



OCT 20 2009

DOT Auto Safety Hotline

U.S. Department of Transportation

Vehicle Owner's Questionnaire

To Report Vehicle Safety Defects

1-888-DASH-2-DOT

(1-888-327-4236)

INTERNET: www.nhtsa.dot.gov/hotline

National Highway Traffic Safety Administration

FOR AGENCY USE ONLY 100148

Date Received

25-SEP-2009

Repository

Reference No.

10285231

OWNER INFORMATION (Type or Print)

Name

Address

City

NORWALK

State

CT

Zip Code

Daytime Telephone Number

E-mail Address

Evening Telephone Number

The information you provide will be used to identify potential safety-related defects. We may share your information with the applicable vehicle manufacturer during an investigation or recall in accordance with the routine uses described in the agency's Privacy Act notice. See 49 FR 53971 (Sep. 3, 2004).

VEHICLE INFORMATION

17 digit Vehicle Identification Number Located at bottom of windshield on driver's side

2G1WB58N279

Make

CHEVROLET

Model

IMPALA

Model Year

2007

Date Purchased

10-24-06

Dealer's Name and Telephone Number

MANITIME MOTORS 203-259-5221

Engine: 3.5L V6

No: Cylinders

6

Fuel Type:

REG GAS

Original Owner

Dealer's City

State

Zip Code

Transmission Type

4 SPD AUTOMATIC

Antilock Brakes

Cruise Control

Powertrain

Multiple Failure:

Brake Rotors Front & Rear

Incident Date(s)

22-MAR-2008

FAILED COMPONENT(S)/PART(S) INFORMATION

Vehicle Component Code: 030000 SERVICE BRAKES, HYDRAULIC Vehicle Purchase New

FRONT AND REAR BRAKE ROTOR WARP SEE OTHER SIDE

Failure Mileage

19500

Failure Speed

over 20 miles

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE

Tire Make

Tire Model (Name or Number)

Tire Size (Example P215/65R15)

DOT No. (Example: DOTM19ABC036)

Original Equipment Prior Repair

Failure Location:

Tire Component Code

Tire Failure Type:

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE

Make:

Date Manufactured:

Model No./Name:

Seat Type:

Installation System:

Child Seat Component Code:

Failed Part:

APPLICABLE INCIDENT INFORMATION

(Please describe in detail the incident(s), failure(s), crash(es), and injury(ies).)

Crash Yes No

Fire Yes No

Number of Persons Injured

Number of Deaths

Reported to Police

N

Narrative Description of Incident(S), Crash(es), and Injury(ies).

Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e. parts repaired or replaced (and if old part is available).

TL*THE CONTACT OWNS A 2007 CHEVROLET IMPALA. HE STATED THAT WHEN APPLYING PRESSURE TO THE BRAKE PEDAL, THE VEHICLE BEGAN TO SHAKE. THE DEALER REPLACED THE ROTORS TWICE WITHIN 10,000 MILES. NONE OF THE REPAIRS HAVE REMEDIED THE FAILURE AND THE BRAKES ARE NOT FUNCTIONING PROPERLY. THE FAILURE MILEAGE WAS 19500 AND THE CURRENT MILEAGE WAS 36335.

Include, if available: Police/Fire Department Report, Photos, and Repair Invoice.

ATTACH ADDITIONAL SHEETS IF NECESSARY

The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond this questionnaire. Your response may be used to assist the NHTSA in determining whether a Manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.

