



NOV 2 2009

U.S. Department
of TransportationNational Highway
Traffic Safety
Administration

DOT Auto Safety Hotline

Vehicle Owner's Questionnaire

To Report Vehicle Safety Defects

1-888-DASH-2-DOT

(1-888-327-4236)

INTERNET:www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY 100148

Date Received

08-OCT-2009

Repository ☐

Reference No.

10286801

OWNER INFORMATION (Type or Print)

Name

Address

City

YONKERS

State

NY

Zip Code

Daytime Telephone Number

E-mail Address

Evening Telephone Number

The information you provide will be used to identify potential safety-related defects. We may share your information with the applicable vehicle manufacturer during an investigation or recall in accordance with the routine uses described in the agency's Privacy Act notice. See 49 FR 53971 (Sep. 3, 2004).

VEHICLE INFORMATION

17 digit Vehicle Identification Number Located at bottom of windshield on driver's side

K M H D N 4 5 D 8 1 U

Make

HYUNDAI

Model

ELANTRA

Model Year

2001

Date Purchased

9/02

Dealer's Name and Telephone Number

BRONX HYUNDAI

Engine:

No: Cylinders

4

Fuel Type:

GAS

Original Owner



Dealer's City

NEW YORK

State

NY

Zip Code

Transmission Type

☐ Antilock Brakes

Powertrain

☒ Cruise Control

Multiple Failure:

Incident Date(s)

15-DEC-2008

FAILED COMPONENT(S)/PART(S) INFORMATION

Vehicle Component Code: 141000 AIR BAGS: FRONTAL

Failure Mileage

70000

Failure Speed

0

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE

Tire Make

Tire Model (Name or Number)

Tire Size (Example P215/65R15)

DOT No. (Example: DOTM4L9ABC036)

☐ Original Equipment
☐ Prior Repair

Failure Location:

Tire Component Code

Tire Failure Type:

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE

Make:

Date Manufactured:

Model No./Name:

Seat Type:

Installation System:

Child Seat Component Code:

Failed Part:

APPLICABLE INCIDENT INFORMATION

(Please describe in detail the incident(s), failure(s), crash(es), and injury(ies).)

Crash

☐ Yes ☒ No

Fire

☐ Yes ☒ No

Number of Persons Injured

Number of Deaths

Reported to Police

N

Narrative Description of Incident(S), Crash(es), and Injury(ies).

Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e., parts repaired or replaced (and if old part is available).

TL* THE CONTACT OWNS A 2001 HYUNDAI OLEANDER. THE AIR BAG WARNING LIGHT WAS ILLUMINATED ON THE INSTRUMENT CONTROL PANEL, WHICH INDICATED THAT THE AIR BAGS WERE INOPERATIVE. THE VEHICLE WAS TAKEN TO THE DEALER AND A TECHNICIAN CONCLUDED THAT AIR BAG CONTROL MODULE CONNECTOR FAILED. THE REMEDY IN RECALL # 08V532000 (AIR BAGS;FRONTAL;SENSOR/CONTROL MODULE) DOES MANDATE THE REPLACEMENT OF THE AIR BAG CONTROL MODULE. AS A CONSEQUENCE, COLLATERAL DAMAGED CAUSED BY A FAILURE THAT HAS PROGRESSED WILL NOT BE REMEDIED. THE VIN WAS NOT AVAILABLE. THE FAILURE MILEAGE WAS 70,000. THE CURRENT MILEAGE WAS 80,800.

Include, if available: Police/Fire Department Report, Photos, and Repair Invoice.

ATTACH ADDITIONAL SHEETS IF NECESSARY

The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a Manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.

Narrative Description of Incident(s), Failure(s), Crash(es), and Injury(ies)

IN MY CASE THIS RECALL IS USELESS BECAUSE THE
DAMAGE HAS ALREADY OCCURED, THE RECALL SHOULD
CORRECT A SAFTY PROBLEM BY REPLACING THE AIR BAG
CONTROL MODULE NOT JUST PUTTING A COVER OVER IT
AFTER IT HAS BEEN DAMAGED. AT PRESENT I DON'T
KNOW IF MY AIR BAGS WILL DEPLOY IN THE EVENT OF
A ACCIDENT WHICH IS THE REAL SAFTY CONCERN.

