

**OCT 28 2009**

DOT Auto Safety Hotline

U.S. Department
of TransportationNational Highway
Traffic Safety
Administration**Vehicle Owner's Questionnaire
To Report Vehicle Safety Defects**

1-888-DASH-2-DOT

(1-888-327-4236)

INTERNET: www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY 100148

Date Received

05-OCT-2009

Repository ☐

Reference No.

10286300

OWNER INFORMATION (Type or Print)

Name

Address

City

WAYNE

State

NJ

Zip Code

Daytime Telephone Number

E-mail Address

Evening Telephone Number

The information you provide will be used to identify potential safety-related defects. We may share your information with the applicable vehicle manufacturer during an investigation or recall in accordance with the routine uses described in the agency's Privacy Act notice. See 49 FR 53971 (Sep. 3, 2004).

VEHICLE INFORMATION

17 digit Vehicle Identification Number Located at bottom of windshield on driver's side

1P4GP45G6XB

Make

PLYMOUTH

Model

VOYAGER

Model Year

1999

Date Purchased

22-JUN-99

Dealer's Name and Telephone Number

FLEMINGTON CHRYSLER 908-788-5858

Engine:

No: Cylinders 6

Fuel Type:

Other
87 octane gas
or
ethanol

Original Owner

☒

Dealer's City

FLEMINGTON

State

NJ

Zip Code

Transmission Type

AUTOMATIC

☒ Antilock Brakes☒ Cruise Control

Powertrain

FRONT WHEEL DRIVE

Multiple Failure:

1

Incident Date(s)

30-SEP-2009

FAILED COMPONENT(S)/PART(S) INFORMATION

Vehicle Component Codes: 030000 SERVICE BRAKES, HYDRAULIC, 042600 SERVICE BRAKES, AIR: SUPPLY: HOSES, LINES/PIPING, AND FITTINGS, 034200 SERVICE BRAKES, HYDRAULIC: FOUNDATION COMPONENTS: HOSES, LINES/PIPING, AND FITTINGS

Failure Mileage

86000

85500

Failure Speed

60

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE

Tire Make

Tire Model (Name or Number)

Tire Size (Example P215/65R15)

DOT No. (Example: DOTM9ABC036)

☐ Original Equipment
☐ Prior Repair

Failure Location:

Tire Component Code

Tire Failure Type:

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE

Make:

Date Manufactured:

Model No./Name:

Seat Type:

Installation System:

Child Seat Component Code:

Failed Part:

APPLICABLE INCIDENT INFORMATION

(Please describe in detail the incident(s), failure(s), crash(es), and injury(ies).)

Crash

☐ Yes ☒ No

Fire

☐ Yes ☒ No

Number of Persons Injured

Number of Deaths

Reported to Police

N

Narrative Description of Incident(s), Crash(es), and Injury(ies).

Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e. parts repaired or replaced (and if old part is available).

TL*THE CONTACT OWNS A 1999 PLYMOUTH VOYAGER. WHILE DRIVING APPROXIMATELY 60 MPH, HE ATTEMPTED TO ENGAGE THE BRAKE PEDAL AND NOTICED THAT THE BRAKE PEDAL WAS NON-RESPONSIVE. HE DROVE THE VEHICLE TO HIS RESIDENCE AND NOTIFIED A REPAIR SHOP. THE VEHICLE WAS TOWED TO THE REPAIR SHOP AND A MECHANIC STATED THAT THE BRAKE LINE FAILED. THE DEALER AND MANUFACTURER HAVE NOT BEEN NOTIFIED. THE CURRENT AND FAILURE MILEAGES WERE APPROXIMATELY 86,000. **10/14/09 CW
ADDED ADDITIONAL INFO. UPDATED 10/14/09.*JB

Include, if available: Police/Fire Department Report, Photos, and Repair Invoice.

ATTACH ADDITIONAL SHEETS IF NECESSARY

The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a Manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.



WAYNE SUNOCO



WAYNE N.J.

558 ALPS RD.
WAYNE, NJ 07470
(973)694-1653
"YOUR ONE STOP SHOP"

Year Make: 1999 Plymouth Voyager
Engine: V6 3.3L Vin: G
License: [REDACTED]
MLG in/out: 85485 / 85485
Vin: [REDACTED]

Date 10/08/09 Schedule 10/08/09

INVOICE : 95184

11:58AM

Page 1

REMARKS AND LABOR DESCRIPTIONS	HRS	PRICE	PARTS & LUBRICANTS	QTY	PRICE	TOTAL
Remove & Install BRAKE LINES		270.00	BRAKE LINES(N)	1.00	175.00	175.00
			BRAKE OIL(N)	2.00	4.50	9.00
			BRAKE LINE(N)	1.00	172.00	172.00

DATE	TIME	PHONE	APPROVED	AMOUNT	All Parts Are New Unless Shown As (U) Used or (R) Rebuilt		Labor	270.00	Parts & Lubricants	356.00
I acknowledge notice and oral approval of an increase in the original estimated price					This vehicle will be reassembled within 3 days of the date shown above if I donot authorize the recommended services.		Sublet	0.00		
CASH / CASH					X ACCEPTANCE SIGNATURE I accept the charges and terms of this agreement.				HAZ. DISPOSAL	0.00
									SHOP	0.00
									Gasoline	0.00
									Sub Total	626.00
									Sales Tax	43.82
									Deposit	0.00
									Disc. Applied	0.00
									TOTAL	669.82
									BALANCE DUE	0.00

X

ACCEPTANCE SIGNATURE

I accept the charges and terms of this agreement.

I authorize the above repairs and necessary materials. Your employees may operate vehicle for inspection, testing, delivery at my risk. You will not be responsible for loss or damage to vehicle or items left in it. Labor is guaranteed 365 days or 12000 miles whichever occurs first. All other guarantees are made by the manufacturer. Warrantee work based on this bill must be performed at this shop. All parts are new unless specified as (U) used or (R) rebuilt. REMOVED PARTS WILL BE DISPOSED OF UNLESS I INITIAL HERE _____