



U.S. Department
of Transportation

National Highway
Traffic Safety
Administration

DOT Auto Safety Hotline
Vehicle Owner's Questionnaire
To Report Vehicle Safety Defects
1-888-DASH-2-DOT
(1-888-327-4236)
INTERNET:www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY 100148

Date Received

02-OCT-2009

Repository Reference No.
10286047**OWNER INFORMATION (Type or Print)**

Name

Address

City

SOMERVILLE

State

ME

Zip Code

Daytime Telephone Number

E-mail Address

Evening Telephone Number

The information you provide will be used to identify potential safety-related defects. We may share your information with the applicable vehicle manufacturer during an investigation or recall in accordance with the routine uses described in the agency's Privacy Act notice. See 49 FR 53971 (Sep. 3, 2004).

VEHICLE INFORMATION

17 digit Vehicle Identification Number Located at bottom of windshield on driver's side

5TBBT4414Y

Make

TOYOTA

Model

TUNDRA

Model Year

2000

Date Purchased

Dealer's Name and Telephone Number

Engine:

No: Cylinders

Fuel Type:

Original Owner

Dealer's City

State

Zip Code

Transmission Type

 Antilock Brakes

Powertrain

 Cruise Control

Multiple Failure:

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Incident Date(s)

25-SEP-2009

FAILED COMPONENT(S)/PART(S) INFORMATION

Vehicle Component Code: 161000 STRUCTURE: FRAME AND MEMBERS

Failure Mileage

121000

Failure Speed

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE

Tire Make

Tire Model (Name or Number)

Tire Size (Example P215/65R15)

DOT No. (Example: DOTM9ABC036)

 Original Equipment
 Prior Repair

Failure Location:

Tire Component Code

Tire Failure Type:

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE

Make:

Date Manufactured:

Model No./Name:

Seat Type:

Installation System:

Child Seat Component Code:

Failed Part:

APPLICABLE INCIDENT INFORMATION*(Please describe in detail the incident(s), Failure(s), Crash(es), and injury(ies).)*

Crash

 Yes No

Fire

 Yes No

Number of Persons Injured

Number of Deaths

Reported to Police

N

Narrative Description of Incident(S), Crash(es), and Injury(ies).

Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e, parts repaired or replaced (and if old part is available).

I HAVE BEEN AWARE OF PROBLEMS WITH EARLY MODEL TOYOTA TUNDRA FRAME RUST PROBLEMS AND HAVE FOLLOWED WITH INTEREST TOYOTAS RESPONSE [NONE]HOWEVER I FEEL OBLIGED TO INFORM YOU THAT ON FRIDAY 25TH THE GAS TANK STRAPS FAILED WHILE DRIVING AND THE GAS TANK FELL OF THE VEHICLE AS LUCK WOULD HAVE IT I WAS SLOWING DOWN TO MAKE A TURN SO THE CONSEQUENCES WERE LIMITED. BUT 30 SECONDS EARLIER AT 55MPH THIS MOST LIKELY WOULD NOT HAVE BEEN A LIMITED CONSEQUENCE SITUATION. *TR

Include, if available: Police/Fire Department Report, Photos, and Repair Invoice.

ATTACH ADDITIONAL SHEETS IF NECESSARY

The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a Manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.

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NAME/ADDRESS [REDACTED] WINDSOR, ME [REDACTED]		VEHICLE Silver 2000 TOYOTA TUNDRA PICKUP V8-4663 4.7L DOHC	VIGUE BROTHERS -----32 AUGUSTA ROAD----- -----WASHINGTON MAINE----- WASHINGTON, ME 04574 -----1-800-778-4483 -----	
HOME PHONE [REDACTED]		ODOMETER IN 96251	VIN 5TBBT4414YS [REDACTED]	WRITTEN BY	
WORK PHONE [REDACTED]	ODOMETER OUT 96251	LICENSE NO. [REDACTED]	P.O. NUMBER		
TECHNICIAN TLV	KEY HOOK TLC	PAID BY Cash	INVOICED ON 10/09/2009		

Parts					
Qty	Mfg	Part	Description	Each	Extended
1	OEM	77601-35080	FUEL CELL STRAPS	51.93	51.93 T
1	OEM	77603-34060	FUEL CELL STRAPS	69.05	69.05 T

Labor		
Hrs	Labor Operations (Jobs)	Extended
	REMOVE CELL STRAPS TO SEND	
	TO SAFTEY BOARD LARRY LONG	
	@ DOT . GOV TAKE PICTURES AS	
	DIRECTED AND SEND TO ABOVE	
	ADDRESS AT 1-877-536-8368 EXT.	
	66281	
1.00	REPLACE THE STRAPS	58.00

INFORMATION Redacted PURSUANT TO THE FREEDOM OF INFORMATION ACT (FOIA), 5 U.S.C. 552(B)(6)

Any warranties on the products sold hereby are those made by the product manufacturer. The seller hereby expressly disclaims all warranties, either expressed or implied, including any implied warranty of merchantability or fitness for a particular purpose, and neither assumes nor authorizes any other person to assume for it any liability in connection with the sale of said products.

I also authorize you to tow this vehicle back to your shop if bill is not paid when agreed upon. You will not be held responsible for loss or damage to vehicle or articles left in vehicle in case of fire, theft, accident or any other cause beyond your control. I also accept responsibility to pay any and all interest after thirtydays of picking up my vehicle, I also agree to pay any and all legal fees connected to collecting any amount unpaid on this invoice. This agreement is legal and binding under my signature below.

[REDACTED SIGNATURE]

Payments:	
Cash	202.53
Total Paid:	202.53
Totals	
Parts:	120.98
Labor:	58.00
Shop Supplies:	1.50
Freight:	16.00
Tax:	6.05
Total:	202.53

SIGNATURE _____

THERE ARE MANY OTHER PLACES TO HAVE YOUR CAR OR TRUCK REPAIRED AND WE THANK YOU FOR CHOOSING US.

Please Add TO 10286047

JUN 24 2010

KB
062910
TGW

SOMERVILLE
ME

PORTLAND ME 0410
15 DEC 2009 PM 1 T



JOHN ABBOTT
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20590

