

INFORMATION ACT (FOIA), 5 U.S.C. 552(B)(6)

DOT Auto Safety Hotline



U.S. Department of Transportation

National Highway Traffic Safety Administration

Vehicle Owner's Questionnaire
To Report Vehicle Safety Defects
1-888-DASH-2-DOT
(1-888-327-4236)
INTERNET: www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY 100148

Date Received

JUN 14 2010
11-SEP-2009

Repository

Reference No.
10283634

OWNER INFORMATION (Type or Print)

Name

Address

City APEX

State NC

Zip Code

Daytime Telephone Number

E-mail Address

Evening Telephone Number

The information you provide will be used to identify potential safety-related defects. We may share your information with the applicable vehicle manufacturer during an investigation or recall in accordance with the routine uses described in the agency's Privacy Act notice. See 49 FR 53971 (Sep. 3, 2004).

VEHICLE INFORMATION

17 digit Vehicle Identification Number Located at bottom of windshield on driver's side
4X4TWDU216R

Make
FOREST RIVER

Model
WILDWOOD

Model Year
2006

Date Purchased

Dealer's Name and Telephone Number

Engine:
No: Cylinders

Fuel Type:

Original Owner

Dealer's City

State

Zip Code

Transmission Type

Antilock Brakes

Powertrain

Multiple Failure:

Incident Date(s)
08-AUG-2009

Cruise Control

FAILED COMPONENT(S)/PART(S) INFORMATION

Vehicle Component Code: 162000 STRUCTURE: BODY

Failure Mileage

Failure Speed

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE

Tire Make

Tire Model (Name or Number)

Tire Size (Example P215/65R15)

DOT No. (Example: DOTM9ABC036)

Original Equipment
 Prior Repair

Failure Location:

Tire Component Code

Tire Failure Type:

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE

Make:

Date Manufactured:

Model No./Name:

Seat Type:

Installation System:

Child Seat Component Code:

Failed Part:

APPLICABLE INCIDENT INFORMATION

(Please describe in detail the incident(s), Failure(s), Crash(es), and injury(ies).)

Crash

Yes No

Fire

Yes No

Number of Persons Injured

none

Number of Deaths

none

Reported to Police

N

Narrative Description of Incident(S), Crash(es), and Injury(ies).
 Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e. parts repaired or replaced (and if old part is available).

TL* THE CONTACT OWNS A 2006 FOREST RIVER WILDWOOD TRAILER. THE CONTACT STATED THAT UPON INSPECTING THE VEHICLE SHE NOTICED THAT THE BASE HAD A SPLIT NEXT TO THE I-BEAM WHICH CAUSED THE VEHICLE TO FISH TAIL AND SUBSEQUENTLY CRASH. THE DEALER HAS NOT DIAGNOSED THE CAUSE OF THE FAILURE. A COMPLAINT WAS FILED WITH THE MANUFACTURER. THE FAILURE AND CURRENT MILEAGES WERE NOT APPLICABLE.

*Please see attachments for all information.
 There was NO crash.
 Repairs not done yet.*

Include, if available: Police/Fire Department Report, Photos, and Repair Invoice.

ATTACH ADDITIONAL SHEETS IF NECESSARY

The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a Manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.



U.S. Department
of Transportation
**National Highway
Traffic Safety
Administration**

1200 New Jersey Avenue SE
Washington, DC 20590

NVS-216fb

Dear Consumer:

As a follow-up to your report to the Vehicle Safety Hotline (VSH), we have recorded your information on the enclosed Vehicle Owner's Questionnaire (VOQ) form. Please review the form and make changes, additions and corrections as necessary. Additionally, please provide a more detailed description of the failures(s) you reported that you believe relevant to safety. Also, if available, include copies of repair invoices, letters to the manufacturer, or any other document related to the problem(s) you reported. If a crash or fire occurred, include a copy of the police or fire department report.

It is helpful to be as thorough as possible in your report so that our ability to use your report will be maximized. If you do not have the information, it is not necessary to complete all the boxes. However, it is very difficult to identify the scope of a vehicle problem unless the vehicle identification number (VIN) is known. The VIN is located inside the vehicle on the dashboard adjacent to the left (driver's side) of the windshield pillar and on the drivers' door or the driver's door jam. It may also be listed on a dealer repair invoice or your insurance or registration cards. When reporting a tire problem, the brand name, tire line and complete tire size should be included. Be certain to provide the DOT tire identification number. It is usually located near the rim flange of the tire on either side of the tire.

We do not make your personal information (name, address, phone numbers, etc.) available to the general public. However, if we open an investigation that involves your vehicle, we will provide the manufacturer of your vehicle with a complete copy of your report. The information you provide may assist the manufacturer and NHTSA in determining if a safety-related defect exists.

Any information provided is entirely voluntary. There is no consequence or penalty of any kind if you do not wish to provide it. We seek this information to develop both statistical and investigative evidence that will help identify potential safety related problems in vehicles or vehicle equipment, e.g., tires, child safety seats, jacks, etc.

When completed, please fold and staple or tape the form so that the pre-addressed portion of the form is on the outside. If a larger envelope is used, tape the VOQ form to the larger envelope so that the pre-addressed portion of the form is showing.

If further assistance is needed, please contact the VSH at their toll-free number, 1-888-327-4236.

Thank you for your cooperation.

Sincerely,

Randy Reid Chief
Correspondence Research Division
Office of Defects Investigation
Enforcement

Enclosure: VOQ

May 11, 2010

[REDACTED]
Elkhart, IN [REDACTED]

ATTN: Mr. Chad Green
Customer Service Representative

Dear Mr. Green,

I am sorry to have not contacted you before now since talking to you in early October 2009. Our winter turned so brutally cold I did not push to get the pictures that are enclosed. I had called about a Forest River travel trailer that I own that has what I believe to be a design flaw that caused the "I" beam on the undercarriage to develop a metal fatigue or stress crack. I am enclosing pictures of the actual spring shackle that has completely broken away from the "I" beam.

The unit was purchased from Four Seasons RV, Inc.
2319 Jefferson Davis Hwy. US#1 South Sanford, NC 27332
I originally contacted them numerous times over the phone and left messages as that was the normal procedure. They were usually busy but always returned your call in a timely way. Unfortunately, when I called the last time I got a recording saying they were very sorry but they had closed the business. They left no info about transferring their customers to another dealer or service center.

I am the second owner of the travel trailer so I know that all warranties are void but the problem concerns me because everyone that owns a Forest River Model FD19 Wildwood unit may at some point encounter the same defect. The problem appears to be that the "I" beam on the side of the trailer that runs the center line of the highway was cut to make room for the black and gray water holding tanks. The spring shackle bracket was welded to the very end of the "I" beam and this put undue stress on the end of the "I" beam causing a stress fracture. Had the bracket been welded just a couple inches back from the end of the "I" beam there would not have been as much force put on the end of the beam.

I recently went to the local RV show and actually had a conversation with Doretta Repaich from the Cedar Creek Division and she urged me to send this information to you. I also showed some of the vendors that handle Forest River products the enclosed pictures and got a wide

variety of explanations of what happened. The initial explanation was that the weld joints sometimes separate and need to be rewelded. As you can see in the photos the weld joint is intact. Other explanations ranged from : the "I" beams are made to flex and breakaway, to the unit had been abused by off road camping, to the unit had been damaged by hitting potholes. If this unit was sitting on a dealer lot today, you could not tell it from a newly manufactured unit. There are no dings or scratches on the under carriage or on the rock guard on the front end of the unit. The fresh water holding tank has never been filled and the gas stove in the kitchen other an being demonstrated when purchased has not been used. The awning is not discolored and there are no black streaks on the siding of the unit.

I purchased the unit from a couple that was here from Australia. One of the owners was in a teaching program and they had planned to "see the country" while they were here. They had an emergency and had to immediately leave to go back to Australia and a friend was in charge of selling the unit for them. In fact, I had to fax them papers to get a one-time power of attorney to correctly change the title from their names to mine as only one of them had signed the title before leaving.

