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RECEIVED-NHTSA

Hyundai Motor America  
President, Consumer Affairs  
P.O. Box 20850  
Fountain Valley, CA 92728-0850

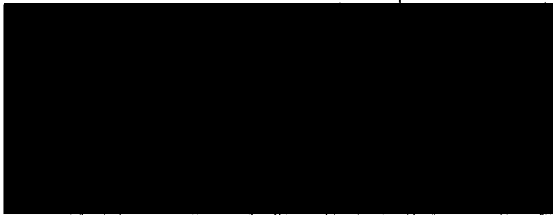
RE: AIR BAG PROBLEM: Case #: 3678223

I am the owner of a 2006 Sonata and recently had a need to bring my vehicle in for a brake switch recall. In addition, the Air Bag light was illuminated on the dashboard. I made an appointment at Lynnes Hyundai in Bloomfield, NJ. I was told that the passenger side buckle needed to be replaced. The cost for this is \$388.69. The air bag system has never been deployed in this vehicle. I find it hard to understand why a system that you built for safety just breaks for no reason. I also find it even harder to understand why the expense of \$388.69 to replace this component while your competitor Honda would replace this same component at no charge.

A friend of ours owns a Hyundai and yesterday took her Hyundai to Towne Hyundai in Denville, NJ for an Air Bag problem. Turns out that her passenger side buckle needs to be replaced, but there were none in stock. It appears that there may be something to this and to protect the occupants of a Hyundai, I am copying this concern to the National Highway Traffic Safety Administration.

In addition, I previously contacted Hudson Hyundai where I purchased the vehicle as I needed to replace the driver side tail light assembly. I was quoted a price of \$250.000. As you will see by the attached print out, the same part your dealer wanted \$250.00 can be purchased at speedycarparts.com for \$53.56.

Based on your price gouging and lack of caring for your customers, I will no longer own a Hyundai vehicle. I will never again purchase a Hyundai vehicle and I will encourage my children (10) never to own a Hyundai vehicle. Be advised that until I trade the Hyundai for a more consumer friendly auto, that if I or any family member of passenger in the Hyundai is injured or killed due to the air bag failing to deploy, I will hold Hyundai Motor America liable for any and all damages and injuries.



CC: National Highway Traffic Safety Administration, Washington DC *W/O ATTACHMENTS*

*KB  
mifa  
8/31/09  
NJ*