THE 05 AND UP CHEVY TRAILBLAZERS. THE DEALERS AND GM WILL NOT REPAIR AND THE PART IS ON NATIONAL BACK ORDER BECAUSE EVERYONE IS HAVING THE SAME PROBLEM WITH THIS. THE GAS GAUGE STARTS OUT ERRATIC THEN WILL COMPLETELY STOP WORKING AND YOU NEVER KNOW HOW MUCH GAS IS IN YOUR TANK. THE COST OF THIS PART WHEN IT IS AVAILABLE IS AROUND 800 DOLLARS. I WOULD UNDERSTAND IF IT WAS EVERY FEW VEHICLES BUT ITS ALL THE TRAIL BLAZERS AND LIKE I SAID THERE ARE SO MANY PROBLEMS WITH THIS THAT THE PART IS ON BACK ORDER THE PEOPLE WHO HAVE RECEIVED REPLACEMENTS HAVE SAID IT IS ALREADY BROKE AGAIN. THIS IS RIDICULOUS. AMERICAN TAX PAYERS BAILED THEM OUT PLEASE HELP ALL OF US WITH THIS CONCERN MY TRUCK HAS DIED 2 TIMES IN THE MIDDLE OF TRAFFIC BECAUSE THE GAUGE IS NOT WORKING AND CAN NOT GET THE PART TO REPAIR. THERE ARE MANY MORE LIKE ME. WHAT A WASTE OF MONEY I EARNED FIGHTING IN IRAQ FOR MY COUNTRY!!!!!! HERE ARE A FEW OTHER COMPLAINTS AT THE FOLLOWING LINKS [HTTP://WWW.TOPIX.COM/FORUM/AUTOS/CHEVROLET-TRAILBLAZER/TH8J16TEPO3VRJ13D](http://www.topix.com/forum/autos/chevrolet-trailblazer/th8j16tepo3vrj13d). *TR
- I PURCHASED A 2005 CHEVY TRAILBLAZER IN MARCH 2005, SINCE THAN THE FOLLOWING ITEMS HAS BEEN REPLACED, JUST TO NAME A FEW: FUEL TANK LEVEL SENSOR (33,104 MILES), HO@ SENSOR SHORTED (20,205 MILES), BEARING IN IDLER PULLEY (25,233

MILES), IDLER PULLEY BEARING FAILURE (47,500 MILES), INTERNAL CLUTCH CIRCUIT (33,896 MILES), FUEL CAP REPLACED THREE TIMES, REPLACED WATER PUMP (63,911 MILES), AIR PUMP RELAY (77,000 MILES). THE LIGHT UNIT HAS BEEN REPLACED, I WAS DRIVING AND THE LIGHTS ON THE RADIO, DOORS AND OTHER ITEMS WENT OUT. THE VEHICLE CURRENTLY HAS 80,000 MILES AND I HAVE TO REPLACE THE FUEL TANK LEVEL SENSOR AGAIN. I HAVE BEEN ATTEMPTING TO GET GMC TO RECALL THE VEHICLES, BECAUSE OF THE DANGER INVOLVED WITH THE SENSOR UNIT SENDING THE WRONG SIGNAL, MEANING THE TANK COULD BE WITHIN A HALF OF A GALLON FROM BEING EMPTY, BUT THE FUEL GAUGE IS READING FULL. IT APPEARS THAT GM IS WAITING FOR MULTIPLE DEATHS TO OCCUR BEFORE THEY CONSIDER THIS AS BEING AN ITEM THAT COULD CAUSE THE DEATH OF SEVERAL MOTORISTS. *TR

- TL* THE CONTACT OWNS A 2005 CHEVROLET TRAILBLAZER. THE FUEL GAUGE ON THE INSTRUMENT CONTROL PANEL INACCURATELY DISPLAYS THE VEHICLES FUEL LEVEL. THE VEHICLE WAS TAKEN TO THE DEALERSHIP AND THE FUEL TANK LEVEL SYSTEM WAS REPAIRED. THE REPAIR DID NOT REMEDY THE FAILURE. THE CURRENT MILEAGE WAS 80000. THE FAILURE MILEAGE WAS 33000.
- INTERMITTENT FALSE READINGS OF FUEL LEVEL MAY CAUSE DRIVER TO RUN OUT OF FUEL IN TRAFFIC. INTERNET SEARCH INDICATES THIS IS A CHRONIC PROBLEM WITH THIS VEHICLE CAUSED BY A DEFECTIVE FUEL LEVEL SENSOR. DEALER HAS CONFIRMED THE PROBLEM BUT STATED THERE IS NO RECALL. *TR