The original owners had traveled from Four Oaks, NC to Sanford, NC to take delivery of the unit which was about 50 miles. Then they traveled twice from Four Oaks, North Carolina to Myrtle Beach, South Carolina a round-trip of about 350 miles for each trip. I brought it from Four Oaks, NC to Apex, NC a trip of about 50 miles. I went camping at Jordan Lake State Park just minutes from Apex where I live which was about 25 miles round trip and then I carried the unit to Four Seasons RV (the unit was purchased here) in Sanford, NC for recall work on the refrigerator unit and repair to the left awning support which was a round trip of about 70 miles. You see, the unit all total has seen less than 1,000 miles on the highway.

I just need some information and help on what to do to get the unit repaired and ready to use again. As it stands now, I have a unit that is good only to sit in the yard. I cannot move the unit with the spring shackle bracket completely separated from the "I" beam so I don't know how to get it repaired. I drive a school bus for our county school system and do pre-trips on the bus twice a day. It's just become a habit to do a walk around on my car checking tire pressures, leaks, etc. if I am going to be on the road traveling. This is how I found the crack on the "I" beam of the camper. I was all hooked up ready to pull the unit to Jordan Lake for the weekend and was doing a final walk around to make sure all was safe for traveling.

I fear something horrible would have happened if I had been on the interstate traveling at 55 mps and the bracket had broken away.

I felt the \$10,500 I paid for the unit was a fair price seeing that it had only been used twice and when the owners sold it to me, they left everything inside that they had purchased to furnish it -- linens, dishes, appliances, pots and pans, charcoal grill, towing mirrors, drop cords, new sewer lines, etc. It was completely furnished and ready to use. I love the unit because of the quality of the products used in manufacturing it. There is tons of storage and the floor plan is fantastic. We camping girls love the fact that the bath is separate from the vanity. Like I stated . . . I just love my travel trailer. I have about 30 months before I retire from the school system and this was an investment that I really planned to use when I leave fulltime work. I had been looking for several years for a unit. I'd stop once in a while at dealers and check out what was on the lots and browse the newspaper ads checking out what was on sale. When I saw this unit listed in the newspaper it was exactly what I had been looking. Being a big Jimmy Buffett fan (we are called parrotheads) I named my camper "Parrothead Palace". I look forward to camping at the lake this summer and enjoying margaritas under the shade of my awning.

Any information and help you can give me would be greatly appreciated. It's just something that I don't have a lot of knowledge on as to where and how to get the unit repaired especially since I can't move it.

Thank you for your time and concern to this matter. My contact information is below incase you need to contact me directly.

Sincerely,

[REDACTED]

[REDACTED] Home
Cell

[REDACTED]
Apex, N. C. [REDACTED]

E-mail: [REDACTED]

Attachments:

Copy of [REDACTED] business card

Copy of Four Seasons RV, Inc. Invoice to original owners

Copy of Bill of Sale to me from original owners including:
Letter from original owner, One-Time Power of Attorney form
and receipt for tags I turned in for the original owners

Copy of current Vehicle Registration for the travel trailer

Copies of maps showing the actual mileage and trips unit
Has been on the highway

Copy of Recall for refrigerator and invoice for recall work and repairs
made to the awning support

Copy of the floor plan for the Forest River Wildwood FD19LE unit

Complete set of 15 photos

1. Manufacturing Information sticker including VIN#, Manf. Date, etc.
2. Shows Model #, Forest Logo, and Dealer info
- 3 & 4. Show the front of the unit
5. Shows the back side of the unit
6. Shows tandem wheels and split "I" beam to the right of rear tire
- 7 & 8. Shows views of the separation on "I" beam
- 9 & 10. Shows views of the separation on "I" beam
- 11 & 12. Shows the end of the "I" beam and location of the black
And gray storage tanks
- 13 & 14. Shows views of the separation and complete breakaway
Of the spring shackle bracket
15. Shows complete separation of the spring shackle bracket from the
"I" beam. This happened over the period of time that the unit was
Stored for the winter.



Forest River, Inc.

Cedar Creek Division
501 Hawpatch Drive
Topeka, Indiana 46571



Forest River, Inc.

America's Largest Producer of Towable R.V.'s & Cargo Trailers

We Also Produce

- Motor Homes
- Park Trailers
- Buses
- Pontoon & Bass Boats
- Mobility Units
- Commercial Vehicles
- Commercial Structures

"The Quiet Company"

www.forestriverinc.com



WE WOULD NOT BE PUTTING THESE UP IF IT WEREN'T TRUE.

*Bill of Sale
Original Owner*

FOUR SEASONS RV, INC.
2319 Jefferson Davis Highway
SANFORD, NORTH CAROLINA 27332
(919) 775-1510 • Fax: (919) 775-7452

BUYER(S)		ADDRESS		COUNTY	
[REDACTED]		[REDACTED] ANGIER NC [REDACTED]		JOHNSTON	
SALESPERSON		LIC. NO.	RES. PHO	BUS. PHONE	DATE
CLAY DUKE		[REDACTED]	[REDACTED]	[REDACTED]	05-12-2005
YEAR	MAKE	MODEL	APPROXIMATE	STOCK	
2006	WILDWOOD	19FDLE	19' W 7.5	NUMBER	334910
CHASSIS MAKE & MODEL		SERIAL NUMBER	YEAR	GROSS VEHICLE WT.	
[REDACTED]		[REDACTED]	[REDACTED]	[REDACTED]	
<input checked="" type="checkbox"/> NEW	<input type="checkbox"/> USED	COLOR	SERIAL NUMBER	PROPOSED DELIVERY DATE	ODOMETER READING
		CACTUS	1X4TWDU216R [REDACTED]	05-12-2005	N. A.

TITLE APPLICATION INFORMATION	
PRINCIPAL BUYER	CO-BUYER
[REDACTED]	[REDACTED]
DATE OF BIRTH	01-19-53
DRIVER'S LIC. #	[REDACTED]
SOCIAL SEC. #	[REDACTED]

BASE PRICE OF UNIT	\$ 10,995.00
OPTIONAL EQUIPMENT	n. a.
SUB-TOTAL	\$ 10,995.00
PLATES/TITLE* *ADMIN FEE*	144.00
SALES TAX (If State Required)	329.85
1. CASH PURCHASE PRICE	\$ 11,468.85
TRADE-IN ALLOWANCE	\$ n. a.
LESS BAL. DUE on above	\$ n. a.
NET ALLOWANCE	\$ n. a.
CASH DOWN PAYMENT	\$ 1,099.50
CASH AS AGREED SEE REMARKS	\$ 0,369.35
2. LESS TOTAL CREDITS	\$ 11,468.85
SUB-TOTAL	\$ n. a.
NON-TAXABLE ITEMS	n. a.
VARIOUS FEES AND INSURANCE	n. a.
(Explain)	
SALES TAX (If Not Included Above)	n. a.
3. Unpaid Balance of Cash Sale Price	\$ 0.00

OPTIONAL EQUIPMENT, LABOR AND ACCESSORIES	
PDI:	INCL
REAR JACKS:	INCL
CLASS:	INCL
NOTE:	
HWY USE TAX ON CAMPER:	\$329.85
SALES TAX ON EQUIP.:	\$.00
REGISTRATION FEE:	\$ 8.00
LICENSE TAG FEE:	\$ 36.00
ADMIN FEES:	\$100.00

Insurance: ALLSTATE	
Policy #: [REDACTED]	
REMARKS:	
BALANCE CARRIED TO OPTIONAL EQUIPMENT	\$

NOTE: WARRANTY AND EXCLUSIONS AND LIMITATIONS OF DAMAGES ON THE REVERSE SIDE.			
DESCRIPTION OF TRADE-IN	SIZE		
2nd Trade:	x		
MAKE	MODEL & YEAR	COLOR	
CHASSIS MAKE	SERIAL NO.	ODOMETER READING	N. A.
UNIT SERIAL NO.	TITLE NUMBER		
AMOUNT OWING TO WHOM			
ANY DEBT BUYER OWES ON TRADE-IN IS TO BE PAID BY <input type="checkbox"/> DEALER <input type="checkbox"/> BUYER			

WORKSHEET. THIS IS NOT PART OF BUYER'S CONTRACT. ALL FIGURES ARE ESTIMATES. THEY DO NOT CONSTITUTE AN AGREEMENT FOR CREDIT.

