



NOV 17 2009

DOT Auto Safety Hotline

U.S. Department
of TransportationNational Highway
Traffic Safety
Administration

Vehicle Owner's Questionnaire

To Report Vehicle Safety Defects

1-888-DASH-2-DOT

(1-888-327-4236)

INTERNET:www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY 100148

Date Received

26-OCT-2009

Repository ☐Reference No.
10289852

OWNER INFORMATION (Type or Print)

Name

Address

City

CORPUS CHRISTI

State

TX

Zip Code

Daytime Telephone Number

E-mail Address

Evening Telephone Number

The information you provide will be used to identify potential safety-related defects. We may share your information with the applicable vehicle manufacturer during an investigation or recall in accordance with the routine uses described in the agency's Privacy Act notice. See 49 FR 53971 (Sep. 3, 2004).

VEHICLE INFORMATION

17-digit Vehicle Identification Number Located at bottom of windshield on driver's side

1N4AL11D53C

Make

NISSAN

Model

ALTIMA 2.5S

Model Year

2003

Date Purchased

5-26-03

Dealer's Name and Telephone Number

Ed Hicks Imports 361-854-1955

Engine:

No. Cylinders

Fuel Type:

Fuel
injection

Original Owner

☒

Dealer's City

Corpus Christi

State

TX

Zip Code

78415

2.5L DDHC 175
HP 4 Cylinders

Transmission Type

2/ Speed Auto

☐ Antilock Brakes☒ Cruise Control

Powertrain

Multiple Failure:

Incident Date(s)

16-OCT-2009

FAILED COMPONENT(S)/PART(S) INFORMATION

Vehicle Component Code: 060000 ENGINE AND ENGINE COOLING

Failure Mileage

93265

Failure Speed

35

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE

Tire Make

Tire Model (Name or Number)

Tire Size (Example P215/65R15)

DOT No. (Example: DOTM9ABC036)

☐ Original Equipment
☐ Prior Repair

Failure Location:

Tire Component Code

Tire Failure Type:

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE

Make:

Date Manufactured:

Model No./Name:

Seat Type:

Installation System:

Child Seat Component Code:

Failed Part:

APPLICABLE INCIDENT INFORMATION

(Please describe in detail the incident(s), failure(s), crash(es), and injury(ies).)

Crash

☐ Yes☒ No

Fire

☐ Yes☒ No

Number of Persons Injured

0

Number of Deaths

0

Reported to Police

N

Narrative Description of Incident(s), Crash(es), and Injury(ies).

Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e., parts repaired or replaced (and if old part is available).

TL*THE CONTACT OWNS A 2003 NISSAN ALTIMA. WHILE DRIVING APPROXIMATELY 35 MPH ON NORMAL ROAD CONDITIONS; THE ENGINE STALLED WITHOUT WARNING. THE VEHICLE RESTARTED AND RESUMED NORMAL OPERATION. THE "ENGINE SERVICE" WARNING LIGHT ILLUMINATED ON THE INSTRUMENT PANEL INTERMITTENTLY. THE FAILURE OCCURRED ON TWO SEPARATE OCCASIONS AND IT WAS DIAGNOSED BY AN INDEPENDENT MECHANIC. THE TECHNICIAN STATED THAT THE FAILURE WAS CONTRIBUTED TO THE CRANK POSITION SENSOR AND THE MOTOR MOUNT. THE VEHICLE WAS NOT REPAIRED. NHTSA CAMPAIGN ID NUMBER 06V242000 (ENGINE AND ENGINE COOLING) IS RELATED TO THE FAILURE. THE VEHICLE WAS REPAIRED; HOWEVER, THE RECALL REMEDY WAS INSUFFICIENT AND DID NOT ADDRESS THE RECALL DEFECT. THE MALFUNCTION CONTINUED WITHOUT WARNING. THE CONTACT HAD CONCERNS OF THE SAFETY RISK INVOLVED. THE FAILURE AND CURRENT MILEAGES WERE 93,265.

Include, if available: Police/Fire Department Report, Photos, and Repair Invoice.

ATTACH ADDITIONAL SHEETS IF NECESSARY

The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a Manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.

