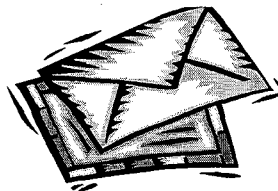


NHTSA ccmMercury Routing Slip

CL-10283228-4850



Printed: 9/1/2009

NHTSA #: ES09-005560

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Delivery: MESSENGER ENV.

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Address To: DOT/I

Referred By: NPO-011

Doc Date: 8/31/2009

Due Date: 9/11/2009

S10 #:

DOT/I #: 2009-2025

RMP #:

Subject: LETTER FROM CONGRESSMAN GERLACH ON BEHALF OF CONSTITUENT

RE PROBLEM WITH HER 2005 NISSAN MURANO (DOT/I#2009-2025)

Ack Date:

Sign Office: ACTING DEPUTY
ADMINISTRATOR

Cleared Date:

File Loc:

Added By: BMILLINGS x65470

Ack By:

Signature: RONALD MEDFORD

Cleared By:

XREF File:

Modified By:

BERNADETTE.MILLINGS

Signed For:

Cleared For:

Closed Date:

Most Recent Comment:

Author:

The Honorable JIM GERLACH
U.S. HOUSE OF REPRESENTATIVES

WASHINGTON, DC 20515

Tel: Fax: E-mail:

Assigned To	Task	Asgn Date	Deadline	Returned Date
NVS-200	REPLY	9/1/2009	9/11/2009	
NVS-010	INFORMATION	9/1/2009		9/1/2009
I	INFORMATION	9/1/2009		9/1/2009
NIA-110	INFORMATION	9/1/2009		9/1/2009
NOA-010	INFORMATION	9/1/2009		9/1/2009

RECEIVED - NHTSA
2009 SEP -1 P 8:29
EXECUTIVE SECRETARIAT
2009 SEP -2 AM 9:56

RR
9:57
9/2/09
NJ

2009 2025

JIM GERLACH

6TH DIST. PENNSYLVANIA

HOUSE COMMITTEE ON FINANCIAL SERVICES
SUBCOMMITTEE ON CAPITAL MARKETS, INSURANCE, AND
GOVERNMENT SPONSORED ENTERPRISES
SUBCOMMITTEE ON FINANCIAL INSTITUTIONS AND
CONSUMER CREDIT
SUBCOMMITTEE ON DOMESTIC MONETARY POLICY AND
TECHNOLOGY
HOUSE COMMITTEE ON TRANSPORTATION AND INFRASTRUCTURE
SUBCOMMITTEE ON AVIATION
SUBCOMMITTEE ON HIGHWAYS AND TRANSIT
SUBCOMMITTEE ON RAILROADS, PIPELINES, AND
HAZARDOUS MATERIALS

Congress of the United States
House of Representatives
Washington, DC 20515-3806

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(202) 225-4315
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UKRAINIAN CAUCUS, CO-CHA
PROFESSIONAL SPORTS CAUCUS, CO-CHA
LAND CONSERVATION CAUCUS, CO-CHA

FAXDATE: August 31, 2009TO: USDOT Congressional FAX #: 202-366-3675

FROM: Congressman Jim Gerlach
Bryan Kendro, District Director/Press Secretary - Chester County
Ed Schmid, District Office Manager - Chester County
Patrick Beck - District Representative - Berks County
Joseph Pugliese - District Representative - Berks County
X Jason Carver, Constituent Services Director - Montgomery County
Scott Savett, District Representative - Montgomery County
Betty Charley, Staff Assistant - Chester County

RE: [REDACTED] # of PAGES (including cover): 2

COMMENTS: Our office received the following e-mail from [REDACTED] of Wayne, Pennsylvania. [REDACTED] owns a Nissan Murano. Ms. Murano's vehicle, along with other 2003 - 2007 Murano owners, has experienced a problem with a broken driver's seat anchor bracket. According to [REDACTED] NHTSA researched this matter and determined that a vehicle recall was not warranted. She is requesting another review of this matter because she believes there is a systemic issue with this vehicle. I would appreciate if you would review [REDACTED]'s concerns and respond to them.

Please confirm receipt of this fax. I can be reached via telephone at 610-409-2780 or via e-mail at Jason.Carver@mail.house.gov. Thank you! —

580 W MAIN ST, STE 4 TRAPPE, PA 19426
610-409-2780 (PHONE); 610-409-7988 (FAX)

ES09-005560

(8/24/2009) Lisa Manzi - Constituent Email from

Page 1

From: <andy@pasenata.com>
To: <andy@pasenata.com>
Date: 8/21/2009 9:28 AM
Subject: Constituent Email from [REDACTED]

Name: [REDACTED]
Address: [REDACTED]
Wayne, Pennsylvania [REDACTED]

Email: [REDACTED]
Phone: [REDACTED]

Safety issue with my 2005 Nissan Murano. Driver's seat anchor bracket has broken. This is a common problem with Nissan 2003-2007 vehicles and as NHTSA began a preliminary investigation to this but deemed it not a safety issue. How is the fact that the driver's seat becomes unattached to the vehicle not a safety issue? Many people are reporting that even after repair that it happens again. I might as well have a lawn chair for a driver's seat. Nissan knows about the issue but does not want to take responsibility for the defect. For the consumer, the cost ranges from \$700- \$1000.+ for repair. I do not know on what basis this is allowed to continue. The vehicle could not pass a state inspection without repair.

I would like some assistance to get NHTSA to further investigate, institute a recall and force Nissan to repair the vehicles. Thank you for your assistance.

01-Sep-09

2009 House Report - Governmental Affairs (I-1) Correspondence Control Sheet - Room W85-328

Control Number: 2009 — 2025
Date DOT Received: 9/1/2009
Date DOT Entered: 9/1/2009
Member's Date: 8/31/2009
Member Last Name: Gerlach
Member First Name: Jim
Member Organization: Member, U.S. House of Representatives
Address1: 580 W. Main Street, Suite 4
Address2:
City: Trappe
State: PA
Zip: 19426
Constituent File Name: [REDACTED]
Constituent Date:
Action Office: National Highway Traffic Safety
Administration
Subject: her Nissan Murano
Due Date: 10/2/2009
Action Office Code: NHTSA
Member Contact: Jason Carver
Pending: Yes
Member Contact Phone: (610) 409-2780
Closed Date:
Remarks: Fax (610) 409-7988
Direct Reply/Comeback Copy: Yes
Congressional Affairs Contact: Maria Harrison at (202) 366-4573