Thank You

ATTACH ADDITIONAL SHEETS IF NECESSARY

U.S. Department
of Transportation

**National Highway
Traffic Safety
Administration**

1200 New Jersey Avenue SE.
Washington, D.C. 20077-9382

Official Business
Penalty for Private Use \$300



**NO POSTAGE
NECESSARY
IF MAILED
IN THE
UNITED STATES**

BUSINESS REPLY MAIL

FIRST-CLASS MAIL

PERMIT NO. 1888

WASHINGTON, DC

POSTAGE WILL BE PAID BY ADDRESSEE

**US Department of Transportation
National Highway Traffic Safety Administration
Office of Defects Investigation, NVS-210
1200 New Jersey Avenue SE.
Washington, D.C. 20077-9382**



**Think your vehicle
has a safety defect?**



**If so:
Use the enclosed
form to file a report.**

**or visit:
www.safercar.gov**

**or call:
Vehicle Safety Hotline
888-327-4236**



Vehicle Owner's Questionnaire (VOQ)
U.S. Department of Transportation
National Highway Traffic Safety Administration



Hyundai Motor America
10550 Talbert Avenue
P.O. Box 20839
Fountain Valley, CA 92728-9937

NHTSA ID # 08V53200
914 963-6800 no answer
Hyundai of Westchester
1000 Saw Mill River Rd. 10710

MOTOR VEHICLE RECALL

Dear 2001 Elantra Owner:

This notice is sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act.

Hyundai has decided that defects, which relate to motor vehicle safety, exist in certain model year 2001 Hyundai Elantra vehicles that were produced during the period beginning June 30, 2000 through April 26, 2001.

Federal law requires that any vehicle lessor receiving this recall notice must forward a copy of this notice to the lessee within ten days.

What is the problem?

- The air bag control module is located under the center console, between the front seats. If a liquid is spilled in the area of the cupholder on the center console, it may seep through the console opening for the parking brake lever and then drip onto the air bag control module electrical connector. The spilled liquid may contaminate the air bag control module and its electrical connector to the air bag wiring harness and cause the supplemental restraint system (SRS) warning light to illuminate. This condition may affect the driver and passenger frontal air bags or the driver and front passenger seat mounted side impact air bags and may prevent air bag deployment during an accident where such deployment should occur.

Non-deployment of the supplemental restraint system (SRS) air bags may increase the risk of injury to the driver and front passenger under certain crash conditions.

- Additionally, movement of the side impact air bag wiring harness mounted under each front seat, possibly caused by contact from materials placed under the seat, may result in an electrical resistance that would cause supplemental restraint system (SRS) warning light illumination. This condition only relates to the driver and front passenger seat mounted side impact air bags and may prevent seat mounted side impact air bag deployment during an accident where such deployment should occur.

Non-deployment of the supplemental restraint system (SRS) side impact air bags may increase the risk of injury during an accident where side impact air bag deployment is intended.

What will Hyundai do?

- To ensure that your vehicle's supplemental restraint system (SRS) air bag system operates properly, we are asking you to schedule an appointment as soon as possible to take your vehicle to your Hyundai dealer. The Hyundai dealer will install a protective cover over your vehicle's air bag control module connector. The Hyundai dealer will also install new side impact air bag wiring harness connector clips and revised side impact air bag wiring harness attachments under the driver's and front passenger's seats. This procedure will be performed at no charge to you. You should plan to leave your vehicle at your Hyundai dealer to have this service performed. Repair times will vary and depend on your dealer's appointment schedule.

What should you do?

- We urge you to call your Hyundai dealer to schedule an appointment to have this work performed as soon as possible.



Hyundai Motor America
10550 Talbert Avenue
P.O. Box 20839
Fountain Valley, CA 92728-9937

MOTOR VEHICLE RECALL

felice x 54237 vin # for Sonata

What if you have other questions?

- If you have any difficulty having this repair performed, we recommend that you call the Hyundai Customer Assistance Center at 1-800-633-5151. If you are still not satisfied that we have remedied this situation without charge, and within a reasonable amount of time, you may wish to write to the Administrator, National Highway Traffic Safety Administration, 1200 New Jersey Avenue, SE, Washington, D.C. 20590, or call their toll-free Vehicle Safety Hotline at 1-888-327-4236 (TTY: 1-800-424-9153), or go to <http://www.safercar.gov>.

We urge your prompt attention to this important safety matter.

