

CL-10290690-9784

NOV 2 2009

RAPID MEMO

DEAR ADMINISTRATOR NATL. HIGHWAY TRAFFIC SAFETY NHTSA
WOULD LIKE YOUR COMPLIMENT ABOUT MY LETTER
THANKS

HYUNDAI MOTOR COMPANY 10550 TALBERT AVENUE P.O. BOX 20839 FOUNTAIN VALLEY CA 92728-9937	FROM [REDACTED] WHITING, NJ [REDACTED] EXECUTIVE SECRETARIAT
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TO CORY TO ADMINISTRATOR
NATIONAL HIGHWAY TRAFFIC SAFETY ADM.
1200 NEW JERSEY AVE S.E
WASHINGTON, DC 20590

DATE 2009 OCT 29 A 11:29
10/23/09
SUBJECT PROTON RECALL NOTICE

I PURCHASED IN NOV. 2005 A 2006 HYUNDAI SONATA WHICH I LIKE VERY MUCH.
ON SEPT 8, 2009 I TOOK MY HYUNDAI SONATA TO MY HYUNDAI DEALER FOR ROUTINE SERVICING.
ON OCT 16, 2009 I RECEIVED FROM HYUNDAI MOTOR COMPANY A MOTOR VEHICLE RECALL CONCERNING A MALFUNCTIONING STOP LAMP WITH THE INTENTION TO CONTACT MY HYUNDAI DEALER IMMEDIATELY TO REPLACE THE VEHICLE STOP LAMP SWITCH. I PHONED MY HYUNDAI DEALER ON OCT 16, GOT AN APPOINTMENT FOR 10/22, 2009, WHEN I BROUGHT MY CAR TO THE DEALER I WAS INFORMED THE RECALL PROBLEM WAS CORRECTED DURING MY STOP & SERVICING AND THAT I MADE AN UNNECESSARY TRIP (WHICH IS OVER 30 MILES) TO THE DEALER.
I ASKED THE DEALER ON OCT 22 WHY WASN'T I GIVEN THE MOTOR VEHICLE RECALL NOTICE ON ~~SEP~~ SEPT 8 THAT I EVENTUALLY RECEIVED ON OCT 16.
THE DEALER SAID HE IS NOT SUPPLIED WITH HYUNDAI'S PROTON RECALL NOTICES, NOR DOES HE, THE DEALER HAVE ANYTHING IN WRITING ABOUT THE RECALL TO GIVE THE VEHICLE OWNER. IS THIS TRUE? IF SO I STRONGLY RECOMMEND THAT HYUNDAI GIVE ITS DEALERS RECALL NOTICES THAT CAN BE GIVEN TO AFFECTED HYUNDAI OWNERS.

ET
3:08
11/21/09
NJ