A. OTHER CHARGES

VSI or PMI	\$ _____
Insurance on Commodity	\$ _____
Credit Life Insurance	\$ _____
Credit Accident & Health	\$ _____
Taxes (Not Incl. above)	\$ _____
License Fees	\$ _____
Title Fees	\$ _____
Registration Fees	\$ _____
(TOTAL)	\$ _____

B. UNPAID BALANCE-AMOUNT FINANCED
The amount of credit provided to buyer or on buyer's behalf. (3+A) \$ _____

ANNUAL PERCENTAGE RATE _____ %
The cost of buyer's credit as a yearly rate.

C. FINANCE CHARGE
The dollar amount the credit will cost Buyer. \$ _____

D. TOTAL OF PAYMENTS
The amount Buyer will have paid when buyer has made all the scheduled payments. (B+C) \$ _____

E. TOTAL SALE PRICE
The total cost of buyer's purchase on credit, including buyer's down payment of \$ (1+A+C) \$ _____

Payable in _____ monthly installments of \$ _____ each and one final installment of \$ _____.

DEALER AND BUYER CERTIFY THAT THE ADDITIONAL TERMS AND CONDITIONS PRINTED ON THE BACK OF THIS CONTRACT ARE AGREED TO AS PART OF THIS AGREEMENT, THE SAME AS IF PRINTED ABOVE THE SIGNATURE. BUYER IS PURCHASING THE ABOVE DESCRIBED UNIT; THE OPTIONAL EQUIPMENT AND ACCESSORIES; THAT BUYER'S TRADE-IN IS FREE FROM ALL CLAIMS WHATSOEVER, EXCEPT AS NOTED. IT IS MUTUALLY UNDERSTOOD THAT THIS AGREEMENT IS SUBJECT TO NECESSARY CORRECTIONS, AND ADJUSTMENTS CONCERNING CHANGES IN NET PAYOFF ON TRADE-IN, TO BE MADE AT THE TIME OF SETTLEMENT.

INSURANCE AGAINST LIABILITY FOR BODILY INJURY OR PROPERTY DAMAGE TO OTHERS IS NOT INCLUDED IN THIS TRANSACTION.

THIS AGREEMENT CONTAINS THE ENTIRE UNDERSTANDING BETWEEN DEALER AND BUYER AND NO OTHER REPRESENTATION OR INDUCEMENT, VERBAL OR WRITTEN, HAS BEEN MADE WHICH IS NOT CONTAINED IN THIS CONTRACT. BUYER(S) ACKNOWLEDGE RECEIPT OF A COPY OF THIS ORDER AND THAT BUYER(S) HAVE READ AND UNDERSTAND THE BACK OF THIS AGREEMENT.

FOUR SEASONS RV, INC. <small>Not Valid Unless Signed and Accepted by an Officer of the Company or an Authorized Agent</small>		DEALER	SIGNED X	[REDACTED]	BUYER
By	<i>[Signature]</i>		SIGNED X	[REDACTED]	BUYER
	Approved				

Mr. Bill of Sale and Money Order where I
08-11-07 Purchased Travel Trailer

[Redacted], acting as an agent
for [Redacted] sold 2006 Forest River Wildwood
Travel trailer to [Redacted] for \$10,500.00.
Buyer inspected, everything working properly, and
seller assumes nothing for repairs + upkeep.



STATE EMPLOYEES' CREDIT UNION
APEX BRANCH

MONEY ORDER

1426

REMITTER [Redacted]

08-10-07

66-7704/2531

10,500.00

FOR 2006 WILDWOOD TRAVEL TRAILER

10,500.00

State Employees' Credit Union®
Apex, North Carolina

AUTHORIZED SIGNATURE

NOT NEGOTIABLE

Handwritten signature



One-Time Power of Attorney Form and Letter from Original Owners

P.O. Box 584
Labrador, QLD, 4215
Australia

August 20th, 2007

Dear 

Please find enclosed the signed "One time Power of Attorney."

I hope it is satisfactory, and that the paperwork will now go through smoothly for you.


It was my fault, and I sincerely apologize - I thought the trailer was in my name only - but there it was, on the front of the title - both names.

My only excuse, is that in those last few days, my head was spinning with all the things we had to organize. We flew out of Raleigh the very next morning, after leaving the trailer with Barbara.

I truly hope you enjoy the trailer. I really loved it, and had it been possible to bring it to Australia, I would have. However, we have 240 volts electricity, we drive on the other side of the road, so the door is on the wrong side and several other things.

Good luck with everything.

Kindest regards.



POWER OF ATTORNEY

of the following described motor vehicle:

Make Wildwood Type CI

Motor Number NIA Serial Number 4X4TW0U216R

Year Built 2006 Model _____

my (or our) true and lawful attorney to sign in the name, place and stead of the undersigned, any certificate of title covering the vehicle described above in whatever manner necessary to effect the transfer of such title, application for a duplicate of such title, or application for a new certificate of title of said vehicle as (he) (she) may deem fit and proper, hereby ratifying and confirming whatever action said Attorney shall or may take by virtue hereof in the premises.

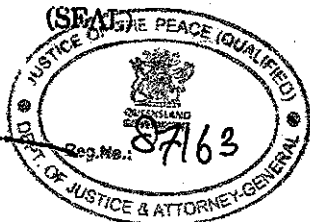
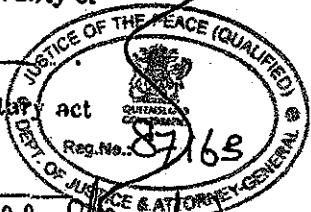
IN WITNESS WHEREOF, the undersigned has executed this instrument this 20th August 2007

Acknowledged before me, a Qualified Justice of the Peace in and for the State of Queensland, County of HELENSVALE this 20th day of August 2007

by the above named owner, who acknowledged the same to be his free and voluntary act and deed.

Sally Primrose Clark

S. P. Clark, J.P. (Qual)
 (for and in the state of Queensland)
 Queensland Justice Ass.
 751 Stanley Street
 Woolloongabba Qld 4102



My commission expires: 07 3392 2455
 (lifetime commission)

I turned in Original Owners tags for them
as they had left for Australia.

North Carolina Division of Motor Vehicles
Receipt for Plate and/or Sticker

FS20 (Rev 8/96)

08/28/2007

Plate: [REDACTED]	Expires: 05/31/2008	Sticker:	Lic. Weight:
Vehicle: 2006	WILD	CT	4X4TWDU216 [REDACTED]
Title: [REDACTED]			
Reason: PLT TURN IN (FS20)			
Refund: NO			
Branch Location: 107 CARY #107	Agent: T1C1071		
Owner's Name [REDACTED]			
Residence Address (Individual) Business Address (Firm) [REDACTED]			
City and State ANGIER NC		Zip Code [REDACTED]	

Note: The county requires a copy of this receipt and a copy of the bill of sale within 1 year in order to process a possible release or refund of property taxes on this vehicle.

mailed to:
Revenue on
8-30-07



8-30-07

Wake Co. Rev. Dept
P.O. Box 2331
Raleigh NC 27602

**STATE OF NORTH CAROLINA
REGISTRATION CARD**

NC DIVISION OF MOTOR VEHICLES
RECEIPT OF FEES PAID

NC LIC NUMBER [REDACTED]	PLT VALID THRU 09/15/2010	INSPECTION DUE [REDACTED]		
VEHICLE ID # 4X4TWDU216R [REDACTED]	GROSS WT		License 11.00	
MAKE/SERIES WILD	TITLE # [REDACTED]	EQUIP #	RTA 5.00	
SHIPPING WEIGHT	STYLE CT	YEAR 2006	FUEL	2006 WILD CT 4X4TWDU216R [REDACTED] 770173072406107 107 08/14/2009 TIC1073
CLASSIFICATION PRIVATE/TRL W SLEEP QTRS			VEHICLE BRAND	
CUSTOMER ID # OWNER 1 000000058063	CUSTOMER ID # OWNER 2	COUNTY WAKE		