Narrative Description of Incident(s), Failure(s), Crash(es), and Injury(ies)

Since I tacked with you all my car has stalled and stalled over and over again. The "Engine Service" Warning Light is still coming on. And many times my car had stalled at Stop Sign or lights. Also when I park someplace in go in it want start I have to turn the engine 3 or four time before my car starts up. It has been back to the shop 4 or 5 time and they replace the sensor position. I dont have a receipt for that they did not give me one. I am driving my car again with no Engine Service Warning Light on no stalling, freezing and hoping it is safe for me and others.

ATTACH ADDITIONAL SHEETS IF NECESSARY

US Department
of Transportation

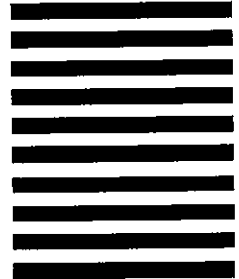
National Highway
Traffic Safety
Administration

1200 New Jersey Avenue SE,
Washington, D.C. 20077-9382

Official Business
Penalty for Private Use \$300



NO POSTAGE
NECESSARY
IF MAILED
IN THE
UNITED STATES



BUSINESS REPLY MAIL

FIRST-CLASS MAIL

PERMIT NO. 1888

WASHINGTON, DC

POSTAGE WILL BE PAID BY ADDRESSEE

US Department of Transportation
National Highway Traffic Safety Administration
Office of Defects Investigation, NVS-210
1200 New Jersey Avenue SE.
Washington, D.C. 20077-9382



Think your vehicle
has a safety defect?



If so:

Use the enclosed
form to file a report.

or visit:

www.safercar.gov

or call:

888-327-4236

Vehicle Safety Hotline



Vehicle Owner's Questionnaire (VOQ)
U.S. Department of Transportation
National Highway Traffic Safety Administration



ALLDATA
Online Home | Account | Contact ALLDATA | Log Out | Help

TIRE DEPOT

Select Vehicle | New TSBs | Technician's Reference

Component Search:

OK

Conversion Calculator

2003 Nissan-Datsun Altima L4-2.5L (QR25DE)

Vehicle Level → Technical Service Bulletins → Recalls → Safety → Recall 06V242000: ECM Reprogramming for Stalling

Recall 06V242000: ECM Reprogramming for Stalling

Notes

MAKE/MODELS: MODEL/BUILD YEARS:

Nissan/Altima 2003

Nissan/Sentra 2003

MANUFACTURER: Nissan North America, Inc.

NHTSA CAMPAIGN ID NUMBER: 06V242000 MFG'S REPORT DATE: June 28, 2006

COMPONENT: Engine and Engine Cooling

POTENTIAL NUMBER OF UNITS AFFECTED: 200866

SUMMARY:

On certain passenger vehicles equipped with a 2.5L engine, a variation in temperature occurs due to the unique location of the sensor in the engine. Under certain driving conditions, these variations in temperature can be large enough to cause a brief interruption in the signal output from the sensor.

CONSEQUENCE:

If the interruption in the signal from the sensor is so brief that the Electronic Control Module (ECM) logic does not have time to diagnose the condition, the engine may stop running without warning while the vehicle is driven at a low speed increasing the risk of a crash.

REMEDY:

Dealers will reprogram the ECM free of charge. The recall is expected to begin on August 21, 2006. Owners may contact Nissan at 1-800-647-7261.

NOTES:

Customers can also contact The National Highway Traffic Safety Administration's Vehicle Safety Hotline at 1-888-327-4236 (TTY 1-800-424-9153), or go to <http://www.safercar.gov>.

Corpus Christi, TX

OWNER'S LETTER

Dear Nissan owner:

This notice is sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act. Nissan has decided that a defect which relates to motor vehicle safety exists in some 2003 – 2004 model year Nissan Altima and Sentra vehicles equipped with the 2.5 liter engine. Our records indicate that you own the Nissan vehicle identified by the Vehicle Identification Number on the cover of this notice.

Reason for Recall

On some 2003 – 2004 model year Nissan Altima and Sentra vehicles equipped with the 2.5 liter engine, there is a possibility that the engine might stop running while being driven due to an electrical problem between the crank angle sensor and the Electronic Control Module (engine computer). This may also result in the "Service Engine Soon" light coming on. If the engine stops running while driving, this could result in a crash without warning.

