



U.S. Department
of Transportation

**National Highway
Traffic Safety
Administration**

DOT Auto Safety Hotline
Vehicle Owner's Questionnaire
To Report Vehicle Safety Defects
1-888-DASH-2-DOT
(1-888-327-4236)
INTERNET:www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY 100148

Date Received

26-OCT-2009

Repository

Reference No.
10289869

OWNER INFORMATION (Type or Print)

Name
Address
City LITTLE ROCK State AR Zip Code

Daytime Telephone Number

E-mail Address

Evening Telephone Number

The information you provide will be used to identify potential safety-related defects. We may share your information with the applicable vehicle manufacturer during an investigation or recall in accordance with the routine uses described in the agency's Privacy Act notice. See 49 FR 53971 (Sep. 3, 2004).

VEHICLE INFORMATION

17 digit Vehicle Identification Number Located at bottom of windshield on driver's side
2HGFG21596H

Make HONDA Model CIVIC Model Year 2006

Date Purchased Dealer's Name and Telephone Number Engine: No: Cylinders Fuel Type:

Original Owner Dealer's City State Zip Code

Transmission Type Antilock Brakes Cruise Control Powertrain Multiple Failure: Incident Date(s)
23-OCT-2009

FAILED COMPONENT(S)/PART(S) INFORMATION

Vehicle Component Code: 022000 SUSPENSION: REAR Failure Mileage 85000 Failure Speed 5

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE

Tire Make Tire Model (Name or Number) Tire Size (Example P215/65R15)

DOT No. (Example: DOTMAL9ABC036) Original Equipment Prior Repair Failure Location:

Tire Component Code Tire Failure Type:

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE

Make: Date Manufactured: Model No./Name:

Seat Type: Installation System:

Child Seat Component Code: Failed Part:

APPLICABLE INCIDENT INFORMATION

(Please describe in detail the incident(s), Failure(s), Crash(es), and injury(ies).)

Crash Yes No Fire Yes No Number of Persons Injured Number of Deaths Reported to Police
N

Narrative Description of Incident(S), Crash(es), and Injury(ies).

Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e. parts repaired or replaced (and if old part is available).

TL* THE CONTACT OWNS A 2006 HONDA CIVIC. WHILE EXITING A PARKING SPACE THE REAR PASSENGER SIDE WHEEL BENT TO THE RIGHT, WHICH THEN JAMMED INTO THE WHEEL RAIL. THE VEHICLE WAS TOWED TO A DEALER, AND A TECHNICIAN CONCLUDED THAT THE REAR LOWER CONTROL ARM HAD FRACTURED. THE VEHICLE HAS NOT BEEN REPAIRED, BUT WAS STILL AT THE DEALER. THE CURRENT AND FAILURE MILEAGES WERE 85,000.

Include, if available: Police/Fire Department Report, Photos, and Repair Invoice.

ATTACH ADDITIONAL SHEETS IF NECESSARY

The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a Manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.

From: [REDACTED]
Sent: Monday, November 02, 2009 7:45 AM
To: [REDACTED]
Subject: FW: NHTSA: Follow up to ODI Complaint: 10289869

Attachments: EVOQ EMAIL RESPONSE.doc; 10289869.pdf

From: DataQuality, DataQuality (NHTSA)
Sent: Thursday, October 29, 2009 [REDACTED]
[REDACTED] ODI Complaint: 10289869

[REDACTED]

[REDACTED]
Sent: Thursday, October 29, 2009 2:23 PM
To: DataQuality, DataQuality (NHTSA)
Subject: NHTSA: Follow up to ODI Complaint: 10289869

Please include the following to the report:

The control arm broke in half causing the wheel to jam into the wheel well and make the vehicle undriveable. Also, the control arm had been damaged for some time which caused misalignment as well as increased and abnormal wear on the tires.

Not to be included in the report but certainly should be investigated:

Many people on Google also have the same problems with similar year and model Hondas.

----- Forwardedmessage-----

From: <[REDACTED]>
[REDACTED] Complaint: 10289869
To: [REDACTED]

Please see the attached copy of your recent complaint and instructions. Please make any necessary edits and return via email to dataquality@dot.gov or fax to (202) 366-1767. Due to the volume of complaints we receive and our limited resources, we can not respond to every complaint.
NHTSA/Office of Defects Investigation