



OCT -- 9 2009

DOT Auto Safety Hotline

FOR AGENCY USE ONLY 100148

U.S. Department of Transportation

Vehicle Owner's Questionnaire To Report Vehicle Safety Defects

National Highway Traffic Safety Administration

1-888-DASH-2-DOT (1-888-327-4236)

INTERNET:www.nhtsa.dot.gov/hotline

Date Received

Repository

15-SEP-2009

Reference No. 10284077

OWNER INFORMATION (Type or Print)

Name

Address

City

EAST NORTHPORT

State

NY

Zip Code

Daytime Telephone Number

E-mail Address

Evening Telephone Number

The information you provide will be used to identify potential safety-related defects. We may share your information with the applicable vehicle manufacturer during an investigation or recall in accordance with the routine uses described in the agency's Privacy Act notice. See 49 FR 53971 (Sep. 3, 2004).

VEHICLE INFORMATION

17 digit Vehicle Identification Number Located at bottom of windshield on driver's side

2T2HA31U25C

Make

LEXUS

Model

RX330

Model Year

2005

Date Purchased

12/2004

Dealer's Name and Telephone Number

LEXUS OF SMITHTOWN

Engine:

No: Cylinders 6

Fuel Type:

GAS

Original Owner

Dealer's City

SMITHTOWN

State

NY

Zip Code

11787

Transmission Type

AUTO

Antilock Brakes

Cruise Control

Powertrain

Multiple Failure:

Incident Date(s)

25-JAN-2006

FAILED COMPONENT(S)/PART(S) INFORMATION

Vehicle Component Codes: 120000 EXTERIOR LIGHTING, 121000 EXTERIOR LIGHTING: HEADLIGHTS

Failure Mileage

16000

Failure Speed

N/A

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE

Tire Make

Tire Model (Name or Number)

Tire Size (Example P215/65R15)

DOT No. (Example: DOTM19ABC036)

Original Equipment

Prior Repair

Failure Location:

Tire Component Code

Tire Failure Type:

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE

Make:

Date Manufactured:

Model No./Name:

Seat Type:

Installation System:

Child Seat Component Code:

Failed Part:

APPLICABLE INCIDENT INFORMATION

(Please describe in detail the incident(s), failure(s), crash(es), and injury(ies).)

Crash

Yes

No

Fire

Yes

No

Number of Persons Injured

0

Number of Deaths

0

Reported to Police

N

Narrative Description of Incident(s), Crash(es), and Injury(ies).

Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e., parts repaired or replaced (and if old part is available).

TL\*THE CONTACT OWNS A 2005 LEXUS RX330. HE STATED THAT THERE WAS A MASSIVE AMOUNT OF CONDENSATION IN THE DRIVER SIDE HEAD LAMP WHICH CAUSED THE LIGHT BULB AND THE COMPUTER TO FAIL. THE DEALER WAS NOTIFIED AND THE REPAIR WAS MADE; HOWEVER, HE NOTICED THAT THE PASSENGER SIDE LIGHTS INTENSITY WAS DIFFERENT FROM THE DRIVER'S SIDE. THE DEALER STATED THAT THE LIGHTS WERE ALIGNED CORRECTLY AND SHOULD NOT AFFECT THE INTENSITY. THE CONTACT PROVIDED PHOTOS TO PROVE THE DIFFERENCE IN THE DRIVER AND PASSENGER SIDE LIGHTS. THE DEALER REPAIRED THE BOTH OF THE LIGHTS PER THE WARRANTY. THE FAILURE MILEAGE WAS 16000 AND THE CURRENT MILEAGE WAS 53000.

Include, if available: Police/Fire Department Report, Photos, and Repair Invoice.

ATTACH ADDITIONAL SHEETS IF NECESSARY

The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.