What Nissan Will Do

In order to prevent this incident from occurring, your Nissan dealer will reprogram the Electronic Control Module. This free service should take about one hour to complete, but your Nissan dealer may require your vehicle for a longer period of time based upon their work schedule, or parts availability.

What You Should Do

Contact your Nissan dealer at your earliest convenience in order to arrange an appointment to have your vehicle repaired. **If the "Service Engine Soon" light comes on, contact your dealer as soon as possible to have your vehicle inspected.** Please bring this notice with you when you keep your service appointment. Instructions have been sent to your Nissan dealer. If the dealer fails, or is unable to make the necessary repairs free of charge, you may contact the National Consumer Affairs Department, Nissan North America, Inc., P.O. Box 685003, Franklin, TN 37068-5003. The toll free number is 1-800-NISSAN1 (1-800-647-7261). You may also contact the Administrator, National Highway Traffic Safety Administration, 400 Seventh Street, SW., Washington, DC 20590; or call the toll-free Vehicle Safety Hotline at 1-888-327-4236 (TTY: 1-800-424-9153); or go to <http://www.safercar.gov>.

If you have paid to have a crank position sensor replaced prior to this campaign, you may be eligible for reimbursement of the related expense. Contact Nissan Consumer Affairs at the numbers listed above for additional information on how to obtain a reimbursement.

Federal law requires that any vehicle lessor receiving this recall notice must forward a copy of this notice to the lessee within ten days.

Thank you for your cooperation. We are indeed sorry for any inconvenience this may cause you.

[Redacted Signature]

Corpus Christi, TX

[Redacted]

CUSTOMER #: 3346150
UNIT# 3100

353545

ED HICKS NISSAN, LTD.

INVOICE

3000 South Padre Island Dr.
CORPUS CHRISTI, TEXAS 78415
(361) 654-1955
Fax (361) 654-8550
www.edhicks.com



CORPUS CHRISTI TX

HOME: [REDACTED]

CONT: [REDACTED]

BUS: [REDACTED]

CELL: [REDACTED]

PAGE 1

SERVICE ADVISOR: 1546 ANGEL SANCHEZ

COLOR	YEAR	MAKE/MODEL	VIN	LICENSE	MILEAGE IN/OUT	TAG
VELVET BEI	03	NISSAN ALTIMA 2.5 S	1N4AL11D530	[REDACTED]	93265/93265	[REDACTED]
DEL DATE	PROD DATE	WARR EXP	PROMISED	PO NO	RATE	PAYMENT
26MAY03 DD			11:00 22OCT09			CASH
R.O. OPENED	READY	OPTIONS:	STK:3100	DLR:977	ENG:QR25-409664	INV DATE
09:50 20OCT09	17:30 21OCT09	1) SECURITY PLUS PREFERRED GOLD 2) POLICY#				21OCT09

LINE OPCODE TECH TYPE HOURS
A CUST STATES CAR TURNS OFF WHILE DRIVING
01 ENGINE MECHANICAL
1399 CD 0.00
93265 CUST DECLINED ALL REPAIRS

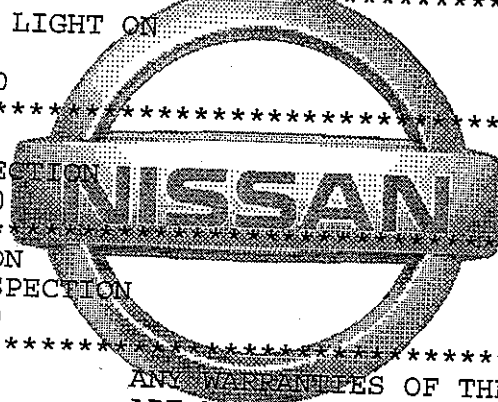
B CUST STATES CAR JERKS WHEN TAKING OFF
01 ENGINE MECHANICAL
1399 CD 0.00

C CUST STATES CHECK ENGINE LIGHT ON
01 ENGINE MECHANICAL
1399 CD 0.00

D MULTI-POINT INSPECTION
27PT MULTI-POINT INSPECTION
1399 CD 0.00

E QUALITY CONTROL INSPECTION
99 QUALITY CONTROL INSPECTION
66 CD 0.00

ANY WARRANTIES OF THE PRODUCTS SOLD HEREON,
ARE MADE BY THE MANUFACTURER. ED HICKS
IMPORTS HEREBY EXPRESSINGLY DISCLAIMS ALL
WARRANTIES EITHER EXPRESSED OR IMPLIED. ED
HICKS IMPORTS NEITHER ASSUME OR AUTHORIZES
ANY PERSON TO ASSUME ANY LIABILITY WITH SALE.