MARY MAYNARD TROTTER
[REDACTED]
APEX NC [REDACTED]

TOTAL 16.00 CHCK

A10 - ALLSTATE INSURANCE COMPANY
INSURANCE COMPANY AUTHORIZED IN NC

[REDACTED]
POLICY NUMBER

[REDACTED]
SIGNATURE



4X4TWDU216R [REDACTED]

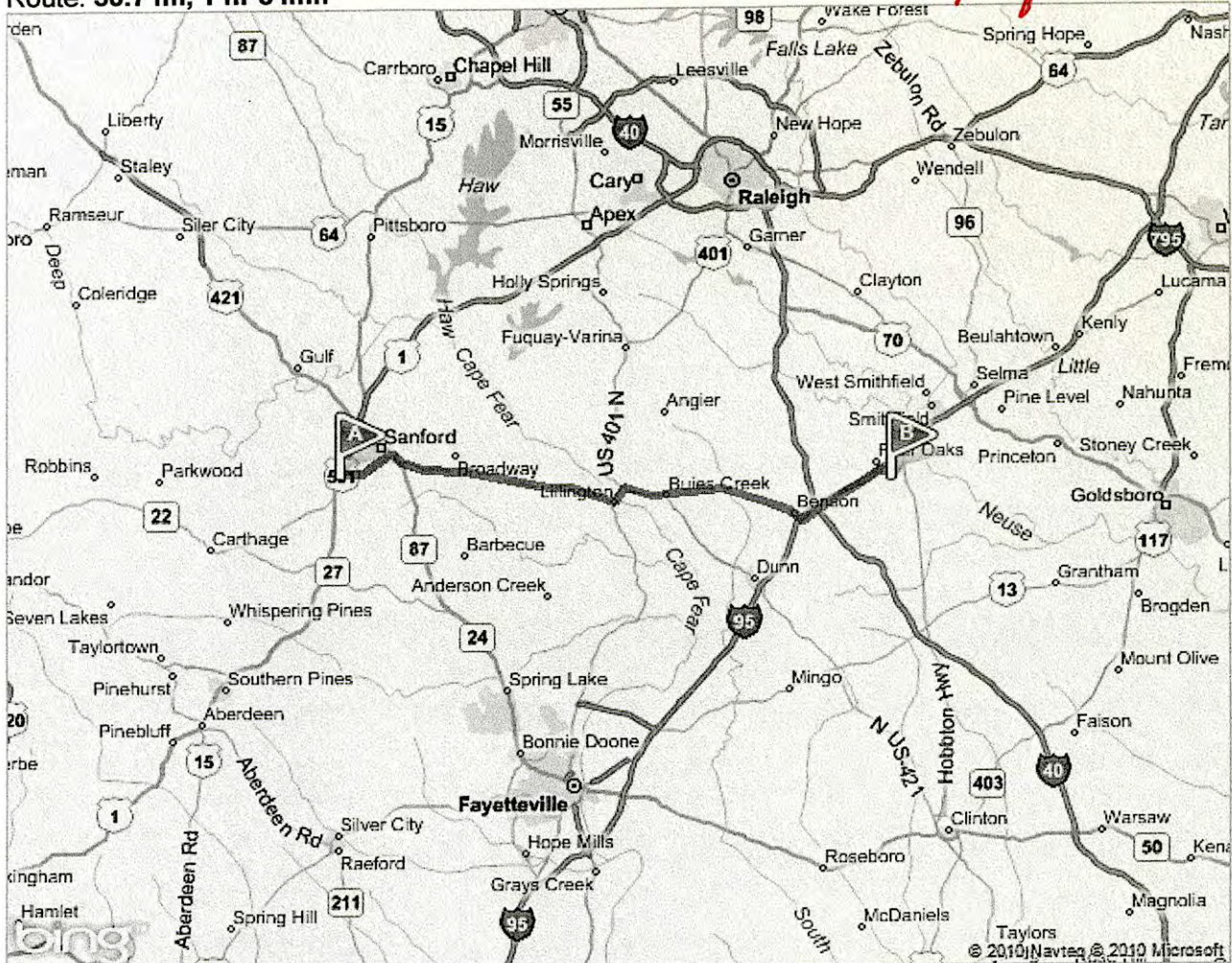


14222170

Copy of Current Registration

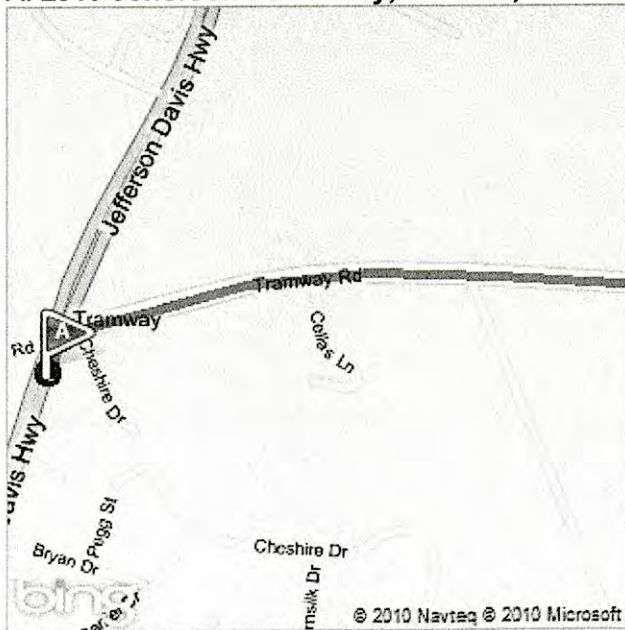
Original Dunes picked up from dealer

Route: 50.7 mi, 1 hr 8 min



This was your map view in the browser window.

A: 2319 Jefferson Davis Hwy, Sanford, NC 27...



B: 1677 Keen Rd, Four Oaks, NC 27524-9135



2 Trips by Original Turnus

Route: 167.4 mi, 2 hr 58 min



This was your map view in the browser window.

