

**OCT - 9 2009****DOT Auto Safety Hotline**U.S. Department
of Transportation**National Highway
Traffic Safety
Administration****Vehicle Owner's Questionnaire****To Report Vehicle Safety Defects****1-888-DASH-2-DOT****(1-888-327-4236)****INTERNET:www.nhtsa.dot.gov/hotline**

FOR AGENCY USE ONLY 100148

Date Received

16-SEP-2009

Repository ☐Reference No.
10284180**OWNER INFORMATION (Type or Print)**

Name

Address

City

GANSEVOORT

State

NY

Zip Code

Daytime Telephone Number

E-mail Address

Evening Telephone Number

The information you provide will be used to identify potential safety-related defects. We may share your information with the applicable vehicle manufacturer during an investigation or recall in accordance with the routine uses described in the agency's Privacy Act notice. See 49 FR 53971 (Sep. 3, 2004).

VEHICLE INFORMATION

17 digit Vehicle Identification Number Located at bottom of windshield on driver's side

4T1BE46K17U

Make

TOYOTA

Model

CAMRY

Model Year

2007

Date Purchased

Dealer's Name and Telephone Number

Engine:

No: Cylinders

Fuel Type:

Original Owner

☐

Dealer's City

State

Zip Code

Transmission Type

☐

Antilock Brakes

Powertrain

Multiple Failure:

Incident Date(s)

14-SEP-2009

☐ Cruise Control**FAILED COMPONENT(S)/PART(S) INFORMATION**

Vehicle Component Code: 110000 ELECTRICAL SYSTEM

Failure Mileage

24193

Failure Speed

70

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE

Tire Make

Tire Model (Name or Number)

Tire Size (Example P215/65R15)

DOT No. (Example: DOTM9ABC036)

☐ Original Equipment
☐ Prior Repair

Failure Location:

Tire Component Code

Tire Failure Type:

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE

Make:

Date Manufactured:

Model No./Name:

Seat Type:

Installation System:

Child Seat Component Code:

Failed Part:

APPLICABLE INCIDENT INFORMATION

(Please describe in detail the incident(s), failure(s), crash(es), and injury(ies).)

Crash

☐ Yes☒ No

Fire

☐ Yes☒ No

Number of Persons Injured

Number of Deaths

Reported to Police

N

Narrative Description of Incident(S), Crash(es), and Injury(ies).**Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e. parts repaired or replaced (and if old part is available).**

TL*THE CONTACT OWNS A 2007 TOYOTA CAMRY. HE STATED THAT WHILE DRIVING 70 MPH THE GAUGES ON THE INSTRUMENT PANEL FAILED; THEN THE ENGINE STALLED. HE WAS ABLE TO PULL TO THE SIDE OF THE ROAD AND RESTART THE VEHICLE. AS A CONSEQUENCE HIS RISK FOR VEHICLE CRASH WAS INCREASED. THE VEHICLE WAS TAKEN TO A DEALER FOR INSPECTION. HOWEVER BECAUSE HE WOULD BE CHARGED FOR DIAGNOSTIC TESTING THE VEHICLE WAS NOT INSPECTED OR REPAIRED. THE MANUFACTURER WAS NOTIFIED OF THE FAILURE. THE FAILURE MILEAGE WAS 24,193. THE CURRENT MILEAGE WAS 24,440.

Include, if available: Police/Fire Department Report, Photos, and Repair Invoice.

ATTACH ADDITIONAL SHEETS IF NECESSARY

The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a Manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.

Narrative Description of Incident(s), Failure(s), Crash(es), and Injury(ies)

I have since taken the vehicle to Toyota of Clifton Park and they replaced the keys. Jake Viganmo was the Tech that stated the key case had a crack in it. I have put 600 miles on the new keys and have not had a problem. They put the car thru a diagnostic test at no cost to me. Very good experience @ Toyota Clifton Park N.Y.

The dealer at Toyota @ Exit 15 Sunnyside N.Y. wouldn't even look @ the car and would rather I die on the highway some place. Bad experience

ATTACH ADDITIONAL SHEETS IF NECESSARY

U.S. Department
of Transportation

**National Highway
Traffic Safety
Administration**

1200 New Jersey Avenue SE.
Washington, D.C. 20077-9382

Official Business
Penalty for Private Use \$300



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NECESSARY
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IN THE
UNITED STATES**

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WASHINGTON, DC

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**US Department of Transportation
National Highway Traffic Safety Administration
Office of Defects Investigation, NVS-210
1200 New Jersey Avenue SE.
Washington, D.C. 20077-9382**



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**Think your vehicle
has a safety defect?**



If so:

**Use the enclosed
form to file a report.**

or visit:

www.safercar.gov

or call:

**Vehicle Safety Hotline
888-327-4236**



Vehicle Owner's Questionnaire (VOQ)
U.S. Department of Transportation
National Highway Traffic Safety Administration