Narrative Description of Incident(s), Failure(s), Crash(es), and Injury(ies)

FRONT BRAKE ROTORS WARP AND REPLACE 04-22-08 AT 19,220
FRONT BRAKE ROTORS WARP AGAIN AND REPLACE ON 09-30-09 AT 36,484

REAR BRAKE ROTORS WARP AND REPLACE ON 09-04-08 AT 25,262

ATTACH 3 PAID BILL RELATING TO THE ABOVE

ATTACH ADDITIONAL SHEETS IF NECESSARY

U.S. Department of Transportation

National Highway Traffic Safety Administration

1200 New Jersey Avenue SE, Washington, D.C. 20077-9382

Official Business Penalty for Private Use \$300



NO POSTAGE NECESSARY IF MAILED IN THE UNITED STATES



BUSINESS REPLY MAIL

FIRST-CLASS MAIL PERMIT NO. 1888 WASHINGTON, DC

POSTAGE WILL BE PAID BY ADDRESSEE

**US Department of Transportation
National Highway Traffic Safety Administration
Office of Defects Investigation, NVS-210
1200 New Jersey Avenue SE.
Washington, D.C. 20077-9382**



Think your vehicle has a safety defect?



If so:

Use the enclosed form to file a report.

or visit:

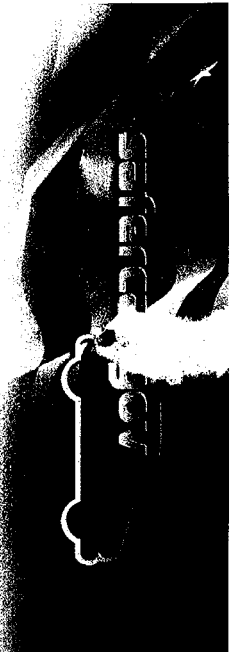
www.safercar.gov

or call:

**Vehicle Safety Hotline
888-327-4236**



Vehicle Operation and Maintenance Division
U.S. Department of Transportation
National Highway Traffic Safety Administration



front rotors

SCIAUDONE S GARAGE LLC.
 28 LEONARD STREET
 NORWALK, CT. 06850
 Phone - 203-853-0595 Fax - 203-853-2345
 GENERAL REPAIR, BRAKE SERVICE, IGNITION SPECIALIST

INVOICE
 10999

DMVR284

4-22-08

Print Date : 04/22/2008

INVOICE

Norwalk, CT
 Home
 Cust ID : 985

Ref # :

2007 Chevrolet - Impala LS
 3.5L, V6, VIN (N)
 Lic # :
 Unit # :
 Vin # :
 Hat # :

Odometer In : 19220
 Odometer Out : 19220

Part Description / Number	Qty	Sale	Extended	Labor Description	Hours	Extended
Front Original Equipment Ceramic Premium Pads BCD1159	1.00	105.32	105.32	Replace front disc pads and rotors	1.00	78.00
Front Disc Brake Rotor 55126	2.00	95.16	190.32	Replace front brake pad linings and rotors. Clean and lubricate brake calipers and slide mechanisms. Check and fill brake fluid. Bleed air from system. Road test vehicle.		

PAID
 APR 22 2008

[Technicians : SCIAUDONE, MIKE]

Org. Estimate \$396.06	Revisions \$0.00	Current Estimate \$ 396.06	Additional Cost	Revised Estimate	Labor:	78.00
					Parts:	295.64
					Sublet:	0.00
					Sub:	373.64
					Tax:	22.42
					Total:	396.06
					Bal Due:	\$396.06

[Payments -]

GOD BLESS AMERICA

I hereby authorize the above repair work to be done along with the necessary material and hereby grant you and/or your employees permission to operate the car or truck herein described on street, highways or elsewhere for the purpose to testing and/or inspection. An express mechanic's lien is hereby acknowledged on above car or truck to secure the amount of repairs thereto. Warranty on parts and labor is one years or 12,000 miles whichever comes first. Warranty work has to be performed in our shop & cannot exceed the original cost of repair.

SIGNATURE..... Date..... Time.....