© 2010 Navteq © AND © 2010 Microsoft

A: 1677 Keen Rd, Four Oaks, NC 27524-9135

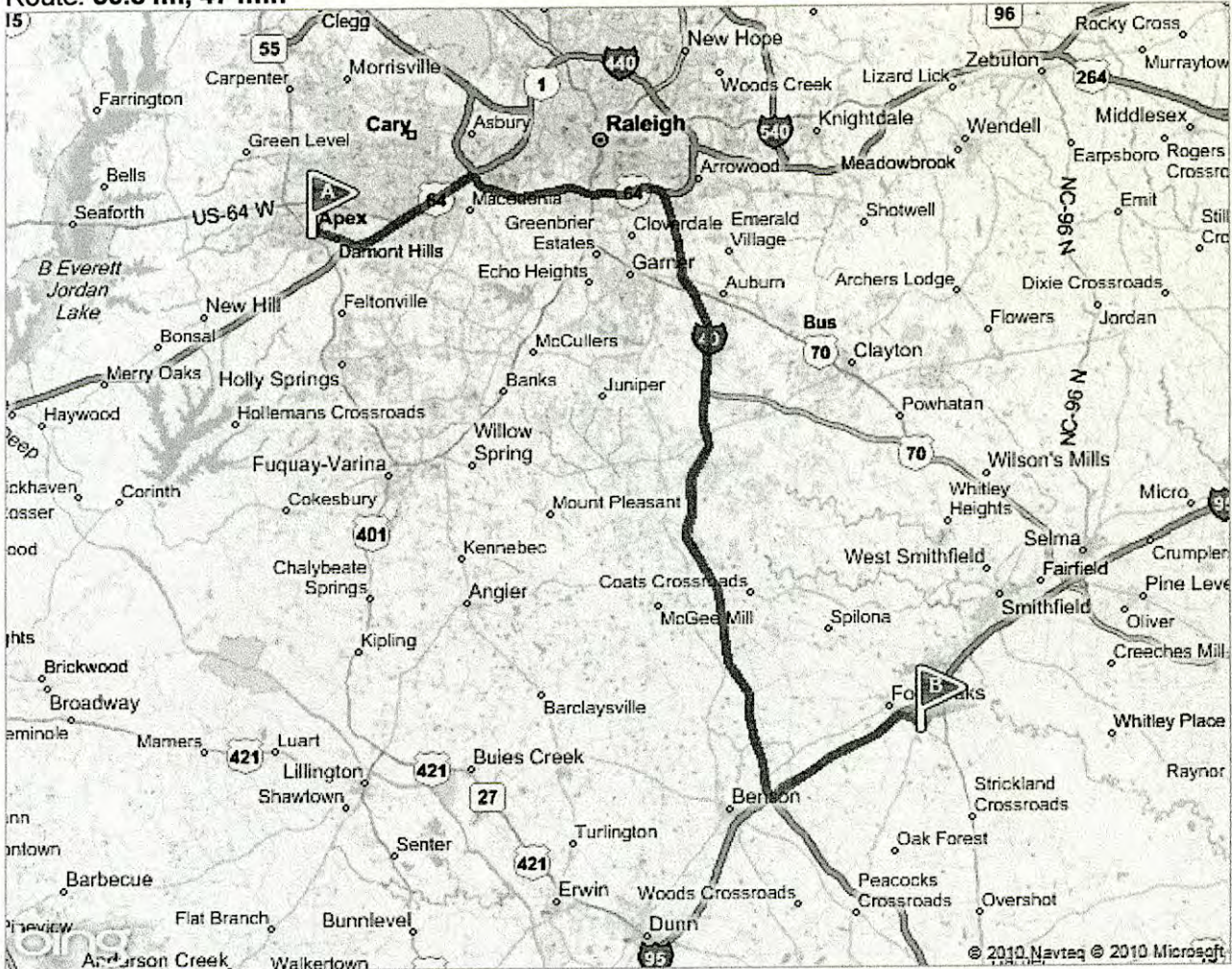


B: 6001 S Kings Hwy, Myrtle Beach, SC 29575...



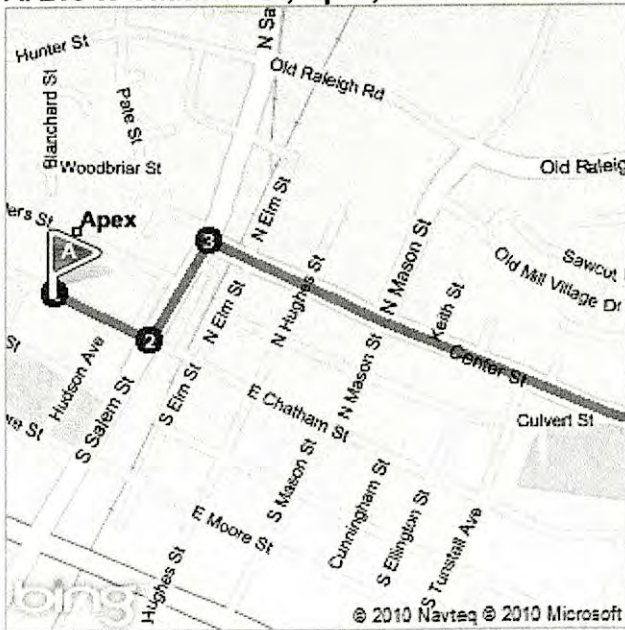
I pulled trailer home from purchase site.

Route: 50.8 mi, 47 min

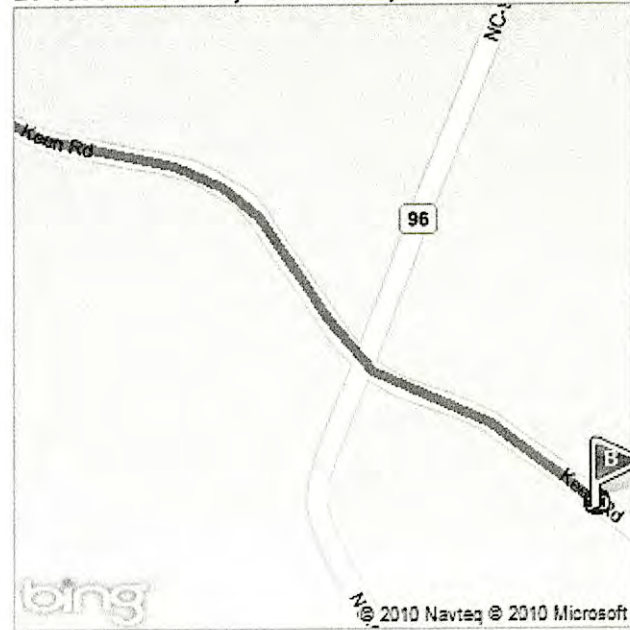


This was your map view in the browser window.

A: 215 W Chatham St, Apex, NC 27502-1407

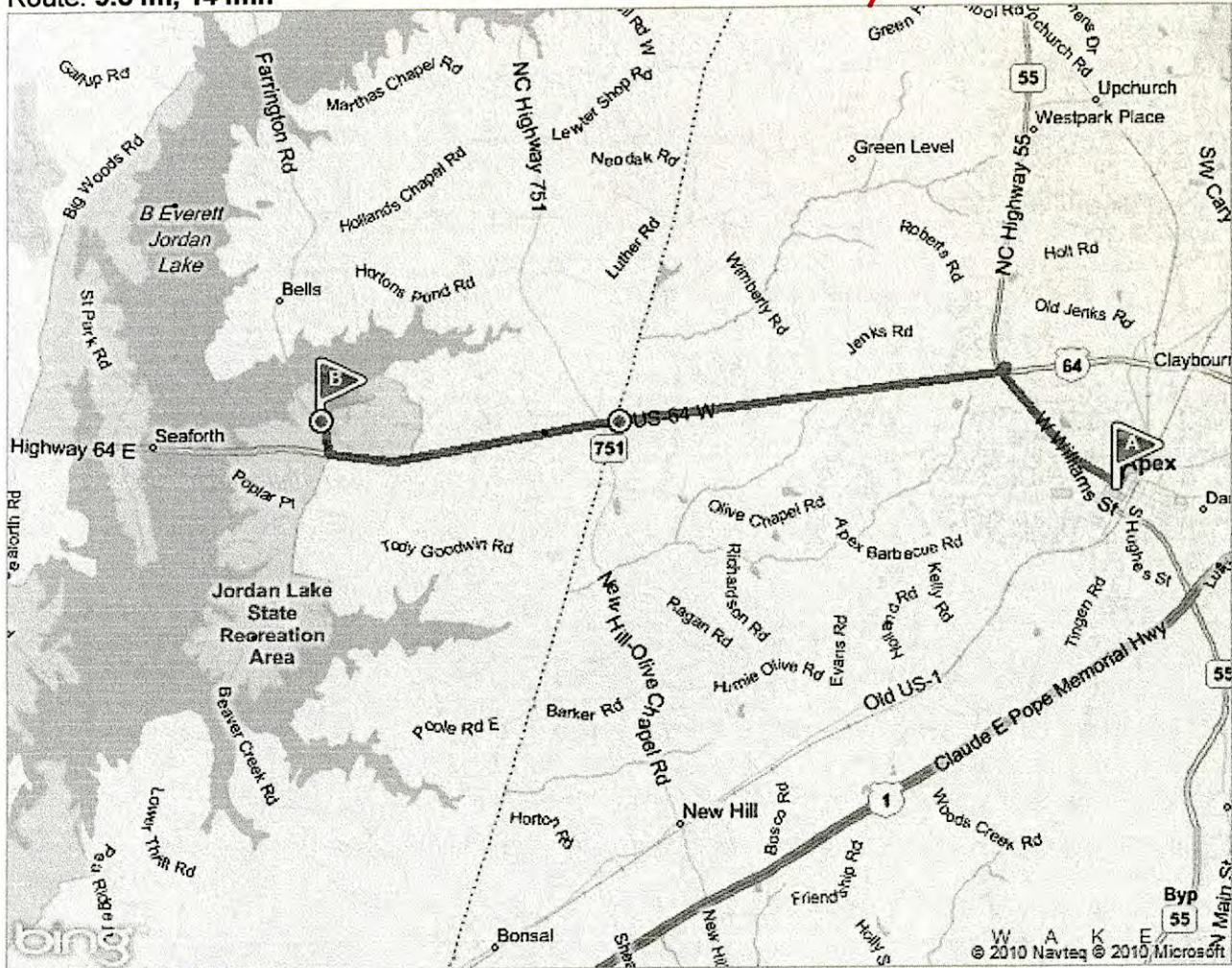


B: 1677 Keen Rd, Four Oaks, NC 27524-9135



The one-time I used trailer and pulled to Crosswinds Camp Ground.