TrailBlazer EXT 370

- STARTED THE CAR ONE DAY AND THE GAS GAUGE SHOWED EMPTY, HAVE BEEN KEEPING TRACK OF THE MILEAGE EVER SINCE. STILL WAITING FOR GM TO TAKE CARE OF THE PROBLEM (RECALL). YOU WOULD THINK A CAR WHICH IS ONLY A FEW YEARS OLD AND LOW MILEAGE SHOULDN'T BE HAVING EXPENSIVE PROBLEMS, WHICH IS LEFT UP TO THE OWNER TO PAY. *TR
- FUEL GAUGE STOPPED WORKING ON 2005 CHEVY TRAILBLAZER. AFTER A GOOGLE SEARCH, I DISCOVERED THIS IS A PROBLEM THAT HAS BEEN EXPERIENCED BY MANY GMC PRODUCTS. *TR
- LIGHTS DIMMING AND BRIGHTENING, ENGINE COILS MISFIRING AND NEEDING TO BE CONSTANTLY REPLACED (2ND TIME) AND FUEL GAUGE CONSTANTLY STATING TANK IS EMPTY (MANY, MANY COMPLAINTS ABOUT THIS; CHECK THE BLOGS). *TR
- ONCE MY WARRANTY RAN OUT, THE GAS GAUGE QUIT WORKING AND A COUPLE WEEKS AFTER THAT THE SPEEDOMETER QUIT WORKING. I HAVE RESEARCHED ONLINE AND FOUND MANY PEOPLE WHO ARE HAVING THE SAME PROBLEMS WITH THE SAME MAKE AND MODEL CAR. *TR THE REPAIRS ARE VERY COSTLY. THE REPAIR SHOULD BE FIXED THROUGH A VEHICLE RECALL SINCE SO MANY OTHERS WITH THE SAME VEHICLE ARE HAVING THE IDENTICAL PROBLEM.
- 2005 TRAILBLAZER FUEL GAUGE OUT OF ORDER A LOT OF PEOPLE WHO HAS SAME CAR LIKE ME HAS SAME TROUBLE HAPPEN ALSO CHEVY KNOWS ABOUT THIS TROUBLE FROM FUEL PUMP AND LEVEL SENSOR TROUBLE THEY JUST WANT TO MAKE MONEY OUT OF THIS ISSUE THAT'S REALLY BAD IDEA AND MY CAR MAKE THIS TROUBLE ONLY IT WAS 40K MILE CAN YOU BELIEVE THIS. *TR
- A FEW MONTHS AGO, I STOPPED TO FILL UP MY GAS TANK. WHEN I RESTARTED THE CAR, I NOTICED THE GAS GAUGE WAS READING EMPTY AND THE LIGHT WAS ON. SINCE THEN, THE GAS GAUGE IS ERRATIC AND DOES NOT READ CORRECTLY. RESEARCHING THIS ISSUE ON THE INTERNET, THERE ARE MANY OTHERS WITH THE SAME ISSUE. *TR
- FUEL GAUGE FAILED IN OCTOBER 2006, PAID FOR REPAIR AND IT FAILED AGAIN IN NOVEMBER, 2007. 2. SPEEDOMETER JERKS AND ON OCCASION LOCKS UP OR DOES NOT RESET TO ZERO AT STOPPING. CLUSTER NEEDS REPLACEMENT. THIS HAPPENED THE FIRST TIME ON DECEMBER 16, 2008 AND HAS HAPPENED SEVERAL TIMES SINCE. *TR
- THE GAS GAGE IN MY 2005 CHEVROLET TRAILBLAZER HAS BEEN REPLACED 2 TIMES AND IT'S OUT AGAIN. I'VE BEEN TOLD BY QUITE A FEW PEOPLE THAT THIS IS A VERY COMMON PROBLEM WITH CHEVROLET. *TR
- I STARTED MY CAR UP THIS MORNING WHEN I NOTICED THAT I HAD ONLY 1/4 TANK OF GAS LEFT, SO I DROVE DOWN TO THE GAS STATION AND FILLED UP UNTIL IT CLICKED. I GOT BACK IN AND STARTED THE CAR AND THE NEEDLE WAS MOVING VERY SLOW THEN IT STOPPED AT 1/4 OF A TANK AND I WAS LIKE THAT IS IMPOSSIBLE. AT FIRST I WAS PISSED BECAUSE I JUST SPENT \$77 FILLING UP. THEN I WAS SCARED I THOUGHT MAYBE I HAD A HOLE IN MY FUEL TANK SO I PULLED OVER AND SAW THAT THERE WAS NOTHING LEAKING. IMMEDIATELY DRIVING TO THE AUTO SHOP I AM INFORMED THAT THE FUEL GAUGE ISN'T WORKING AND WOULD NEED TO BE REPLACED. SINCE WE ARE STATIONED OVERSEAS I WOULD BE PAYING ABOUT 400 TO 500 EUROS WHICH ISN'T HAPPENING ANYTIME SOON. I WAS TOLD TO KEEP TRACK OF MY MILEAGE BY SETTING THE ODOMETER EVERYTIME I FILLED UP. RUNNING OUT OF GAS IS NOT AN OPTION IN GERMANY THERE ARE FINES AND EVEN JAIL TIME BECAUSE ITS CALLED NOT BEING RESPONSIBLE. IT CAN ALSO CAUSE ACCIDENTS AND TRAFFIC JAMS IF MY CAR WAS TO JUST RUN OUT OF GAS ON THE AUTOBAHN. THIS IS A VERY