FRONT ROTORS

FRONT ROTORS

9-30-09

SCIAUDONE S GARAGE LLC.
28 LEONARD STREET
NORWALK, CT. 06850

Phone - 203-853-0595 Fax - 203-853-2345
GENERAL REPAIR, BRAKE SERVICE, IGNITION SPECIALIST

INVOICE

14818

Org. Est. # 031952
DMVR284

INVOICE

Print Date : 09/30/2009

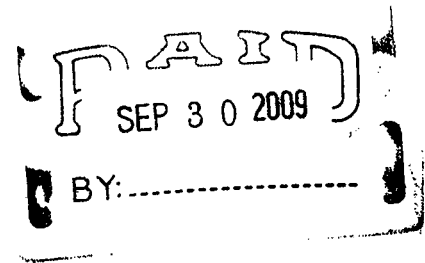
[Redacted]
Norwalk, CT [Redacted]
Home [Redacted]
Cust ID : 985

Ref # :

2007 Chevrolet - Impala LS
3.5L, V6, VIN (N)
Lic # : [Redacted]
Unit # : [Redacted]
Vin # : [Redacted]
Hat # : [Redacted]

Odometer In : 36484
Odometer Out : 36484

Part Description / Number	Qty	Sale	Extended	Labor Description	Hours	Extended
Front Disc Brake Rotor - WARRANTY 55126	2.00			DISC ROTOR - Remove & Replace BOTH FRONT	1.00	78.00



[Technicians : SCIAUDONE, JAMES 2]

Org. Estimate \$82.68	Revisions \$0.00	Current Estimate \$ 82.68	Additional Cost	Revised Estimate	Labor: 78.00
					Parts: 0.00
					Sublet: 0.00
					Sub: 78.00
					Tax: 4.68
					Total: 82.68
					Bal Due: \$82.68

[Payments -]

GOD BLESS AMERICA

I hereby authorize the above repair work to be done along with the necessary material and hereby grant you and/or your employees permission to operate the car or truck herein described on street, highways or elsewhere for the purpose to testing and/or inspection. An express mechanic's lien is hereby acknowledged on above car or truck to secure the amount of repairs thereto. Warranty on parts and labor is one years or 12,000 miles whichever comes first. Warranty work has to be performed in our shop & cannot exceed the original cost of repair.

SIGNATURE..... Date..... Time.....

lean rotors

SCIAUDONE'S GARAGE LLC.

28 LEONARD STREET
NORWALK, CT. 06850

Phone - 203-853-0595 Fax - 203-853-2345

GENERAL REPAIR, BRAKE SERVICE, IGNITION SPECIALIST

9-4-08

INVOICE

11937

Org. Est. # 025330
DMVR284

INVOICE

Work Completed Date : 09/04/2008

Print Date : 09/04/2008

2007 Chevrolet - Impala LS
3.5L, V6, VIN (N)

Lic # : [REDACTED]

Odometer In : 25262

Unit # :

Odometer Out : 25262

Vin # :

Hat # :

Norwalk, CT [REDACTED]

Home [REDACTED]

Cust ID : 985

Ref # :

Part Description / Number	Qty	Sale	Extended	Labor Description	Hours	Extended
Rear Original Equipment Ceramic Premium Pads BCD698	1.00	101.82	101.82	Replace rear disc pads and rotors Replace rear brake pad linings and rotors. Clean and lubricate brake calipers and slide mechanisms. Check and fill brake fluid. Bleed air from system. Road test vehicle.	1.00	78.00
Rear Disc Brake Rotor PREMIUM 55125	2.00	58.22	116.44			

passenger side rear

[Handwritten signature]

[Technicians : CARNEY, DANIEL 3]

Org. Estimate \$328.88	Revisions \$0.00	Current Estimate \$ 328.88	Additional Cost	Revised Estimate	Labor: 78.00
					Parts: 218.26
					Sublet: 0.00
					Sub: 296.26
					Tax: 17.78
					Total: 314.04
					Bal Due: \$314.04

[Payments -]

GOD BLESS AMERICA

I hereby authorize the above repair work to be done along with the necessary material and hereby grant you and/or your employees permission to operate the car or truck herein described on street, highways or elsewhere for the purpose to testing and/or inspection. An express mechanic's lien is hereby acknowledged on above car or truck to secure the amount of repairs thereto. Warranty on parts and labor is one years or 12,000 miles whichever comes first. Warranty work has to be performed in our shop & cannot exceed the original cost of repair.

SIGNATURE..... Date..... Time.....