Route: 9.5 mi, 14 min



This was your map view in the browser window.

A: 215 W Chatham St, Apex, NC 27502-1407



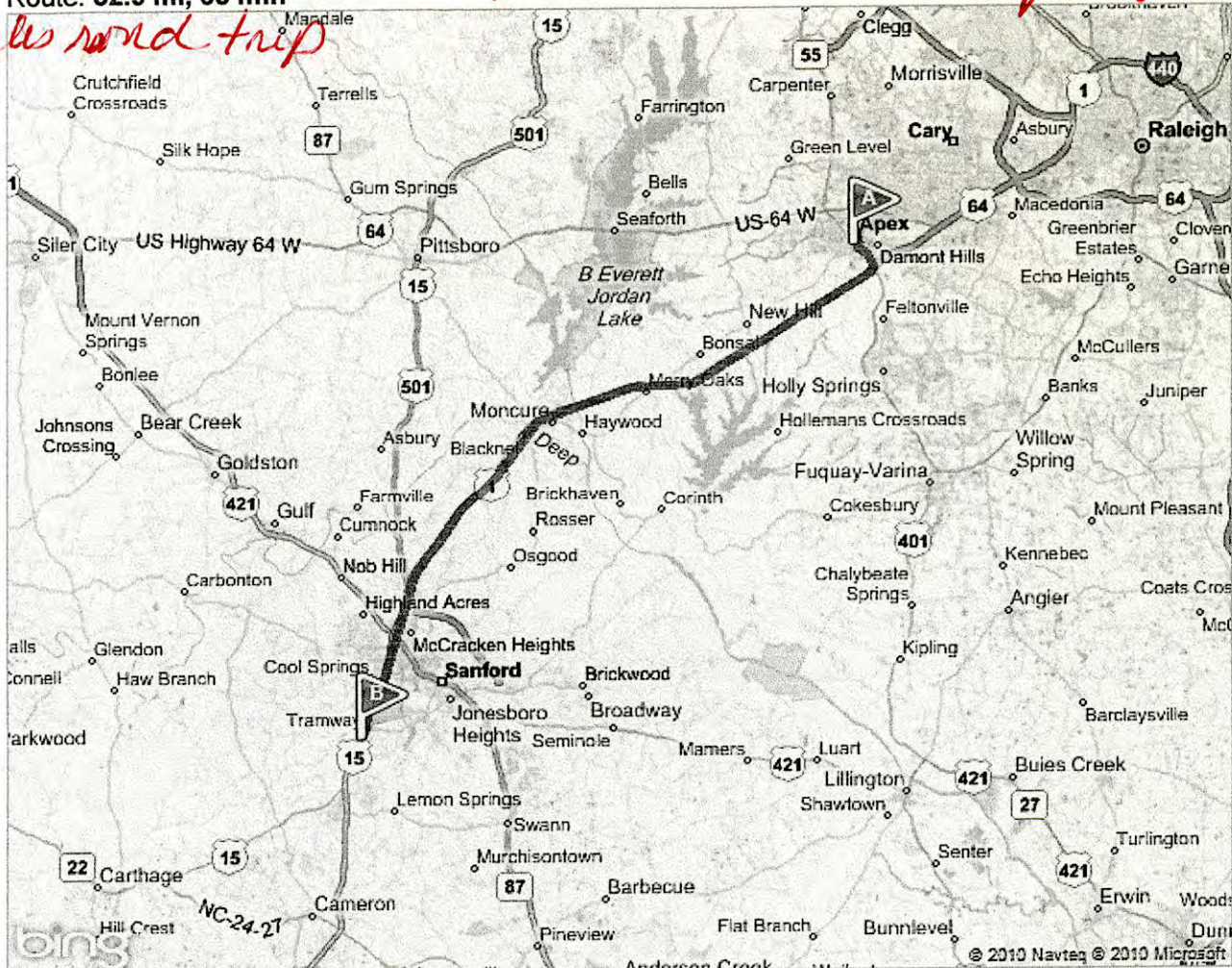
B: near 150 Crosswinds Camp GRD, Apex, N...



When I carried unit to dealer for recall work and repairs to owning support.

Route: 32.9 mi, 33 min

65 miles road trip

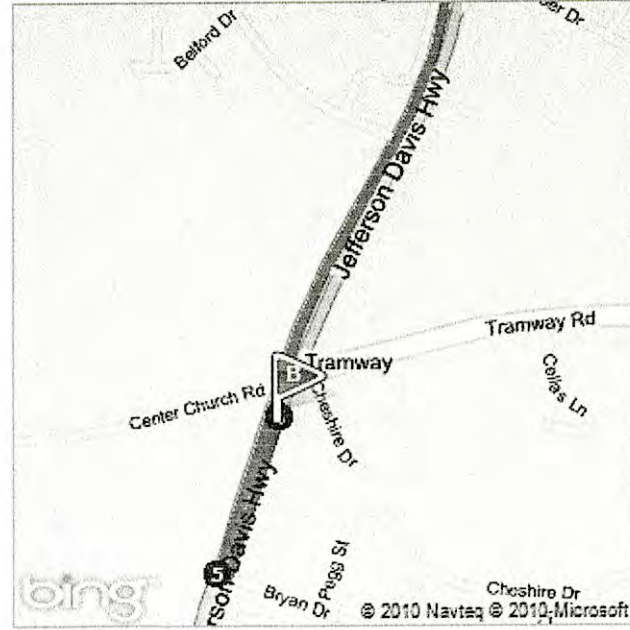


This was your map view in the browser window.

A: 215 W Chatham St, Apex, NC 27502-1407



B: 2319 Jefferson Davis Hwy, Sanford, NC 27...



Letter for Recall on Refrigerator in Travel Trailers



Dear Valued Customer:

This notice is sent to you in accordance with the requirements of the National Highway Traffic and Motor Vehicle Safety Act.

Dometic Corporation has notified Forest River, Inc. that the defect, which related to motor safety, that existed on some of the refrigerators that it manufactured between April 1997 and May 2003 for installation in recreational vehicles has been expanded to include refrigerators built from June 2003 to September 30, 2006.

The Problem:

A fatigue crack can develop in the boiler tube of the identified refrigerators, which can permit the release of pressurized coolant solution. If this solution is exposed to an ignition source under certain specific circumstances, it can result in a vehicle fire.

Affected Units:

The potentially affected refrigerators have the following model numbers:
NDR1062, RM2652, RM2662, RM2663, RM2852, RM2862, RM3662, RM3663, RM3862.

The possibly affected units have serial numbers beginning with the following combinations:
320xxxxx through 352xxxxx
501xxxxx through 552xxxxx
401xxxxx through 452xxxxx
601xxxxx through 639xxxxx

If you own one of the above units, it requires immediate service and continuing use could pose a potential safety hazard.

How Do I Know IF My Refrigerator Is Being Recalled?