Hyundai Motor America

200

Hyundai of White Plains

SALES

130 Westchester Ave.
White Plains, NY 10601

Sales (914) 220-0360



"The Smart Choice"

www.WhitePlainsCars.com

SERVICE & PARTS

70 Westchester Ave.
White Plains, NY 10601

Sales & Service (914) 220-0360
Parts (914) 328-2227

FACILITY NO. 7108342

CUSTOMER NO. 130982	ADVISOR JACK	TAG NO. 73 269	INVOICE DATE 10/12/09	INVOICE NO. HYCS132459
YONKERS, NY	LABOR RATE 99.95	LICENSE NO. [REDACTED]	MILEAGE 80,972	COLOR GREEN/
	YEAR / MAKE / MODEL 01/HYUNDAI/ELANTRA/4DR SDN GLS AT		DELIVERY DATE 07/27/01	DELIVERY MILES
	VEHICLE I.D. NO. K M H D N 4 5 D 8 1 U		SELLING DEALER NO.	PRODUCTION DATE
	F.T.E. NO.	P.O.	R.O. DATE 10/12/09	
BUSINESS PHONE	COMMENTS			

MO: 80973

JOB# 1 CHARGES

LABOR
J# 1 35HYZZ-091 XD,GK ARM CORROSION HOURS: 0.00 TECH(S):61
CUSTOMER REQUESTS CAMPAIGN 091,
XD,GK, FRONT LOWER CONTROL ARM AND FRONT SUBFRAME
CORROSION TREATMENT
CAMPAIGN
COMPLETED CAMPAIGN 091,
PERFORMED SUBFRAME WAX APPLICATION AND REPLACED LOWER ARM,
LOP 91B021R3 (ELANTRA) 1.4HRS
LOP 91B021R9 (TIBURON) 1.4HRS

PARTS-----QTY---FP-NUMBER-----DESCRIPTION-----UNIT PRICE-----
1 54505-2D002-QQH ARM COMPLETE
1 62460-2D000-QQH PLUG KIT
1 NPN19035 RUST
1 00232-19034 RUST PREVENTIVE V
TOTAL - PARTS 0.00

WARRANTY

ALL PARTS INSTALLED ARE NEW UNLESS
SPECIFIED OTHERWISE AS BEING USED OR
REMANUFACTURED.

A DAILY STORAGE FEE OF \$35.00 PER DAY WILL
BE CHARGED 48 HRS. AFTER NOTIFICATION THAT
WORK HAS BEEN COMPLETED.

Thank You
for this opportunity to serve you.

WARRANTY
WARRANTY
WARRANTY
WARRANTY
0.00

WE CARRY

& INSTALL

HYUNDAI

ACCESSORIES

JOB# 1 TOTALS

JOB# 1 JOURNAL PREFIX HYCS JOB# 1 TOTAL 0.00

TOTALS

* NEXT RECOMMENDED SERVICE:
* 10/12/2009 / 80973 MI 26HYZZA0TUNE4 TUNE UP 4CYL

TOTAL LABOR.... 0.00
TOTAL PARTS.... 0.00
TOTAL SUBLET... 0.00
TOTAL G.O.G.... 0.00
TOTAL MISC CHG. 0.00
TOTAL MISC DISC 0.00
TOTAL TAX..... 0.00

TOTAL INVOICE \$ 0.00

CUSTOMER SIGNATURE

ANY WARRANTIES ON THE PRODUCTS SOLD
HEREBY ARE THOSE MADE BY THE MANUFACTURERS. THE SELLER HEREBY DISCLAIMS ALL
WARRANTIES EITHER EXPRESS OR IMPLIED,
INCLUDING ANY IMPLIED WARRANTY OF
MERCHANTABILITY OR FITNESS FOR A PARTICULAR PURPOSE, AND NEITHER ASSUMES
NOR AUTHORIZES ANY OTHER PERSON TO
ASSUME FOR IT ANY LIABILITY IN CONNECTION WITH THE SALE OF SAID PRODUCTS.
THOSE PARTS AND ACCESSORIES THAT ARE
NOT SUPPLIED OR MARKETED BY HYUNDAI
ARE NOT WARRANTED BY HYUNDAI, NOR ARE
THEY WARRANTED BY THE SELLING DEALER.
ASK YOUR SERVICE REPRESENTATIVE FOR
SPECIFIC WARRANTY INFORMATION ON
THESE PRODUCTS.

