



DEC 7 2009

DOT Auto Safety Hotline

U.S. Department
of TransportationNational Highway
Traffic Safety
Administration**Vehicle Owner's Questionnaire
To Report Vehicle Safety Defects**

1-888-DASH-2-DOT

(1-888-327-4236)

INTERNET:www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY 100148

Date Received

Repository ☐

04-NOV-2009

Reference No.

10290965

OWNER INFORMATION (Type or Print)

Name

Address

City

CUSSETA

State

GA

Zip Code

Daytime Telephone Number

E-mail Address

The information you provide will be used to identify potential safety-related defects. We may share your information with the applicable vehicle manufacturer during an investigation or recall in accordance with the routine uses described in the agency's Privacy Act notice. See 49 FR 53971 (Sep. 3, 2004).

VEHICLE INFORMATION

17 digit Vehicle Identification Number Located at bottom of windshield on driver's side

JTDBL40EX99

Make

TOYOTA

Model

CAMRY

Cronolla

Model Year

2009

Date Purchased

11-5-08

Dealer's Name and Telephone Number

Jay Toyota 706-324-1234

Engine:

No: Cylinders

4-

Fuel Type:

Reg

Original Owner

☒

Dealer's City

Columbus GA

State

GA

Zip Code

31904

Transmission Type

alts

☐ Antilock Brakes☒ Cruise Control

Powertrain

Multiple Failure:

3 times

Incident Date(s)

03-NOV-2009

5 Nov 09

FAILED COMPONENT(S)/PART(S) INFORMATION

Vehicle Component Code: 180000 VEHICLE SPEED CONTROL

one time only going 3-5 miles a hour pulling in to Park -

Failure Mileage

1700

Failure Speed

50

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE

Tire Make

Tire Model (Name or Number)

Tire Size (Example P215/65R15)

DOT No. (Example: DOTM9ABC036)

☐ Original Equipment
☐ Prior Repair

Failure Location:

Tire Component Code

Tire Failure Type:

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE

Make:

Date Manufactured:

Model No./Name:

Seat Type:

Installation System:

Child Seat Component Code:

Failed Part:

APPLICABLE INCIDENT INFORMATION

(Please describe in detail the incident(s), failure(s), crash(es), and injury(ies).)

Crash

☐ Yes ☒ No

Fire

☐ Yes ☒ No

Number of Persons Injured

Number of Deaths

Reported to Police

N

Narrative Description of Incident(S), Crash(es), and Injury(ies).

Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e., parts repaired or replaced (and if old part is available).

TL* THE CONTACT OWNS A 2009 TOYOTA CAMRY. WHILE DRIVING 50 MPH THE VEHICLE ACCELERATED TO 74 MPH WITHOUT ANY PRIOR WARNINGS. AFTER A FEW MINUTES THE VEHICLE BEGAN TO DECELERATE. THE VEHICLE WAS TAKEN TO THE DEALER, BUT THE TECHNICIANS WERE UNABLE TO DUPLICATE THE FAILURE. THEY THEN GAVE HER A LOANER, TO CONTINUE VEHICLE INSPECTION. THE DEALER HAS YET TO IDENTIFY THE CAUSE OF THE FAILURE, AND PROVIDE A REMEDY. THE FAILURE MILEAGE WAS 1700. THE CURRENT MILEAGE WAS 1750.

I treated me like I might me nuts - I am 69 but I know I bump a truck tired with my front bumper little damage. Toyota say can't fix what is not broke - I really thought it could be the cruise con. Thanks

Include, if available: Police/Fire Department Report, Photos, and Repair Invoice.

ATTACH ADDITIONAL SHEETS IF NECESSARY

The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a Manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.

Vehicle Owner
U.S. Department of Transportation
National Highway Traffic Safety Administration