



3 2009

DOT Auto Safety Hotline

U.S. Department
of TransportationNational Highway
Traffic Safety
Administration**Vehicle Owner's Questionnaire**
To Report Vehicle Safety Defects

1-888-DASH-2-DOT

(1-888-327-4236)

INTERNET:www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY 100148

Date Received

05-OCT-2009

Repository ☐Reference No.
10286296**OWNER INFORMATION (Type or Print)**

Name

Address

City

PHILADELPHIA

State

PA

Zip Code

Daytime Telephone Number

E-mail Address

Evening Telephone Number

The information you provide will be used to identify potential safety-related defects. We may share your information with the applicable vehicle manufacturer during an investigation or recall in accordance with the routine uses described in the agency's Privacy Act notice. See 49 FR 53971 (Sep. 3, 2004).

VEHICLE INFORMATION

17 digit Vehicle Identification Number Located at bottom of windshield on driver's side

JTNBE46KX73

Make

TOYOTA

Model

CAMRY

Model Year

2007

Date Purchased

Dealer's Name and Telephone Number

Ardmore Toyota

Engine:

No: Cylinders 4

Fuel Type:

Original Owner

☒

Dealer's City

Ardmore

State

Pa

Zip Code

19003

Transmission Type

☐ Antilock Brakes

Powertrain

☐ Cruise Control

Multiple Failure:

Incident Date(s)

27-APR-2009

FAILED COMPONENT(S)/PART(S) INFORMATION

Vehicle Component Code: 350000 EQUIPMENT

Floor mat caused
accelerator to JamFailure Mileage
20000

Failure Speed

10 miles/hr.

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE

Tire Make

Tire Model (Name or Number)

Tire Size (Example P215/65R15)

DOT No. (Example: DOTM9ABC036)

☐ Original Equipment
☐ Prior Repair

Failure Location:

Tire Component Code

Tire Failure Type:

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE

Make:

Date Manufactured:

Model No./Name:

Seat Type:

Installation System:

Child Seat Component Code:

Failed Part:

APPLICABLE INCIDENT INFORMATION

(Please describe in detail the incident(s), failure(s), crash(es), and injury(ies).)

Crash

☒ Yes☒ No

Fire

☐ Yes☒ No

Number of Persons Injured

1

Number of Deaths

0

Reported to Police

N

Yes

Narrative Description of Incident(s), Crash(es), and Injury(ies).

Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e. parts repaired or replaced (and if old part is available).

TL* THE CONTACT OWNS A 2007 TOYOTA CAMRY. WHILE EXITING A PARKING SPACE, THE VEHICLE ACCELERATED WITHOUT INTENTION. AS A CONSEQUENCE SHE CRASHED INTO A TREE. THE VEHICLE WAS TAKEN TO THE DEALER, AND A TECHNICIAN REMOVED THE FLOOR-MATS. THE FAILURE MILEAGE WAS 20000. THE CURRENT MILEAGE WAS 24000.

I tried to put it in park and shut the engine off but as soon as the gear got to Reverse the car started reversing at a fast rate until it hit a light post behind which caused it to stop.

or a statistical summary thereof, may be used in support of the agency's action.

Narrative Description of Incident(s), Failure(s), Crash(es), and Injury(ies)

On 4-27-09 I was driving at 10 miles/hr in the parking lot of a shopping area looking for an available parking spot. This parking lot is situated on an incline. Suddenly my ~~car~~ ^{car} started accelerating at a very high rate of speed. I tried desperately to stop the car by stepping on the brake as hard as I could. The car crashed in a parked car and continued speeding down the hill until it crashed in a tree and stopped.

ATTACH ADDITIONAL SHEETS IF NECESSARY

US Department
of Transportation

National Highway
Traffic Safety
Administration

1200 New Jersey Avenue SE.
Washington, D.C. 20077-9382

Official Business
Penalty for Private Use \$300



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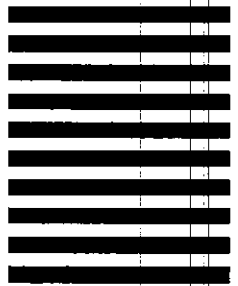
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**US Department of Transportation
National Highway Traffic Safety Administration
Office of Defects Investigation, NVS-210
1200 New Jersey Avenue SE.
Washington, D.C. 20077-9382**



**Think your vehicle
has a safety defect?**



If so:

**Use the enclosed
form to file a report.**

or visit:

www.safercar.gov

or call:

**Vehicle Safety Hotline
888-327-4236**



Vehicle Owner's Questionnaire (VOQ)
U.S. Department of Transportation
National Highway Traffic Safety Administration