Hyundai of White Plains

SALES

130 Westchester Ave.
White Plains, NY 10601

Sales (914) 220-0360



"The Smart Choice"

www.WhitePlainsCars.com

SERVICE & PARTS

70 Westchester Ave.
White Plains, NY 10601

Sales & Service (914) 220-0360
Parts (914) 328-2227

FACILITY NO. 7108342

CUSTOMER NO. 130982	ADVISOR JACK	TAG NO. 73 5269	INVOICE DATE 10/12/09	INVOICE NO. HYCS132180
[REDACTED] YONKERS, NY	LABOR RATE 99.95	LICENSE NO. [REDACTED]	MILEAGE 80,971	COLOR GREEN/
	YEAR / MAKE / MODEL 01/HYUNDAI/ELANTRA/4DR SDN GLS AT		DELIVERY DATE 07/27/01	STOCK NO.
	VEHICLE I.D. NO. K M H D N 4 5 D 8 1 U		SELLING DEALER NO.	DELIVERY MILES
	F.T.E. NO.		P.O.	PRODUCTION DATE
REFERENCE PHONE	BUSINESS PHONE	COMMENTS	R.O. DATE 10/07/09	
			REPRINT# 1	
			MO: 80971	

JOB# 1 CHARGES-----

LABOR-----
J# 1 35HYZ RECALLS HOURS: 0.20 TECH(S):61 WARRANTY
CUSTOMER REQUESTS RECALL # 088 BE PERFORMED(08-01-025)
AIR BAG CONTRL UNIT COVER
INSTALLED NEW UNDER SEAT CLIPS AND PROTECTIVE COVER

PARTS-----	QTY----	FP-NUMBER-----	DESCRIPTION-----	UNIT PRICE-----	
	1	95910-2D500-QQH	VINYL COVER		
	1	91100-2D999-QQH	WIRE KIT		
				TOTAL - PARTS	0.00

JOB# 1 TOTALS-----

JOB# 1 JOURNAL PREFIX HYCS JOB# 1 TOTAL 0.00

JOB# 2 CHARGES-----

LABOR-----
J# 2 35HYZZ-091 XD,GK ARM CORROSION HOURS: TECH(S):61 INTERNAL
CUSTOMER REQUESTS CAMPAIGN 091,
XD,GK, FRONT LOWER CONTROL ARM AND FRONT SUBFRAME
CORROSION TREATMENT
CAMPAIGN
PARTS ORDERED
THEY SHOULD ARRIVE WITHIN 5-7 BUSINESS DAYS

PARTS-----	QTY----	FP-NUMBER-----	DESCRIPTION-----	UNIT PRICE-----	
	0	54505-2D002-QQH	ARM COMPLETE		
PART ON SPECIAL ORDER					
** QUANTITY 1 IS SPECIAL ORDERED **					
				TOTAL - PARTS	0.00

JOB# 2 TOTALS-----

JOB# 2 JOURNAL PREFIX HYCS JOB# 2 TOTAL 0.00

RECOMMENDATIONS-----

AIRBAG CONTROLE MODULE FAULTY \$565+tax TO REPAIR
VEHICLE HAS VARIOUS LEAKS & SEALS THAT NEED REPLACEMENT
L/F TIE ROD END WITH EXCESSIVE PLAY
WIPERS NEED REPLACEMENT
TIMING BELT & ACCESSORY BELT REPLACEMENT SUGGESTED IF NOT ALREADY
PERFORMED-\$450+TAX FOR ALL BELTS
HYUNDAIS T-BELT INTERVAL IS 48 MONTHS OR 60,000 MILES

ALL PARTS INSTALLED ARE NEW UNLESS
SPECIFIED OTHERWISE AS BEING USED OR
REMANUFACTURED.

A DAILY STORAGE FEE OF \$35.00 PER DAY WILL
BE CHARGED 48 HRS. AFTER NOTIFICATION THAT
WORK HAS BEEN COMPLETED.

Thank You
for this opportunity to serve you.