I hereby authorize the repair work herein set forth to be done along with the necessary material and agree that you are not responsible for loss or damage to vehicle or articles left in vehicle in case of fire, theft, or any other cause beyond your control or for any delays caused by unavailability of parts or delays in parts shipments by the supplier or transporter. I hereby grant you and/or your employees permission to operate the vehicle herein described on streets, highways or elsewhere for the purpose of testing and/or inspection. An express mechanics lien is hereby acknowledged on above vehicle to secure the amount of repair thereto.

I HEREBY ACKNOWLEDGE RECEIPT OF A COPY HEREOF

NOTICE PURSUANT TO §70.001,
TEXAS PROPERTY CODE

I AM THE PERSON OR AN AGENT ACTING ON BEHALF OF THE PERSON, WHO IS OBLIGATED TO PAY FOR THE REPAIR OF THE MOTOR VEHICLE SUBJECT TO THE REPAIR CONTRACT. I UNDERSTAND THAT THIS VEHICLE IS SUBJECT TO REPOSSESSION IN ACCORDANCE WITH §9.609, TEXAS BUSINESS AND COMMERCE CODE, IF A WRITTEN ORDER FOR PAYMENT FOR REPAIR ON THE VEHICLE IS STOPPED, DISHONORED BECAUSE OF INSUFFICIENT FUNDS, NO FUNDS, OR BECAUSE THE DRAWER OR MAKER OF THE ORDER HAS NO ACCOUNT OR THE ACCOUNT ON WHICH IT IS DRAWN HAS BEEN CLOSED.

Signature of Person Responsible or
Agent for Person Responsible

DESCRIPTION	TOTALS
LABOR AMOUNT	0.00
PARTS AMOUNT	0.00
GAS, OIL, LUBE	0.00
SUBLET AMOUNT	0.00
MISC. CHARGES	0.00
TOTAL CHARGES	0.00
LESS INSURANCE	0.00
SALES TAX	0.00
PLEASE PAY THIS AMOUNT	0.00

ON BEHALF OF SERVING DEALER, I HEREBY CERTIFY THAT THE INFORMATION CONTAINED HEREON IS ACCURATE UNLESS OTHERWISE SHOWN. OTHERWISE, THAT ANY PART REPAIRED OR REPLACED UNDER THIS CLAIM HAD BEEN CONNECTED IN ANY WAY WITH ANY ACCIDENT, NEGLIGENCE OR MISUSE. RECORDS SUPPORTING THIS CLAIM ARE AVAILABLE FOR (1) YEAR FROM THE DATE OF PAYMENT NOTIFICATION AT THE SERVING DEALER FOR INSPECTION BY MANUFACTURER'S REPRESENTATIVE.

(SIGNED) DEALER, GENERAL MANAGER OR AUTHORIZED PERSON

CUSTOMER COPY



Retail Growth AcceleratorSM RIMSM Worksheet

Repair Order Number: 353545

Advisor: 1546

Tag #: [REDACTED]

Tele #: [REDACTED]

Customer Name: [REDACTED]

Mileage: 93,265

VIN: [REDACTED]