- 1) Find your refrigerator's model and serial numbers by opening the refrigerator door and looking for the sticker attached to the side of the interior. See the photo instructions furnished by Dometic included in this mailing for the exact location of the sticker.
- 2) Call **1-888-446-5157** or go to **www.DometicUSA.com** to confirm if your refrigerator is affected by the recall.

REPAIR ORDER

CUST called on 5/2/09 by Tara
will plu next week
Paid 5/9/09
CK

MATERIAL USED				
QTY	PART NO.	DESCRIPTION	PRICE	WARRANTY YES NO
1		INSTALLED REFRIGERATOR RECALL KIT.		
2		CHECKED ANODE ROD FOUND MODERATE TO SEVERE DETERIORATION R & R ANODE ROD.		
3		TENSION AFTER BROKEN AT TOP. R & R TENSION AFTER W/ GOOD USED AFTER WE HAD ON HAND		

NAME: [REDACTED] DATE: 4-10-09
 ADDRESS: [REDACTED] Apex NC [REDACTED]
 MAKE: W/W TYPE OR MODEL: 19' YEAR: 2006 RECEIVED: 11:45 AM P.M.
 SERIAL NO. ENGINE NO. PROMISED A.M. P.M.
 ODOMETER LICENSE NO. TERMS PHONE WHEN READY YES NO
 ORDER WRITTEN BY: [REDACTED] (H) (C)

DSS	ISJ	LABOR CHARGE
		Lubrication <input type="checkbox"/>
		Change Oil <input type="checkbox"/>
		Change Oil Filter Cart. <input type="checkbox"/>
		Change Trans. <input type="checkbox"/>
		Change Diff. <input type="checkbox"/>
		Pack Front Wheel Brgs. <input type="checkbox"/>
		Adjust Brakes <input type="checkbox"/>
		Rotate Tires <input type="checkbox"/>
		Wash Polish <input type="checkbox"/>
		State Inspection <input type="checkbox"/>

OPER NO.	INSTRUCTIONS
1	Frig Recall
2	Check anode Rod
3	anode pulled out at top.
4	Needs Price on stove top cover and installed (please call with price)
	STOVE: MA47AG MOD # CLY1610BDB SER # [REDACTED]



Brian Duke
President

Four Seasons RV, Inc.
Bringing Families and Fun Together
(919) 775-1510

1803 Keller-Andrews Road
US Hwy #1 South
Sanford, NC 27330
Fax: (919) 775-7452
Email: fourseasonsrv@alltel.net

Flagstaff, Wildwood,
Wildcat, Cedar Creek
www.four-seasonsrv.com

You are entitled to a price estimate for the repairs you have authorized. The repair price may be less than the estimate, but will not exceed the estimate without your permission. Your signature will indicate your estimate selection.
Teardown estimate - I understand that my car will be reassembled within _____ days of the date shown if I choose not to authorize the services recommended.

- I request an estimate in writing before you begin repairs.
- Please proceed with repairs, but call me before continuing if the price will exceed \$ _____
- I do not want an estimate.

I hereby authorize the above repair work to be done along with the necessary material, and hereby grant you and / or your employees permission to operate the car or truck herein described on streets, highways or _____ hereby

NOT RESPONSIBLE FOR LOSS OR DAMAGE TO CARS OR ARTICLES LEFT IN CARS IN CASE OF FIRE, THEFT OR ANY OTHER CAUSE BEYOND OUR CONTROL.

GAS, OIL, & GREASE		PRICE
GALS. GAS	@	
QTS. OIL	@	
LBS. GREASE	@	
TOTAL GAS, OIL, & GREASE		

METHOD OF PAYMENT:

- CASH
 CHECK
 CHARGE

LABOR:

- FLAT RATE
 HOURLY
 BOTH

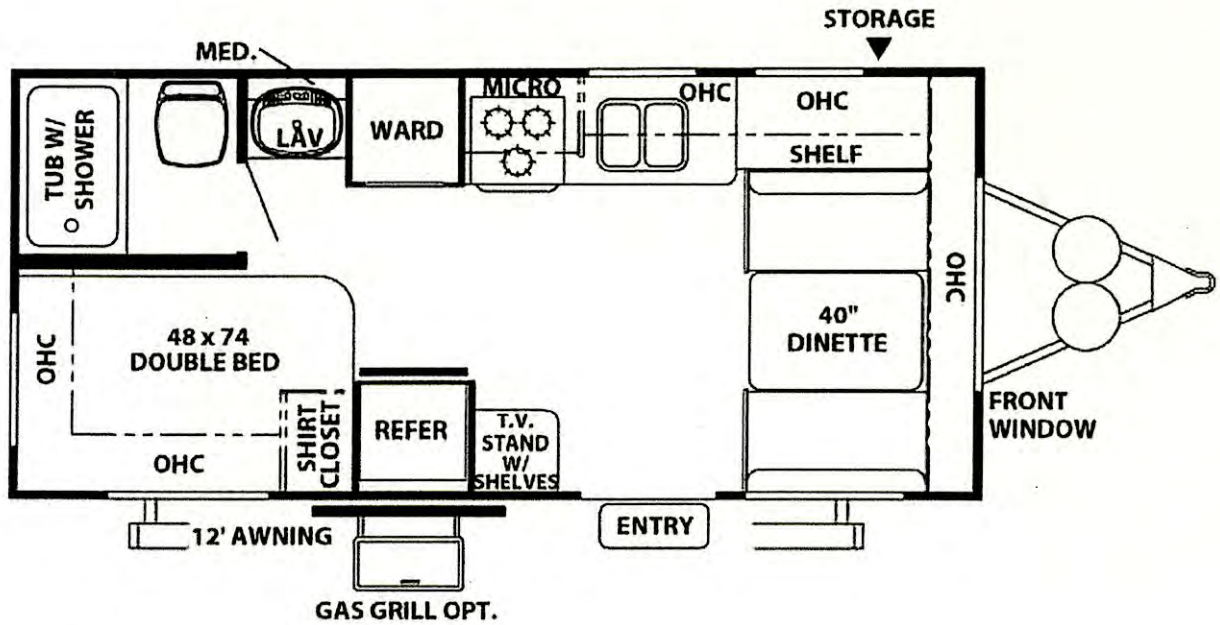
TOTAL LABOR	166.25
TOTAL PARTS	33.69
ACCESSORIES	
GAS, OIL & GREASE	
OUTSIDE REPAIRS	
TAX	4.00
TOTAL AMOUNT	203.94

TOTAL PARTS				
QTY	ACCESSORY NO.	ACCESSORIES	PRICE	WARRANTY YES NO
		Anode Rod	13.69	
		Used Tuning Roster	40.00	
TOTAL ACCESSORIES				

Floor Plans FDI9LE-2006

Wildwood

LE Travel Trailers (No Slide Outs)



ID	3
Model	19FD
Hitch Weight	480
Axle Weight	3480
Dry Weight	3960
GVWR	7480
Cargo Capacity	3082
Ext. Length	20 ft. 7 in.
Ext. Height	10 ft. 6 in.
Int. Height	80 in.
Fresh Water Cap.	41 gal.
Black Water Cap.	30 gal.
Gray Water Cap.	30 gal.
Awning Length	12 ft.

Floorplans and specifications are based on the latest product information. Forest River, Inc. reserves the right to make changes in drawings and specifications at any time without notice and assumes no responsibility for any errors in the site.

www.forestriverinc.com

[Close Window](#)

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MANUFACTURED BY / FABRIQUE PAR: **Forest River, Inc.** DATE **5/23/2005**

1702 CENTURY AVE GOSHEN IN WILDWOOD LE

GVWR / PNBV 3393 KG (7480 LB) WDR334910

GNWR (EACH AXLE) / PNBE (CHAQUE ESSIEU) 1588 KG (3500 LB) TIRES / PNEU ST205/75D14/C WDT19FDLE

RIMS / JANTE 14X5.5J

COLD INFL. PRESS. / PRESS. DE GONFL. A FROID 345 KPA (50 PSI / LPC) SINGLE DUAL

THIS VEHICLE CONFORMS TO ALL APPLICABLE U.S. FEDERAL MOTOR VEHICLE SAFETY STANDARDS IN EFFECT ON THE DATE OF MANUFACTURE SHOWN ABOVE.