**WE CARRY
& INSTALL
HYUNDAI
ACCESSORIES**

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HEREBY ARE THOSE MADE BY THE MANUFAC-
TURERS. THE SELLER HEREBY DISCLAIMS ALL
WARRANTIES EITHER EXPRESS OR IMPLIED,
INCLUDING ANY IMPLIED WARRANTY OF
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TICULAR PURPOSE, AND NEITHER ASSUMES
NOR AUTHORIZES ANY OTHER PERSON TO
ASSUME FOR IT ANY LIABILITY IN CONNEC-
TION WITH THE SALE OF SAID PRODUCTS.
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FACILITY NO. 7108342

CUSTOMER NO. 130982	ADVISOR JACK	TAG NO. 5269	INVOICE DATE 10/12/09	INVOICE NO. HYCS132180
YONKERS, NY	LABOR RATE 99.95	LICENSE NO. [REDACTED]	MILEAGE 80,971	COLOR GREEN/
	YEAR / MAKE / MODEL 01/HYUNDAI/ELANTRA/4DR SDN GLS AT			DELIVERY DATE 07/27/01
	VEHICLE I.D. NO. K M H D N 4 5 D 8 1 U			DELIVERY MILES
	F.T.E. NO.			SELLING DEALER NO.
BUSINESS PHONE	COMMENTS	P.O. NO.	R.O. DATE 10/07/09	REPRINT# 1

MO: 80971

TOTALS

* NEXT RECOMMENDED SERVICE: *
* 10/07/2009 / 80971 MI 26HYZZA0TUNE4 TUNE UP 4CYL *

TOTAL LABOR.... 0.00
TOTAL PARTS.... 0.00
TOTAL SUBLET... 0.00
TOTAL G.O.G.... 0.00
TOTAL MISC CHG. 0.00
TOTAL MISC DISC 0.00
TOTAL TAX..... 0.00

TOTAL INVOICE \$ 0.00

ALL PARTS INSTALLED ARE NEW UNLESS SPECIFIED OTHERWISE AS BEING USED OR REMANUFACTURED.

A DAILY STORAGE FEE OF \$35.00 PER DAY WILL BE CHARGED 48 HRS. AFTER NOTIFICATION THAT WORK HAS BEEN COMPLETED.

*Thank You
for this opportunity to serve you.*

**WE CARRY
& INSTALL
HYUNDAI
ACCESSORIES**

ANY WARRANTIES ON THE PRODUCTS SOLD HEREBY ARE THOSE MADE BY THE MANUFACTURERS. THE SELLER HEREBY DISCLAIMS ALL WARRANTIES EITHER EXPRESS OR IMPLIED, INCLUDING ANY IMPLIED WARRANTY OF MERCHANTABILITY OR FITNESS FOR A PARTICULAR PURPOSE, AND NEITHER ASSUMES NOR AUTHORIZES ANY OTHER PERSON TO ASSUME FOR IT ANY LIABILITY IN CONNECTION WITH THE SALE OF SAID PRODUCTS. THOSE PARTS AND ACCESSORIES THAT ARE NOT SUPPLIED OR MARKETING BY HYUNDAI ARE NOT WARRANTED BY HYUNDAI, NOR ARE THEY WARRANTED BY THE SELLING DEALER. ASK YOUR SERVICE REPRESENTATIVE FOR SPECIFIC WARRANTY INFORMATION ON THESE PRODUCTS.

The Reynolds and Reynolds Company ERAINTINVE
SF653425 Q (05/09)

Hyundai of White Plains

SALES

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White Plains, NY 10601



"The Smart Choice"

SERVICE & PARTS

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White Plains, NY 10601

Sales (914) 220-0360

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RECOMMENDED SERVICES

www.WhitePlainsCars.com

Parts (914) 328-2227

OPERATION	OPERATION DESCRIPTION	MO/MI	TOTAL	OPERATION	OPERATION DESCRIPTION	MO/MI	TOTAL
26HYS	CABIN AIR FILTER	MI	0.00	26HYZZA0LOF	FILTER CHANGE W/4.95	MI	22.92
26HYZZA0NYSIEM	MINY STATE INSPECTION	MI	37.00	26HYZZA0TUNE4	TUNE UP 4CYL	MI	199.99
26HYZZA0TUNE6	TUNE UP 6 CYL	MI	229.00	26HYZZTRANSSVR	AUTO TRANS SERVICE	MI	0.00
38HYZZNYSIEMI\$S	NYSI EMISSION USED	MI	35.00	26HYZOF	OIL & FILTER	MI	19.95
26SMZZA0LOF	FILTER CHANGE W/4.95	MI	22.92				

SERVICE HISTORY

DATE	REPAIR ORDER	MILEAGE	ADVISOR	TECHNICIAN	TYPE	OPERATION	OPERATION DESCRIPTION

SALESPERSON NO.