COMMON PROBLEM AND NEEDS TO BE FIXED BY GM. I GUESS THAT ISN'T AN OPTION UNTIL SOMEONE GETS HURT OR WORSE ACTUALLY DIES. *TR

- ON TODAY I WENT TO FILL UP MY TANK DUE TO HURRICANE IKE. BEFORE I WENT TO THE GAS STATION ALL GAUGES WERE FINE BUT WHEN I RETURNED TO WORK I NOTICED THAT THE GAS GAUGE WAS ONE WITH THE LIGHT LIT. I TURNED OFF THE ENGINE AND TURNED IT BACK ON AND IT STAYED THE SAME. THIS SHOULD BE FIXED AND COVERED SOME TYPE OF RECALL. *TR
- THE FUEL GAUGE DOES NOT ACCURATELY REPRESENT THE TRUE AMOUNT OF GAS IN THE TANK. AFTER TALKING WITH CHEVROLET OWNERS AND DOING RESEARCH ON THIS ISSUE, IT SEEMS TO BE A COMMON THEME. THE GAS GAUGE INDICATES THAT THE VEHICLE'S GAS TANK IS EITHER EMPTY AFTER BEING RECENTLY FILLED OR ONLY SLIGHTLY ABOVE THE "E" ON THE GAS GAUGE. IT TAKES ABOUT TWO DAYS OR 12 STATUTORY MILES BEFORE THE GAS GAUGE BEGINS TO DISPLAY AN ACCURATE READING, IF THAT IS EVEN TRUE! ON 30 APRIL 2008, DURING A FAMILY ROAD TRIP, THE GAS GAUGE BEGAN TO DISPLAY THAT THE GAS TANK WAS A QUARTER FULL AFTER BEING FILLED. AFTER DRIVING ANOTHER HOUR AND A HALF, THE GAUGE READ EMPTY AND THEN WENT BACK TO A QUARTER FULL. I GUESS CHEVROLET DOESN'T CARE ABOUT THE QUALITY OF THEIR WORK, JUST ITS QUANTITY OF SALES. *TR
- GAS GAUGE FAILED AT 40,000 MILES. THE NEEDLE WILL NOT MOVE OFF OF "E". FOR A SHORT TIME IT WOULD ACTUALLY READ 1/4 FULL WHEN THE TANK WAS FULL NOW IT DOESN'T MOVE. THE WARNING DING GOES OFF PERIODICALLY. IN ADDITION TO THE GAS GAUGE PROBLEM THE BLOWER ON THE HEATER/AC NO LONGER WORKS ON THE HIGH SETTING. THIS CAR IS BARELY TWO YEARS OLD, THERE IS NO EXCUSE FOR POOR QUALITY IN AMERICAN MADE CAR'S! OF COURSE THESE ITEMS FAILED AFTER THE WARRANTY EXPIRED. AT 15,000 MILES THE ELECTRICAL COMPONENT THAT CONTROLS THE TURN SIGNALS FAILED. ENGAGED THE TURN SIGNAL TO TURN RIGHT AND THE LEFT TURN SIGNAL CAME ON.....OH WELL, AT LEAST THAT WAS UNDER WARRANTY. *TR
- I STARTED NOTICING THAT MY GAS NEEDLE WOULD FLOAT AFTER FILLING THE GAS TANK ON TWO OCCASIONS. THE FIRST TIME I STOPPED ONE DAY TO FILL THE GAS TANK THINKING I WAS ON EMPTY. AS I PULLED OFF THE NEEDLE WENT TO E AGAIN AFTER STOPPING ON FULL BEFORE I TURNED ON THE ENGINE. A GENTLEMAN AT THE GAS STATION KNEW WHAT WAS GOING ON WITH MY CAR AS HE WAS DRIVING A CHEVROLET PICKUP AND SAID IT WAS A COMMON THING WITH CHEVROLETS. HE ALSO TOLD ME THE PROBLEM WAS WITH THE GAS GAUGE WIRE. I CALLED TO MAKE AN APPOINTMENT WITH SERVICE DEPARTMENT TO FIND OUT THAT NO RECALLS WERE MADE REGARDING THIS ISSUE. IF IT WAS A COMMON PROBLEM IN CHEVROLETS THEN WHY WAS THIS NOT A RECALL OR A SAFETY ISSUE..I WOULD ASSUME IF SOMEONE WOULD DRIVE AND EXPERIENCE WHAT I WAS EXPERIENCING WITH THE FLOATING NEEDLE OR WORSE RUN OUT OF GAS UNAWARE THAT THE NEEDLE WAS NOT REGISTERING PROPERLY WHILE DRIVING . DISCUSSING THE SAME PROBLEM I WAS EXPERIENCING WITH A FRIEND AND SHE INDICATE TO ME THAT A COWORKER WAS HAVING THE SAME PROBLEM.. THE SECOND TIME I HAVE RAN OUT OF GAS WAS WHILE TRAVELLING IN HIGH RUSH HOUR TRAFFIC DUE TO THE NEEDLE NOT WORKING PROPERLY. CHEVROLET SHOULD TAKE CARE OF THIS DANGEROUS ISSUE WITH ITS CUSTOMERS. A RECALL SHOULD BE MADE BEFORE SOMETHING TERRIBLE OCCURS. I KEEP TRACK OF MY MILEAGE AS I DID NOT BELIEVE THIS WAS AN ISSUE I SHOULD HAVE TO PAY TO FIX. THIS APPEARED TO BE A COMMON PROBLEM FOR THIS MANUFACTURER. *AK

