

**OCT 27 2009**U.S. Department
of TransportationNational Highway
Traffic Safety
Administration

DOT Auto Safety Hotline

Vehicle Owner's Questionnaire

To Report Vehicle Safety Defects

1-888-DASH-2-DOT

(1-888-327-4236)

INTERNET:www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY 100148

Date Received

08-OCT-2009

Repository ☐Reference No.
10286760**OWNER INFORMATION (Type or Print)**

Name

Address

City

HUDSON

State

MI

Zip Code

Daytime Telephone Number

Evening Telephone Number

E-mail Address

The information you provide will be used to identify potential safety-related defects. We may share your information with the applicable vehicle manufacturer during an investigation or recall in accordance with the routine uses described in the agency's Privacy Act notice. See 49 FR 53971 (Sep. 3, 2004).

VEHICLE INFORMATION

17 digit Vehicle Identification Number Located at bottom of windshield on driver's side

2GTEK19T41

Make

GMC

Model

SIERRA 1500

Model Year

2001

Date Purchased

Dealer's Name and Telephone Number

Engine:

No: Cylinders

Fuel Type:

Original Owner

☐

Dealer's City

State

Zip Code

Transmission Type

☐ Antilock Brakes

Powertrain

☐ Cruise Control

Multiple Failure:

Incident Date(s)

22-APR-2009

FAILED COMPONENT(S)/PART(S) INFORMATION

Vehicle Component Codes: 190000 TIRES, 190000 TIRES

Failure Mileage

Failure Speed

25

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE

Tire Make

COOPER

Tire Model (Name or Number)

MASTERCRAFT COURSER A/T

Tire Size (Example P215/65R15)

245/75R16

DOT No. (Example: DOTM9ABC036)

☒ Original Equipment☐ Prior Repair

Failure Location:

Tire Component Code

190000 TIRES

Tire Failure Type:

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE

Make:

Date Manufactured:

Model No./Name:

Seat Type:

Installation System:

Child Seat Component Code:

Failed Part:

APPLICABLE INCIDENT INFORMATION

(Please describe in detail the incident(s), failure(s), crash(es), and injury(ies).)

Crash

☐ Yes☒ No

Fire

☐ Yes☒ No

Number of Persons Injured

Number of Deaths

Reported to Police

N

Narrative Description of Incident(s), Crash(es), and Injury(ies).

Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e., parts repaired or replaced (and if old part is available).

TL* THE CONTACT OWNS A SET OF COOPER MASTER CRAFT COURSER A/T 2 TIRES ON A 2001 GMC SIERRA. WHILE DRIVING BETWEEN 25-55 MPH THE VEHICLE STARTED DRIFTING TO THE LEFT. UPON FURTHER INSPECTION HE NOTICED THAT THE TREAD ON THE TIRES WERE SEPARATING. HE HAD THREE SETS OF TIRES REPLACED. HOWEVER THE MANUFACTURER WILL NOT ASSUME RESPONSIBILITY FOR THE FOURTH SET. A REPRESENTATIVE CONCLUDED THAT THE TIRES ARE SEPARATING BECAUSE OF STONE DRILLING ON THE ROADS. THE FAILURE MILEAGE WAS UNKNOWN. THE CURRENT MILEAGE WAS 115,000.

Include, if available: Police/Fire Department Report, Photos, and Repair Invoice.

ATTACH ADDITIONAL SHEETS IF NECESSARY

The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a Manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.

Narrative Description of Incident(s), Failure(s), Crash(es), and Injury(ies)

I HAD THREE TIRES REPLACED - NOT
SETS. I HAVE A FOURTH TIRE SPLITTING
IN THE CENTER WITH WIRE COMING
THROUGH THE CENTER OF TIRE.

ATTACH ADDITIONAL SHEETS IF NECESSARY

U.S. Department
of Transportation

**National Highway
Traffic Safety
Administration**

1200 New Jersey Avenue SE.
Washington, D.C. 20077-9382

Official Business
Penalty for Private Use \$300



**NO POSTAGE
NECESSARY
IF MAILED
IN THE
UNITED STATES**

BUSINESS REPLY MAIL

FIRST-CLASS MAIL

PERMIT NO. 1888

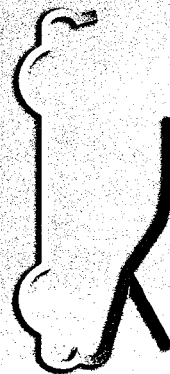
WASHINGTON, DC

POSTAGE WILL BE PAID BY ADDRESSEE

**US Department of Transportation
National Highway Traffic Safety Administration
Office of Defects Investigation, NVS-210
1200 New Jersey Avenue SE.
Washington, D.C. 20077-9382**



**Think your vehicle
has a safety defect?**



**If so:
Use the enclosed
form to file a report.**

**or visit:
www.safercar.gov**

**or call:
Vehicle Safety Hotline
888-327-4236**



Vehicle Owner's Questionnaire (VOQ)
U.S. Department of Transportation
National Highway Traffic Safety Administration



PITTSFORD GAS & TIRE Chan Barrett

Pittsford, Mich. 49271, 7-15-07

M [REDACTED]

PHONE 523-2438	ACCOUNT FORWARDED
Gals. Gasoline	
Gals. Diesel Fuel	
Qts. Oil	
Lubricate	
1 Tires-Tubes 4575R16 COURSER	
A/T 2 6PLY MASTERCRAFT TIRE	
	126.00
Adjustment Credit	69.38
TAX	4.00
1 CHANGED 10.00	N C
1 SPINBAL 6.50	N C
	4 \$ 60.62

Your account stated to date. If error is found return at once.
CURRENT OFFICE SOLUTIONS - ARCHBOLD, OH 43502 31215546 PC-2

PITTSFORD GAS & TIRE Chan Barrett

Pittsford, Mich. 49271, 4-28-07

M [REDACTED]

PHONE 523-2438	ACCOUNT FORWARDED
Gals. Gasoline	
Gals. Diesel Fuel	
Qts. Oil	
Lubricate	
1 Tires-Tubes 4575R16 COURSER	
A/T 2 6PLY TIRE	136.00
Adjustment Credit	69.38
TAX	4.00
1 CHANGED 10.00	N C
1 SPINBAL 6.50	N C
1 VALVE SHIM 1.25	N C
	6 \$ 70.62

Your account stated to date. If error is found return at once.
CURRENT OFFICE SOLUTIONS - ARCHBOLD, OH 43502 31215546 PC-2

PITTSFORD GAS & TIRE Chan Barrett

Pittsford, Mich. 49271, 6-30-07

M [REDACTED]

PHONE 523-2438	ACCOUNT FORWARDED
Gals. Gasoline	
Gals. Diesel Fuel	
Qts. Oil	
Lubricate	
1 Tires-Tubes 4575R16 COURSER	
A/T 2 6PLY TIRE	
	136.00
Adjustment Credit	69.38
TAX	4.00
1 CHANGED 10.00	N C
1 SPINBAL 6.50	N C
	4 \$ 60.62

Your account stated to date. If error is found return at once.
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