THIS VEHICLE CONFORMS TO ALL APPLICABLE STANDARDS PRESCRIBED UNDER THE CANADIAN MOTOR VEHICLE SAFETY REGULATIONS IN EFFECT ON THE DATE OF MANUFACTURE. - CE VEHICULE EST CONFORME A TOUTES LES NORMES QUI LUI SONT APPLICABLES EN VERTU DU REGLEMENT SUR LA SECURITE DES VEHICULES AUTOMOBILES DU CANADA EN VIGUEUR A LA DATE DE SA FABRICATION.

V.I.N. / N.I.V.: 4X4TWDU216[REDACTED] TYPE / TYPE: TRAILER TRA / REM FD-306 BEVA

②

HEATING • FIRE SAFETY
ELECTRICAL • PLUMBING
MANUFACTURED
TO MEET OR EXCEED
THE REQUIREMENTS
OF THE NATIONAL
RECREATION VEHICLE
COUNCIL (NRVCA)
ANSI A119.2
W1073791
RVIA
RECREATION VEHICLE
INDUSTRY ASSOCIATION
TRUCK CAMPER • FOLDING CAMPING TRAILER

19 FD

FOREST RIVER
GOSHEN, IN • CORPORATE HEADQUARTERS

Four Seasons RV, Inc.
US Hwy 1 Sanford, NC
919-775-1510

3



4

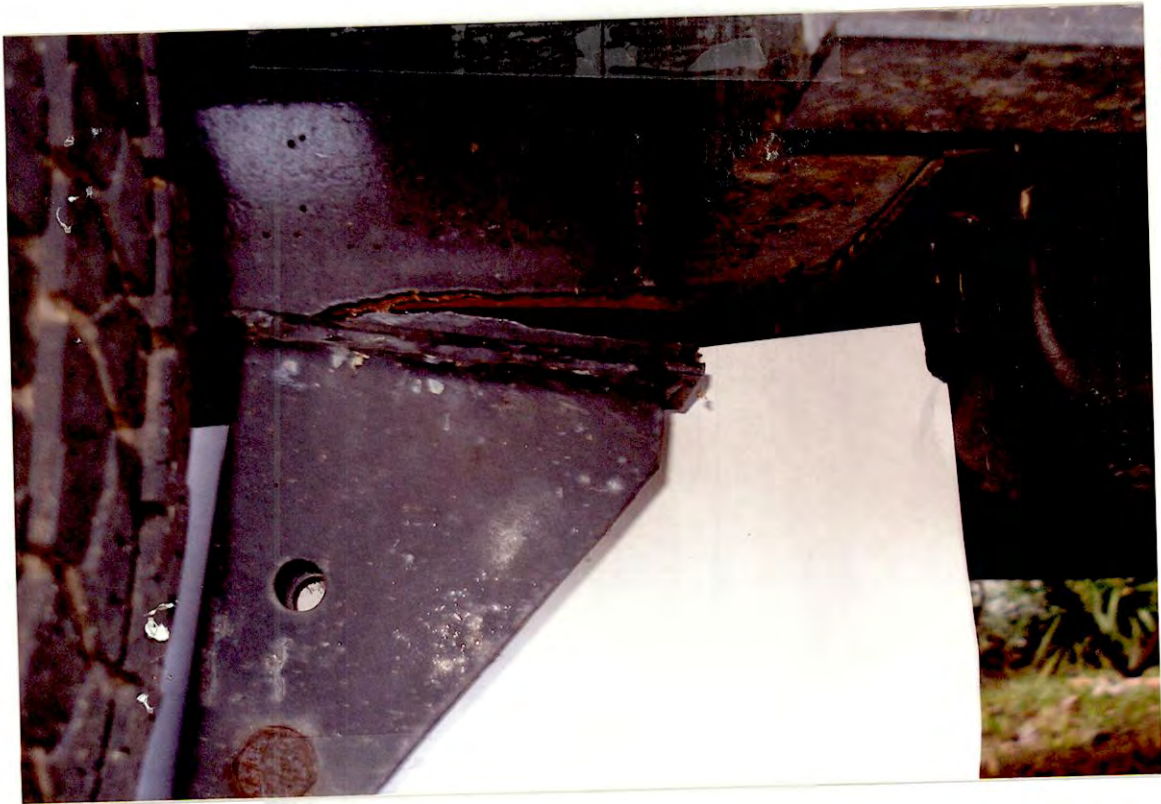




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8





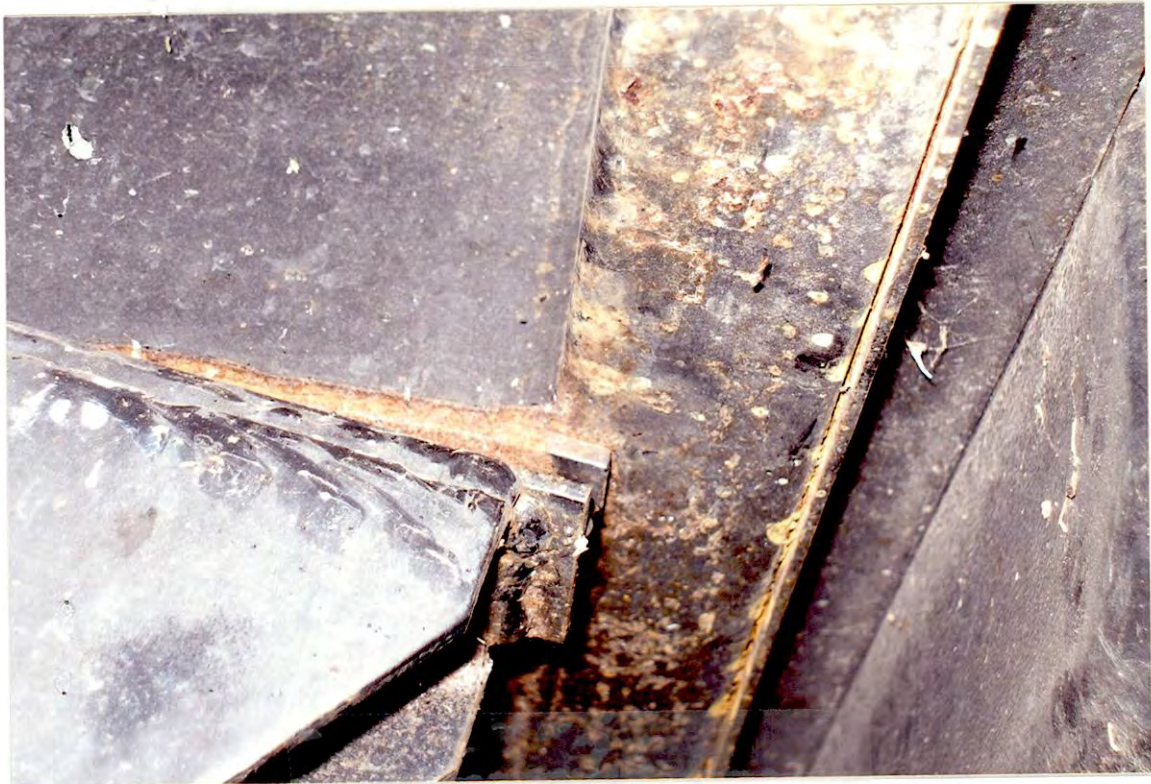
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11



12



13



14



15

PLACE STICKER AT TOP OF ENVELOPE TO THE RIGHT
OF THE RETURN ADDRESS, FOLD AT DOTTED LINE
CERTIFIED MAIL™



7009 3410 0000 7324 9898

JUN 12 11
X-RAY



W 48-226

To: US Dept of Transportation
National Highway Traffic Safety Adm.