November 9, 2009

[REDACTED]
Old Hickory, TN [REDACTED]

Frederick A. Henderson, President, CEO
General Motors
P.O. Box 33170
Detroit, Michigan 48232-5170

Dear Mr. Henderson

Good morning, this letter is in reference to the 2005 Trailblazer I purchased. I have previously sent letters to GMC / Chevrolet Division complaining about the number of problems I have encountered since the purchase of the vehicle in March 2005, GMC Complaint Number 71-681627445. Since the purchase of the vehicle, I have spent hundreds of dollars to replace parts that traditionally last as long as the useful life of the vehicle. Prior to the vehicles warranty expiring there were several components that had to be replaced, just to name a few, the fuel tank level sensor, HO2 Sensor (Shorted Out), Idler Pulley (Replaced Three), Internal Fan Clutch Circuit. Since then the vehicle has been in and out of the shop to be repaired for various reasons.

As of today I have eighty thousand miles on the vehicle and having to replace the fuel tank level sensor, where as it was replaced at 33,104 miles on November 22, 2006. Mr. Henderson, something is seriously wrong with this vehicle. I was researching the unit and happened upon this website <http://www.blazerforum.com/forum/showthread>, the only discussion is about the fuel tank level sensor

I previously sent a letter of the same concerns to Mr. Troy Clarke and the only response was from a customer services representative, which displayed a negative attitude, in the sense of he (Michael Carr) was attempting to make me feel bad, by stating that "If you think we are going to reimburse you or give you another vehicle, you can forget it. We will send you a Customer Loyalty Certificate" and that's all, I hope we have resolved all the issues. Mr. Carr asked how much I have spent on repairs; I stated to him approximately \$800, 00. I am not trying to go back into debt and if I purchased a new vehicle, would I purchase another GMC product, at this point no, because of the way I am being treated as "Loyal Customer" Now I have to spend over five hundred dollars to replace a part that had been previously replaced by Tom Bannen Chevrolet. To offer a Customer Loyalty Certificate is fine, however GMC has to look at the economic condition of the country. We as customer / consumers cannot afford to purchase new vehicles, considering we are losing jobs, cannot meet our monthly financial obligations

Perhaps, all the issues would have been fine, however I knew based on the history of the vehicle it was just a matter of time before something else would need to be repaired. Again the factory installed fuel tank level sensor, was replaced at 33,104 and presently the vehicle has 80,115 miles and the same unit has to be replaced again. The issue is GMC has placed an unreliable part in a critical area of the Trailblazer, it's not about money or replacing a vehicle, it's about the reliability of a defective, safety related part that can and often provides the drivers false information and the part need to be replaced at no cost to the consumers.

I again discussed this problem with Mr. Carr, and he stated that GMC cannot assist me as well as other Trailblazer owners with the cost of the repairs. At some point in time someone from GMC has to become accountable for the products they sell. As I previously mentioned to Mr. Clarke, there was a time Chevrolets were dependable and could be trusted. And how Mr. Curtis Person, told my father at anytime


you are not satisfied with the truck, just bring the truck back. Now, I see GMC is using a similar slogan. However, am I asking to return my vehicle, absolutely not?

However, I am asking that GMC take a look at this particular item and consider a recall before someone has an accident. How, the sensor determines the level of the fuel, when its defected it can read full, empty or anything in between. My concern is if the gauge is reading the tank is full, half or one-fourth when it's really empty. And if the vehicle is on the interstate and stop "although the gauge show its full" someone is going to get killed. Or perhaps, someone maybe camping or driving and an accident occur.

I work for the Tennessee Department of Transportation and has seen many accidents, because the vehicle was fuel tank was empty or some part had broken on the vehicles.

If the National Highway Safety Institute, decided to make the fuel tank level sensor and other items a recall issue, what will it cost GMC. Is it possible for GMC to become proactive and conduct a voluntary recall and make the repairs or does someone has to lose their life because of a defective part? One other question is GMC concerned about the safety of its vehicles, the loss of life or how much money GMC makes at the end of the quarter.

Sincerely

A solid black rectangular redaction box covering the signature area.

Mr. Reid:

Attached are some of the repairs for the 2005 TrailBlazer. Thank God, the repairs were under warranty, however as one of your staff members or yourself, will observe as your read from the web site safercars.gov, is the parts that were replaced are constantly being replaced by other customers.

Thanks for your assistance.

