



**DEC**  
U.S. Department  
of Transportation  
**National Highway  
Traffic Safety  
Administration**

7 2009

**DOT Auto Safety Hotline**

**Vehicle Owner's Questionnaire**

**To Report Vehicle Safety Defects**

**1-888-DASH-2-DOT**

**(1-888-327-4236)**

**INTERNET: www.nhtsa.dot.gov/hotline**

FOR AGENCY USE ONLY 100148

Date Received

03-NOV-2009

Repository

Reference No.

10290804

**OWNER INFORMATION (Type or Print)**

Name

Address

City

LUBBOCK

State

TX

Zip Code

Daytime Telephone Number

E-mail Address

Mobile Telephone Number

The information you provide will be used to identify potential safety-related defects. We may share your information with the applicable vehicle manufacturer during an investigation or recall in accordance with the routine uses described in the agency's Privacy Act notice. See 49 FR 53971 (Sep. 3, 2004).

**VEHICLE INFORMATION**

17 digit Vehicle Identification Number Located at bottom of windshield on driver's side

1FAPF52SXWA

Make

FORD

Model

TAURUS

Model Year

1998

Date Purchased

April 2007

Dealer's Name and Telephone Number

Patterson 903-794-2474

Engine: 3.0 DHC

No: Cylinders 6

Fuel Type:

Unleaded

Original Owner

Dealer's City

Texarkana

State

TX

Zip Code

75503

24V.

Transmission Type

Auto.

Antilock Brakes

Cruise Control

Powertrain

Multiple Failure:

Incident Date(s)

16-JUL-2009

**FAILED COMPONENT(S)/PART(S) INFORMATION**

Vehicle Component Code: 061000 ENGINE AND ENGINE COOLING: ENGINE

Failure Mileage

167000

Failure Speed

**ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE**

Tire Make

Tire Model (Name or Number)

Tire Size (Example P215/65R15)

DOT No. (Example: DOTM9ABC036)

Original Equipment  
 Prior Repair

Failure Location:

Tire Component Code

Tire Failure Type:

**ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE**

Make:

Date Manufactured:

Model No./Name:

Seat Type:

Installation System:

Child Seat Component Code:

Failed Part:

**APPLICABLE INCIDENT INFORMATION**

(Please describe in detail the incident(s), Failure(s), Crash(es), and injury(ies).)

Crash

Yes  No

Fire

Yes  No

Number of Persons Injured

Number of Deaths

Reported to Police

N

Narrative Description of Incident(S), Crash(es), and Injury(ies).

Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e. parts repaired or replaced (and if old part is available).

TL\* THE CONTACT OWNS A 1998 FORD TAURUS. THE VEHICLE WOULD OCCASIONALLY EXHIBIT A NO-START CONDITION. SHE ALSO NOTICED THE CHECK ENGINE WARNING LIGHT ILLUMINATED ON THE INSTRUMENT CONTROL PANEL. THE VEHICLE HAS NOT BEEN DIAGNOSED BY THE DEALERSHIP. THE CURRENT AND FAILURE MILEAGES WERE 167000.

motor gets excessively HOT, the no start condition is becoming more frequent, computer reads faulty readings, transmission is hesitant to shift gears.

Include, if available: Police/Fire Department Report, Photos, and Repair Invoice.

ATTACH ADDITIONAL SHEETS IF NECESSARY

The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond this questionnaire. Your response may be used to assist the NHTSA in determining whether a Manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.