



U.S. Dept. of Transportation
National Highway Traffic Safety Administration

DOT Auto Safety Hotline

Vehicle Owner's Questionnaire

To Report Vehicle Safety Defects

1-888-DASH-2-DOT

(1-888-327-4236)

INTERNET: www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY 100148

Date Received

09-SEP-2009

Repository ☐

Reference No.
10283414

OWNER INFORMATION (Type or Print)

Name

Address

City

BETHEL

State

OH

Zip Code

Daytime Telephone Number

Evening Telephone Number

E-mail Address

The information you provide will be used to identify potential safety-related defects. We may share your information with the applicable vehicle manufacturer during an investigation or recall in accordance with the routine uses described in the agency's Privacy Act notice. See 49 FR 53971 (Sep. 3, 2004).

VEHICLE INFORMATION

17 digit Vehicle Identification Number Located at bottom of windshield on driver's side

1FTYR10D94F

Make

FORD

Model

RANGER

Model Year

2004

Date Purchased

10-11-2006

Dealer's Name and Telephone Number

Beechmont Ford

Engine:

No: Cylinders

Fuel Type:

Original Owner

☐

Dealer's City

Cincinnati

State

OH

Zip Code

45245

Transmission Type

Manual
5 speed

☒ Antilock Brakes

☐ Cruise Control

Powertrain

Multiple Failure:

3-01-2007
5-07-2007
9-04-2009

Incident Date(s)

3-01-2007
0710-MAY-2007
04 Sept 2009

FAILED COMPONENT(S)/PART(S) INFORMATION

Vehicle Component Codes: 070000 FUEL SYSTEM, GASOLINE, 072100 FUEL SYSTEM, GASOLINE: DELIVERY: FUEL PUMP

Failure Mileage

55600
48,400

Failure Speed

40

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE

Tire Make

Tire Model (Name or Number)

Tire Size (Example P215/65R15)

DOT No. (Example: DOTM19ABC036)

☐ Original Equipment
☐ Prior Repair

Failure Location:

Tire Component Code

Tire Failure Type:

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE

Make:

Date Manufactured:

Model No./Name:

Seat Type:

Installation System:

Child Seat Component Code:

Failed Part:

APPLICABLE INCIDENT INFORMATION

(Please describe in detail the incident(s), failure(s), crash(es), and injury(ies).)

Crash

☐ Yes ☒ No

Fire

☐ Yes ☒ No

Number of Persons Injured

Number of Deaths

Reported to Police

N

Narrative Description of Incident(S), Crash(es), and Injury(ies).

Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e. parts repaired or replaced (and if old part is available).

TL*THE CONTACT OWNS A 2004 FORD RANGER. THE CONTACT STATED THAT THE FUEL PUMP SHUT OFF SWITCH CAUSED THE VEHICLE TO STALL WITHOUT PRIOR WARNINGS. AS A CONSEQUENCE, HER RISK OF A VEHICLE CRASH INCREASED.

Please see attachments (3).

Include, if available: Police/Fire Department Report, Photos, and Repair Invoice.

ATTACH ADDITIONAL SHEETS IF NECESSARY

The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a Manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.

Beginning 3/2007 a stalling and loss of power began with our 2004 5 speed Ford Ranger. As instructed in the manual we used the fuel pump reset button located beneath the glove box. We reported this to NHTSA 3/2/2007 (Ref. No.10184051).

5/2007 I had the switch replaced by a local mechanic.

9/2009 the problem resurfaced and I took the vehicle to the same mechanic. This time he was advised that the switch was no longer available and he would need to install a relocater kit for the fuel pressure switch. The reset button is now located behind the passenger kick panel also where the fuses are located.

Apparently, there is a known problem with this vehicle. Why else would the part be modified or relocated?

I would like to add that the cost to repair this was nothing compared to the fear we felt when this vehicle suddenly lost power on the expressway.

Enc: 5/2007 invoice total \$47.34

9/2007 invoice total \$133.24 (Part #7L5Z9341AB)

(513) 734-1600

FRAME WORK • BRAKES • OIL CHANGES • ENGINE WORK
TUNE-UP • SHOCKS • STRUTS • PREVENTATIVE MAINTENANCE

3738

Date 5/7/07

Year 04 Make Ford Model Ranger Motor # _____

☐ Belts	☐ Air Filter	☐ Fluids	☐ Alignment	☐ Shocks	☐ Other _____
☐ Hoses	☐ Fuel Filter	☐ Oil	☐ Exhaust	☐ Struts	
☐ Tires	☐ Antifreeze	☐ Battery	☐ Lights	☐ Brakes	

TOTAL	47 34
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FRAME WORK • BRAKES • OIL CHANGES • ENGINE WORK
TUNE-UP • SHOCKS • STRUTS • PREVENTATIVE MAINTENANCE

7025

Invoice No..

Date _____

Name _____

Address

City

State

Phone #

Work #

Employee #

Mileage

Year

Make

Model

Motor #

74529341AB

☐ Belts ☐ Air Filter ☐ Fluids ☐ Alignment ☐ Shocks ☐ Other
☐ Hoses ☐ Fuel Filter ☐ Oil ☐ Exhaust ☐ Struts
☐ Tires ☐ Antifreeze ☐ Battery ☐ Lights ☐ Brakes

LABOR

PARTS

SUB TOTAL

TAX

TOTAL