TENNESSEE DEPARTMENT OF TRANSPORTATION



[REDACTED]
Transportation Specialist

E-Mail: [REDACTED]

(Fax) [REDACTED]

Office of Public Transportation
Nashville, TN [REDACTED]

TOM BANNEN'S



2340 N. GALLATIN RD. PO BOX 1307
MADISON, TN 37116-1307

General Office Phone (615) 851-8000

Service Department (615) 851-8033

Web Site: www.tombannen.com

E-Mail: service@tombannen.com

CUSTOMER NO. 87573	ADVISOR JEFF BOYD	TAG NO. 4001	INVOICE DATE 11/30/06	INVOICE NO. CTCS250636
	LABOR RATE	LICENSE NO. 967	MILEAGE 33396	COLOR SILVERSTONE
	YEAR / MAKE / MODEL 05 / CHEVROLET TRUCK / TRAILBLAZER / 4DR 2	VEHICLE I.D. NO. 1GND S13S052	DELIVERY DATE 03/25/05	STOCK NO. 50212
RESIDENCE PHONE	BUSINESS PHONE	COMMENTS	SELLING DEALER NO. 17004	DELIVERY MILES 8
			H. O. DATE 11/30/06	PRODUCTION DATE
			MO: 33896	

LABOR & PARTS

J# 1 04CVZ ENG PERFORMANCE HOURS: 2.40 TECH(S) 516 WARRANTY

SES LIGHT ON. RUNS FINE
CODE P0523 STORED TO FAULTY INTERNAL FAN CLUTCH CIRCUIT.
REPLACED FAN CLUTCH

PARTS	QTY	FP-NUMBER	DESCRIPTION	UNIT PRICE	WARRANTY
JOB # 1	1	25790869	CLUTCH 1.050		
				JOB # 1 TOTAL PARTS	0.00
				JOB # 1 TOTAL LABOR & PARTS	0.00

J# 2 50CVZTWOWAY GM 2 WAY SHUTTLE HOURS: TECH(S) 888 WARRANTY

TWO WAY COURTESY SHUTTLE PROVIDED BY GM AND TOM BANNEN CHEVROLET. VEHICLE IN THE SHOP FOR REPAIRS. COURTESY SHUTTLE PROVIDED.

PARTS	QTY	FP-NUMBER	DESCRIPTION	UNIT PRICE	WARRANTY
				JOB # 2 TOTAL PARTS	0.00
				JOB # 2 TOTAL LABOR & PARTS	0.00

COMMENTS
253-1028

TECHNICIAN CERTIFICATION
516 ED ZEHNDER A1, A6, A7, A8

TOTALS

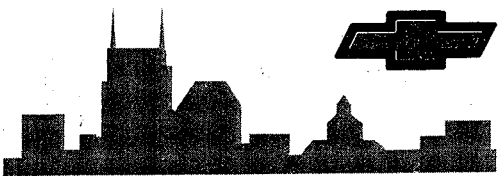
*****	TOTAL LABOR	0.00
* CASH CR/CARD *	TOTAL PARTS	0.00
* CHARGE CHECK# *	TOTAL SUBLET	0.00
* OTHER *	TOTAL G.O.G.	0.00
*****	TOTAL MISC CHG.	0.00
	TOTAL MISC DISC	0.00
	TOTAL TAX	0.00
	TOTAL INVOICE \$	0.00

GM OFFERS A LIFETIME WARRANTY ON RETAIL PURCHASE OF INTEGRATED WHEELBEARING/HUB ASSEMBLIES, A/C COMPRESSORS, A/C CONDENSERS & ACCUMULATORS FUEL PUMPS, STARTERS, WATER PUMPS, IGNITION MODULES, IGN COILS, ALTERNATORS & IGN WIRE SETS. The purchaser is required to return to Tom Bannen with the paid receipt to be eligible for this warranty. This warranty is effective 1/01/06

ADDITIONAL RECOMMENDED SERVICES SECTION
OPERATION NO. OPERATION DESC RC RC COMMENTS

CUSTOMER SIGNATURE
***** DUPLICATE INVOICE *****

TOM BANNEN'S



Chevrolet City

2340 N. GALLATIN RD. PO BOX 1307
MADISON, TN 37116-1307

General Office Phone (615) 851-8000

Service Department (615) 851-8033

Web Site: www.tombannen.com

E-Mail: service@tombannen.com

CUSTOMER NO. 87573	ADVISOR JEFF BOYD	TAG NO. 962 5536	INVOICE DATE 04/28/08	INVOICE NO. CTCS279967
[REDACTED] OLD HICKORY, TN	LABOR RATE	LICENSE NO.	MILEAGE 56776	COLOR SILVERSTONE
	YEAR / MAKE / MODEL 05/CHEVROLET TRUCK/TRAILBLAZER/4DR 2	VEHICLE I.D. NO. 1 G N D S 1 3 S 0 5 2	DELIVERY DATE 03/25/05	STOCK NO. T50212
	F. T. E. NO.	P. O. NO.	SELLING DEALER NO. 17004	DELIVERY MILES 8
BUSINESS PHONE			COMMENTS	MO: 56776

