



8 2009

DOT Auto Safety Hotline

FOR AGENCY USE ONLY 100148

U.S. Department of Transportation National Highway Traffic Safety Administration

Vehicle Owner's Questionnaire To Report Vehicle Safety Defects 1-888-DASH-2-DOT (1-888-327-4236) INTERNET: www.nhtsa.dot.gov/hotline

Date Received 03-NOV-2009 Repository Reference No. 10290796

OWNER INFORMATION (Type or Print)

Name, Address, City CLEVELAND, State OH, Zip Code, Daytime Telephone Number, Evening Telephone Number, E-mail Address

The information you provide will be used to identify potential safety-related defects. We may share your information with the applicable vehicle manufacturer during an investigation or recall in accordance with the routine uses described in the agency's Privacy Act notice. See 49 FR 53971 (Sep. 3, 2004).

VEHICLE INFORMATION

17 digit Vehicle Identification Number 1F6LF53S140, Make FOUR WINDS, Model HURRICANE, Model Year 2004, Date Purchased 1-31-05, Dealer's Name and Telephone Number AVALON 1-800-860-7728, Engine: No: Cylinders 10, Fuel Type: Reg, Transmission Type Auto, Antilock Brakes, Cruise Control, Incident Date(s) 09-JAN-2007

2005 Ford CHASIS MOTOR HOME

FAILED COMPONENT(S)/PART(S) INFORMATION

Vehicle Component Code: 010000 STEERING, Failure Mileage 30000, Failure Speed 30

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE

Tire Make, Tire Model (Name or Number), Tire Size (Example P215/65R15), DOT No. (Example: DOTM19ABC036), Original Equipment, Prior Repair, Failure Location, Tire Component Code, Tire Failure Type

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE

Make, Date Manufactured, Model No./Name, Seat Type, Installation System, Child Seat Component Code, Failed Part

APPLICABLE INCIDENT INFORMATION

(Please describe in detail the incident(s), failure(s), crash(es), and injury(ies).)

Crash Yes No, Fire Yes No, Number of Persons Injured, Number of Deaths, Reported to Police N

Narrative Description of Incident(S), Crash(es), and Injury(ies). Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e. parts repaired or replaced (and if old part is available):

TL* THE CONTACT OWNS A 2004 FOUR WINDS HURRICANE MOTOR HOME. THE MOTOR HOME SHAKES VIOLENTLY AT ANY SPEED WHEN IT HITS A BUMP ON THE ROAD. THE DEALER BALANCED THE TIRES AND ALIGNED THE FRONT END; HOWEVER THE FAILURE WAS NOT CORRECTED. HE CONTACTED FORD. FORD TOLD HIM TO TAKE THE VEHICLE TO THE WEIGHT STATION TO MAKE SURE THE WEIGHT WAS BALANCE CORRECTLY. HE CONTACTED FOUR WINDS AND THEY TOLD HIM IT WAS NOT THEIR PROBLEM. THE FAILURE MILEAGE WAS 20,411 AND THE CURRENT MILEAGE WAS 30,000. THE MOTOR HOME WAS NOT REPAIRED.

Include, if available: Police/Fire Department Report, Photos, and Repair Invoice. ATTACH ADDITIONAL SHEETS IF NECESSARY

The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a Manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.

Narrative Description of Incident(s), Failure(s), Crash(es), and Injury(ies)

ON A ROUGH ROAD THE VEHICLE WOULD SOMETIMES SHAKE VIOLENTLY AND THE ONLY WAY TO STOP IT IS TO COME TO A COMPLETE STOP. THE LAST TIME WAS ON I-77 IN AKRON OHIO DURING RUSH HOUR. IT USUALLY HAPPENS ONCE OR TWICE ON EACH TRIP I TAKE

ATTACH ADDITIONAL SHEETS IF NECESSARY

US Department of Transportation

National Highway Traffic Safety Administration

1200 New Jersey Avenue SE, Washington, D.C. 20077-9382

Official Business
Penalty for Private Use \$300



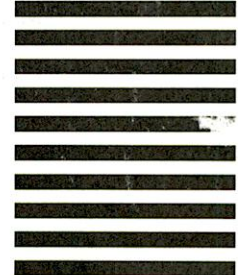
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POSTAGE WILL BE PAID BY ADDRESSEE

**US Department of Transportation
National Highway Traffic Safety Administration
Office of Defects Investigation, NVS-210
1200 New Jersey Avenue SE.
Washington, D.C. 20077-9382**

20077-9382



Think your vehicle has a safety defect?



**If so:
Use the enclosed form to file a report.**

or visit:

www.safercar.gov

or call:

**Vehicle Safety Hotline
888-327-4236**



Vehicle Owner's Questionnaire (VOQ)
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