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OCT 29 2009

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October 19, 2009

Volkswagen of America, Inc.
450 Barclay Blvd
Lincolnshire, IL 60069
(sent via U.S. Mail only)

CL-10290674-9164

RE: [REDACTED] v. Volkswagen of America

Dear Volkswagen of America:

This office has been retained by [REDACTED] regarding the problems she is now experiencing with her 1998 Volkswagen Cabrio GLS (VIN No. 3VWBA81EXW [REDACTED]).

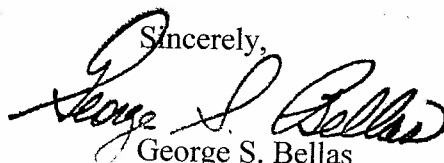
The front windshield header has rusted to the point where the front header is no longer capable of supporting the weight of the vehicle. Our client has incurred the cost of having the front windshield replaced after the front windshield cracked because of the deformities in the windshield header due to the rust. We have enclosed a report from the auto repair facility which repaired the vehicle and we have also included photographs to show the rusted frame.

We have reviewed this matter and it is our expressed opinion that this is unacceptable and unnecessarily dangers owners and occupants of this vehicle, particularly in the event of an accident or roll over. Simply, the rusted front windshield now no longer provides any protection to the occupants.

We would prefer to resolve this with Volkswagen of America without the necessity of filing any litigation on this matter, but we also have investigated this matter further and believe we can establish class action lyes for the defects to this vehicle.

Please have the appropriate party contact me immediately to discuss a resolution of this matter.

Sincerely,



George S. Bellas
Attorney at Law

GSB:mj

Encls.

cc: [REDACTED]

NHTSA, U.S. Department of Transportation, Washington, D.C. 20590

ET
10/29/09
NJ

A&L AUTOBODY INC
1979 WEST DUNDEE ROAD
PHONE 847-991-5620
FAX 847991-0263
PALATINE IL
60074

TO WHOM THIS MAY CONCERN

I HAVE EXAMINED THE 1998 VOLKSWAGEN CABRIO GLS BEARING VIN # 3VWBA81EXWM [REDACTED]. THE VEHICLE IS A CONVERTIBLE WITH A SOFT TOP. THE WINDSHIELD HEADER HAS RUSTED THROUGH CAUSING THE FRONT WINDSHIELD TO CRACK AND IT HAD TO BE REPLACED. THE FRONT WINDSHIELD IS NO LONGER SAFE ENOUGH TO PROTECT THE OCCUPANTS IN THE EVENT OF A ROLL OVER SINCE THE FRAME HAS RUSTED OUT. THIS SHOULD NOT OCCUR EVEN IN A VEHICLE OF TEN YEARS OLD. THIS SUPPORT IS A STRUCTURAL ISSUE AND CAR FRAME SHOULD NOT RUST OUT.