Carpet Crush, TX

Related Repairs	Hrs	Labor Rate	Labor	Qty	Price	Parts	Avail?	Other	Tax	Total
CRANK POSITION SENSOR	2.5	93.00	\$232.50	1	\$72.60	\$72.60			\$5.99	\$311.09
MOTOR MOUNT	1.5	93.00	\$139.50	1	\$175.35	\$175.35			\$14.47	\$329.32
Related Repairs Total	4.0		\$372.00			\$247.95			\$20.46	\$640.41
Immediate Repairs	Hrs	Labor Rate	Labor	Qty	Price	Parts	Avail?	Other	Tax	Total
Immediate Repairs Total										
Related & Immediate Total	4.0		\$372.00			\$247.95			\$20.46	\$640.41
Maintenance Needs	Hrs	Labor Rate	Labor	Qty	Price	Parts	Avail?	Other	Tax	Total
Maintenance Needs Total										
Total RIM INVESTMENT	4.0		\$372.00			\$247.95			\$20.46	\$640.41

Approved By: _____

Date/Time: _____

Tire Depot Auto Service Center

3926 Acushnet Drive
 Corpus Christi, TX 78413-0000
 Shop Phone: (361) 334-7348
 Fax: (361) 334-7737
 Email: tiredepot@grandecom.net
 Web Address: www.tiredepot-1.com

Invoice

12734

Estimate Ref #0

Date Printed: 10/24/2009

Printed Time: 12:13 pm

Hat/Ref:

Tire Depot Auto Service Center

Time Promised:

2003 NISSAN ALTIMA L4 2.5L 2500cc FI GAS N QR25DE

VIN:

License:

Mileage In: 93,284

Date Written: 10/22/2009

Unit #:

Mileage Out: 93,284

Written By: ROY

DOM:

Save Old Parts: No

Job Name	Description	Technician	Qty	List	Extended
Job #1	Remove & replace valve cover gasket.	Marcus			
Labor Rate 1	Work Requested - Remove & replace valve cover gasket.		0.60	74.00	44.40
Part	Valve Cover Gasket		1.00	85.07	85.07
Part	Gasket (tube seals)		1.00	9.68	9.68
Part	PCV hose		1.00	15.96	15.96

Payment Date	Type	Method	Amount
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Payment Totals:

Parts: \$110.71

Labor: \$44.40

Sublet: \$0.00

Misc: \$0.00

Hazmat: * \$0.00

Supplies: * \$3.32

Tax: \$9.13

Invoice Total: **\$167.56****"WE'RE MORE THAN JUST TIRES!"**

I hereby authorize the above repair work to be done along with the necessary material and hereby grant you and/or your employees permission to operate the car or truck herein described on streets, highways or elsewhere for the purpose of testing and/or inspection. An express mechanic's lien is hereby acknowledged on above car or truck to secure the amount of repairs thereto.

Authorized By _____

Date _____

Time _____

Tire Depot Auto Service Center

3926 Acushnet Drive
 Corpus Christi, TX 78413-0000
 Shop Phone: (361) 334-7348
 Fax: (361) 334-7737
 Email: tiredepot@grandecom.net
 Web Address: www.tiredepot-1.com

Invoice

12790

Estimate Ref #0

Date Printed: 10/27/2009

Printed Time: 1:06 pm

Hat/Ref:

Tire Depot Auto Service Center

Time Promised:

Corpus Christi, TX
 Home
 Cell: (

2003 NISSAN ALTIMA L4 2.5L 2500cc FI GAS N QR25DE

VIN:

License:

Unit #:

DOM:

Mileage In: 0

Mileage Out: 0

Date Written: 10/26/2009

Written By: ROY

Save Old Parts: No

Job Name	Description	Technician	Qty	List	Extended
Job #1	Remove & replace camshaft position sensor.	Larry D.			
Labor Rate 1	Work Requested - Remove & replace camshaft position sensor.		1.00	20.00	20.00
Part	Camshaft position sensor		1.00	49.14	49.14

Payment Date	Type	Method	Amount
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Payment Totals:

Parts: \$49.14
 Labor: \$20.00
 Sublet: \$0.00
 Misc: \$0.00

Hazmat: * \$0.00
 Supplies: * \$0.00
 Tax: \$4.05

Invoice Total: **\$73.19****"WE'RE MORE THAN JUST TIRES!"**

hereby authorize the above repair work to be done along with the necessary material and hereby grant you and/or your employees permission to operate the car or truck herein described on streets, highways or elsewhere for the purpose of testing and/or inspection. An express mechanic's lien is hereby acknowledged on above car or truck to secure the amount of repairs thereto.

Authorized By _____

Date _____

Time _____