LABOR & PARTS-----
 J# 1 04CVZ ENG PERFORMANCE HOURS: 1.00 TECH(S):516 85.00
 SES ON, FAILED EMISSIONS. CHECK AND ADVISE...
 SLIP ON DASH..
 P0442 STORED
 DIAGNOSED CONCERN AND REPLACED FUEL CAP. CUST DECLINED
 PROGRAMMING UPDATES FOR COMPUTER

PARTS	QTY	FP-NUMBER	DESCRIPTION	UNIT PRICE
JOB # 1	1	15794103	CAP 3.028	20.30
JOB # 1 TOTAL PARTS				20.30
JOB # 1 TOTAL LABOR & PARTS				105.30

MISC	CODE	DESCRIPTION	CONTROL NO
JOB # A	HDC	SUPPLIES	
TOTAL - MISC			3.16

COMMENTS-----
 CUSTOMER WAITING....

been replaced three times

TECHNICIAN CERTIFICATION-----
 516 EDWARD L ZEHNDER JR A1,A6,A7,A8

TOTALS-----

 * NEXT RECOMMENDED SERVICE: *
 * 04/28/2008 / 56976 MI 35CVZ57000I 57,000 MILE SERVICE *

PAID APR 29 2008

* CASH CR/CARD *	TOTAL LABOR.....	85.00
* CHARGE CHECK# *	TOTAL PARTS.....	20.30
* OTHER *	TOTAL SUBLET...	0.00
	TOTAL G.O.G....	0.00
	TOTAL MISC CHG.	3.16
	TOTAL MISC DISC	0.00
	TOTAL TAX.....	10.04

TOTAL INVOICE \$ [REDACTED]

GM OFFERS A LIFETIME WARRANTY ON RETAIL PURCHASE OF INTEGRATED WHEELBEARING/HUB ASSEMBLIES, A/C COMPRESSORS, A/C CONDENSERS & ACCUMULATORS FUEL PUMPS, STARTERS, WATER PUMPS, IGNITION MODULES, IGN COILS, ALTERNATORS & IGN WIRE SETS. The purchaser is required to return to Tom Bannen with the paid receipt to be eligible for this warranty. This warranty is effective 1/01/06

ADDITIONAL RECOMMENDED SERVICES SECTION
 OPERATION NO. OPERATION DESC RC RC COMMENTS

CUSTOMER SIGNATURE

TOM BANNEN'S



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General Office Phone (615) 851-8000

Service Department (615) 851-8033

Web Site: www.tombannen.com

E-Mail: service@tombannen.com

CUSTOMER NO. 87573	ADVISOR JEFF ROYD	TAG NO. 962	INVOICE DATE 09/18/08	INVOICE NO. CTCS287544
	LABOR RATE	LICENSE NO.	MILEAGE 5524	COLOR SILVERSTONE
			63,911	STOCK NO. T50212
RESIDENCE PHONE	BUSINESS PHONE	COMMENTS	DELIVERY DATE 03/25/05	DELIVERY MILES 8
			SELLING DEALER NO. 17004	PRODUCTION DATE
			F.T.E. NO.	F.O. DATE 09/18/08
				MO: 63911

LABOR & PARTS

1 22CVZ GENERAL REPAIR HOURS: 2.20 TECH(S): 1162 WARRANTY

WATER PUMP LEAKING MAKING ROAR NOISE ENG AREA. CHECK AND ADVI
WATER PUMP LEAKING
REPLACED WATER PUMP

PARTS	QTY	FP-NUMBER	DESCRIPTION	UNIT PRICE	WARRANTY
JOB # 1	1	24576952	PUMP 1.069 *		
				JOB # 1 TOTAL PARTS	0.00
				JOB # 1 TOTAL LABOR & PARTS	0.00

2 22CVZ GENERAL REPAIR HOURS: 2.40 TECH(S): 1162 WARRANTY

NOTICED FAN CLUTCH ALSO WORN DURING DIAGNOSIS
FAN CLUTCH NOISEY
REPLACED FAN CLUTCH

PARTS	QTY	FP-NUMBER	DESCRIPTION	UNIT PRICE	WARRANTY
JOB # 2	1	25790869	CLUTCH 1.050		
				JOB # 2 TOTAL PARTS	0.00
				JOB # 2 TOTAL LABOR & PARTS	0.00

MISC

JOB #	CODE	DESCRIPTION	CONTROL NO	AMOUNT
1	DED	CUST DEDUCTIBLE GMPP	287544	100.00
			TOTAL - MISC	100.00

COMMENTS
CUSTOMER WAITING....

