



DEC 7 2009

U.S. Department
of TransportationNational Highway
Traffic Safety
Administration

DOT Auto Safety Hotline

Vehicle Owner's Questionnaire
To Report Vehicle Safety Defects

1-888-DASH-2-DOT

(1-888-327-4236)

INTERNET: www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY 100148

Date Received

30-OCT-2009

Repository ☐Reference No.
10290368

OWNER INFORMATION (Type or Print)

Name

Address

City

WINSTED

State

CT

Zip Code

Daytime Telephone Number

E-mail Address

Evening Telephone Number

The information you provide will be used to identify potential safety-related defects. We may share your information with the applicable vehicle manufacturer during an investigation or recall in accordance with the routine uses described in the agency's Privacy Act notice. See 49 FR 53971 (Sep. 3, 2004).

VEHICLE INFORMATION

17 digit Vehicle Identification Number Located at bottom of windshield on driver's side

2G4WB55K6Y1

Make

BUICK

Model

REGAL

Model Year

2000

Date Purchased

7/19/2005

Dealer's Name and Telephone Number

Capuano Buick

Engine: 3.8
No: Cylinders

Fuel Type:

87

Original Owner

☐

Dealer's City

Torrington

State

CT

Zip Code

06790

Transmission Type

Auto

☒ Antilock Brakes☒ Cruise Control

Powertrain

Multiple Failure:

Yes

Incident Date(s)

01-OCT-2009

FAILED COMPONENT(S)/PART(S) INFORMATION

Vehicle Component Code: 180000 VEHICLE SPEED CONTROL + Ignition Switch

Failure Mileage
130000Failure Speed
65

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE

Tire Make

Tire Model (Name or Number)

Tire Size (Example P215/65R15)

DOT No. (Example: DOTM19ABC036)

☐ Original Equipment
☐ Prior Repair

Failure Location:

Tire Component Code

Tire Failure Type:

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE

Make:

Date Manufactured:

Model No./Name:

Seat Type:

Installation System:

Child Seat Component Code:

Failed Part:

APPLICABLE INCIDENT INFORMATION

(Please describe in detail the incident(s), failure(s), crash(es), and injury(ies).)

Crash

☐ Yes ☒ No

Fire

☐ Yes ☒ No

Number of Persons Injured

Number of Deaths

Reported to Police

N

Narrative Description of Incident(s), Crash(es), and Injury(ies).

Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e. parts repaired or replaced (and if old part is available).

TL* THE CONTACT OWNS A 2000 BUICK REGAL. WHILE ATTEMPTING TO ACCELERATE AT 65 MPH THE SPEED WOULD NOT INCREASE. NEXT THE VEHICLE BEGAN TO DOWN-SHIFT WITHOUT WARNING. THE VEHICLE HAS NOT BEEN INSPECTED BY A DEALER. THE CURRENT AND FAILURE MILEAGES WERE 130000.

it didn't down shift - it would just lose power like you were stepping on + off the gas peddle.

Include, if available: Police/Fire Department Report, Photos, and Repair Invoice.

ATTACH ADDITIONAL SHEETS IF NECESSARY

The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a Manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.

Problem ①

Narrative Description of Incident(s), Failure(s), Crash(es), and Injury(ies)

I was driving on the high way doing 65-70 mph when I turned my directional on to pass a vehical when the lights on my dash started flashing and my car started to loss power. I had to drive the car to the next exit which was about a mile while my car was lossing power. I got off a exit that had a sharp turn and the car turned off so I lost my power steering. I stoped and turned the vehical back on. I drove for 3 miles & had to turn on a ~~drive~~ road when my car turned off again. I coasted to a safe spot to pull over. My car wouldn't start and the lights on the dash kept flashing unless I turned the key off.

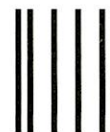
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US Department
of Transportation

**National Highway
Traffic Safety
Administration**

1200 New Jersey Avenue SE.
Washington, D.C. 20077-9382

Official Business
Penalty for Private Use \$300



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NECESSARY
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IN THE
UNITED STATES**

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WASHINGTON, DC

POSTAGE WILL BE PAID BY ADDRESSEE

**US Department of Transportation
National Highway Traffic Safety Administration
Office of Defects Investigation, NVS-210
1200 New Jersey Avenue SE.
Washington, D.C. 20077-9382**



safecar.gov

**Think your vehicle
has a safety defect?**



If so:

**Use the enclosed
form to file a report.**

or visit:

www.safecar.gov

or call:

**Vehicle Safety Hotline
888-327-4236**



Vehicle Owner's Questionnaire (VOQ)
U.S. Department of Transportation
National Highway Traffic Safety Administration

Problem ①

I checked all my fuses just incase it was something easy. But found nothing. I then tried to start it again - it wouldn't start and it sounded like the starter was getting ruined. I ~~had~~ forgot to turn my hazards on ~~at~~ when I ~~1st~~ pulled over so I turned them back on when I got in the car. I noticed while my hazards were on I was able to start the car. I then ~~got to~~ tried to take the car out of park and it wouldn't do so. I have a safety button when you push it the car should come out of park, but the button didn't work. So I turned the car off and tried to turn the car back on again and it came out of park after a few tries. I went back on the highway to go home with my hazards on because the car wouldn't start w/o the hazards on. I got it ~~at~~ home and parked. I am still making payments on my car but I can't drive it.

Problem ②

~~Even~~

Every month my ^{low} tire light comes on. I check the tires and there is one that is really low.

I ~~noticed~~ noticed when I had my ~~the~~ tires changed that the rims were peeling. I was told that the reason why the tires were losing so much air was because of the rims. A lot of Buick Regals had the same problem. This should be a ~~recall~~ recall if so many people have the problem with ~~the~~ the rims. The rims aren't cheap.