



OCT 23 2009

DOT Auto Safety Hotline

U.S. Department of Transportation

Vehicle Owner's Questionnaire To Report Vehicle Safety Defects

National Highway Traffic Safety Administration

1-888-DASH-2-DOT (1-888-327-4236)

INTERNET: www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY 100148

Date Received

14-SEP-2009

Repository

Reference No. 10283914

OWNER INFORMATION (Type or Print)

Name

Address

City

WEST LINN

State

OR

Zip Code

Daytime Telephone Number

Evening Telephone Number

E-mail Address

The information you provide will be used to identify potential safety-related defects. We may share your information with the applicable vehicle manufacturer during an investigation or recall in accordance with the routine uses described in the agency's Privacy Act notice. See 49 FR 53971 (Sep. 3, 2004).

VEHICLE INFORMATION

17 digit Vehicle Identification Number Located at bottom of windshield on driver's side

1HGCG5649WA

Make

HONDA

Model

ACCORD

Model Year

1998

Date Purchased

7000

Dealer's Name and Telephone Number

Beaverton Honda (Oregon)

Engine:

No: Cylinders 4

Fuel Type:

gas

Original Owner

Dealer's City

State

OR

Zip Code

Transmission Type

Antilock Brakes

Powertrain

Multiple Failure:

Incident Date(s)

07-SEP-2009

Cruise Control

FAILED COMPONENT(S)/PART(S) INFORMATION

Vehicle Component Codes: 021000 SUSPENSION: FRONT, 021540 SUSPENSION: FRONT: CONTROL ARM: LOWER BALL JOINT

Failure Mileage

158000

Failure Speed

0

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE

Tire Make

Tire Model (Name or Number)

Tire Size (Example P215/65R15)

DOT No. (Example: DOTM19ABC036)

Original Equipment Prior Repair

Failure Location:

Tire Component Code

Tire Failure Type:

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE

Make:

Date Manufactured:

Model No./Name:

Seat Type:

Installation System:

Child Seat Component Code:

Failed Part:

APPLICABLE INCIDENT INFORMATION

(Please describe in detail the incident(s), failure(s), crash(es), and injury(ies).)

Crash

Yes No

Fire

Yes No

Number of Persons Injured

Number of Deaths

Reported to Police

N

Narrative Description of Incident(S), Crash(es), and Injury(ies).

Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e. parts repaired or replaced (and if old part is available).

*THE CONTACT OWNS A 1998 HONDA ACCORD. THE CONTACT STATED THAT THE VEHICLE WAS MAKING AN EXTREMELY LOUD NOISE WHILE AT TRAFFIC LIGHTS. THE VEHICLE WAS TAKEN TO THE DEALER AND INSPECTED WHERE IT WAS DETERMINED THAT THE FRONT BALL JOINTS WERE LOOSE. THE CONTACT WAS GIVEN AN ESTIMATE OF \$339.00, NO REPAIRS HAVE BEEN MADE. THE MANUFACTURER STATED THAT NHTSA CAMPAIGN NUMBER: 99V069000, SUSPENSION:FRONT:CONTROL ARM:LOWER BALL JOINT WERE DIRECTLY RELATED TO THE FAILURE; HOWEVER, THE VIN DIDN'T QUALIFY. THE MANUFACTURER OFFERED NO COMPENSATION. THE FAILURE MILEAGE WAS 158,000.

Include, if available: Police/Fire Department Report, Photos, and Repair Invoice.

ATTACH ADDITIONAL SHEETS IF NECESSARY

The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a Manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.

Narrative Description of Incident(s), Failure(s), Crash(es), and Injury(ies)

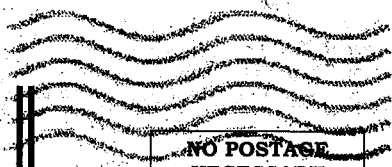
I believe this VIN should be included in the lower ball joint recall.



ATTACH ADDITIONAL SHEETS IF NECESSARY

PORTLAND OR 972

15 OCT 2009 9PM '08



NO POSTAGE
NECESSARY
IF MAILED
IN THE
UNITED STATES

U.S. Department
of Transportation

**National Highway
Traffic Safety
Administration**

1200 New Jersey Avenue SE.
Washington, D.C. 20077-9382

Official Business
Penalty for Private Use \$300

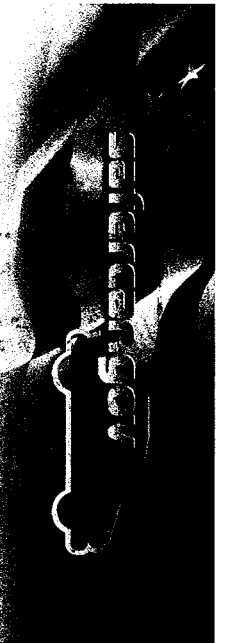
BUSINESS REPLY MAIL
FIRST-CLASS MAIL PERMIT NO. 1888 WASHINGTON, DC

POSTAGE WILL BE PAID BY ADDRESSEE

**US Department of Transportation
National Highway Traffic Safety Administration
Office of Defects Investigation, NVS-210
1200 New Jersey Avenue SE.
Washington, D.C. 20077-9382**



**Think your vehicle
has a safety defect?**



If so:



**Use the enclosed
form to file a report.**

or visit:

www.safercar.gov

or call:

**Vehicle Safety Hotline
888-327-4236**



Vehicle Owner's Questionnaire (VOQ)
U.S. Department of Transportation
National Highway Traffic Safety Administration