TOTALS

TOTAL LABOR....	0.00
TOTAL PARTS....	0.00
TOTAL SUBLET...	0.00
TOTAL G.O.G....	0.00
TOTAL MISC CHG.	100.00
TOTAL MISC DISC	0.00
TOTAL TAX.....	9.25
TOTAL INVOICE \$	109.25

* CASH CR/CARD *
* CHARGE CHECK# *
* OTHER *

GM OFFERS A LIFETIME WARRANTY ON RETAIL PURCHASE OF INTEGRATED WHEELBEARING/HUB ASSEMBLIES, A/C COMPRESSORS, A/C CONDENSERS & ACCUMULATORS FUEL PUMPS, STARTERS, WATER PUMPS, IGNITION MODULES, IGN COILS, ALTERNATORS & IGN WIRE SETS. The purchaser is required to return to Tom Bannen with the paid receipt to be eligible for this warranty. This warranty is effective 1/01/06

ADDITIONAL RECOMMENDED SERVICES SECTION
OPERATION NO. OPERATION DESC RC RC COMMENTS

CUSTOMER SIGNATURE
***** DUPLICATE INVOICE *****

REORDER PERFORMANCE BUSINESS FORMS, INC. (615) 259-9647 - 1(800) 844-4321

TOM BANNEN'S



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MADISON, TN 37116-1307

General Office Phone (615) 851-8000

Service Department (615) 851-8033

Web Site: www.tombannen.com

E-Mail: service@tombannen.com

CUSTOMER NO. 87573	ADVISOR SUZANNE KEENE	TAG NO. 3748	INVOICE DATE 11/22/06	INVOICE NO. CTCS250252
	LICENSE NO. 1242	MILEAGE 33104	COLOR SILVERSTONE	STOCK NO. T50212
	YEAR / MAKE / MODEL 05 / CHEVROLET TRUCK / TRAILBLAZER / 4DR 2	DELIVERY DATE 03/25/05	DELIVERY MILES 8	PRODUCTION DATE 8
RESIDENCE PHONE [REDACTED]	BUSINESS PHONE [REDACTED]	VEHICLE I.D. NO. 1GND S13S052	SELLING DEALER NO. 17004	
		F.T.E. NO. [REDACTED]	F.O. DATE 11/22/06	
COMMENTS				MO: 33104

LABOR & PARTS
1 04CVZ ENG PERFORMANCE HOURS: 2.00 TECH(S): 516 WARRANTY
[REDACTED] FUEL GAUGE IS READING E
[REDACTED] DISTANCE SKewed
[REDACTED] SENSOR

PARTS	QTY	FP-NUMBER	DESCRIPTION	UNIT PRICE	WARRANTY
JOB # 1	1	88966954	SEN KIT 3.107 B		
JOB # 1 TOTAL PARTS					0.00
JOB # 1 TOTAL LABOR & PARTS					0.00

COMMENTS
2531028

TECHNICIAN CERTIFICATION
516 ED ZEHNDER A1,A6,A7,A8

TOTALS

* CASH CR/CARD *	TOTAL LABOR....	0.00
* CHARGE CHECK# *	TOTAL PARTS....	0.00
* OTHER *	TOTAL SUBLET...	0.00
	TOTAL G.O.G....	0.00
	TOTAL MISC CHG.	0.00
	TOTAL MISC DISC	0.00
	TOTAL TAX.....	0.00
	TOTAL INVOICE \$	0.00

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ADDITIONAL RECOMMENDED SERVICES SECTION
OPERATION NO. OPERATION DESC RC RC COMMENTS

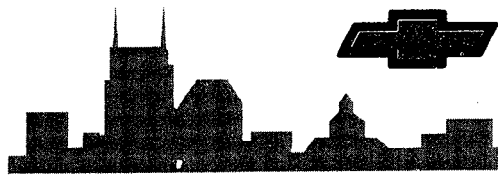
CUSTOMER SIGNATURE
***** DUPLICATE INVOICE *****

Note: This part need to be repland again - 80k miles -

SERVICE INVOICE

HEADQUARTERS PERFORMANCE BUSINESS FORMS, INC. (615) 259-3647 - 1(800) 844-4321

TOM BANNEN'S



Chevrolet City

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Service Department (615) 851-8033

Web Site: www.tombannen.com

E-Mail: service@tombannen.com

CUSTOMER NO. 87573	ADVISOR JEFF BOYD	TAG NO. 2740	INVOICE DATE 10/12/07	INVOICE NO. CTCS269006
[REDACTED] OLD HICKORY, TN [REDACTED]	LABOR RATE	LICENSE NO.	MILEAGE 47,500	COLOR STI VERSTONE
	YEAR / MAKE / MODEL 05/CHEVROLET TRUCK/TRAILBLAZER/4DR 2	DELIVERY DATE 03/25/05	STOCK NO. T50212	DELIVERY MILES
	VEHICLE I.D. NO. 1 G N D S 1 3 S 0 5 2	SELLING DEALER NO. 17004	PRODUCTION DATE 8	
	F. T. E. NO.	P. O. NO.	R. O. DATE 10/12/07	
RESIDENCE PHONE	BUSINESS PHONE	COMMENTS		
			MO: 47500	

LABOR & PARTS
J# 1 22CVZ GENERAL REPAIR HOURS: 0.60 TECH(S):1162 WARRANTY
 WHINE NOISE IN ENG AREA, JUST HAD IDLER REPLACED 21K AGO.
 CHECK AND ADVISE.
 NOISE FROM IDLER PULLEY INTERNAL BEARING FAILURE
 REPLACED IDLER PULLEY

