



7 2009

U.S. Department
of TransportationNational Highway
Traffic Safety
Administration

DOT Auto Safety Hotline

Vehicle Owner's Questionnaire

To Report Vehicle Safety Defects

1-888-DASH-2-DOT

(1-888-327-4236)

INTERNET: www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY 100148

Date Received

26-OCT-2009

Repository ☐Reference No.
10289839

OWNER INFORMATION (Type or Print)

Name

Address

City

PLAINVILLE

State

CT

Zip Code

Daytime Telephone Number

E-mail Address

Evening Telephone Number

The information you provide will be used to identify potential safety-related defects. We may share your information with the applicable vehicle manufacturer during an investigation or recall in accordance with the routine uses described in the agency's Privacy Act notice. See 49 FR 53971 (Sep. 3, 2004).

VEHICLE INFORMATION

17 digit Vehicle Identification Number Located at bottom of windshield on driver's side

2C4GJ45R1YF

Make

CHRYSLER

Model

VOYAGER

Model Year

2000

Date Purchased

4/2000

Dealer's Name and Telephone Number

(can't remember)

Engine:

No: Cylinders

6

Fuel Type:

gas

Original Owner

☒

Dealer's City

Springfield

State

MA

Zip Code

Transmission Type

A/D

☒ Antilock Brakes

Powertrain

Auto - 4sp

Multiple Failure:

Incident Date(s)

24-OCT-2009

FAILED COMPONENT(S)/PART(S) INFORMATION

Vehicle Component Code: 061000 ENGINE AND ENGINE COOLING: ENGINE

Failure Mileage

89000

Failure Speed

20

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE

Tire Make

Tire Model (Name or Number)

Tire Size (Example P215/65R15)

DOT No. (Example: DOTM9ABC036)

☐ Original Equipment
☐ Prior Repair

Failure Location:

Tire Component Code

Tire Failure Type:

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE

Make:

Date Manufactured:

Model No./Name:

Seat Type:

Installation System:

Child Seat Component Code:

Failed Part:

APPLICABLE INCIDENT INFORMATION

(Please describe in detail the incident(s), failure(s), crash(es), and injury(ies).)

Crash

☐ Yes ☒ No

Fire

☐ Yes ☒ No

Number of Persons Injured

Number of Deaths

Reported to Police

N

Narrative Description of Incident(s), Crash(es), and Injury(ies).

Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e., parts repaired or replaced (and if old part is available).

TL*THE CONTACT OWNS A 2000 CHRYSLER VOYAGER. WHILE DRIVING IN EXCESSIVE RAINY CONDITIONS, HE NOTICED THAT THE BATTERY LIGHT APPEARED ON THE DASHBOARD AND THE VEHICLE NO LONGER HAD POWER STEERING. THE DEALER INFORMED THE CONTACT THAT THE SERPENTINE BELT NEEDED TO BE REPLACED. THERE WERE NO PRIOR WARNINGS AND THE CURRENT AND FAILURE MILEAGES WERE 89000.

this is not correct. Belt had been replaced five-six months ago as part of routine maintenance.

Include, if available: Police/Fire Department Report, Photos, and Repair Invoice.

ATTACH ADDITIONAL SHEETS IF NECESSARY

The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond this questionnaire. Your response may be used to assist the NHTSA in determining whether a Manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.

Invoice 104262

Printed: 10/28/2009 12:31 PM

Anthony's

AE, CT

VEHICLE
2000 CHRYSLER VOYAGER MINI VAN
V6-201 3.3L

ODOMETER IN VIN
89797 2C48J45R1YR

ANTHONY'S SERVICE STATION
136 EAST MAIN STREET
PLAINVILLE, CT 06062
860-747-5791

HOME PHONE WORK PHONE
CELL
ODOMETER OUT LICENSE NO. P.O. NUMBER
89797

WRITTEN BY

TECHNICIAN KEY HOOK PAID BY INVOICED ON
EF 10/28/9

Balance Due: \$367.01

Parts			
Qty	Description	Each	Extended
1	SERP. BELT	249.95	249.95 T
	REDESIGN KIT		

Labor	
Labor Operations (Jobs)	Extended
CHECK SERPENTINE BELT - FALLS OFF DURING RAIN	
REPLACE SERPENTINE BELT WITH REVISED CHRYSLER DESIGN KIT INCLUDING BELT, TENSIONER & IDLER	
PULLEY	89.50 T

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Any warranties on the products sold hereby are those made by the product manufacturer. The seller hereby expressly disclaims all warranties, either expressed or implied, including any implied warranty of merchantability or fitness for a particular purpose, and neither assumes nor authorizes any other person to assume for it any liability in connection with the sale of said products. Warrantee does not cover towing charges

C/C

Payments: None

Totals

Parts:	249.95
Labor:	89.50
Shop Supplies:	6.79
Tax:	20.77
Total:	367.01

SIGNATURE

Thank you for your business.