


Please excuse late submission. Conditions (personal) prevented me from responding earlier. My email is [REDACTED]

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|  DOT Auto Safety Hotline U.S. Department of Transportation National Highway Traffic Safety Administration | | Vehicle Owner's Questionnaire To Report Vehicle Safety Defects 1-888-DASH-2-DOT (1-888-327-4236) INTERNET: www.nhtsa.dot.gov/hotline | | FOR AGENCY USE ONLY 100148 Date Received: 2010 FEB 22 AM 10:13 16-SEP-2009 | | Repository <input type="checkbox"/> Reference No. 10284177 |
| OWNER INFORMATION (Type or Print) | | | | Daytime Telephone Number [REDACTED] E-mail Address [REDACTED] | | |
| Name [REDACTED] Address [REDACTED] | | | | Evening Telephone Number <i>same</i> | | |
| City FORT SMITH State AR Zip Code [REDACTED] | | The information you provide will be used to identify potential safety-related defects. We may share your information with the applicable vehicle manufacturer during an investigation or recall in accordance with the routine uses described in the agency's Privacy Act notice. See 49 FR 53971 (Sep. 3, 2004). | | | | |
| VEHICLE INFORMATION | | | | | | |
| 17 digit Vehicle Identification Number Located at bottom of windshield on driver's side 18XF4CK2811 [REDACTED] | | Make <i>WRV WESTERN Recreational</i> Model ALPINE Model Year 2001 | | Date Purchased <i>1/27/2002</i> Dealer's Name and Telephone Number <i>Trail side RV</i> Engine: No: Cylinders Fuel Type: <i>Diesel</i> | | |
| Original Owner <input checked="" type="checkbox"/> Dealer's City <i>Kansas City</i> State <i>KA</i> Zip Code | | Transmission Type <i>Allison MH 3000</i> <input checked="" type="checkbox"/> Antilock Brakes <input checked="" type="checkbox"/> Cruise Control Powertrain <i>Cummins 350HP 8.3 L</i> Multiple Failure: <i>yes unknown, dates prior to 7/22/09</i> Incident Date(s) <i>22-JUL-2009</i> | | | | |
| FAILED COMPONENT(S)/PART(S) INFORMATION | | | | | | |
| Vehicle Component Code: 030000 SERVICE BRAKES, HYDRAULIC <i>Bosch pin slide brakes with 73mm piston calipers</i> | | | | Failure Mileage <i>85000</i> Failure Speed <i>30 MPH</i> | | |
| ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE | | | | | | |
| Tire Make Tire Model (Name or Number) Tire Size (Example P215/65R15) | | DOT No. (Example: DOTM9ABC036) <input type="checkbox"/> Original Equipment <input type="checkbox"/> Prior Repair Failure Location: | | | | |
| Tire Component Code Tire Failure Type: | | | | | | |
| ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE | | | | | | |
| Make: Date Manufactured: Model No./Name: | | Seat Type: Installation System: | | | | |
| Child Seat Component Code: Failed Part: | | | | | | |
| APPLICABLE INCIDENT INFORMATION (Please describe in detail the incident(s), failure(s), crash(es), and injury(ies).) | | | | | | |
| Crash <input type="checkbox"/> Yes <input checked="" type="checkbox"/> No Fire <input type="checkbox"/> Yes <input checked="" type="checkbox"/> No | | Number of Persons Injured <i>0</i> Number of Deaths <i>0</i> Reported to Police <i>N</i> | | | | |
| Narrative Description of Incident(s), Crash(es), and Injury(ies). Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e. parts repaired or replaced (and if old part is available). | | | | | | |
| TL* THE CONTACT OWNS A 2001 WESTERN ALPINE RECREATIONAL VEHICLE. HE STATED THAT THERE WAS ABNORMAL HEAT GENERATION AT THE END OF THE WHEEL THAT CAUSED THE BRAKE TO DRAG. THE TEMPERATURE INCREASED AT THE WHEEL END WHICH COULD EVENTUALLY LEAD TO SOFT PEDAL CONDITIONS DUE TO BRAKE FLUID BOIL. IF THE FAILURE OCCURS IT COULD EXTEND STOPPING DISTANCE AND INCREASE THE RISK OF A CRASH. THE VEHICLE WAS INSPECTED BY THE DEALER, BUT THE TECHNICIANS WERE UNABLE TO PROVIDE A REMEDY. THE TECHNICIAN ALSO STATED THAT HIS MODEL TYPE WAS EXCLUDED FROM RECALL 09V110000 (SERVICE BRAKES, HYDRAULIC). THE BRAND NAME OF THE BRAKE SYSTEM IS BOSCH. THE FAILURE MILEAGE WAS 85000 AND THE CURRENT MILEAGE WAS 102000. <i>I did not know about recall 09V110000 and no technician mentioned this to me. I use the engine brake, pac-brake, 100% of the time and I manually downshifted on a down hill to 2nd to slow vehicle yet the right rear brake locked up and on inspection found a lot of smoke and burning smell from wheel. This had</i> | | | | | | |
| Include, if available: Police/Fire Department Report, Photos, and Repair Invoice. | | | | ATTACH ADDITIONAL SHEETS IF NECESSARY | | |
| The Privacy Act of 1974 - Public Law 93-502 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a Manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action. | | | | | | |

happened several times previously but not to this extent. Rear wheel had been pulled twice before in last 2 years by Ken worth truck shop and no cause found. Pin slides lubed as prevent maintenance did not help. A serious problem.