PARTS-----QTY---FP-NUMBER-----DESCRIPTION-----UNIT PRICE-	
JOB # 1 1 24577515 PULLEY 1.062 A	WARRANTY
	JOB # 1 TOTAL PARTS 0.00
	JOB # 1 TOTAL LABOR & PARTS 0.00

J# 2+17CVZ RADIO & SPEAKERS HOURS: 1.10 TECH(S):594 WARRANTY
 LIGHTS OUT IN RADIO.CHECK AND ADVISE...
 SPECIAL ORDERED

PARTS-----QTY---FP-NUMBER-----DESCRIPTION-----UNIT PRICE-	
	JOB # 2 TOTAL PARTS 0.00
	JOB # 2 TOTAL LABOR & PARTS 0.00

MISC-----CODE-----DESCRIPTION-----CONTROL NO-----	
JOB # 1 DED CUST DEDUCTIBLE GMPP 269006 100.00	
JOB # 1 TAXA TAX ADJ GMPP 269006 -9.25	
	TOTAL - MISC 90.75

COMMENTS-----
 CUSTOMER WAITING.....

TECHNICIAN CERTIFICATION-----
 594 STEPHEN N FOSTER A6 *2 replan*

TOTALS-----

 * NEXT RECOMMENDED SERVICE: *
 * 10/19/2007 / 47959 MI 35CVZ48000I 48,000 MILE SERVICE *

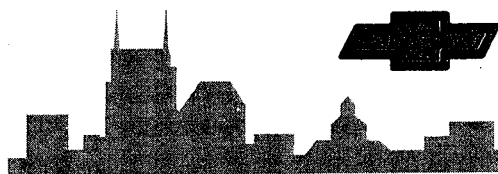
* CASH	* CR/CARD	* CHARGE	* OTHER	TOTAL LABOR....	0.00
	PAID OCT 12 2007			TOTAL PARTS....	0.00
				TOTAL SUBLET....	0.00
				TOTAL G.O.G....	0.00
				TOTAL MISC CHG.	100.00
				TOTAL MISC DISC	-9.25
				TOTAL TAX.....	9.25

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TOTAL INVOICE \$ 100.00



TOM BANNEN'S



Chevrolet City

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MADISON, TN 37116-1307

General Office Phone (615) 851-8000

Service Department (615) 851-8033

Web Site: www.tombannen.com

E-Mail: service@tombannen.com

CUSTOMER NO. 87573	ADVISOR JEFF BOYD	962	TAG NO. 6595	INVOICE DATE 07/17/06	INVOICE NO. CTCS242847
[REDACTED] OLD HICKORY, TN	LABOR RATE	LICENSE NO.	MILEAGE 33	COLOR SILVERSTONE	STOCK NO. T50212
	YEAR / MAKE / MODEL 05/CHEVROLET TRUCK/TRAILBLAZER/4DR 2			DELIVERY DATE 03/25/05	DELIVERY MILES 8
	VEHICLE I.D. NO. 1 G N D S 1 3 S 0 5 2			SELLING DEALER NO. 17004	PRODUCTION DATE
	F. T. E. NO.		P. O. NO.	R. O. DATE 07/17/06	
COMMENTS				MO: 25233	

LABOR & PARTS
 J# 1 22CVZ GENERAL REPAIR HOURS: 0.30 TECH(S):594 WARRANTY
 WHEEL BEARING AREA WHEN ACCELL
 BEARING IN TIDER PULLEY NOISEY
 REPLACED TIDER PULLEY

PARTS-----QTY-----FP-NUMBER-----DESCRIPTION-----UNIT PRICE-----	WARRANTY
JOB # 1 1 24577515 PULLEY 1.062 A	
JOB # 1 TOTAL PARTS	0.00
JOB # 1 TOTAL LABOR & PARTS	0.00

COMMENTS
253-1028

TECHNICIAN CERTIFICATION
594 STEPHEN N FOSTER A6

TOTALS-----

*****	TOTAL LABOR....	0.00
* CASH CR/CARD *	TOTAL PARTS....	0.00
* CHARGE CHECK# *	TOTAL SUBLET...	0.00
* OTHER *	TOTAL G.O.G....	0.00
*****	TOTAL MISC CHG.	0.00
	TOTAL MISC DISC	0.00
	TOTAL TAX.....	0.00
	TOTAL INVOICE \$	0.00

GM OFFERS A LIFETIME WARRANTY ON RETAIL PURCHASE OF INTEGRATED WHEELBEARING/HUB ASSEMBLIES, A/C COMPRESSORS, A/C CONDENSERS AND ACCUMULATORS, FUEL PUMPS, STARTERS, WATERPUMPS, IGNITION MODULES, IGN COILS AND IGN WIRE SETS. The purchaser is required to return to Tom Bannen Chev. with the paid receipt to be eligible for this warranty. This warranty is effective 1/01/06

1st replacement

ADDITIONAL RECOMMENDED SERVICES SECTION
OPERATION NO. OPERATION DESC RC RC COMMENTS

CUSTOMER SIGNATURE

REVENUE PERFORMANCE BUSINESS FURNISHING (1010) 044-4921