SERVICE

STATE REG#

VEHICLE ID NO. KMHDN45D81U	YEAR/MAKE/MODEL 01/HYUNDAI/ELANTRA/4DR SDN GLS AT	PRODUCTION DATE 07/27/01	STOCK NO.	LICENSE NO.	R.O. NO. 132180
CUSTOMER NO. 130982	SERVICE CONTRACT	DELIVERY DATE 07/27/01	DELIVERY MILES	SIGNATURE	R.O. DATE 10/07/09
COLOR GREEN/	CONTRACT NO.	EXPIRATION DATE	EXPIRATION MILES	TAG NO. 5269	
TURBO HY22	MM/MC 80.277	AIR COND 73	P.S.	TRANS JACK	
RESIDENCE PHONE	BUSINESS PHONE	IF YOU ARE PROVIDED WITH A REPLACEMENT CAR; VEHICLE MUST BE RETURNED WHEN SERVICES ARE COMPLETED.			
TIME RECEIVED 12:40pm	DATE/TIME PROMISED 10/08/09 09:42am	PRIORITY 3	LABOR RATE 99.95		
APPOINTMENT ☐ Yes ☒ No		X			

ORIGINAL CUSTOMER ESTIMATE: TOTAL	ALL PARTS INSTALLED ARE NEW UNLESS SPECIFIED OTHERWISE AS BEING USED OR REMANUFACTURED.
X 1 W 35HYZ RECALLS CUSTOMER REQUESTS RECALL # 088 BE PERFORMED(08-01-025) AIR BAG CONTRL UNIT COVER	TERMS: STRICTLY CASH OR CREDIT CARD, PERSONAL CHECK I HEREBY AUTHORIZE THE REPAIR WORK HEREIN SET FORTH TO BE DONE ALONG WITH THE NECESSARY MATERIAL. I ALSO AGREE THAT YOU ARE NOT RESPONSIBLE FOR LOSS OR DAMAGE TO VEHICLE OR ARTICLES LEFT IN VEHICLE IN CASE OF FIRE, THEFT OR ANY OTHER CAUSE BEYOND YOUR CONTROL OR FOR ANY DELAYS CAUSED BY UNAVAILABILITY OF PARTS OR DELAYS IN PARTS SHIPMENTS BY THE SUPPLIER OR TRANSPORTER. I HEREBY GRANT YOU AND/OR SUBSIDIARIES/EMPLOYEES PERMISSION TO OPERATE THE VEHICLE HEREIN DESCRIBED ON STREETS, HIGHWAYS OR ELSEWHERE FOR THE PURPOSE OF TESTING AND/OR INSPECTION. AN EXPRESS MECHANIC'S LIEN IS HEREBY ACKNOWLEDGED ON VEHICLE TO SECURE THE AMOUNT OF REPAIRS THERETO. THESE REPAIRS ARE COVERED BY A LIMITED WARRANTY, LABOR AND PARTS FOR 90 DAYS OR 4000 MILES, WHICHEVER COMES FIRST. WARRANTY REPAIRS TO BE PERFORMED AT SELLER'S PLACE OF BUSINESS. SELLER HEREBY LIMITS IMPLIED WARRANTIES TO THE PERIOD STATED. STORAGE CHARGE IS \$35.00 PER DAY 24 HRS. AFTER WORK COMPLETION OR IF NO WORK IS DONE THEN FROM DATE OF RECEIPT. MINIMUM DIAGNOSTIC CHARGE IS \$80.00. A CHARGE BASED ON MECHANIC'S TIME AND PARTS WILL BE MADE FOR DIAGNOSTIC SERVICE IF THE VEHICLE IS RETURNED WITHOUT ITEM(S) BEING REPAIRED.
2 W 35HYZZ-091 XD,GK ARM CORROSION CUSTOMER REQUESTS CAMPAIGN 091, XD,GK, FRONT LOWER CONTROL ARM AND FRONT SUBFRAME CORROSION TREATMENT	

FACILITY NO. 7108342
*COMPUTED BY CLOCK HOURS AND/OR FLAT RATE MANUAL